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2001 ANNUAL COMPLIANCE REPORT

STATE OF MAINE WORKERS' COMPENSATION BOARD



JANUARY 1, 2001 - DECEMBER 31, 2001

MONITORING, AUDIT & ENFORCEMENT DIVISION

Paul Dionne
Executive Director

Steven Minkowsky
Deputy Director of Benefits Administration

**Maine Workers' Compensation Board
2001
Annual Compliance Report**

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Executive Summary

On September 3, 2002 the Maine Workers' Compensation Board Unanimously approved the 2001 Annual Compliance Report from January 1, 2001 to December 31, 2001.

This report represents the efforts of the staff of the Monitoring, Audit and Enforcement (MAE) Program and the workers' compensation community.

This report was prepared by the following MAE staff members:

Jeffery Levesque – Planning & Research Associate
Primary Research and Report Compilation

Anne Poulin – Administrative Assistant
Administrative and Graphics Support

Steven Minkowsky – Deputy Director of Benefits Administration.
Editing

I. COMPLIANCE OVERVIEW

A. Highest annual compliance in all areas to date.

B. Lost Time First Reports.

-
- 18,158 Lost Time First Reports were received by the MWCB in 2001.
- 80% (79.71%) were filed within 7 days. 85.41% were filed within 10 days.

C. Payment of Initial Indemnity Benefit.

- 83% (82.79%) of initial indemnity benefits were paid within 14 days. The MWCB Benchmark is 80%. Roughly 150 more households received timely benefits than the previous year.

D. Memoranda of Payment Filed Within 17 Days

- 77% (77.08%) were filed within 17 days. The MWCB Benchmark is 75%.

II. CAVEATS:

- This Annual Compliance Report represents dynamic results based upon data received by March 30, 2002.

Executive Summary

The Board's current benchmarks are as follows:

- (1) Payment of Initial Indemnity Benefits made within 0-14 days is 80%.
- (2) Memoranda of Payment received within 0-17 days is 75%.

- Employer delays in reporting dates of injury and/or dates of incapacity lower insurance company and third party administrator compliance.
- Question marks listed on this report indicate that the insurance company, the third-party administrator, or the self-administered employer did not provide the required data; therefore, the time line calculation could not be determined. Due to ongoing monitoring efforts and greater response by the insurance community, question marks have been reduced to represent less than one half of one percent (.22%) of the total MOPs submitted in the year 2001.

III. NEW ANNUAL COMPLIANCE REPORT ELEMENTS

- **Compliance Trends** – This trend chart indicates the compliance trends from 1999 to 2001.
- **Recommendations for High Compliance Performance** – A list of Insurers with high compliance

IV. CORRECTIVE ACTION PLANS

Corrective Action Plans (CAPs) were implemented for insurers with chronic poor compliance and filing procedures. These plans have improved the performance of some carriers. Those carriers who have failed to improve compliance have been engaged in further corrective action.

- A) **Liberty Mutual Insurance**
(Bala-Cynwyd, PA and Tarrytown, NY offices)
- B) **Zurich Insurance**
- C) **Royal Sunalliance/EBI Insurance**
- D) **Guard Insurance**
- E) **Hanover Insurance**
- F) **Chubb & Son Insurance**
- G) **Travelers**
- I) **Atlantic Mutual Insurance**

V. RECOMMENDATIONS FOR HIGH COMPLIANCE PERFORMANCE

See Attached Executive Summary Addendum 1

Executive Summary

Compliance information on individual insurance carriers, third-party administrators, and self-administered employers for the four quarters on 2001 is listed on the Board's website:
www.state.me.us/wcb

SPM/jsl

Recommendations for High Compliance Performance 2001

Volume	Insurance Groups/TPAs			
	Name of Group/TPA	# of MOPs	Initial Payment	MOP Filing
500+	MEMIC	1706	91%	89%
301- 500	Sedgewick	417	92%	90%
	MMA	307	83%	83%
101- 300	Northern General Svc.	121	91%	89%
	Dunlap Claims Mgmt.	181	90%	90%
	Hanover	171	88%	79%
	Synernet	181	87%	81%
	Acadia	233	84%	87%
0-100	Peerless	89	84%	87%

Volume	Self-Administered Employers			
	Name of Employer	# of MOPs	Initial Payment	MOP Filing
101+	MSMA	114	97%	97%
	State of Maine	139	88%	91%
	MMA	307	83%	83%
51-100	BIW	55	96%	93%
	Morse, Payson & Noyes	60	95%	95%
	MHCA/MMTA	72	90%	79%
	Hannaford Bros.	93	81%	76%
0 - 50	Cianbro	7	100%	100%
	City of Bangor	18	89%	94%

MWCB Benchmarks

- 1) Payment of Initial Indemnity Benefits made within 0-14 days is 80%
- 2) Memoranda of Payment received within 0 - 17 days is 75%.

Qualifications

- 1) Must have filed more than 5 MOPs in the year.
- 2) Met or exceeded MWCB Benchmarks in both categories.

**Annual Compliance Report
01/01/01-12/31/01**

Table 1

2001 Quarterly Compliance Reports¹

	First Quarter		Second Quarter		Third Quarter		Fourth Quarter	
	<u>7 Days</u>	<u>10 Days</u>	<u>7 Days</u>	<u>10 Days</u>	<u>7 Days</u>	<u>10 Days</u>	<u>7 Days</u>	<u>10 Days</u>
First Report Of Injury Received within:	79.44%	85.25%	80.86%	88.82%	79.17%	84.95%	81.20%	86.40%
Initial Indemnity Payment Made Within 14 Days	81.32%		81.82%		84.18%		82.77%	
Memoranda of Payment Received Within 17 Days	75.15%		76.43%		78.90%		77.55%	

Table 2

Compliance Comparison

	Pilot Project ² 1997	Annual Compliance ³ 1999	Annual Compliance ⁴ 2000	Annual Compliance ⁵ 2001	Percent of Change		
First Report Of Injury Received within 7 Days	36.74%	69.20%	78.33%	79.71%	Since Pilot 117.96%	Since 1999 15.18%	Since 2000 1.76%
Initial Indemnity Payment Made Within 14 Days	59.39%	79.35%	80.26%	82.79%	Since Pilot 39.40%	Since 1999 4.35%	Since 2000 3.15%
Memoranda of Payment Received Within 17 Days	56.78%	75.14%	74.62%	77.08%	Since Pilot 35.75%	Since 1999 2.58%	Since 2000 3.30%

¹ Static results based upon data received by the deadline for each quarter.

² Static results based upon sample data collected for Pilot Project of 1997.

³ Dynamic results based upon population data received by March 30, 2000.

⁴ Dynamic results based upon population data received by March 30, 2001.

⁵ Dynamic results based upon population data received by March 30, 2002.

Annual Compliance Report

01/01/01 - 12/31/01

FIRST REPORTS OF OCCUPATIONAL INJURY OR DISEASE

Chart 1

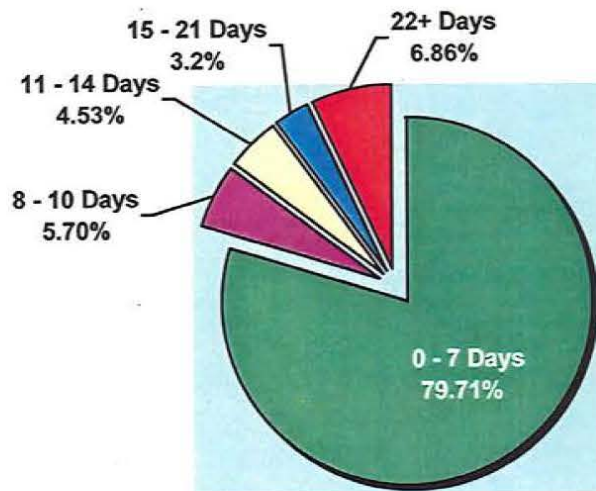


Table 3

First Reports Received Within:

0 - 7 Days	14,474	79.71%
8 - 10 Days	1,035	5.70%
11 - 14 Days	823	4.53%
15 - 21 Days	581	3.20%
22+ Days	1,245	6.86%
Total	18,158	100%

In 2001, nearly 80% of all Lost Time First Reports were filed timely. This represents the highest annual compliance the industry has ever reached.

18,158 Lost Time First Reports were received by the MWCB which is 261 less than in 2000. This is not an indicator of the total number of lost time injuries for 2001. It only indicates the total number of Lost Time First Reports received, which could be for any date of injury.

Chart 2

Quarterly Compliance

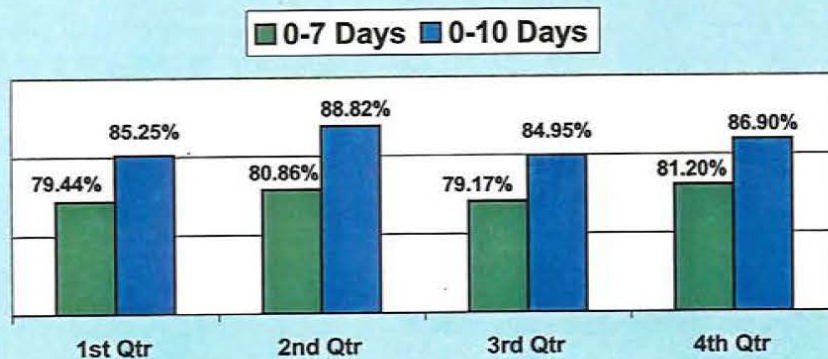
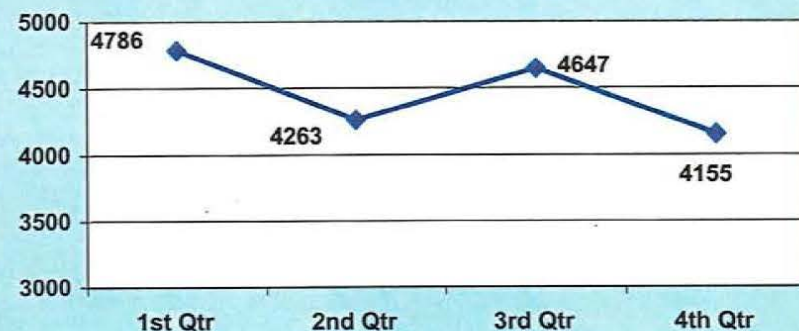


Chart 3

Lost Time First Reports



Annual Compliance Report

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PAYMENT OF INITIAL INDEMNITY BENEFITS

Chart 4

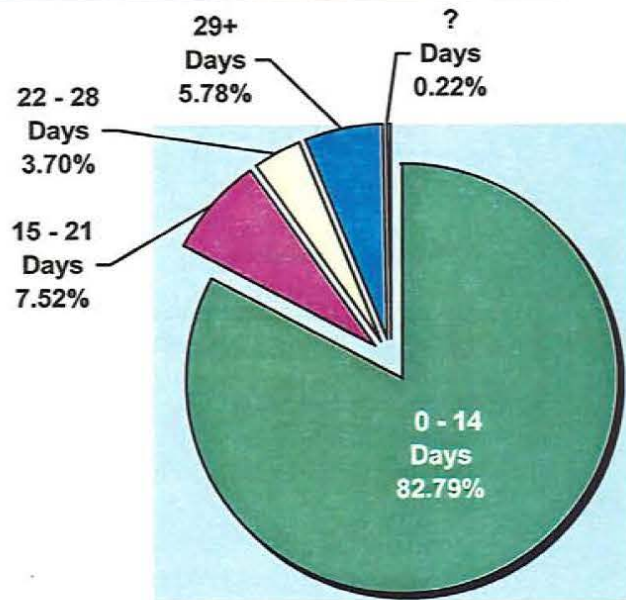


Table 4

Initial Payment Made Within:			
0 - 14	Days	4,944	82.79%
15 - 21	Days	449	7.52%
22 - 28	Days	221	3.70%
29+	Days	345	5.78%
?	Days	13	0.22%
Total		5,972	100%

In 2001, 82.79% of all Initial Indemnity Payments were made within 0-14 Days. This is the highest annual compliance reached to date.

The 2000 compliance figure was 80.26%.

The improvement in compliance in 2001 resulted in roughly 150 more households receiving timely benefits than in 2000.

Chart 5

2001 Quarterly Compliance

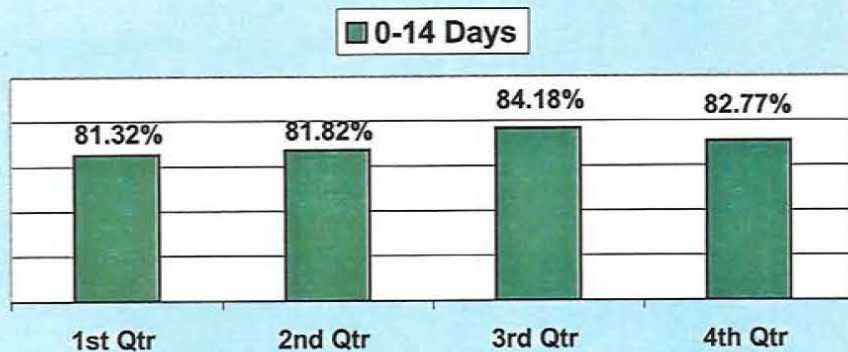
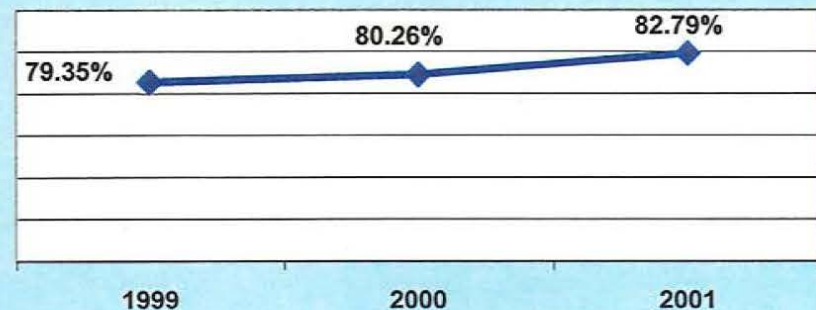


Chart 6

Annual Compliance Trends



Annual Compliance Report 01/01/01 - 12/31/01

MEMORANDA OF PAYMENT

Chart 7

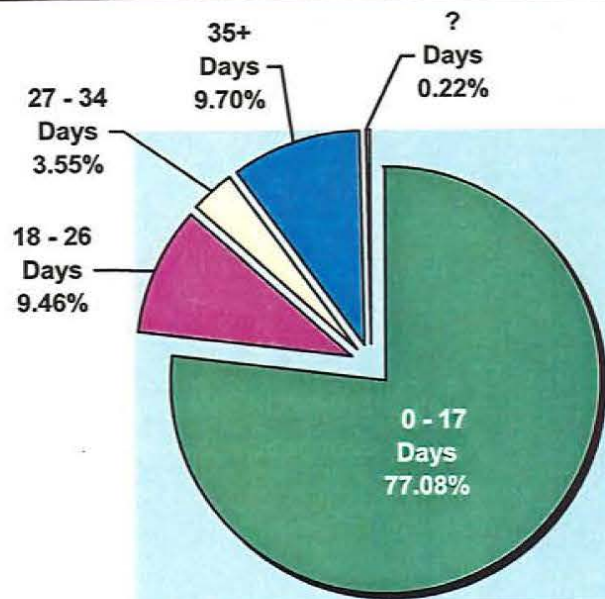


Table 5

Memoranda of Payment Filed Within:			
0 - 17 Days	4,603	77.08%	
18 - 26 Days	565	9.46%	
27 - 34 Days	212	3.55%	
35+ Days	579	9.70%	
? Days	13	0.22%	
Total	5,972	100%	

In 2001, 77.08% of all Memoranda of Payment (MOP) Filings were made within 0-17 Days. This is the highest annual compliance reached to date.

The 2000 compliance figure was 74.62%.

Chart 8

2001 Quarterly Compliance

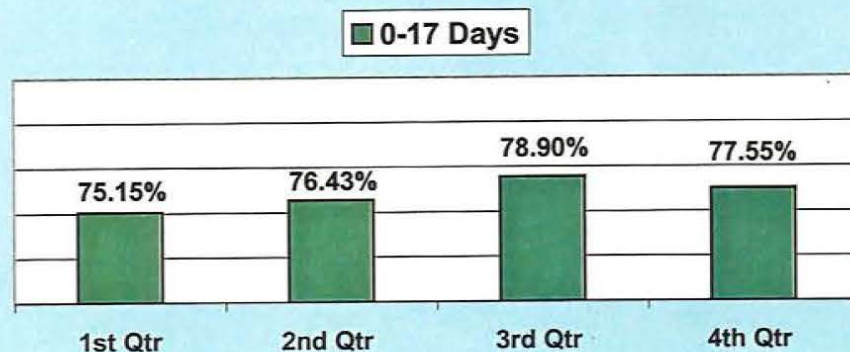
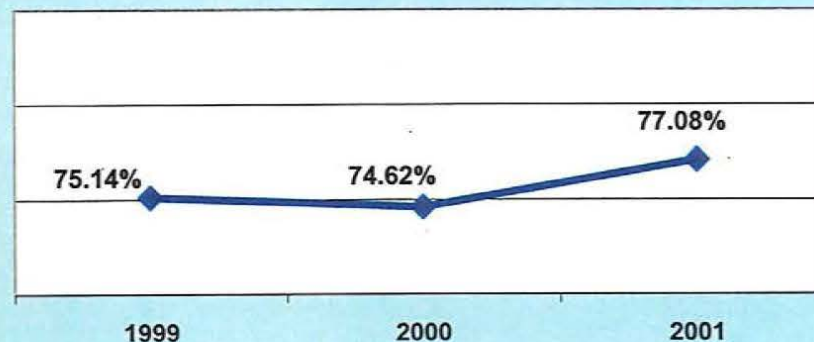


Chart 9

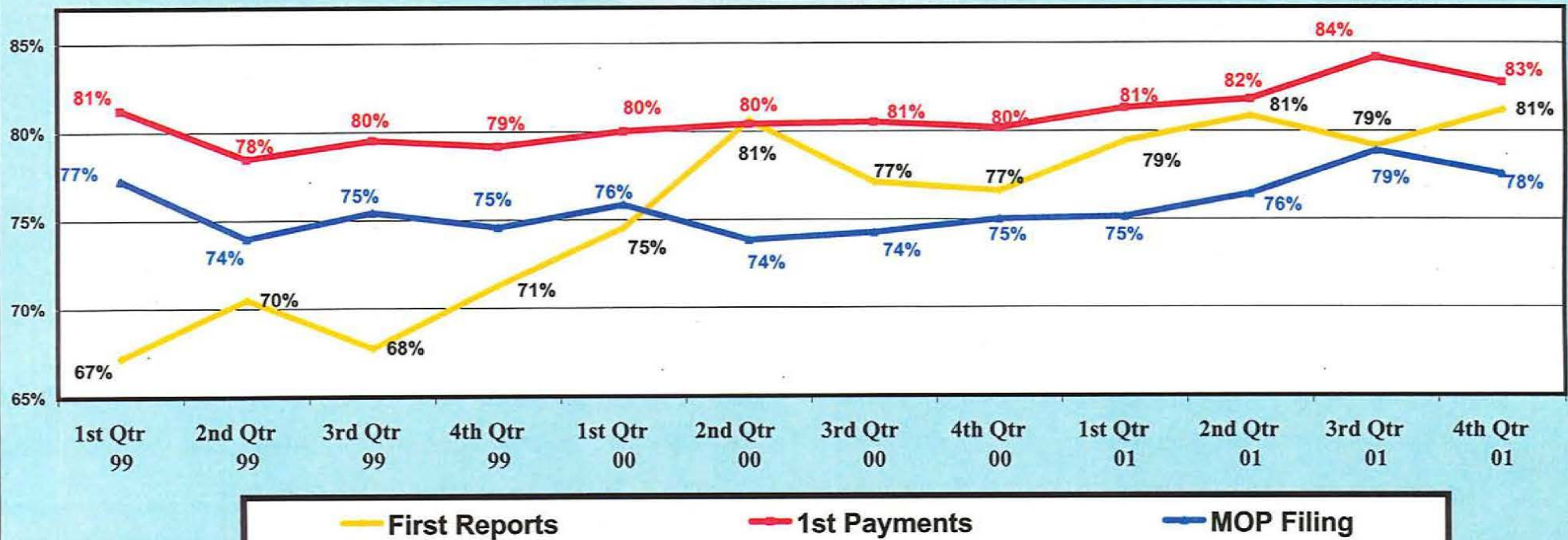
Annual Compliance Trends



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Chart 11

Compliance Trends
1999 - 2001



Compliance Trends

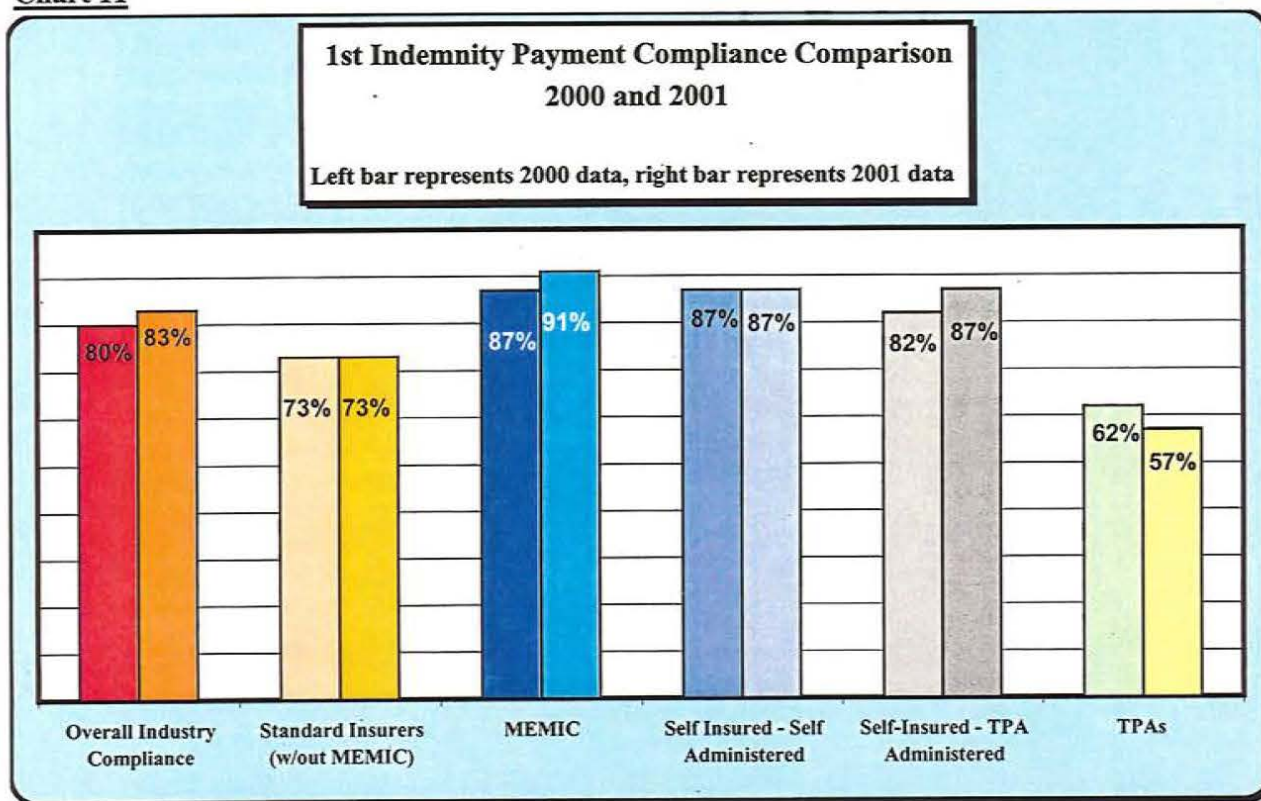
This chart gives an overview of compliance trends since the inception of compliance monitoring by the MWCB.

As can be seen, compliance by the industry in general is displaying an upward trend.

The greatest increase in compliance was in the reporting of Lost Time First Reports. In the 1st Quarter of 1999 only 67% of all Lost Time First Reports were being reported to the MWCB within 7 days of the employers notice or knowledge of lost time. By the 4th Quarter of 2001, nearly 81% of Lost Time First Reports were being reported in a timely manner which represents a 14% increase in compliance by the industry.

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Chart 11



Workers' compensation insurance claims can be administered by many different types of adjusting entities in Maine.

There are the customary or "standard" insurance companies like Kemper or Hanover.

There is Maine Employers Mutual (MEMIC) which was created by the Legislature.

Employers like Bath Iron Works can also choose to "self-insure". These self-insureds can choose to adjust their own claims. This is known as "self-administering".

Self-insureds can also choose to hire a third party administrator (TPA) like Sedgewick to administer their claims.

Some insurance companies choose to outsource some of their adjusting work to TPAs.

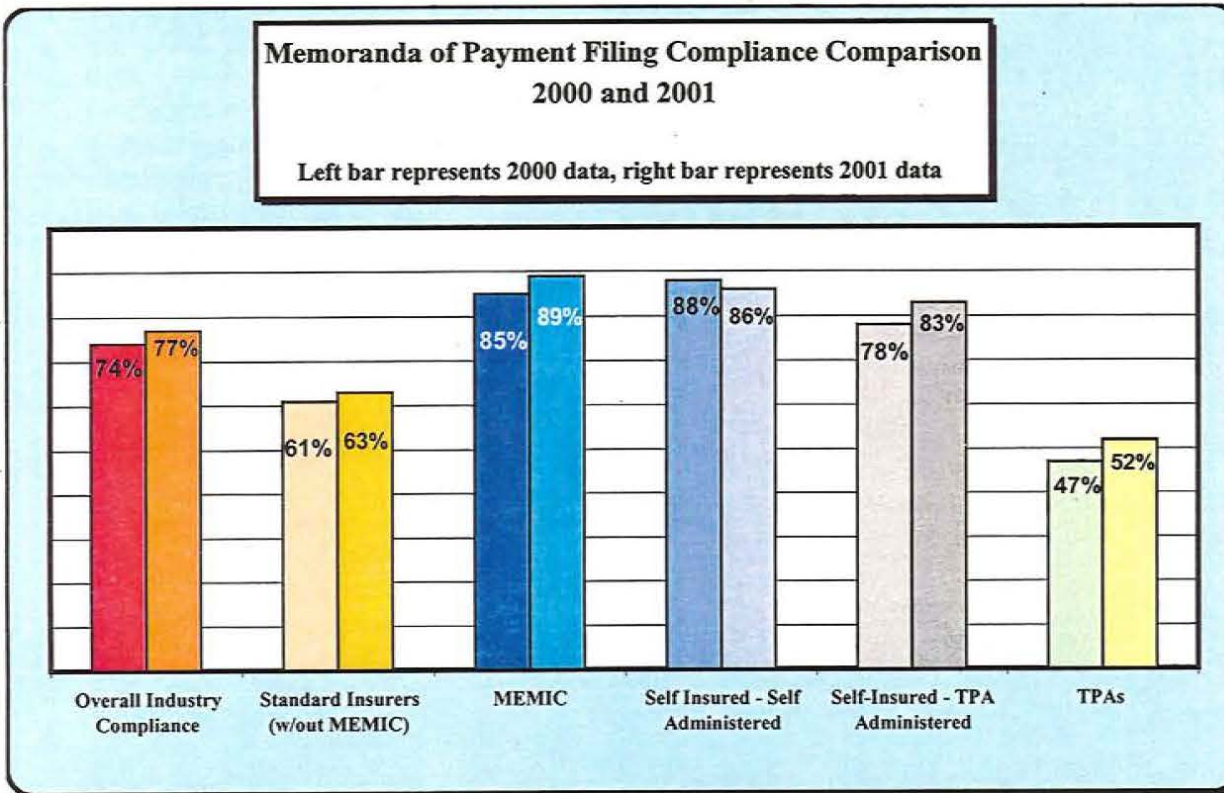
Payment of Initial Indemnity Benefits Comparison for Different Types of Workers' Compensation Claims Entities/Adjusters

This chart displays the percentage of compliance for each type of adjusting entity achieved in Payment of Initial Indemnity Benefits within the 0-14 days category. The Maine Workers' Compensation Board's Benchmark for this is 80%.

As this chart demonstrates, 1st Indemnity Payment Compliance improved from 80% in 2000 to 83% in 2001. MEMIC and Self-Insureds that were TPA Administered improved their compliance performance in 2001. TPAs administering for other insurers were the least compliant and displayed a decrease in compliance for 2001 which are indicated by the bars labeled TPAs.

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Chart 12



The Maine Workers' Compensation Board (MWCB) measures whether the "Lost Time" First Reports of Occupational Injury or Disease and Memoranda of Payment (MOP) are filed in a timely manner.

A "Lost Time" First Report of Occupational Injury or Disease is required to be filed with the MWCB within 7 days of an employer's notice or knowledge that an employee has missed a day or more of work because of their injury.

When an insurer pays workers' compensation benefits, a Memorandum of Payment must be filed with the MWCB.

The MWCB measures when the payment was made and when the MOP was filed.

Filing of Initial MOP Compliance Comparison for Different Types of Workers' Compensation Claims Entities/Adjusters

This chart displays the percentage of compliance for each type of adjusting entity achieved in the filing of Memoranda of Payment within 0 - 17 days category. The Maine Workers' Compensation Board's Benchmark for this is 75%.

Memoranda of Payment Filing Compliance improved from 74% in 2000 to 77% in 2001. All Insurance Entity types displayed some improvement in this category. MEMIC and Self Insureds who are TPA administered displayed the greatest increase in compliance performance.

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Chart 13

**Percentage of Memoranda of Payment Filed
2000**

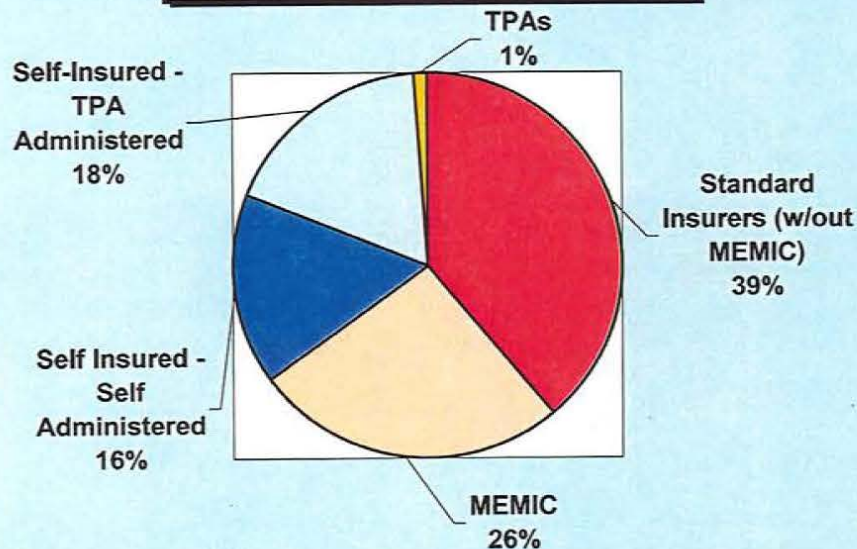
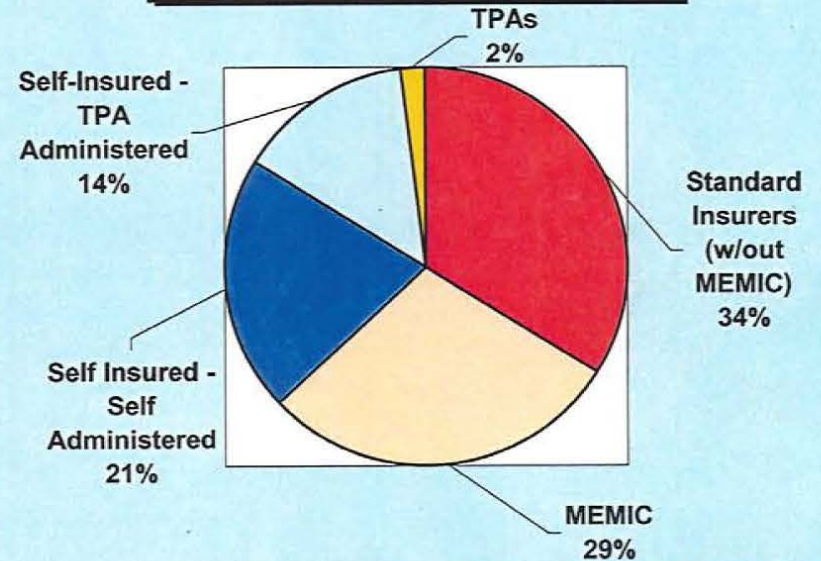


Chart 14

**Percentage of Memoranda of Payment Filed
2001**



Percentage of MOPs Filed by Adjuster Type

This chart displays the percentage of MOPs that each type of adjusting entity filed with the Maine Workers' Compensation Board. This figure is a representation of the percentage of MOPs filed only and does not indicate an insurer's market share but rather, it indicates an insurer's claims activity.

Most Memoranda of Payment (MOPs) that are filed with the Maine Workers' Compensation Board (MWCB) are filed by standard insurers. MEMIC filed the highest percentage of initial MOPs in both years. Self-Insureds filed the second most initial MOPs. This includes employers who choose to Self-Insure-TPA Administer. TPAs working for other insurance companies filed only 1% of all initial MOPs in 2000 and 2% in 2001.

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Chart 15

**1st Indemnity Payments Compliance
Insurance Group Performance
2000**

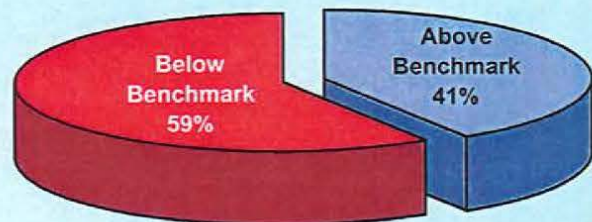
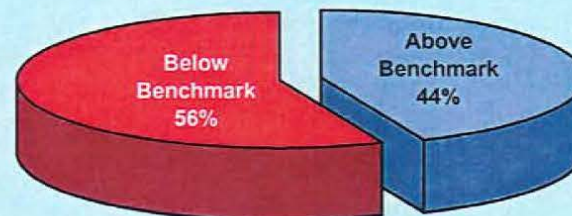


Chart 16

**1st Indemnity Payments Compliance
Insurance Group Performance
2001**



**Initial Indemnity Payments made within 0-14 days.
MWCB Benchmark = 80% Overall Compliance = 82.79%**

Insurance Group Benchmark Comparisons for Initial Indemnity Benefit Payments

As Chart 4 on page 6 indicated, overall, the insurance community met the benchmarks for compliance as set by the Maine Workers' Compensation Board.

An "insurance group" is defined in this analysis as the parent company of a number of individual insurance entities. A total of 62 insurance groups filed MOPs with the MWCB in 2001.

Insurance groups can consist of many different insurance entities. For example, Liberty Mutual Group accounts for 8 different insurance entities. As the Insurance Group Compliance spreadsheet indicates, most insurance groups filed only a small number of MOPs.

The majority of initial indemnity payments and MOPs are filed by a small number of insurance entities that have generally high compliance. The data from these companies with high compliance made up the majority of the MOPs that were measured. As a result, the overall industry compliance was above the MWCB's benchmarks. However, the insurance group charts and spreadsheets indicate that the majority of insurance groups did not meet the MWCB's benchmarks. Only 27 of 62 or 44% of all insurance groups that filed MOPs met the benchmarks for the payment of initial indemnity benefits. As the above charts indicate, this was a minor improvement over 2000.

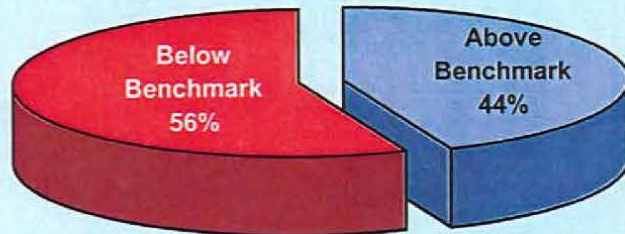
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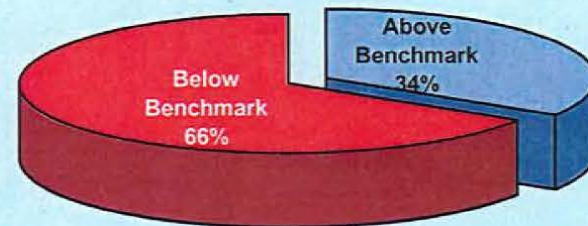
Chart 17

Chart 18

**Memoranda of Payment Filing Compliance
Insurance Group Performance
2000**



**Memoranda of Payment Filing Compliance
Insurance Group Performance
2001**



**Memoranda of Payment filed within 0-17 days.
MWCB Benchmark = 75% Overall Compliance = 77.08%**

Insurance Group Benchmark Comparisons for Memoranda of Payment Received by the MWCB.

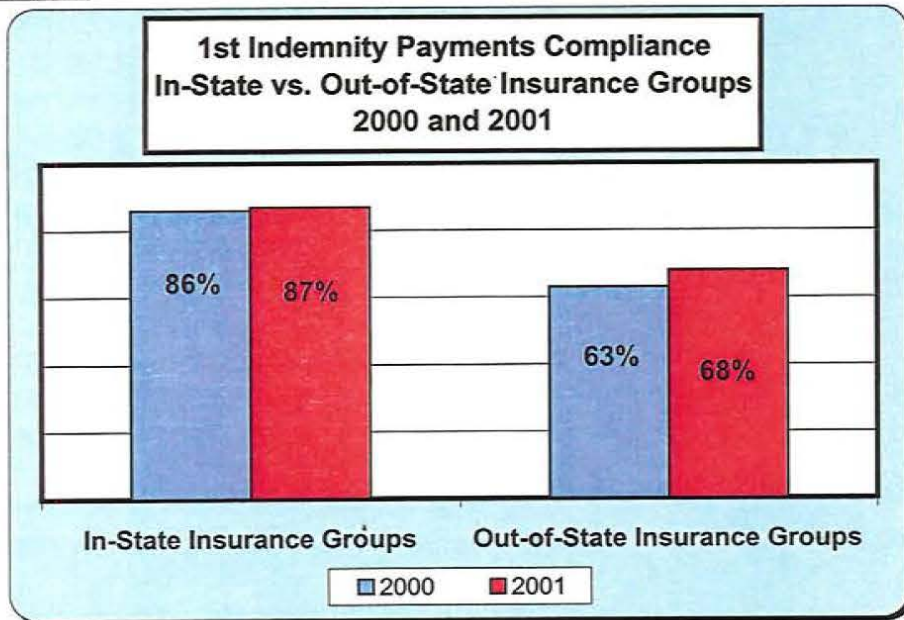
As Chart 7 on page 7 indicated, overall, the insurance community met the benchmarks for compliance as set by the Maine Workers' Compensation Board.

An "insurance group" is defined in this analysis as the parent company of a number of individual insurance entities. A total of 62 insurance groups filed MOPs with the MWCB in 2000.

The data from those companies with high compliance made up the majority of the MOPs that were measured. As a result, the overall industry compliance was above the MWCB's benchmarks. However, the insurance group charts and spreadsheets indicate that the majority of insurance groups did not meet the MWCB's benchmarks. Compared to 2000, fewer insurance groups met the benchmarks for timely filing of the Memoranda of Payment. Only 21 of 62 or 34% of all insurance groups that filed MOPs met the benchmarks. As the above charts indicate, this was a 10% decline in compliance. As explained on the previous page, most insurance groups filed only a small number of MOPs.

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Chart 19



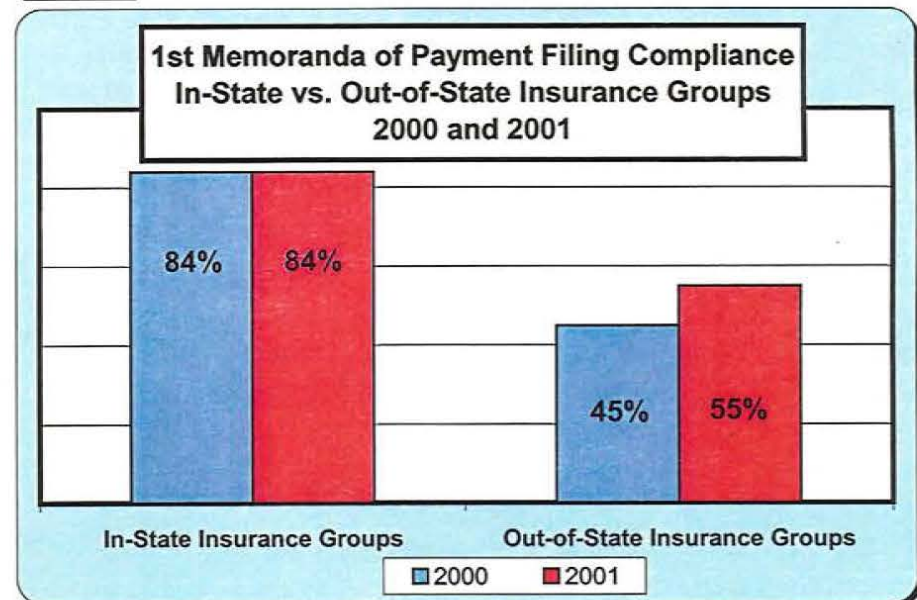
Through the Reconciliation Report and the Reconciliation Process, the MWCB can identify those insurance groups processing “in-state” and those processing “out-of-state”.

An out-of-state insurance group has its main indemnity claims processing location outside of Maine and provides a mailing address for the Reconciliation Report that is outside of Maine.

An in-state insurance group has its main indemnity claims processing location in Maine and provides a mailing address for the Reconciliation Report that is in Maine.

These charts indicate that in-state insurance groups generally have higher compliance with the MWCB's benchmarks than out-of-state insurance groups.

Chart 20



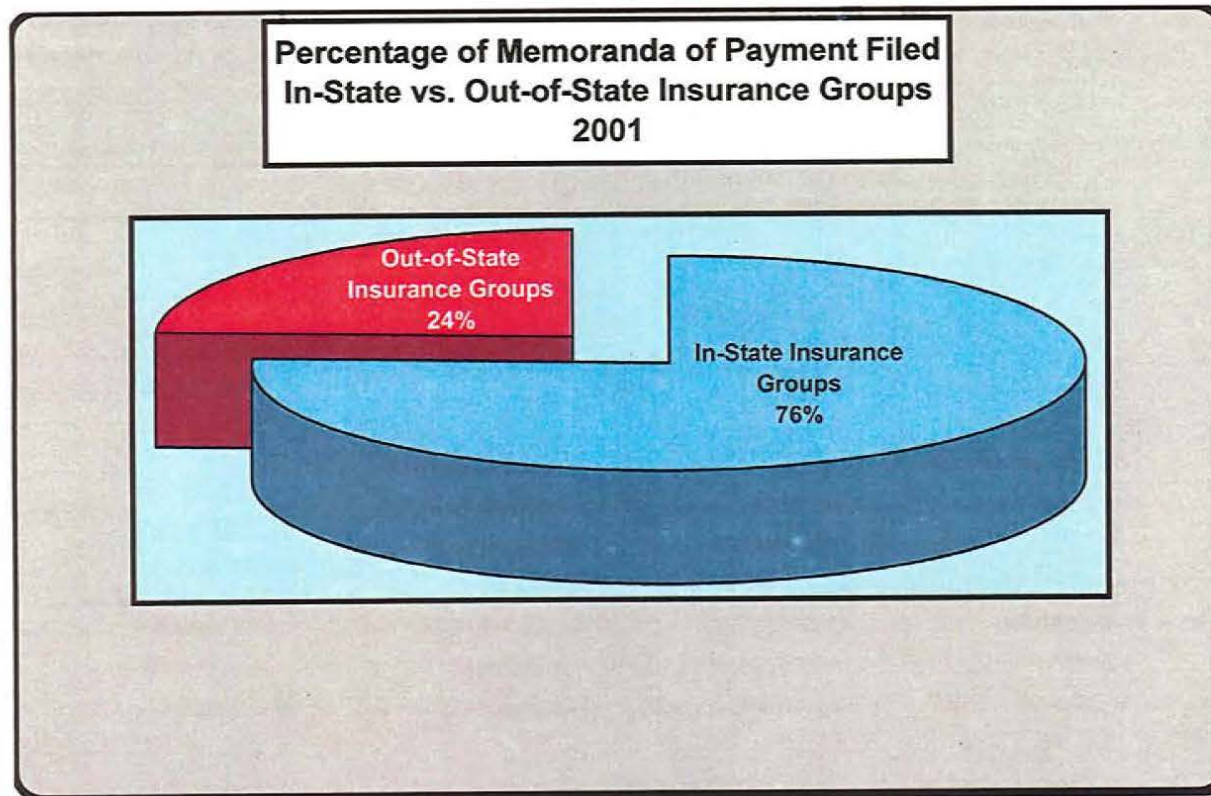
In 2000 and 2001, in-state insurance groups generally exceeded the MWCB benchmarks for both 1st Indemnity Payment compliance and 1st Memoranda of Payment filing compliance.

Although the out-of-state insurance groups showed improvement in both compliance categories in 2001, general compliance was still well below the MWCB Benchmarks.

The Monitoring, Auditing and Enforcement Division (MAE) of the MWCB has entered into Corrective Action Plans (CAPs) with in-state and out-of-state insurers that consistently fail to meet or exceed the MWCB's benchmarks.

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Chart 21



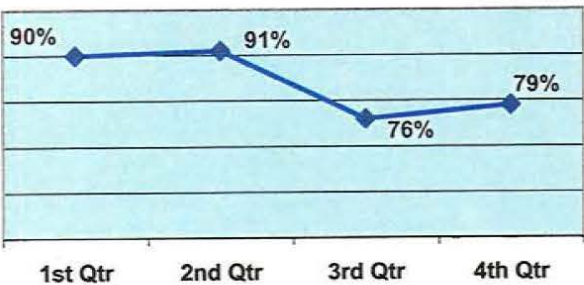
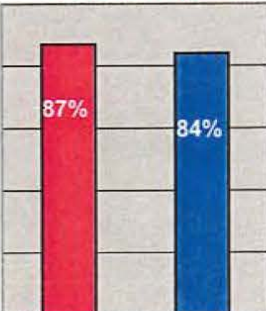
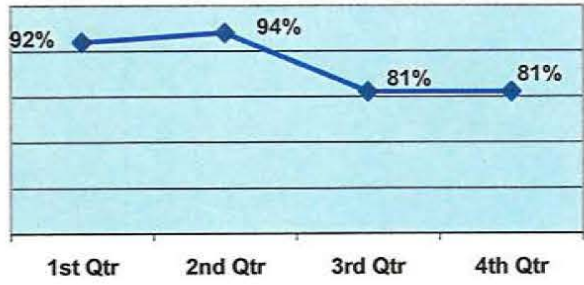
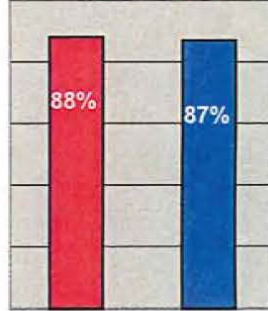
Even though out-of-state insurance groups filed only 24% of all initial MOPs, their generally low filing compliance negatively impacted overall initial MOP filing compliance.

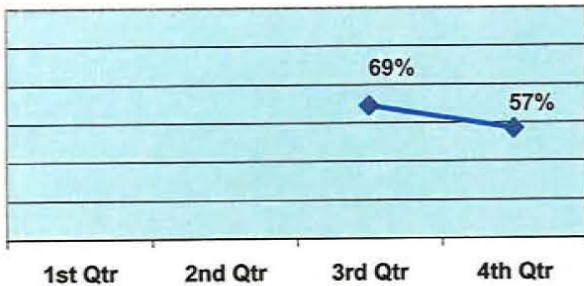
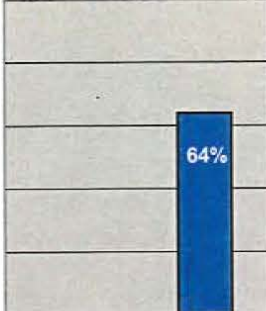
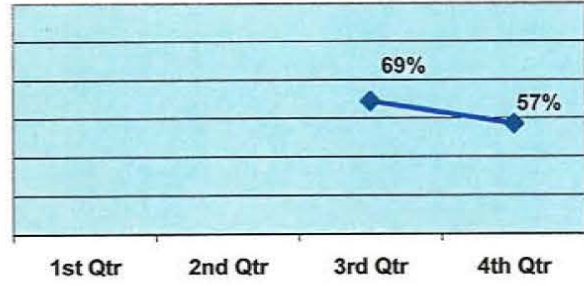
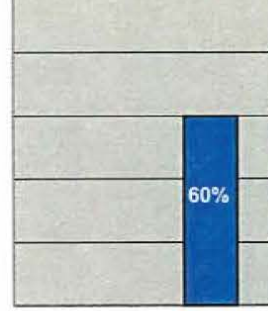
This chart indicates that out-of-state insurance groups filed 24% of all initial indemnity MOPs. This figure was the same in 2000.

The Monitoring, Audit and Enforcement Division is currently engaged with many in-state and out-of-state insurance groups in an effort to improve compliance by offering training, education and alternative filing techniques.

Percentage of MOPs filed by In-State and Out-of-State Insurance Groups.

**Insurance Group Compliance
2001**

ACADIA													
First Indemnity Payment Compliance					2000 Avg.	2001 Avg.	Memoranda of Payment Filing Compliance					2000 Avg.	2001 Avg.
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		87%	84%	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		88%	87%
90%	91%	76%	79%		Annual Averages		92%	94%	81%	81%		Annual Averages	
													
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr				1st Qtr	2nd Qtr	3rd Qtr	4th Qtr			

AIG													
First Indemnity Payment Compliance					2000 Avg.	2001 Avg.	Memoranda of Payment Filing Compliance					2000 Avg.	2001 Avg.
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		No Data	64%	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		No Data	60%
		69%	57%		Annual Averages				69%	57%		Annual Averages	
													
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr				1st Qtr	2nd Qtr	3rd Qtr	4th Qtr			

**Insurance Group Compliance
2001**

ATLANTIC MUTUAL

First Indemnity Payment Compliance

2000 Avg.

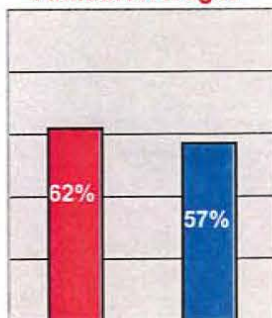
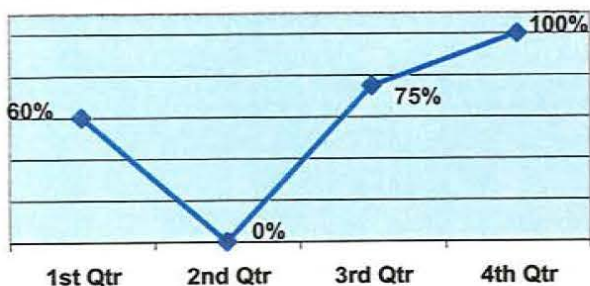
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
60%	0%	75%	100%

62%

57%

Annual Averages



Memoranda of Payment Filing Compliance

2000 Avg.

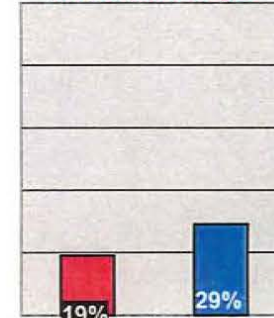
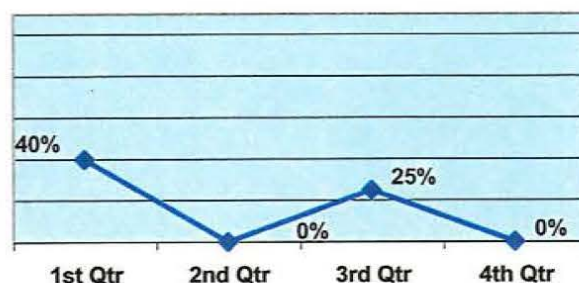
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
40%	0%	25%	0%

19%

29%

Annual Averages



BANGOR, CITY OF

First Indemnity Payment Compliance

2000 Avg.

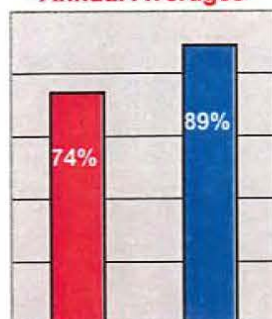
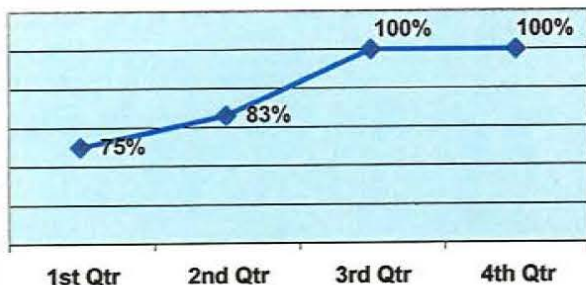
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
75%	83%	100%	100%

74%

89%

Annual Averages



Memoranda of Payment Filing Compliance

2000 Avg.

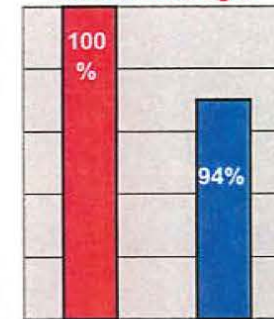
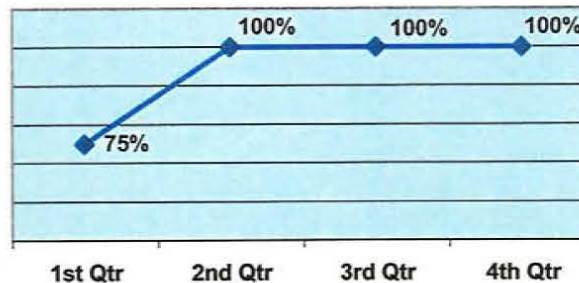
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
75%	100%	100%	100%

100%

94%

Annual Averages



**Insurance Group Compliance
2001**

BILL JOHNSON AGENCY

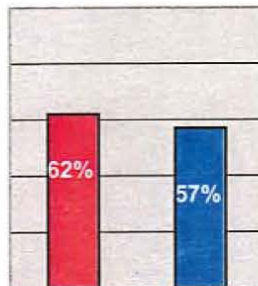
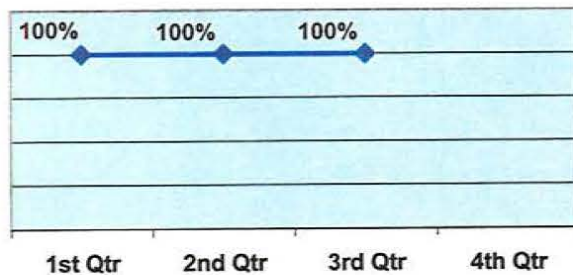
First Indemnity Payment Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
100%	100%	100%	

Annual Averages



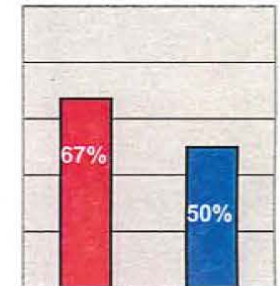
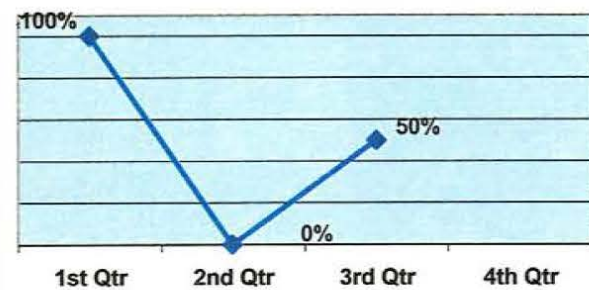
Memoranda of Payment Filing Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
100%	0%	50%	

Annual Averages



BATH IRON WORKS

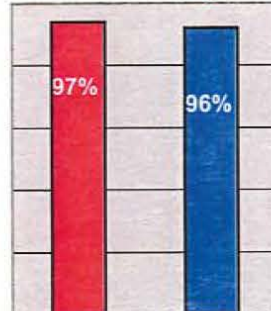
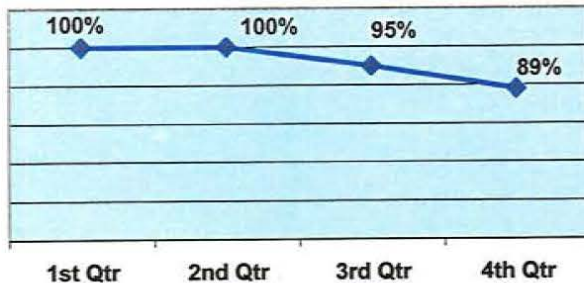
First Indemnity Payment Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
100%	100%	95%	89%

Annual Averages



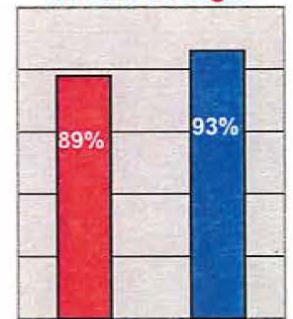
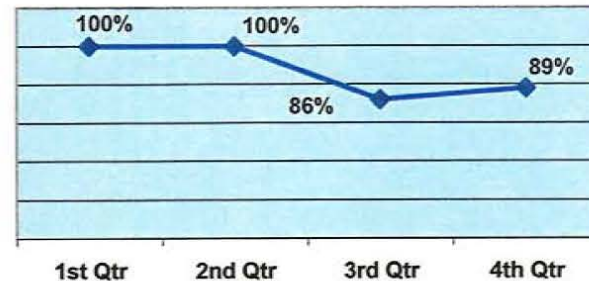
Memoranda of Payment Filing Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
100%	100%	86%	89%

Annual Averages



**Insurance Group Compliance
2001**

CAMBRIDGE INTEGRATED SERVICES

First Indemnity Payment Compliance

2000 Avg.

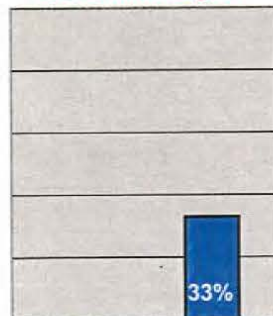
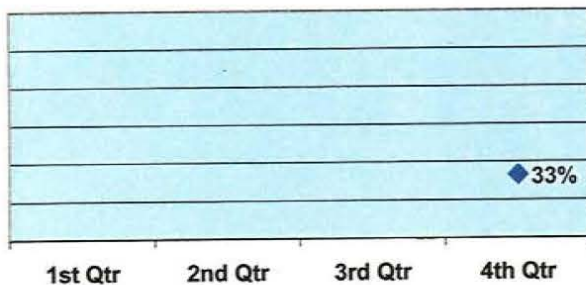
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
			33%

No Data

33%

Annual Averages



Memoranda of Payment Filing Compliance

2000 Avg.

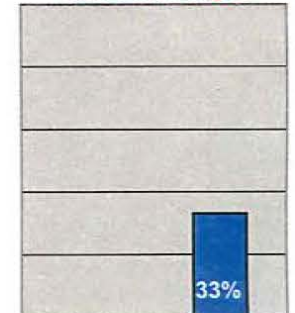
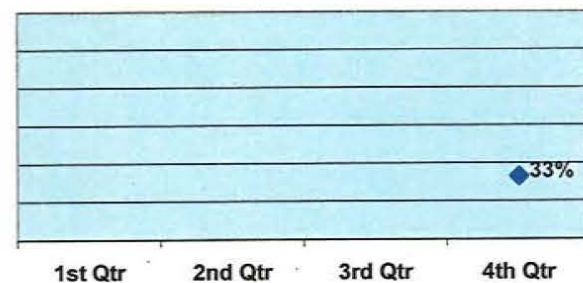
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
			33%

No Data

33%

Annual Averages



CHUBB

First Indemnity Payment Compliance

2000 Avg.

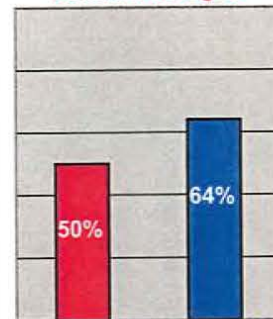
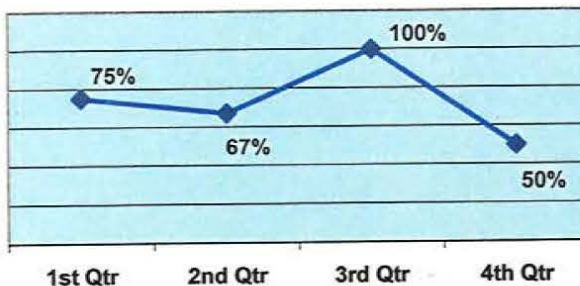
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
75%	67%	100%	50%

50%

64%

Annual Averages



Memoranda of Payment Filing Compliance

2000 Avg.

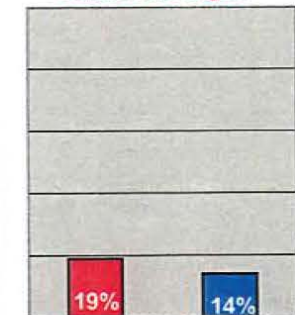
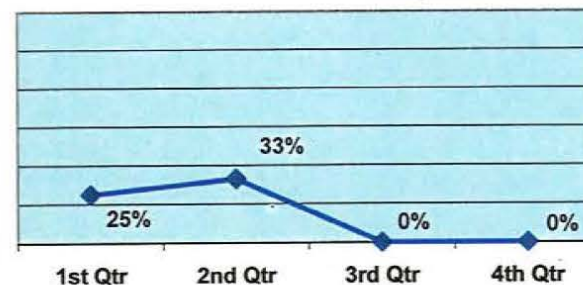
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
25%	33%	0%	0%

19%

14%

Annual Averages



**Insurance Group Compliance
2001**

CENTRAL MAINE MEDICAL CENTER

First Indemnity Payment Compliance

2000 Avg.

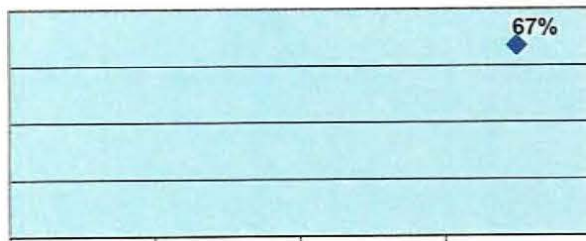
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
			67%

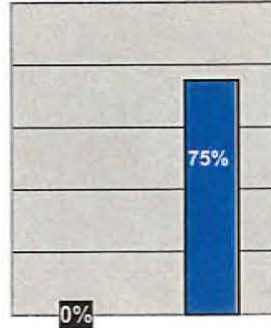
No Data

75%

Annual Averages



1st Qtr 2nd Qtr 3rd Qtr 4th Qtr



0%

75%

Memoranda of Payment Filing Compliance

2000 Avg.

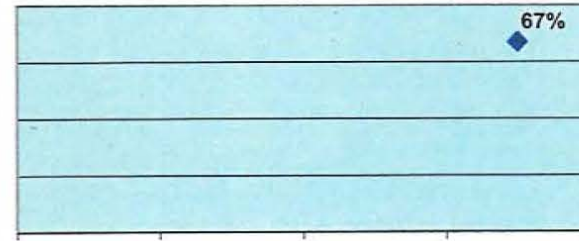
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
			67%

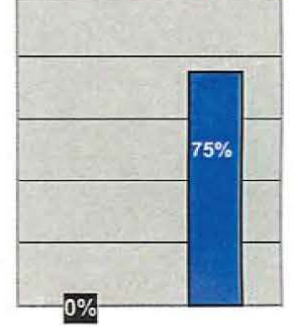
No Data

75%

Annual Averages



1st Qtr 2nd Qtr 3rd Qtr 4th Qtr



0%

75%

CENTRAL MAINE POWER*

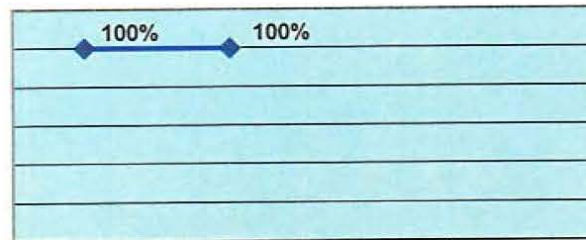
First Indemnity Payment Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
100%	100%		

*Dunlap has assumed claims administration.



1st Qtr 2nd Qtr 3rd Qtr 4th Qtr



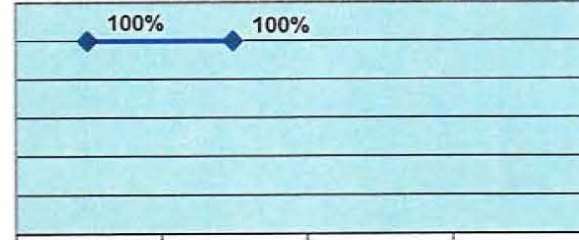
Memoranda of Payment Filing Compliance

2000 Avg.

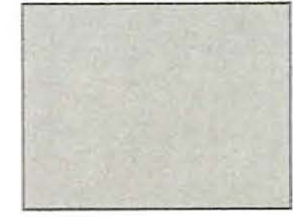
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
100%	100%		

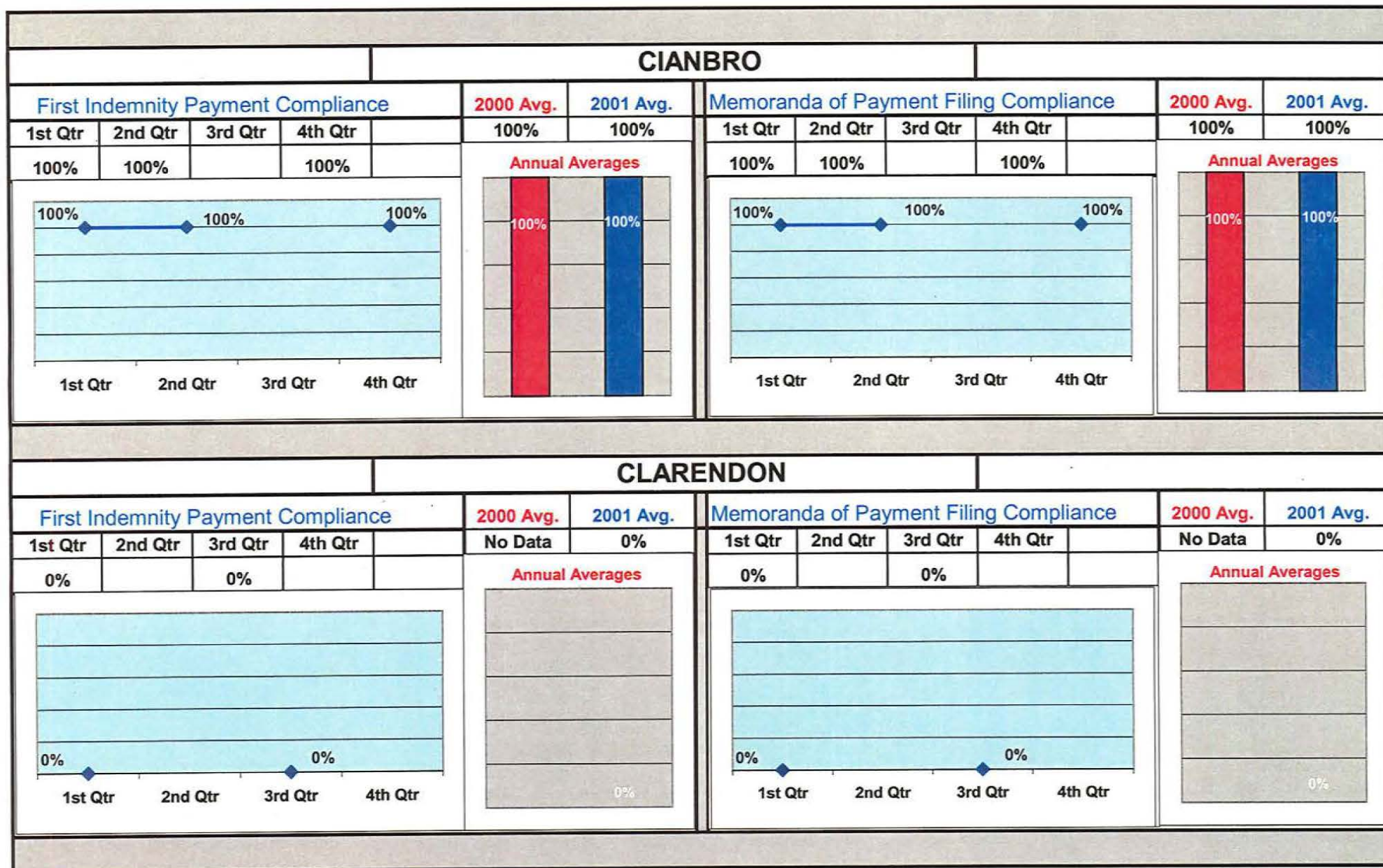
*Dunlap has assumed claims administration.



1st Qtr 2nd Qtr 3rd Qtr 4th Qtr



**Insurance Group Compliance
2001**



**Insurance Group Compliance
2001**

CRAWFORD & CO.													
First Indemnity Payment Compliance					2000 Avg.	2001 Avg.	Memoranda of Payment Filing Compliance					2000 Avg.	2001 Avg.
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		44%	23%	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		28%	23%
25%	25%	0%	50%		Annual Averages		25%	25%	0%	50%		Annual Averages	
CRUM & FORSTER													
First Indemnity Payment Compliance					2000 Avg.	2001 Avg.	Memoranda of Payment Filing Compliance					2000 Avg.	2001 Avg.
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		0%	67%	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		0%	33%
	100%		100%		Annual Averages			100%		0%		Annual Averages	

**Insurance Group Compliance
2001**

CUNNINGHAM & LINDSEY

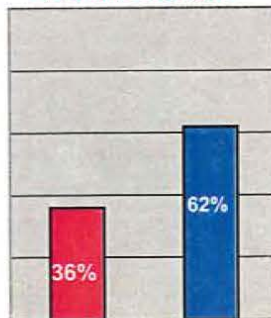
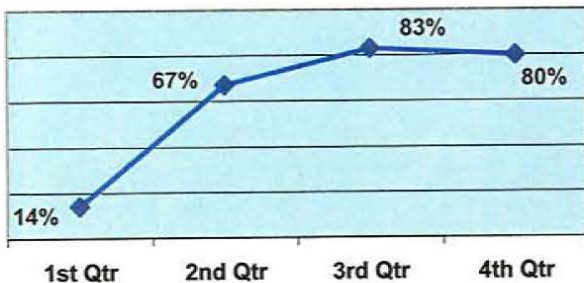
First Indemnity Payment Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
14%	67%	83%	80%

Annual Averages



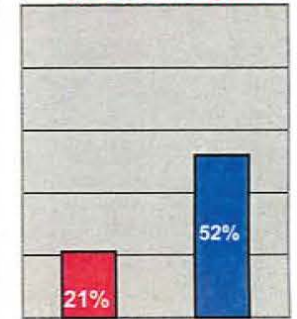
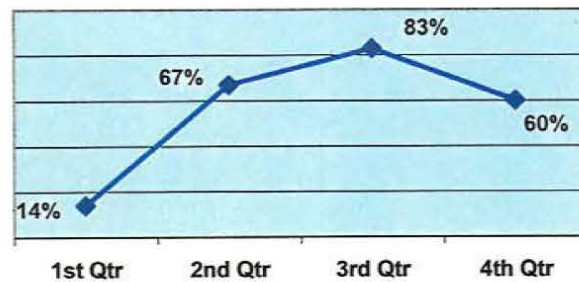
Memoranda of Payment Filing Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
14%	67%	83%	60%

Annual Averages



DUNLAP CLAIMS MANAGEMENT

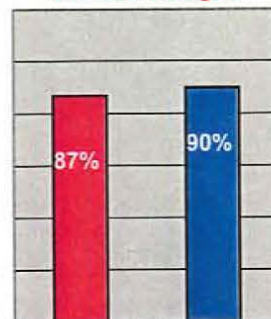
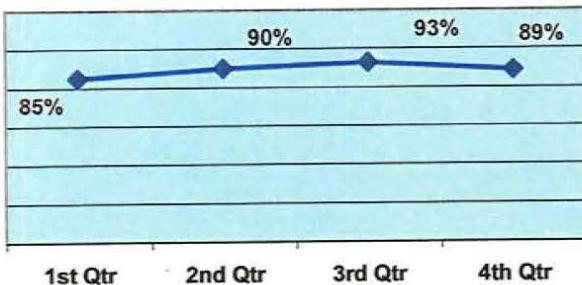
First Indemnity Payment Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
85%	90%	93%	89%

Annual Averages



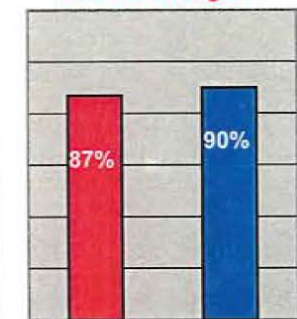
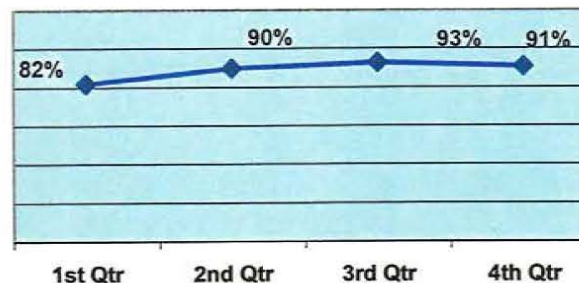
Memoranda of Payment Filing Compliance

2000 Avg.

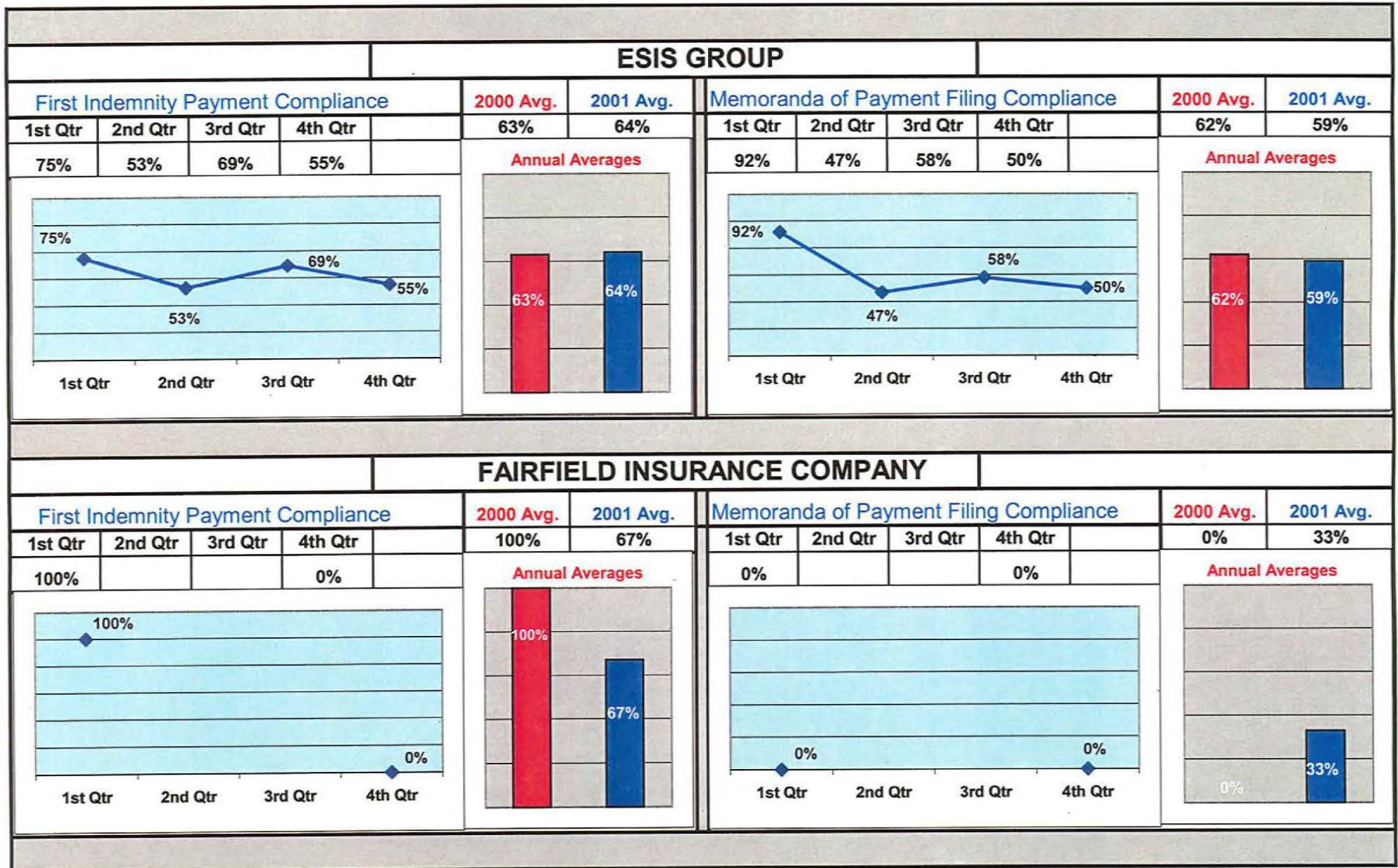
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
82%	90%	93%	91%

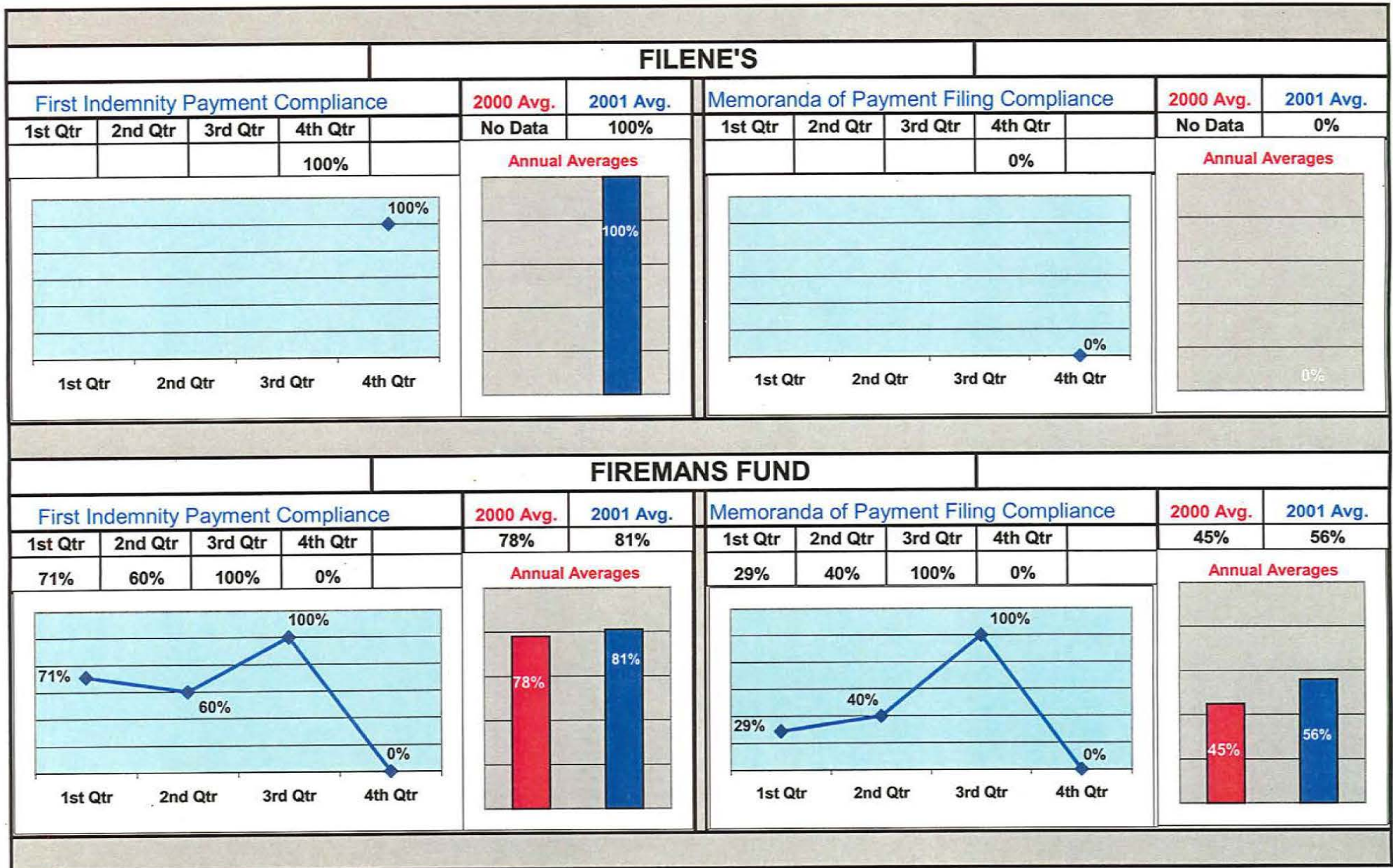
Annual Averages



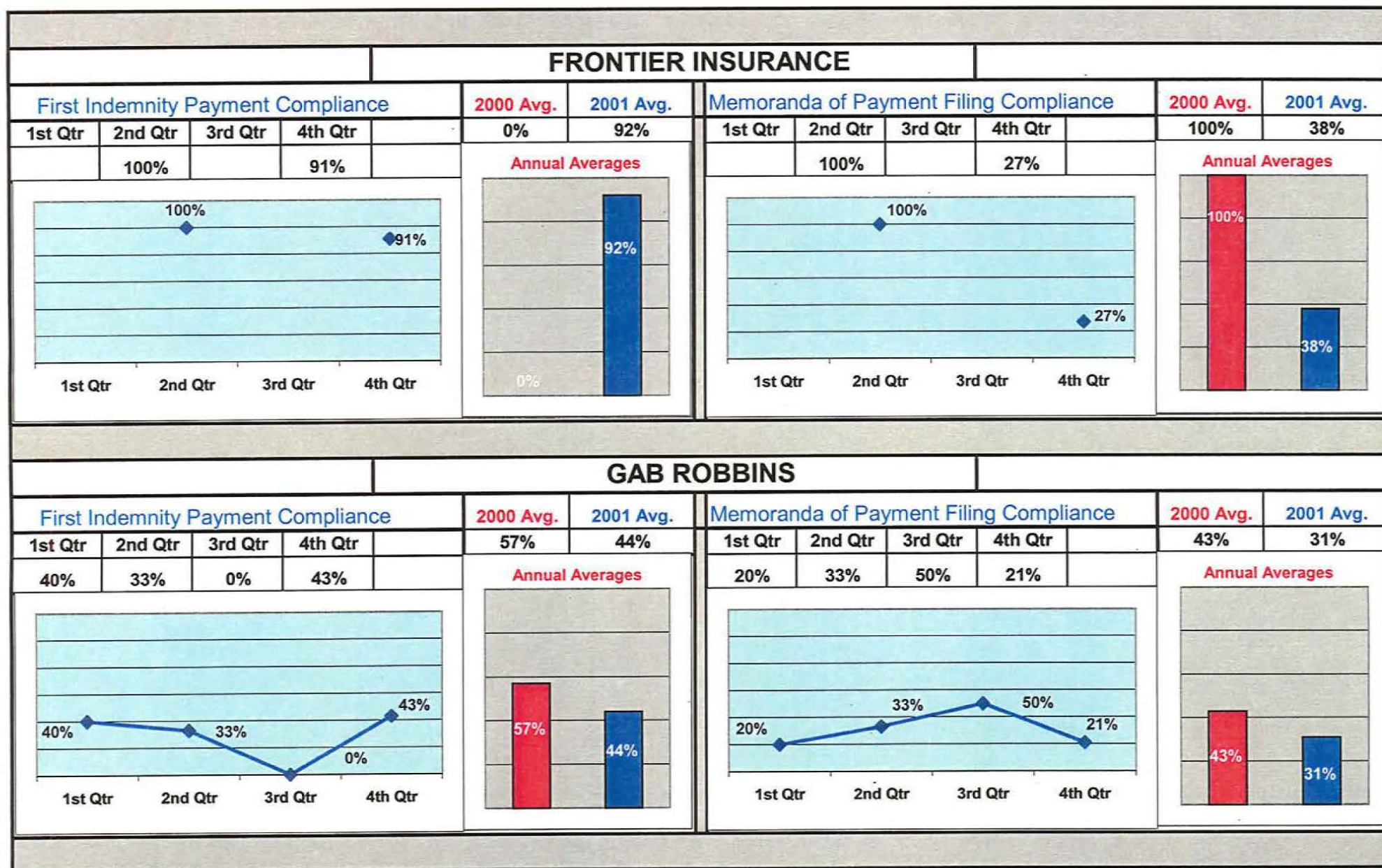
**Insurance Group Compliance
2001**



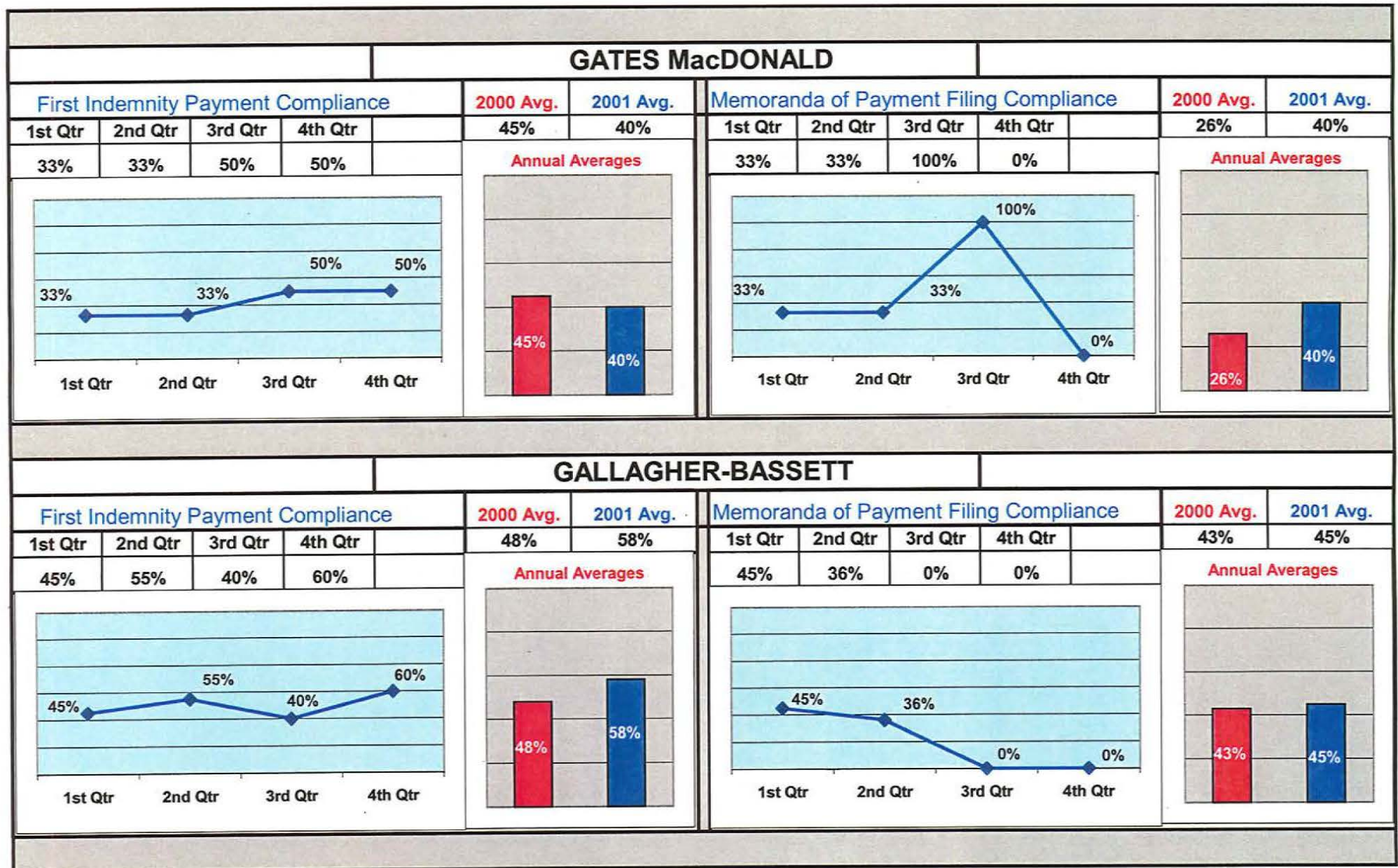
**Insurance Group Compliance
2001**



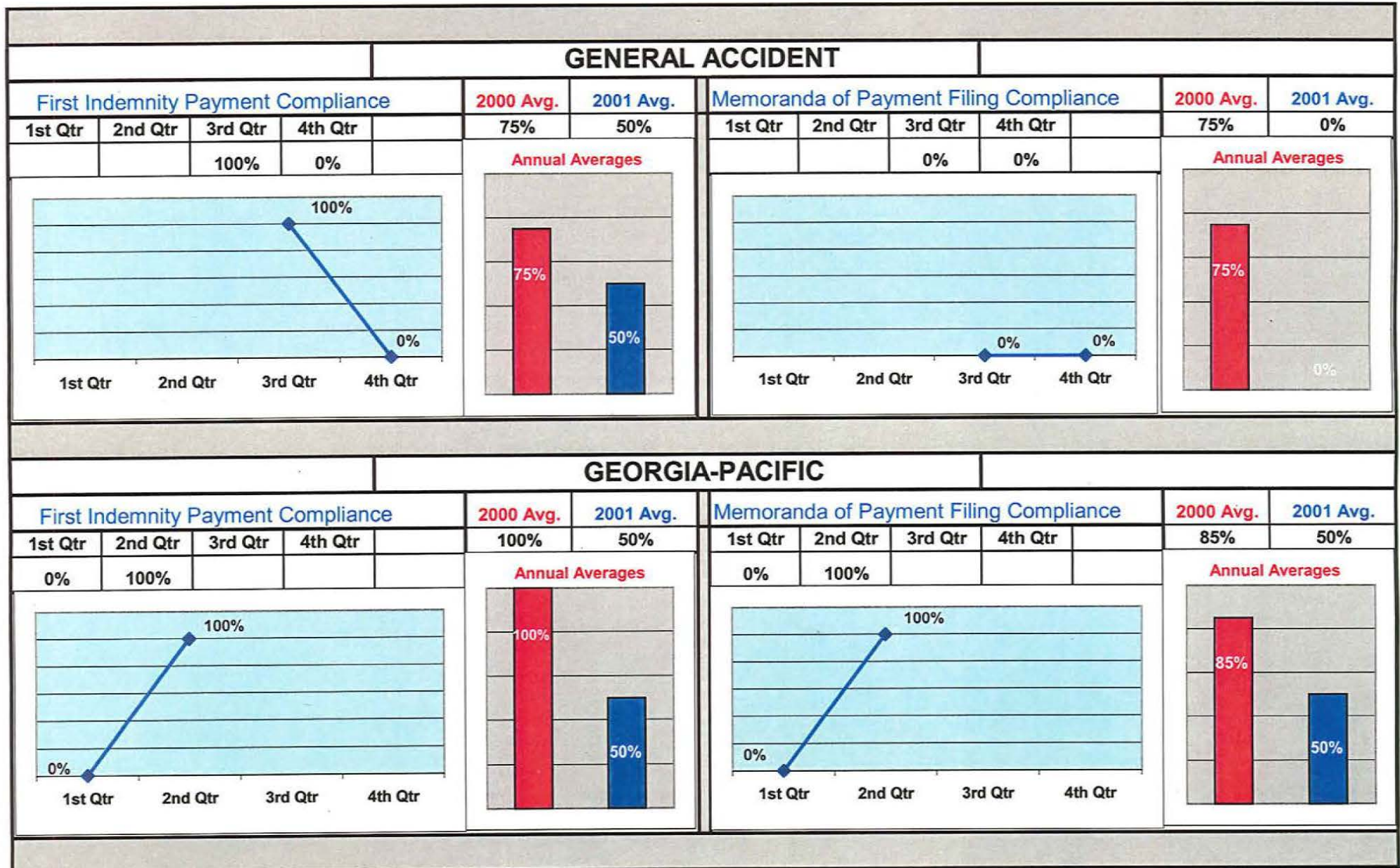
**Insurance Group Compliance
2001**



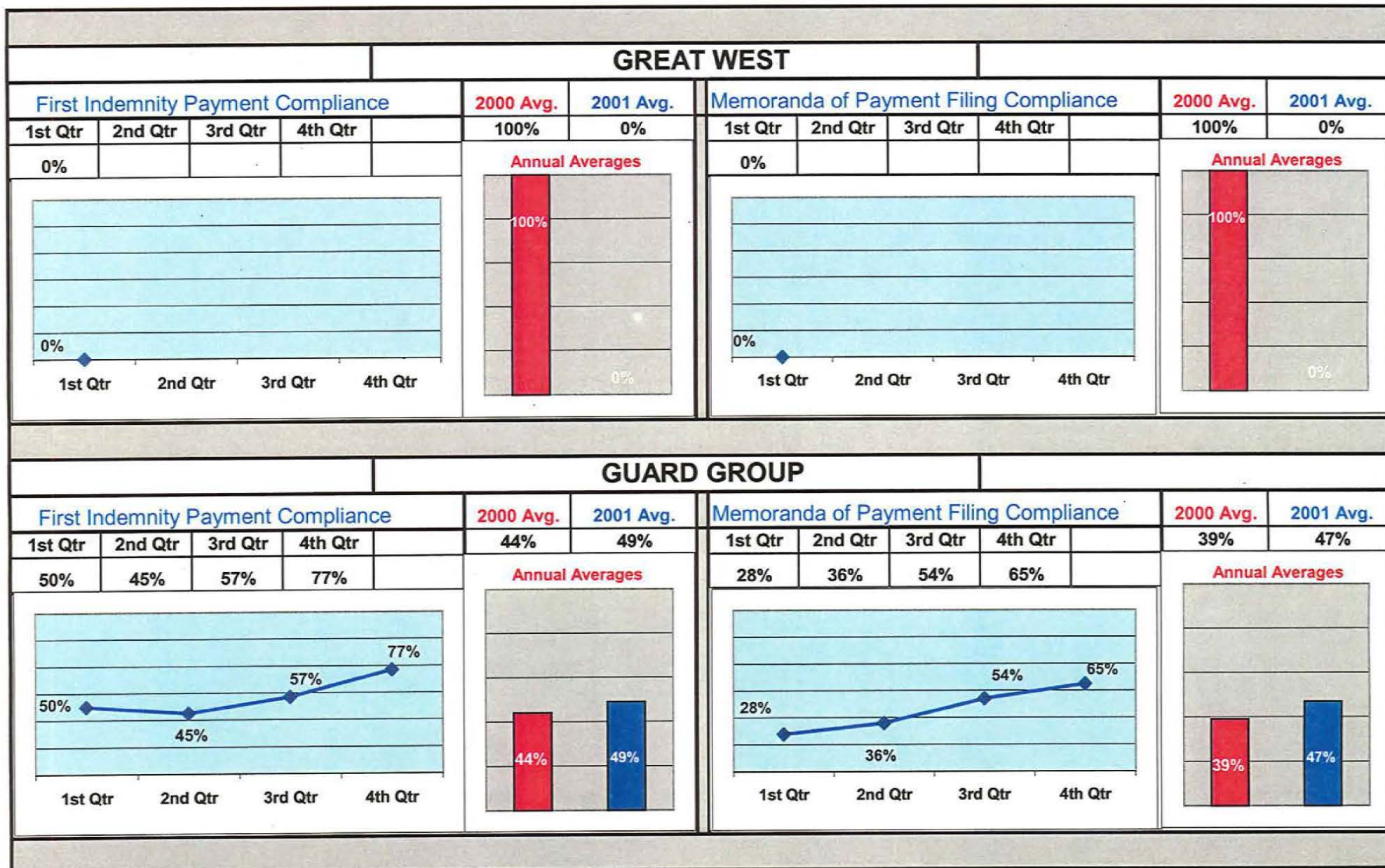
Insurance Group Compliance
2001



**Insurance Group Compliance
2001**



**Insurance Group Compliance
2001**



Insurance Group Compliance 2001

HANOVER

First Indemnity Payment Compliance

2000 Avg.

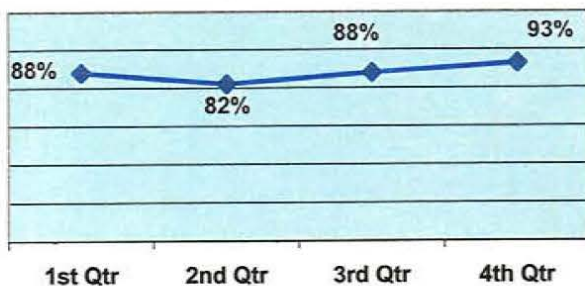
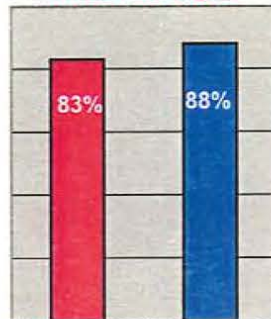
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
88%	82%	88%	93%

83%

88%

Annual Averages



Memoranda of Payment Filing Compliance

2000 Avg.

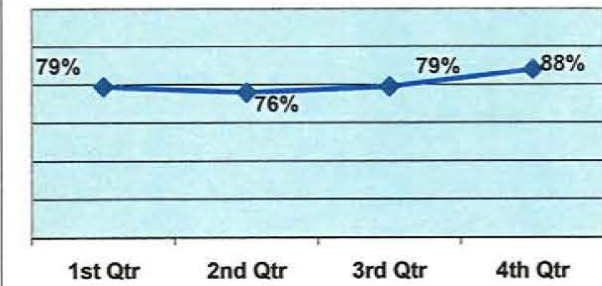
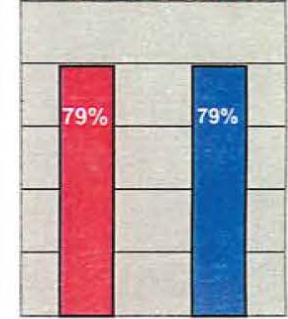
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
79%	76%	79%	88%

79%

79%

Annual Averages



HARTFORD

First Indemnity Payment Compliance

2000 Avg.

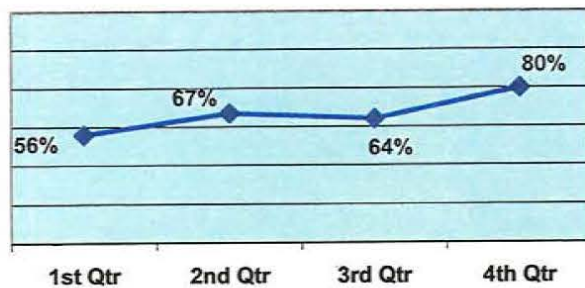
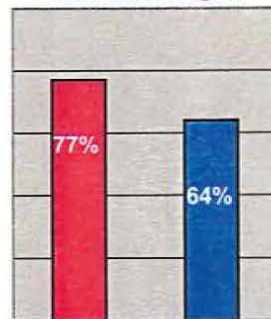
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
56%	67%	64%	80%

77%

64%

Annual Averages



Memoranda of Payment Filing Compliance

2000 Avg.

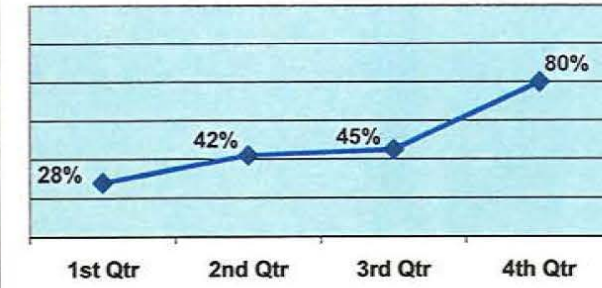
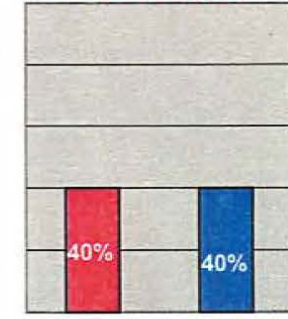
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
28%	42%	45%	80%

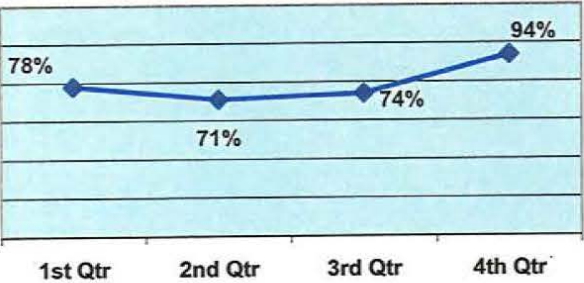
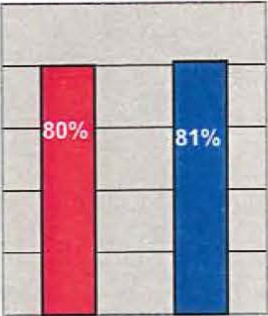
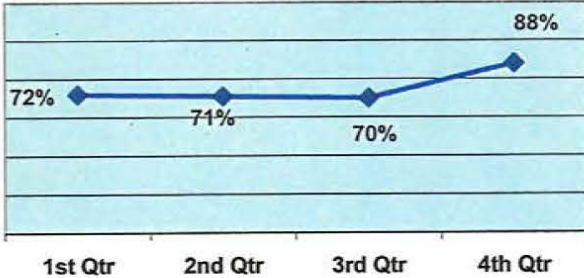
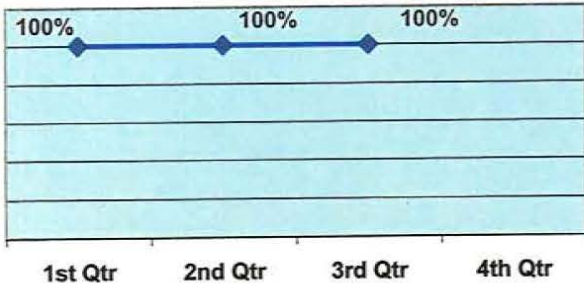
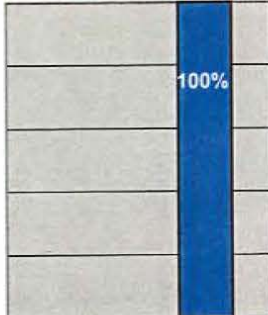
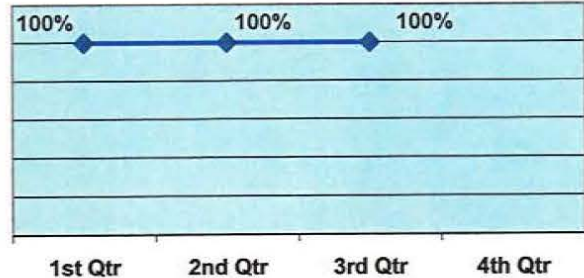
40%

40%

Annual Averages



**Insurance Group Compliance
2001**

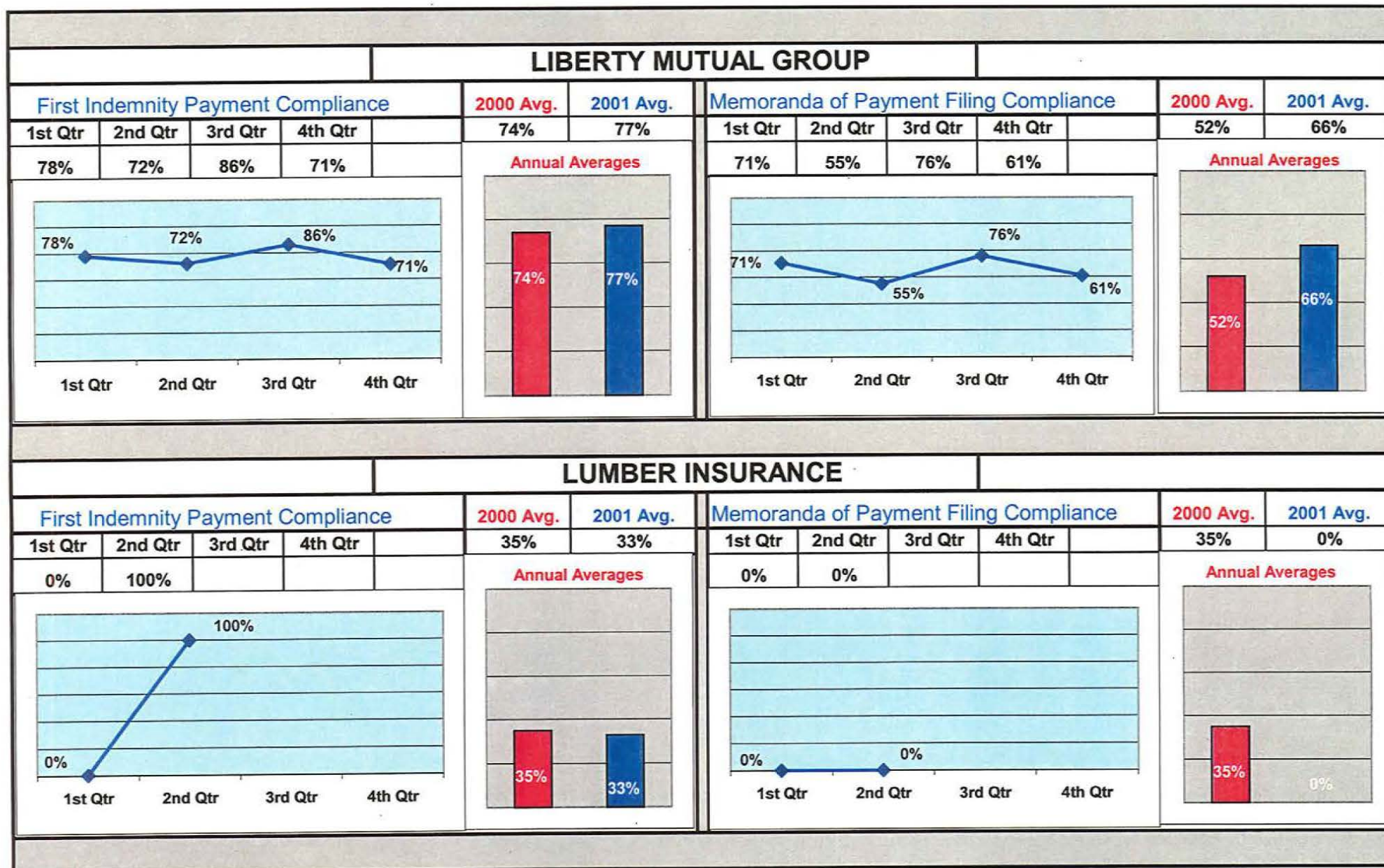
HANNAFORD											
First Indemnity Payment Compliance					2000 Avg.	2001 Avg.	Memoranda of Payment Filing Compliance				
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		80%	81%	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	
78%	71%	74%	94%		Annual Averages		72%	71%	70%	88%	
											
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr				1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	
INDEMNITY INSURANCE CO. OF NORTH AMERICA											
First Indemnity Payment Compliance					2000 Avg.	2001 Avg.	Memoranda of Payment Filing Compliance				
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		No Data	100%	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	
100%	100%	100%			Annual Averages		100%	100%	100%		
											
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr				1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	

**Insurance Group Compliance
2001**

JAMES RIVER CORP.													
First Indemnity Payment Compliance					2000 Avg.	2001 Avg.	Memoranda of Payment Filing Compliance					2000 Avg.	2001 Avg.
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		No Data	No Data	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		No Data	No Data
					Annual Averages							Annual Averages	
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr				1st Qtr	2nd Qtr	3rd Qtr	4th Qtr			

KEMPER GROUP													
First Indemnity Payment Compliance					2000 Avg.	2001 Avg.	Memoranda of Payment Filing Compliance					2000 Avg.	2001 Avg.
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		79%	70%	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		25%	25%
67%	71%	68%	67%		Annual Averages		44%	57%	14%	50%		Annual Averages	
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr				1st Qtr	2nd Qtr	3rd Qtr	4th Qtr			

**Insurance Group Compliance
2001**



**Insurance Group Compliance
2001**

MAINE ADJUSTMENT SERVICE

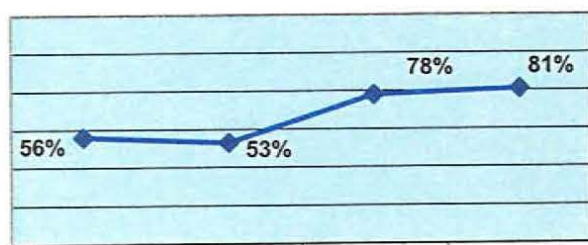
First Indemnity Payment Compliance

2000 Avg.

2001 Avg.

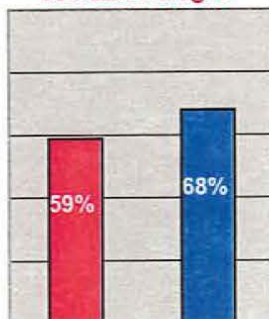
1st Qtr 2nd Qtr 3rd Qtr 4th Qtr

56% 53% 78% 81%



1st Qtr 2nd Qtr 3rd Qtr 4th Qtr

Annual Averages



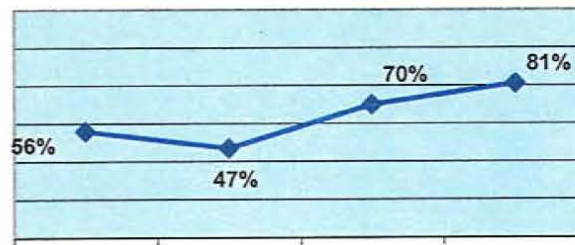
Memoranda of Payment Filing Compliance

2000 Avg.

2001 Avg.

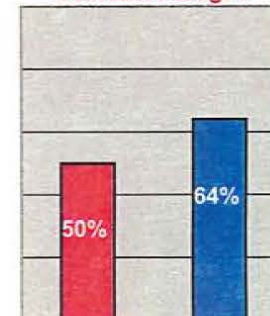
1st Qtr 2nd Qtr 3rd Qtr 4th Qtr

56% 47% 70% 81%



1st Qtr 2nd Qtr 3rd Qtr 4th Qtr

Annual Averages



MAINE AUTOMOBILE DEALERS

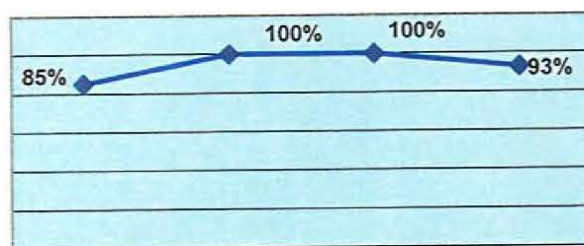
First Indemnity Payment Compliance

2000 Avg.

2001 Avg.

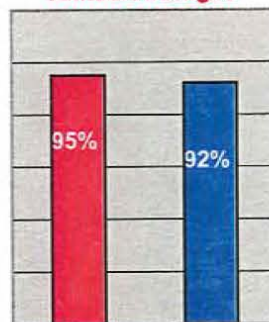
1st Qtr 2nd Qtr 3rd Qtr 4th Qtr

85% 100% 100% 93%



1st Qtr 2nd Qtr 3rd Qtr 4th Qtr

Annual Averages



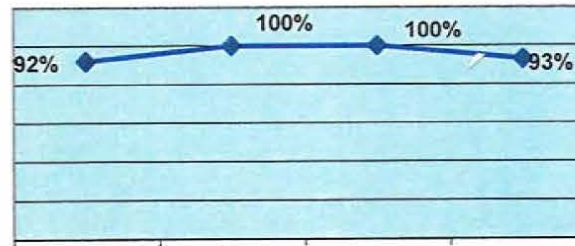
Memoranda of Payment Filing Compliance

2000 Avg.

2001 Avg.

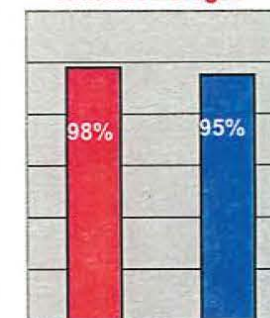
1st Qtr 2nd Qtr 3rd Qtr 4th Qtr

92% 100% 100% 93%



1st Qtr 2nd Qtr 3rd Qtr 4th Qtr

Annual Averages



**Insurance Group Compliance
2001**

MEAD/WESTVACO

First Indemnity Payment Compliance

2000 Avg.

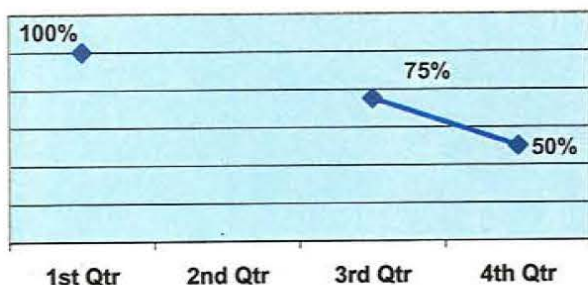
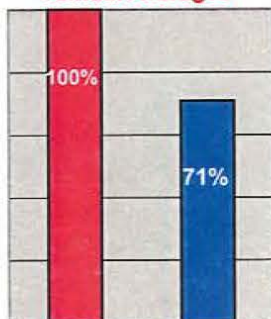
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
100%		75%	50%

100%

71%

Annual Averages



Memoranda of Payment Filing Compliance

2000 Avg.

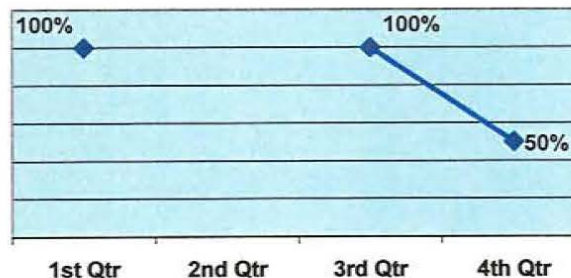
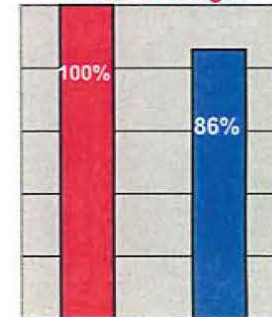
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
100%		100%	50%

100%

86%

Annual Averages



MEMIC

First Indemnity Payment Compliance

2000 Avg.

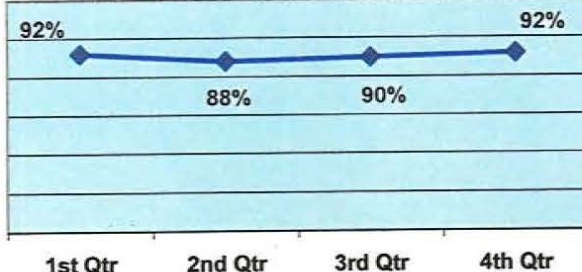
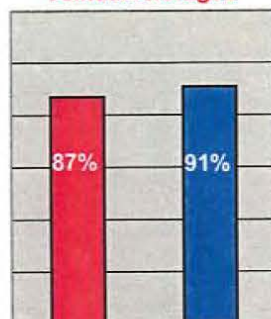
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
92%	88%	90%	92%

87%

91%

Annual Averages



Memoranda of Payment Filing Compliance

2000 Avg.

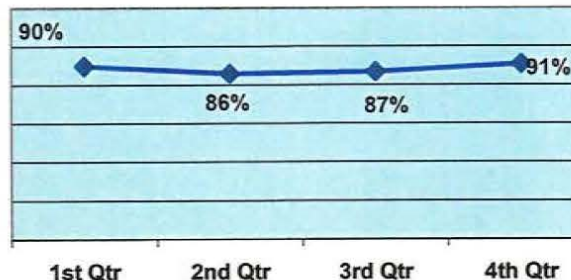
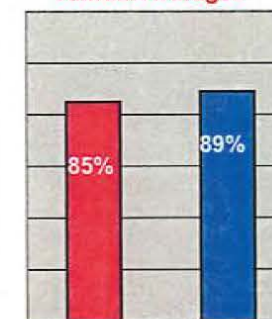
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
90%	86%	87%	91%

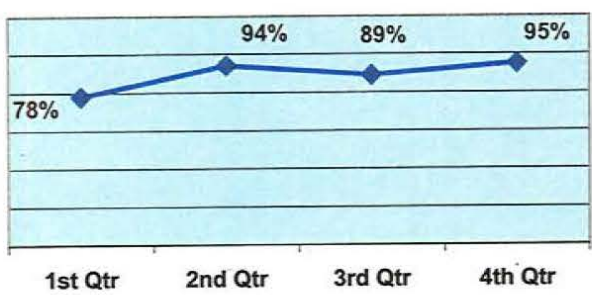
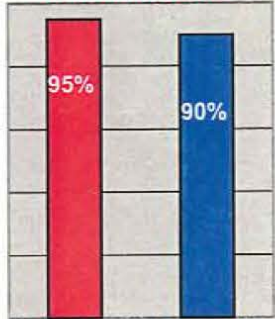
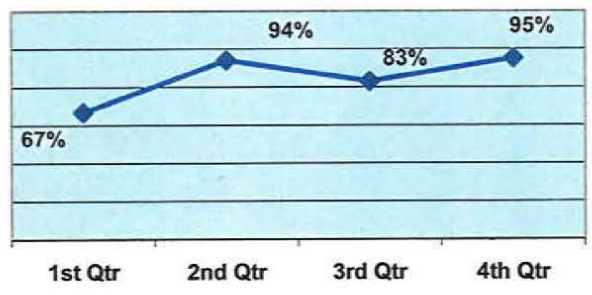
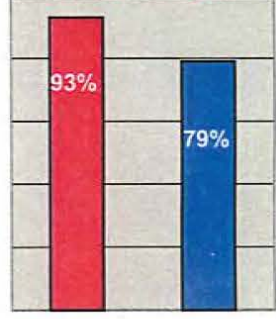
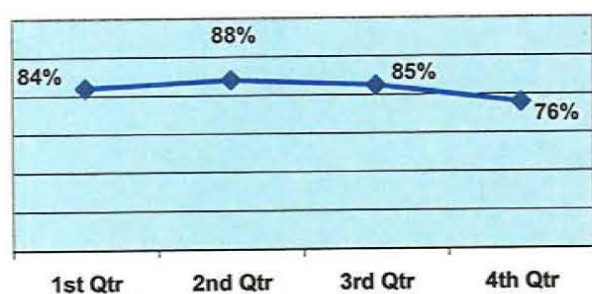
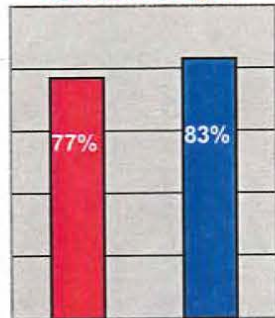
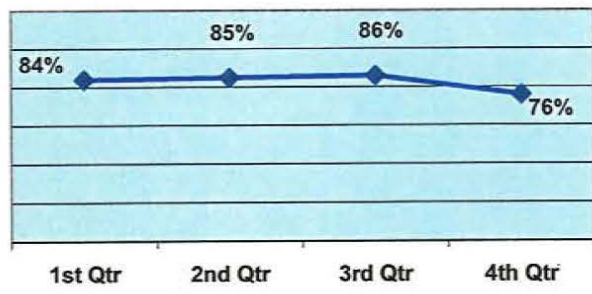
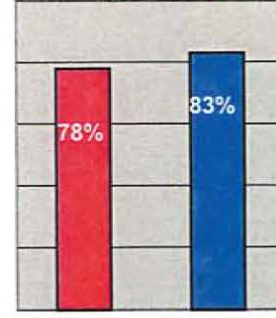
85%

89%

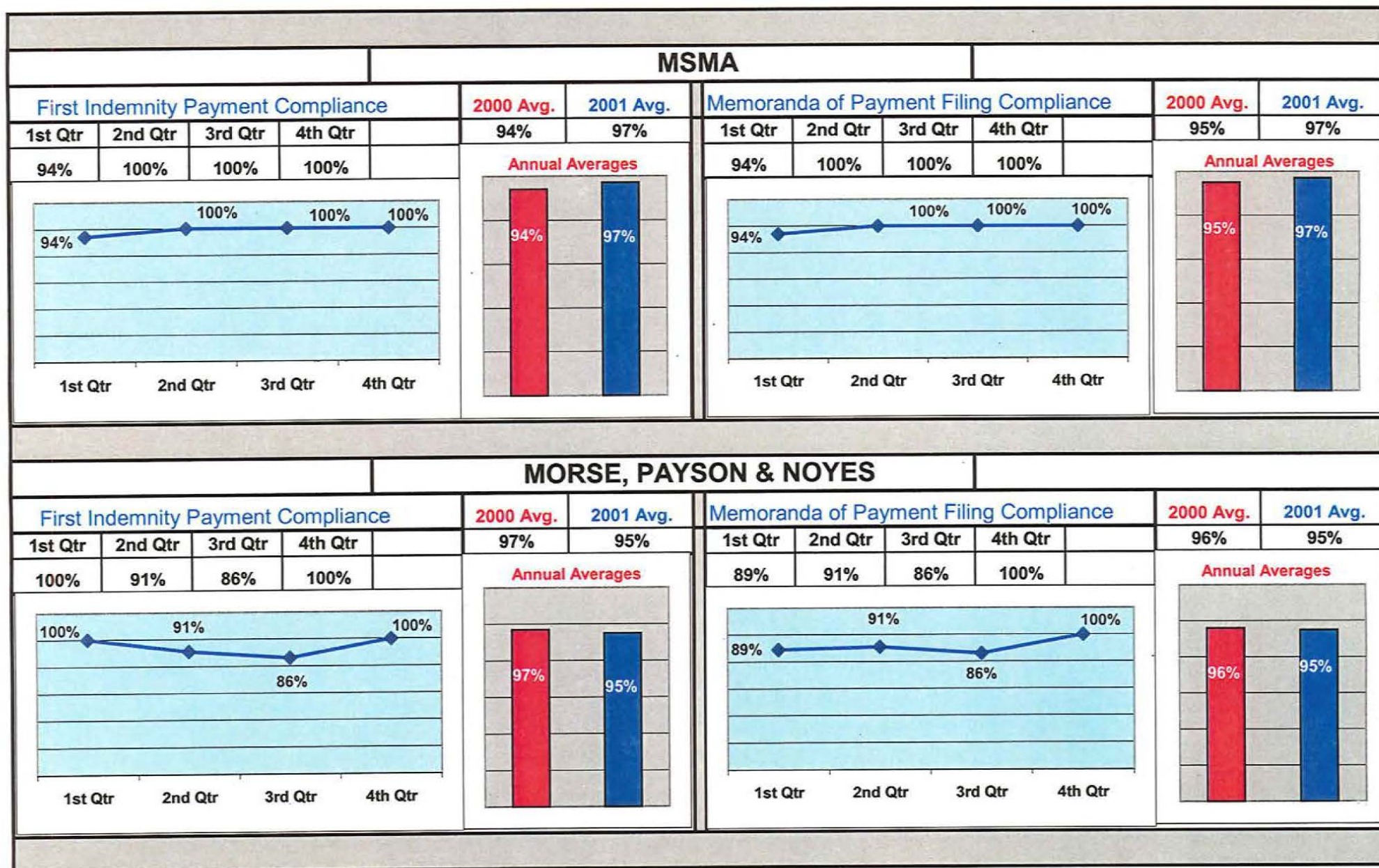
Annual Averages



Insurance Group Compliance 2001

MHCA/MMTA													
First Indemnity Payment Compliance					2000 Avg.	2001 Avg.	Memoranda of Payment Filing Compliance					2000 Avg.	2001 Avg.
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		95%	90%	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		93%	79%
78%	94%	89%	95%		Annual Averages		67%	94%	83%	95%		Annual Averages	
													
MMA													
First Indemnity Payment Compliance					2000 Avg.	2001 Avg.	Memoranda of Payment Filing Compliance					2000 Avg.	2001 Avg.
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		77%	83%	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		78%	83%
84%	88%	85%	76%		Annual Averages		84%	85%	86%	76%		Annual Averages	
													

**Insurance Group Compliance
2001**



**Insurance Group Compliance
2001**

NEW ENGLAND TELEPHONE

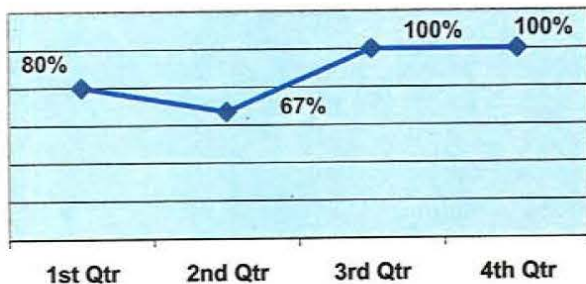
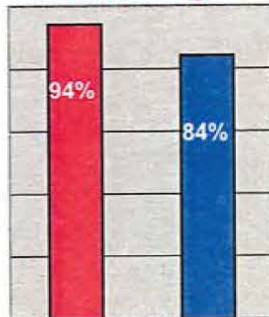
First Indemnity Payment Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
80%	67%	100%	100%

Annual Averages



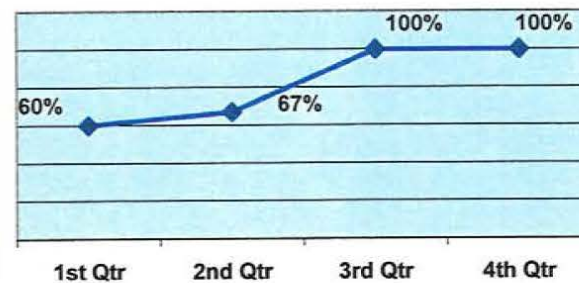
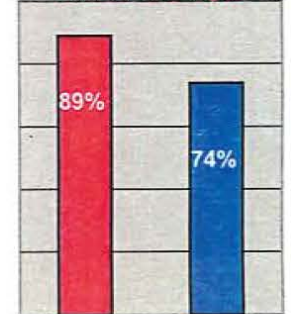
Memoranda of Payment Filing Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
60%	67%	100%	100%

Annual Averages



NORTHERN GENERAL SERVICES

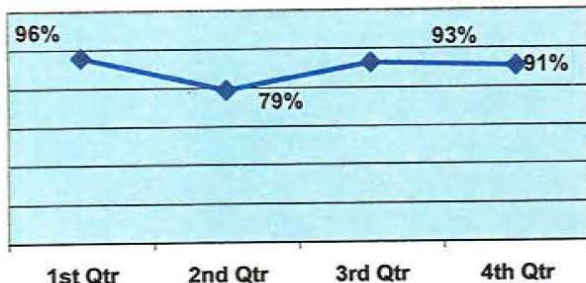
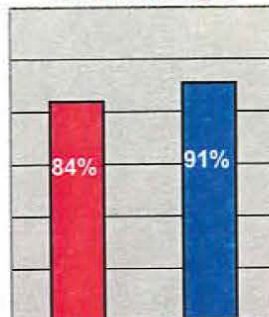
First Indemnity Payment Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
96%	79%	93%	91%

Annual Averages



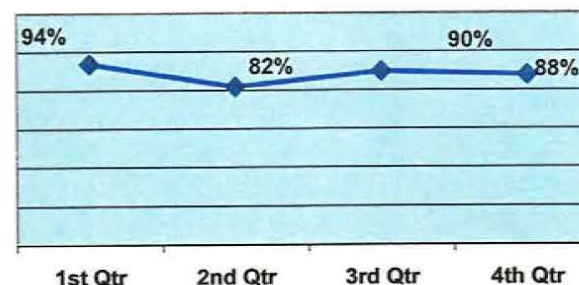
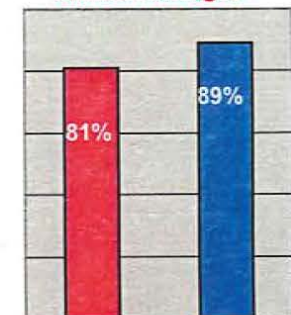
Memoranda of Payment Filing Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
94%	82%	90%	88%

Annual Averages



**Insurance Group Compliance
2001**

NATIONAL GRANGE MUTUAL

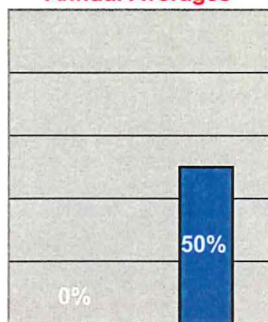
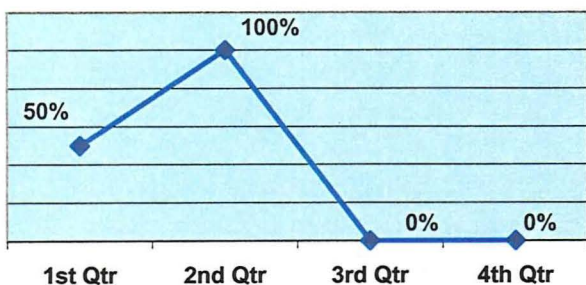
First Indemnity Payment Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
50%	100%	0%	0%

Annual Averages



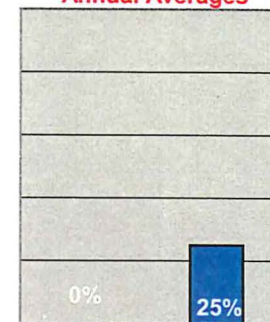
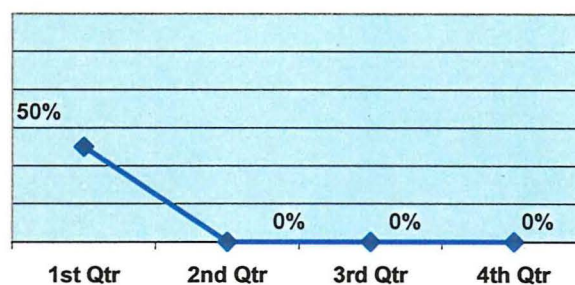
Memoranda of Payment Filing Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
50%	0%	0%	0%

Annual Averages



OLD REPUBLIC INSURANCE

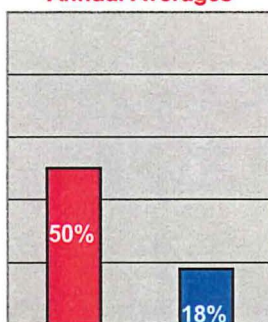
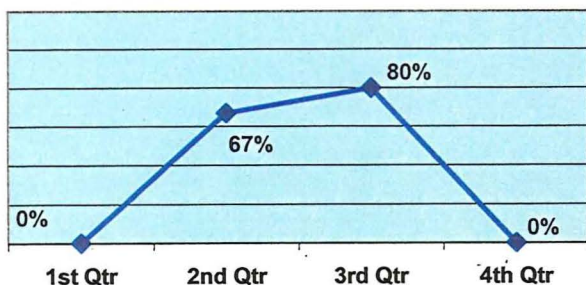
First Indemnity Payment Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
0%	67%	80%	0%

Annual Averages



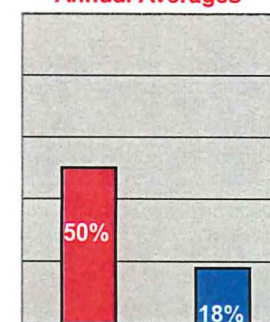
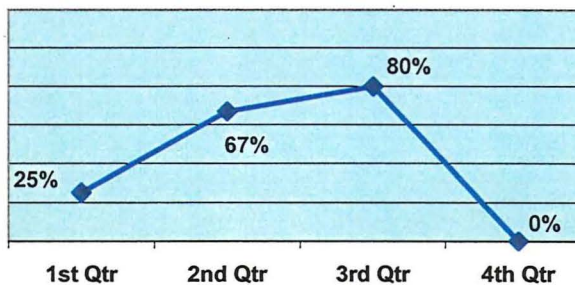
Memoranda of Payment Filing Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
25%	67%	80%	0%

Annual Averages



**Insurance Group Compliance
2001**

ONE BEACON (formerly CU/YORK)

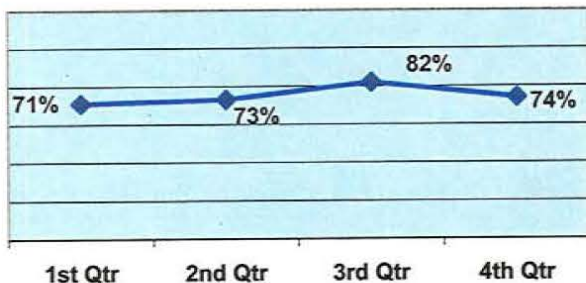
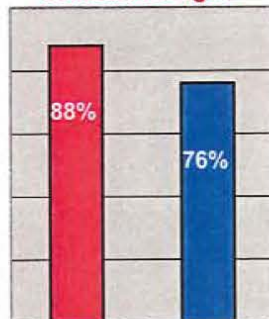
First Indemnity Payment Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
71%	73%	82%	74%

Annual Averages



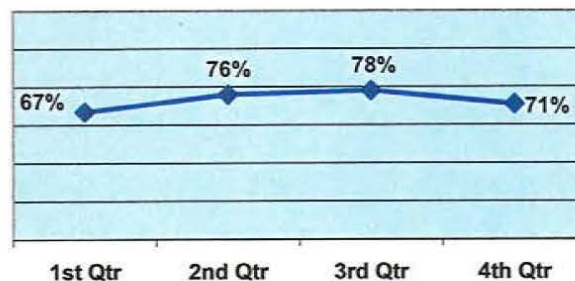
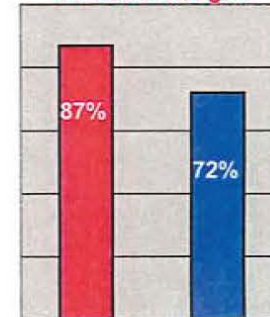
Memoranda of Payment Filing Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
67%	76%	78%	71%

Annual Averages



PEERLESS INSURANCE

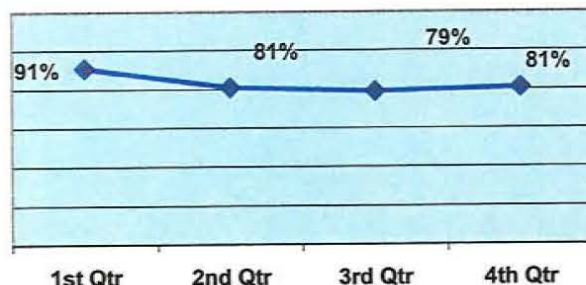
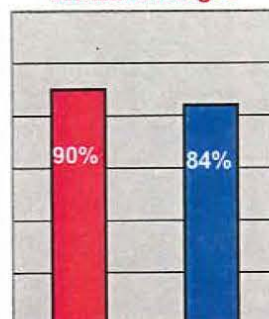
First Indemnity Payment Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
91%	81%	79%	81%

Annual Averages



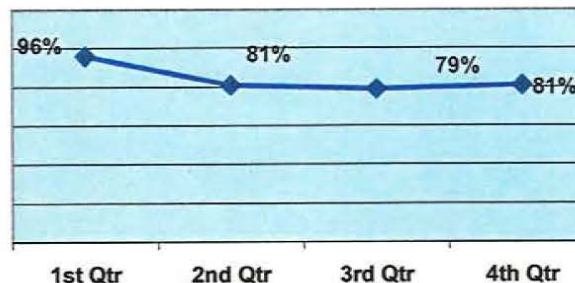
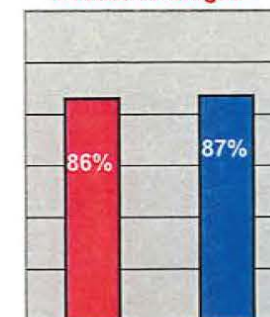
Memoranda of Payment Filing Compliance

2000 Avg.

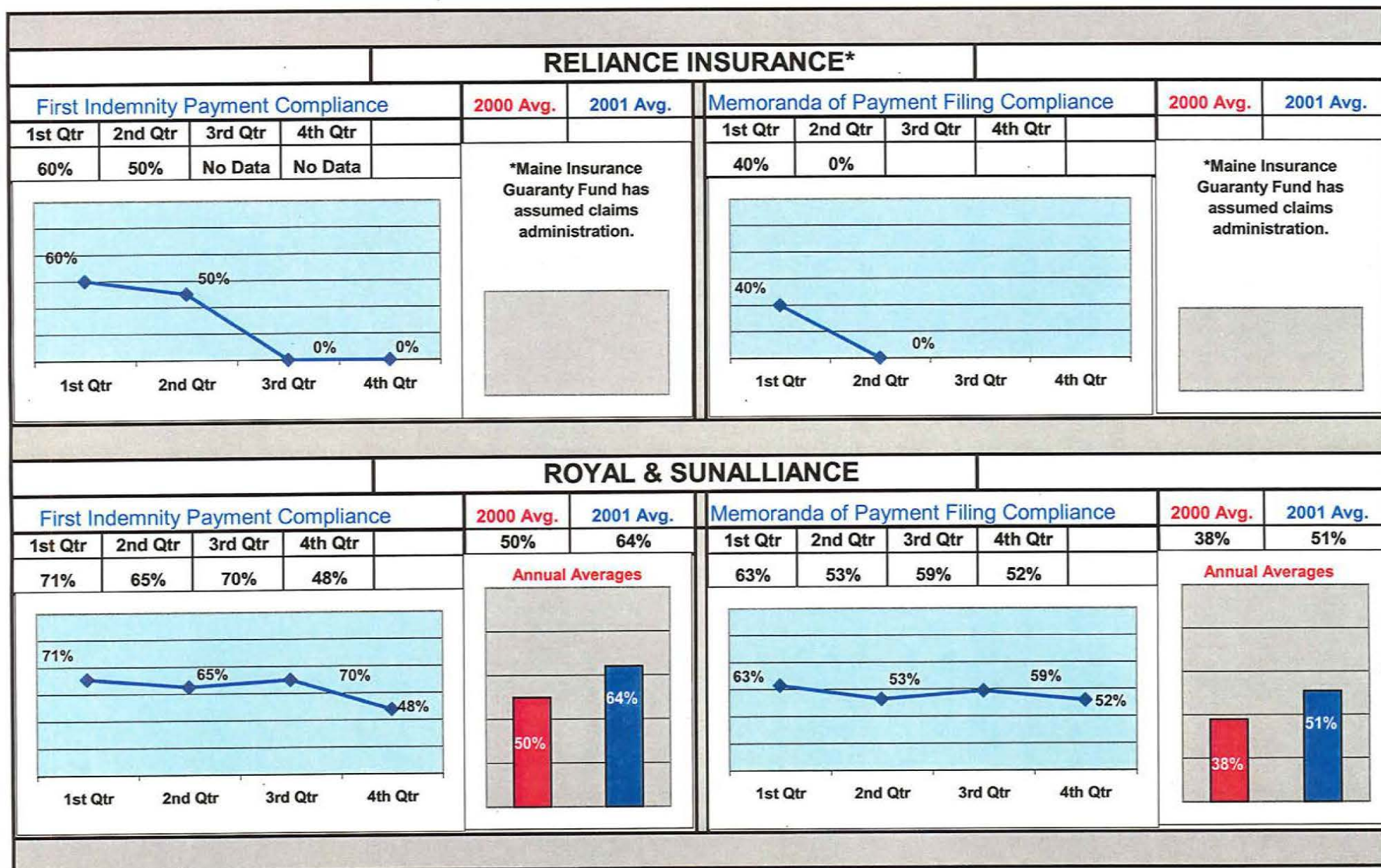
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
96%	81%	79%	81%

Annual Averages

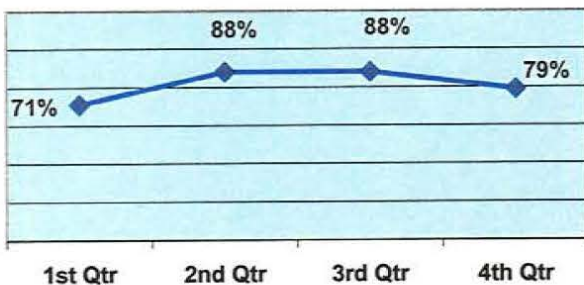
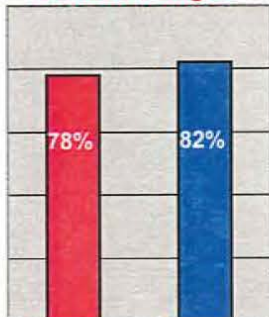
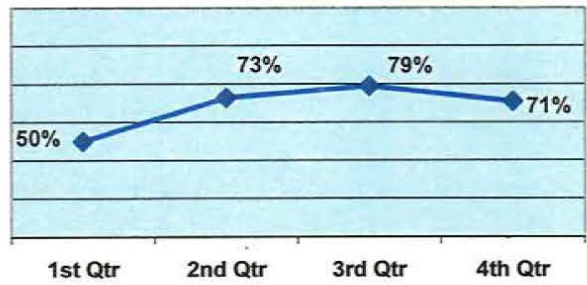
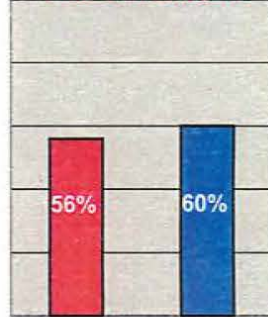
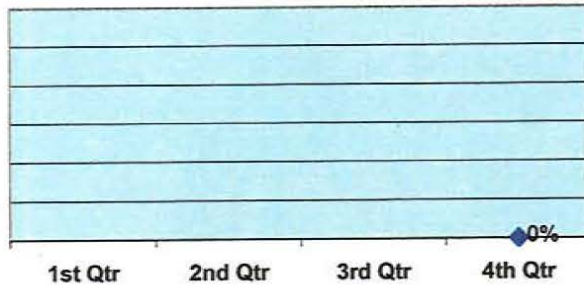
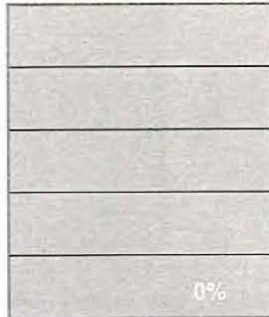
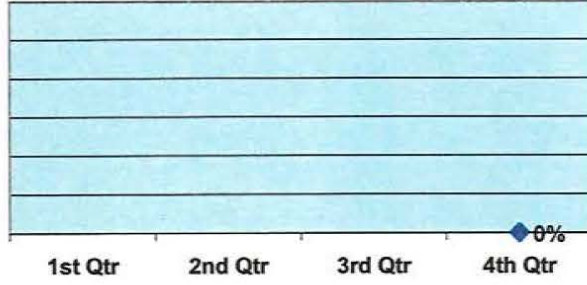



Insurance Group Compliance 2001



*Maine Insurance Guaranty Fund has assumed all adjusting.

**Insurance Group Compliance
2001**

RSKCO/C.N.A.													
First Indemnity Payment Compliance					2000 Avg.	2001 Avg.	Memoranda of Payment Filing Compliance					2000 Avg.	2001 Avg.
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		78%	82%	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		56%	60%
71%	88%	88%	79%		Annual Averages		50%	73%	79%	71%		Annual Averages	
													
RYDER													
First Indemnity Payment Compliance					2000 Avg.	2001 Avg.	Memoranda of Payment Filing Compliance					2000 Avg.	2001 Avg.
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		No Data	0%	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		No Data	0%
			0%		Annual Averages					0%		Annual Averages	
													

**Insurance Group Compliance
2001**

SEDGWICK

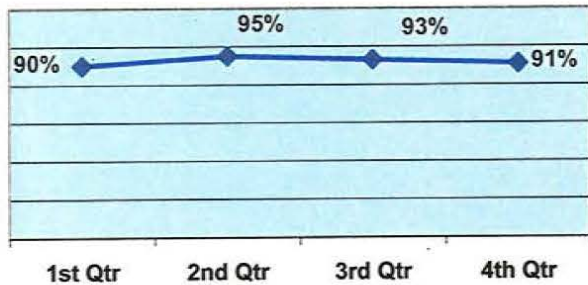
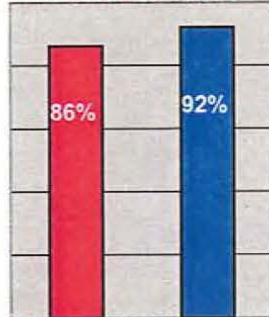
First Indemnity Payment Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
90%	95%	93%	91%

Annual Averages



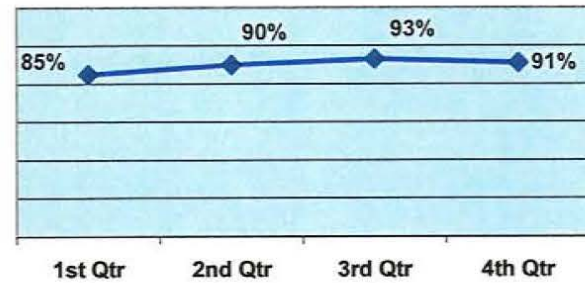
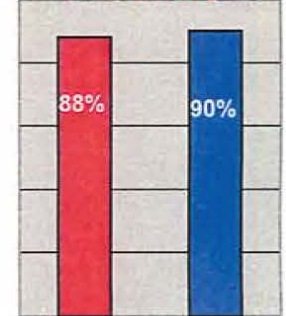
Memoranda of Payment Filing Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
85%	90%	93%	91%

Annual Averages



SENTRY

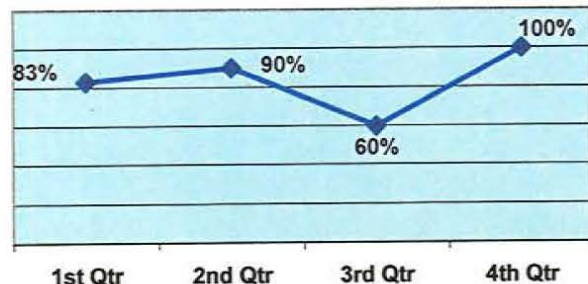
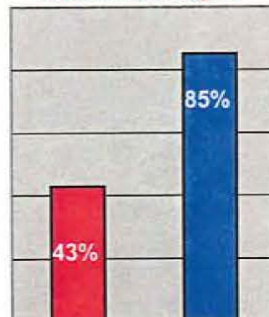
First Indemnity Payment Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
83%	90%	60%	100%

Annual Averages



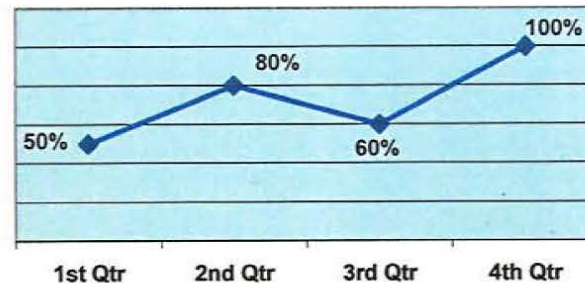
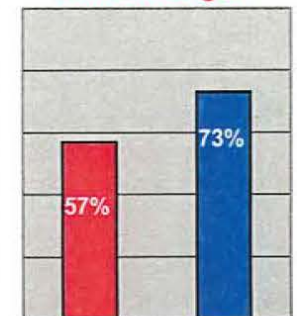
Memoranda of Payment Filing Compliance

2000 Avg.

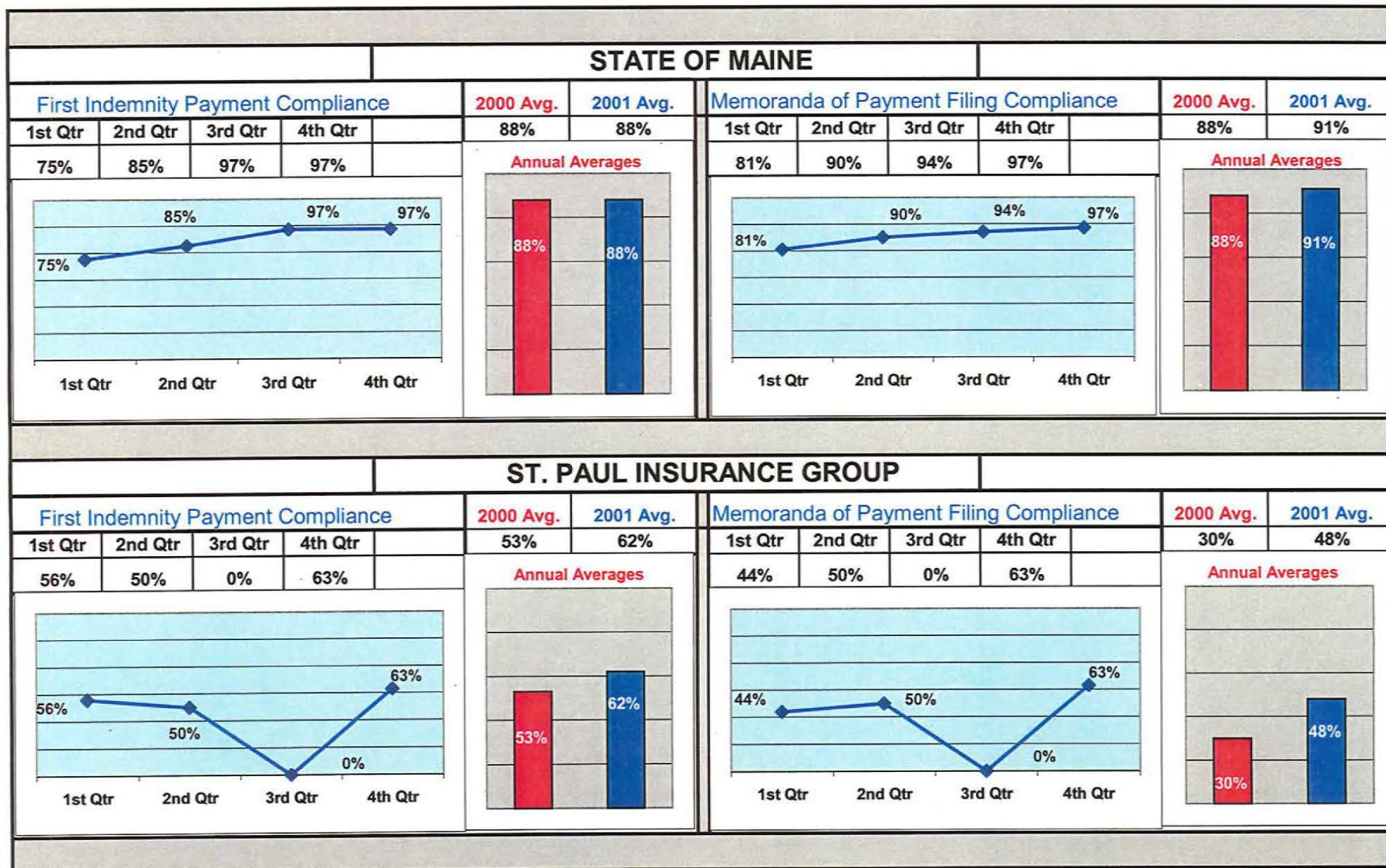
2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
50%	80%	60%	100%

Annual Averages



**Insurance Group Compliance
2001**



**Insurance Group Compliance
2001**

SYNERNET

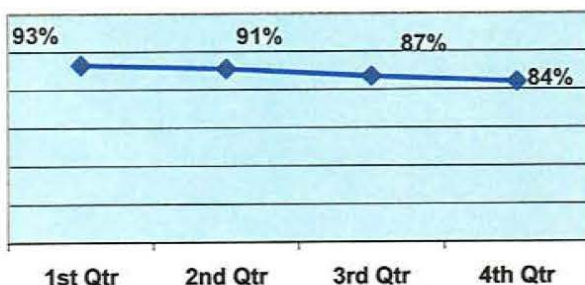
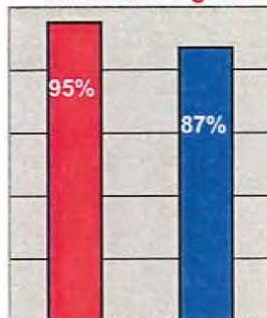
First Indemnity Payment Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
93%	91%	87%	84%

Annual Averages



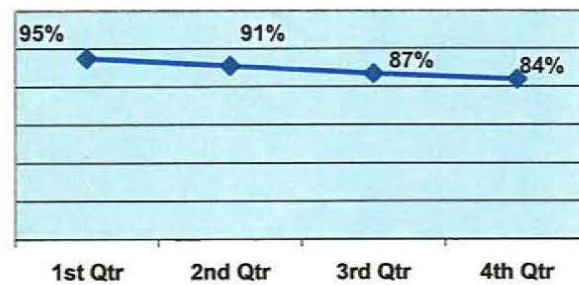
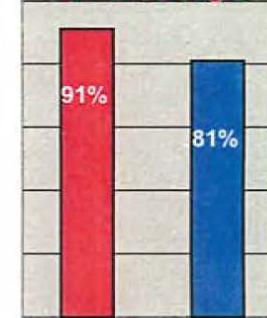
Memoranda of Payment Filing Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
95%	91%	87%	84%

Annual Averages



TRAVELERS INSURANCE GROUP

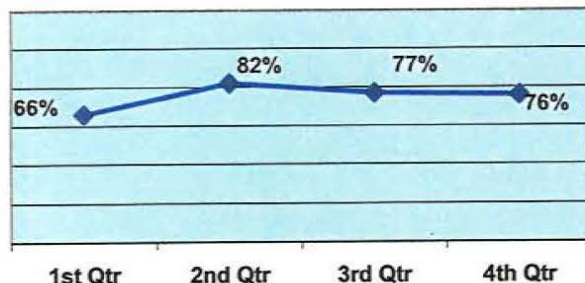
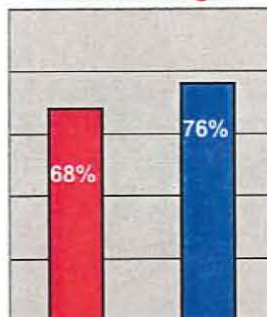
First Indemnity Payment Compliance

2000 Avg.

2001 Avg.

1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
66%	82%	77%	76%

Annual Averages



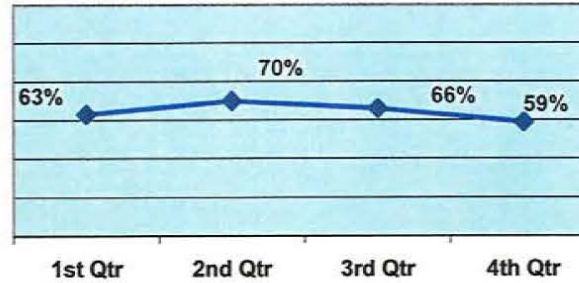
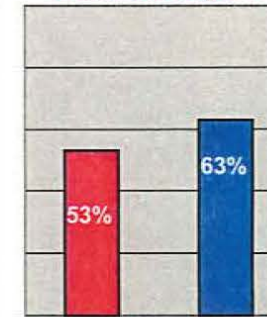
Memoranda of Payment Filing Compliance

2000 Avg.

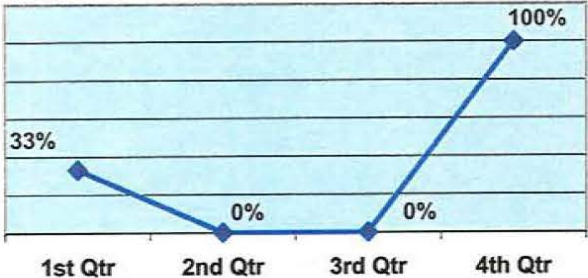
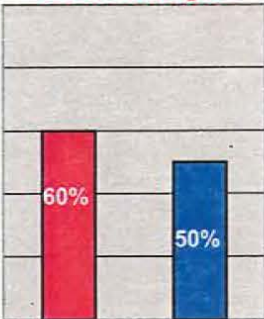
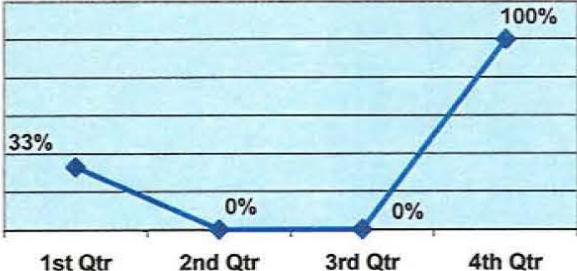
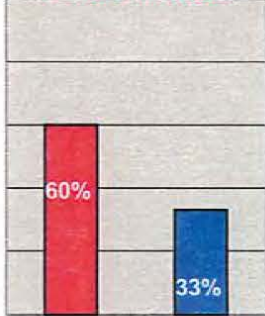
2001 Avg.

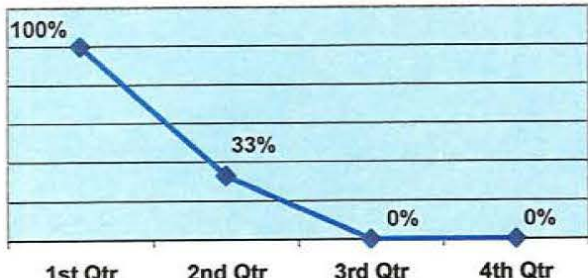
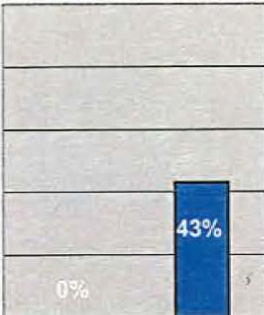
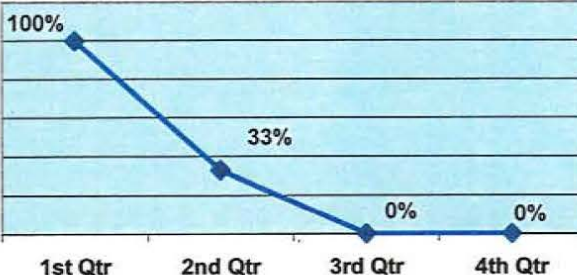
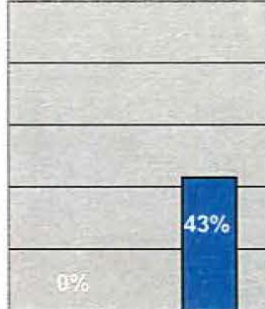
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
63%	70%	66%	59%

Annual Averages

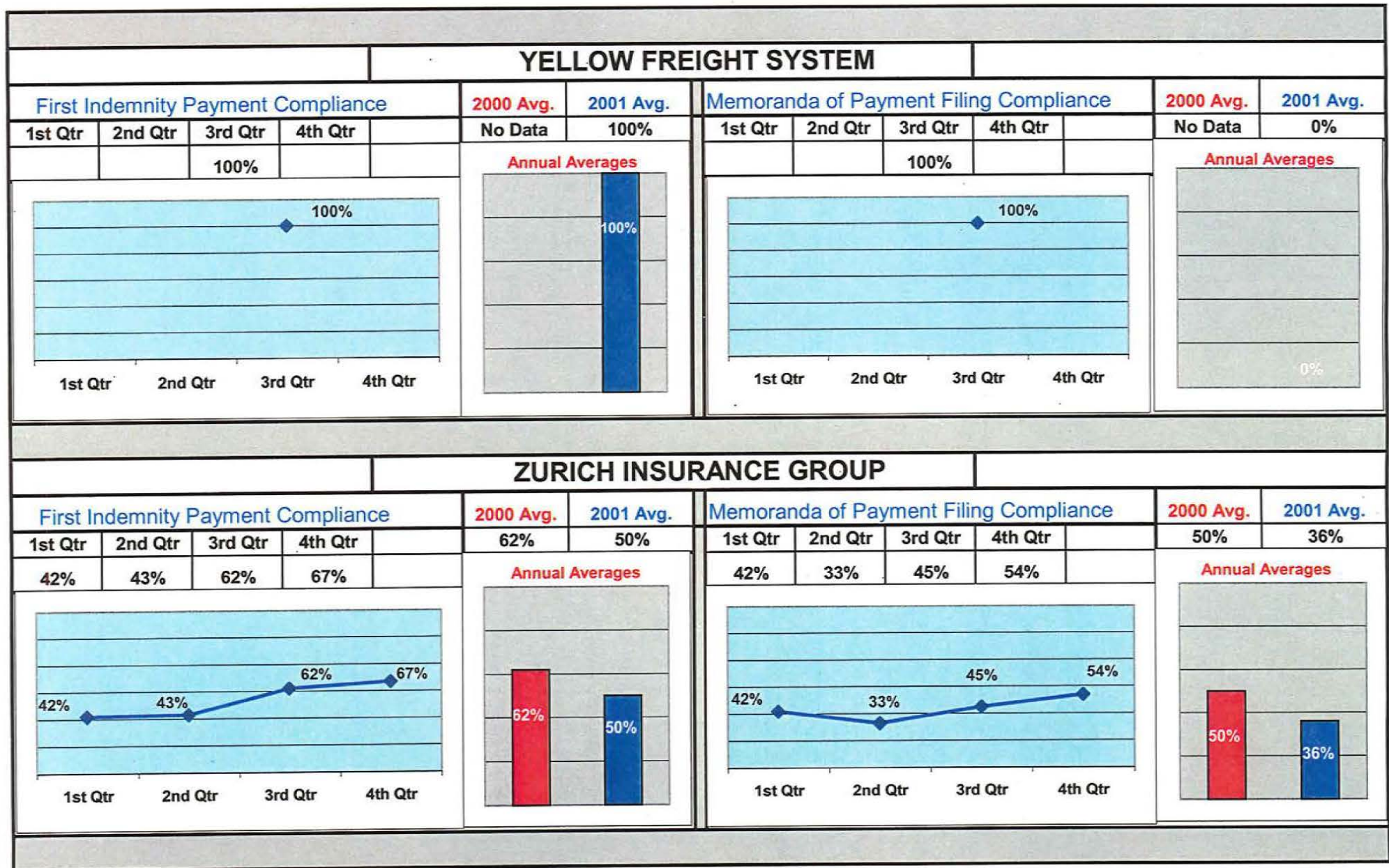


**Insurance Group Compliance
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WORCESTER INSURANCE													
First Indemnity Payment Compliance					2000 Avg.	2001 Avg.	Memoranda of Payment Filing Compliance					2000 Avg.	2001 Avg.
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		60%	50%	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		60%	33%
33%	0%	0%	100%		Annual Averages		33%	0%	0%	100%		Annual Averages	
													

YASUDA													
First Indemnity Payment Compliance					2000 Avg.	2001 Avg.	Memoranda of Payment Filing Compliance					2000 Avg.	2001 Avg.
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		0%	43%	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		0%	43%
100%	33%	0%	0%		Annual Averages		100%	33%	0%	0%		Annual Averages	
													

**Insurance Group Compliance
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Appendix A
Insurance Group Compliance
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Appendix A INSURANCE GROUP COMPLIANCE 2001

NCCI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
	ALLIED ADJUSTMENT SERVICE	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S379	ALLIED ADJUSTMENT SERVICE	NO DATA					
	ACADIA	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
TPA12	ACADIA INSURANCE CO.	14	9	64%	14	9	64%
33391	ACADIA INSURANCE CO.	93	81	87%	93	85	91%
30260	ACADIA INSURANCE CO.	115	95	83%	115	98	85%
30252	CADILLAC MOUNTAIN INSURANCE CO	11	11	100%	11	11	100%
	Group Total	233	196	84%	233	203	87%
	AIG	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
14354	AIU INSURANCE	0	0	0%	0	0	0%
ADJ1	AIG CLAIMS (PRATT & WHITNEY)	13	6	46%	13	5	38%
I3781	AMERICAN HOME ASSURANCE	1	1	100%	1	1	100%
12491	ILLINOIS NATIONAL INSURANCE	0	0	0%	0	0	0%
S333	PRATT & WHITNEY	0	0	0%	0	0	0%
TPA10	CLAIMS MANAGEMENT INC	31	22	71%	31	21	68%
	Group Total	45	29	64%	45	27	60%
	ATLANTIC MUTUAL	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
16470	ATLANTIC MUTUAL INSURANCE CO.	12	6	50%	12	2	17%
12149	CENTENNIAL INS CO	2	2	100%	2	2	100%
	Group Total	14	8	57%	14	4	29%
	ARROW MUTUAL INSURANCE/MID STATE ADJUSTMENT C	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
16640	Group Total	NO DATA					
	BANGOR, CITY OF	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S705	Group Total	18	16	89%	18	17	94%
	BILL JOHNSON AGENCY	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S362	Group Total	4	4	100%	4	2	50%
	BATH IRON WORKS	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S347	Group Total	55	53	96%	55	51	93%
	CAMBRIDGE INTEGRATED SERVICES	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S334	Group Total	3	1	33%	3	1	33%
	CHUBB INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
21512	CHUBB INSURANCE	1	1	100%	1	0	0%
S332	FEDERAL INSURANCE CO	2	2	100%	2	0	0%
12890	FEDERAL INSURANCE CO	9	5	56%	9	2	22%
10685	PACIFIC INDEMNITY INSURANCE	2	1	50%	2	0	0%
	Group Total	14	9	64%	14	2	14%

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INSURANCE GROUP COMPLIANCE

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NCCI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
	CENTRAL MAINE MEDICAL CENTER	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S401	Group Total	8	6	75%	8	6	75%
	CENTRAL MAINE POWER CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S708	Group Total		Administration assumed by Dunlap CMS.				
	CIANBRO CORPORATION	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S344	Group Total	7	7	100%	7	7	100%
	CLARENDON NATIONAL INS CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
	CLARENDON NATIONAL INS CO	1	0	0%	1	0	0%
	CLARENDON NATIONAL INS CO	1	0	0%	1	0	0%
	Group Total	2	0	0%	2	0	0%
	CRAWFORD & CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
14095	ARGONAUT INSURANCE CO.	0	0	0%	0	0	0%
S380	CRAWFORD & CO	0	0	0%	0	0	0%
S305	CRAWFORD & CO	0	0	0%	0	0	0%
TPA21	CRAWFORD & CO	1	0	0%	1	0	0%
TPA17	CRAWFORD & CO	5	0	0%	5	0	0%
18244	TRUCK INSURANCE EXCHANGE	0	0	0%	0	0	0%
15164	FREMONT INDUSTRIAL INDEMNITY C/O CRAWFORD & CO	0	0	0%	0	0	0%
18376	LUMBERMEN'S UNDERWRITING ALLIANCE	3	3	100%	3	3	100%
17507	FLORISTS INSURANCE CO	1	0	0%	1	0	0%
24023	VANLINER INSURANCE	2	0	0%	2	0	0%
14788	PROTECTIVE INSURANCE CO	1	0	0%	1	0	0%
	Group Total	13	3	23%	13	3	23%
	CREDIT GENERAL INS CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
24139	Group Total	NO DATA	0	0%	0	0	0%
	CRUM & FORSTER	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
22322	CRUM & FORSTER	1	1	100%	1	0	0%
14508	NORTH RIVER INS	0	0	0%	0	0	0%
29804	UNITED STATES FIRE INS CO	2	1	50%	2	1	50%
	Group Total	3	2	67%	3	1	33%
	CUNNINGHAM & LINDSEY	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S396	CUNNINGHAM & LINDSEY	10	6	60%	10	4	40%
24422	LEGION INSURANCE CO.	11	7	64%	11	7	64%
	Group Total	21	13	62%	21	11	52%
	DUNLAP CLAIMS MANAGEMENT	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S356	ARROW HART	10	8	80%	10	9	90%
S357	DUNLAP CLAIMS MANAGEMENT	171	155	91%	171	153	89%
25453	REDLAND INSURANCE COMPANY	0	0	0%	0	0	0%
S376	SUNDAY RIVER SKIWAY	0	0	0%	0	0	0%
	Group Total	181	163	90%	181	162	90%

Appendix A INSURANCE GROUP COMPLIANCE 2001

NC CI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
	ESIS GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
23035	ACE AMERICAN INSURANCE CO	23	12	52%	23	11	48%
12165	ACE AMERICAN INSURANCE CO	4	2	50%	4	2	50%
15431	ACE/CIGNA FIRE UNDERWRITERS INSURANCE	0	0	0%	0	0	0%
S370	ESIS INC	28	22	79%	28	20	71%
S364	ESIS INC	3	2	67%	3	2	67%
10677	PACIFIC EMPLOYERS INS CO	14	9	64%	14	8	57%
TPA18	DUSTIN BLACK	2	1	50%	2	1	50%
33790	WHITE MOUNTAIN INS CO./MOUNTAIN VALLEY INDEMNITY	1	0	0%	1	0	0%
	Group Total	75	48	64%	75	44	59%
	FAIRFIELD INSURANCE COMPANY	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
32530	Group Total	3	2	67%	3	1	33%
	FILENES	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S338	Group Total	1	1	100%	1	0	0%
	FIREMANS FUND	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
29760	AMERICAN AUTOMOBILE INS CO	0	0	0%	0	0	0%
12289	AMERICAN INS CO	1	1	100%	1	1	100%
10103	ASSOCIATED IND CORP	0	0	0%	0	0	0%
12416	FIREMANS FUND AMERICAN INS. CO.	15	12	80%	15	8	53%
	Group Total	16	13	81%	16	9	56%
	FRONTIER INSURANCE CO.	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
21237	Group Total	13	12	92%	13	5	38%
	GAB ROBBINS	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
TPA 15	GAB ROBBINS	3	2	67%	3	1	33%
S355	GENERAL ADJUSTMENT BUREAU	29	12	41%	29	9	31%
S366	NATIONAL LOSS CONTROL	0	0	0%	0	0	0%
35718	PHICO INSURANCE CO	1	0	0%	1	0	0%
	Group Total	32	14	44%	32	10	31%
	GATES MACDONALD	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S743	GATES MACDONALD	4	1	25%	4	1	25%
TPA14	GATES MACDONALD	6	3	50%	6	3	50%
S371	STERLING RISK MANAGEMENT SERVICES	0	0	0%	0	0	0%
	Group Total	10	4	40%	10	4	40%
	GALLAGHER BASSETT	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
TPA6	GALLAGHER BASSETT SERVICES, INC.	18	10	56%	18	6	33%
S304	GALLAGHER-BASSETT SERVICES, INC.	7	6	86%	7	6	86%
24147	NORTH AMERICAN SPECIALTY INSURANCE	6	2	33%	6	2	33%
	Group Total	31	18	58%	31	14	45%
	GENERAL ACCIDENT INS	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
10359	Group Total	2	1	50%	2	0	0%
	GEORGIA-PACIFIC	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S714	Group Total	4	2	50%	4	2	50%

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NCCI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
		Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
11371	GREAT WEST CASUALTY						
	Group Total	1	0	0%	1	0	0%
	GUARD GROUP						
21873	AMGUARD INSURANCE COMPANY	31	8	26%	31	14	45%
33936	EASTGUARD INSURANCE COMPANY	3	1	33%	3	1	33%
25844	NORGUARD INSURANCE COMPANY	63	39	62%	63	31	49%
	Group Total	97	48	49%	97	46	47%
	HANOVER INSURANCE GROUP						
11002	CITIZENS INSURANCE CO OF AMERI	53	50	94%	53	43	81%
13633	HANOVER INSURANCE CO	82	70	85%	82	64	78%
10006	MASSACHUSETTS BAY INS CO	36	30	83%	36	28	78%
	Group Total	171	150	88%	171	135	79%
	HARTFORD						
10456	NEW YORK UNDERWRITERS INS. CO.	1	1	0%	1	0	0%
TPA5	SPECIALTY RISK SERVICES INC	2	2	100%	2	1	50%
10448	THE HARTFORD	40	26	65%	40	16	40%
14974	TWIN CITY FIRE INS CO	4	1	25%	4	2	50%
	Group Total	47	30	64%	47	19	40%
	HANNAFORD BROTHERS						
S381	Group Total	93	75	81%	93	71	76%
	INDEMNITY INSURANCE CO. OF N. AMERICA						
25437	Group Total	3	3	100%	3	3	100%
	JAMES RIVER CORP.						
S335	Group Total	NO DATA					
	KEMPER GROUP						
17116	AMERICAN MANUFACTURERS MUT. INS. CO.	29	24	83%	29	6	21%
10065	AMERICAN MOTORISTS	1	1	100%	1	0	0%
19186	AMERICAN PROTECTION INS. CO.	12	6	50%	12	3	25%
15644	LUMBERMENS MUTUAL CASUALTY CO	18	11	61%	18	6	33%
S306	LUMBERMENS MUTUAL	0	0	0%	0	0	0%
	Group Total	60	42	70%	60	15	25%
	LIBERTY MUTUAL GROUP						
27359	FIRST LIBERTY INSURANCE GROUP	0	0	0%	0	0	0%
S321	HELMSMAN MANAGEMENT SERVICE	25	19	76%	25	18	72%
27243	LIBERTY MUTUAL INSURANCE CORP	32	25	78%	32	23	72%
21814	LIBERTY INSURANCE CORP.	46	41	89%	46	33	72%
16586	LIBERTY MUTUAL FIRE INSURANCE	129	95	74%	129	72	56%
15628	LIBERTY MUTUAL INSURANCE CO.	92	79	86%	92	79	86%
15555	EMPLOYERS INSURANCE OF WAUSAU	36	18	50%	36	12	33%
S386	OTIS SPECIALTY PAPERS	0	0	0%	0	0	0%
18996	WAUSAU UNDERWRITERS INS CO	4	3	0%	4	2	0%
	Group Total	364	280	77%	364	239	66%

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NCCI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
	LUMBER INSURANCE CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
16543	LUMBER MUTUAL INS CO	3	1	33%	3	0	0%
24597	LUMBER MUTUAL/SEACO INSURANCE	0	0	0%	0	0	0%
	Group Total	3	1	33%	3	0	0%
	MAINE ADJUSTMENT	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S934	ATLANTIC INTERNATIONAL ASSOCIATION	0	0	0%	0	0	0%
24759	AMERICAN INTERSTATE INSURANCE CO.	51	34	67%	51	33	65%
24562	STAR INSURANCE	6	3	50%	6	2	33%
S384	MAINE ADJUSTMENT SERVICES	0	0	0%	0	0	0%
TPA9	MAINE ADJUSTMENT SERVICES	8	6	75%	8	6	75%
31771	SAVERS	12	9	75%	12	8	67%
	Group Total	77	52	68%	77	49	64%
	MAINE AUTOMOBILE DEALERS	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S803	MAINE AUTOMOBILE DEALERS	65	60	92%	65	62	95%
S391	C/O MAD ASSOC. WRKR'S COMP	1	1	100%	1	1	100%
	Group Total	66	61	92%	66	63	95%
	MANAGED COMP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
TPA19	Group Total	NO DATA	0	0%	0	0	0%
	MEAD WESTVACO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S394	MEAD OXFORD CORPORATION	6	5	83%	6	5	83%
S765	MEAD PUBLISHING PAPER DIV	1	0	0%	1	1	100%
	Group Total	7	5	71%	7	6	86%
	MEMIC	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
30449	Group Total	1706	1545	91%	1706	1511	89%
	MHCA/MMTA	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S387	MAINE HEALTH CARE ASSOCIATION	23	18	78%	23	14	61%
S385	MAINE MOTOR TRANSPORT ASSOCIATION	49	47	96%	49	43	88%
	Group Total	72	65	90%	72	57	79%
	MMA	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S801	MAINE MUNICIPAL ASSOCIATION	282	234	83%	282	235	83%
S733	PORTLAND, CITY OF	25	22	88%	25	20	80%
	Group Total	307	256	83%	307	255	83%
	MSMA	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S374	Group Total	114	111	97%	114	111	97%
	MORSE, PAYSON & NOYES	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S374	Group Total	60	57	95%	60	57	95%

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NCCI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
		Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
	NEW ENGLAND TELEPHONE						
S729	NEW ENGLAND TELEPHONE	19	16	84%	19	14	74%
S772	NYNEX CORPORATION	0	0	0%	0	0	0%
	Group Total	19	16	84%	19	14	74%
	NORTHERN GENERAL SERVICES						
S302	NORTHERN GENERAL SERVICES	0	0	0%	0	0	0%
S323	NORTHERN GENERAL SERVICES	121	110	91%	121	108	89%
	Group Total	121	110	91%	121	108	89%
	NATIONAL GRANGE MUTUAL INSURANCE						
16322	Group Total	4	2	50%	4	1	25%
	OLD REPUBLIC INSURANCE						
11509	Group Total	11	2	18%	11	2	18%
	ONE BEACON (FORMERLY CU/YORK)						
10049	AMERICAN EMPLOYERS INS. CO.	14	13	93%	14	12	86%
14540	COMMERCIAL UNION YORK INS. CO. (CGU)	159	117	74%	159	111	70%
12300	EMPLOYERS FIRE INS CO	6	6	100%	6	6	100%
14176	GREAT AMERICAN INS CO	2	1	50%	2	0	0%
	Group Total	179	136	76%	179	129	72%
	PEERLESS INSURANCE GROUP						
10650	EXCELSIOR INSURANCE COMPANY	15	12	80%	15	14	93%
14184	NETHERLANDS INSURANCE COMPANY,	26	22	85%	26	22	85%
11355	PEERLESS INS CO	48	41	85%	48	41	85%
	Group Total	89	75	84%	89	77	87%
	PENNSYLVANIA GENERAL INSURANCE						
21962	Group Total	NO DATA	0	0			
	PUBLIC SERVICE MUTUAL INS CO						
16152	Group Total	NO DATA	0	0%	0	0	0%
	RELIANCE INSURANCE GROUP						
12521	RELIANCE INSURANCE COMPANY	0	0	0%	0	0	0%
26379	RELIANCE NATIONAL INS. CO	0	0	0%	0	0	0%
14478	RELIANCE NAT'L INDEMNITY INS C	0	0	0%	0	0	0%
11312	UNITED PACIFIC INSURANCE CO	0	0	0%	0	0	0%
	Group Total	NO DATA	0	0%	0	0	0%

Appendix A

INSURANCE GROUP COMPLIANCE

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NCCI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
	ROYAL & SUNALLIANCE/EBI INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
14699	AMERICAN & FOREIGN INSURANCE CO.	8	6	75%	8	5	63%
20818	ROYAL & SUNALLIANCE	2	2	100%	2	2	100%
13684	ROYAL & SUNALLIANCE	44	25	57%	44	16	36%
13986	SAFEGUARD INSURANCE CO	0	0	0%	0	0	0%
11762	CONNECTICUT INDEMNITY CO	39	24	62%	39	18	46%
10731	FIRE & CASUALTY INS CO OF CT/E	15	11	73%	15	10	67%
ADJ3	RISK ENTERPRISE MGMT.	1	0	0%	1	0	0%
12572	SECURITY INSURANCE OF HARTFORD	51	35	69%	51	31	61%
15572	SECURITY INSURANCE OF HARTFORD	2	1	0%	2	1	0%
	Group Total	162	104	64%	162	83	51%
	RSKO/C.N.A.	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
10030	AMERICAN CASUALTY CO	18	11	61%	18	8	44%
S392	CNA	0	0	0%	0	0	0%
12386	CNA CASUALTY OF CALIFORNIA	5	5	100%	5	4	80%
10243	CONTINENTAL CASUALTY CO	33	28	85%	33	20	61%
15113	CONTINENTAL INSURANCE CO.	0	0	0%	0	0	0%
S392	RSKO CLAIMS SERVICES	6	5	83%	6	5	83%
S382	RSKCO/ALEXIS RISK MANAGEMENT SERV.	7	3	43%	7	1	14%
ADJ2	RSKO	3	2	67%	3	2	67%
12688	TRANSCONTINENTAL INS. CO.	19	16	84%	19	11	58%
S393	TRANSCONTINENTAL TECHNICAL SERVICES	4	4	100%	4	2	50%
12408	TRANSPORTATION INSURANCE CO.	4	4	100%	4	2	50%
12718	TRANSPORT INSURANCE CO.	1	1	100%	1	1	100%
15032	VALLEY FORGE	12	12	100%	12	11	92%
12238	NATIONAL FIRE INS CO OF HARTFORD	2	2	100%	2	1	50%
	Group Total	114	93	82%	114	68	60%
	RYDER	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S350	Group Total	1	0	0%	1	0	0%
	SEDGEWICK INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S399	SEDGEWICK OF NEW ENGLAND	10	9	90%	10	8	80%
TPA16	SEDGWICK CLAIMS MGMT. SERVICES	30	29	97%	30	28	93%
S301	SEDGWICK OF MAINE INC(Sedgewick Clms Mgmt. Svc)	339	314	93%	339	315	93%
TPA13	SEDGEWICK CLAIMS SERVICES	16	15	94%	16	7	44%
TPA22	SEDGEWICK CLAIMS SERVICES	3	0	0%	0	0	0%
TPA23	UNIVERSITY OF MAINE	19	17	89%	19	16	84%
12629	ELECTRIC INSURANCE COMPANY C/O SEDGEWICK	0	0	0%	0	0	0%
	Group Total	417	384	92%	414	374	90%
	SENTRY INSURANCE CO.	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
15571	SENTRY INSURANCE CO.	27	23	85%	27	19	70%
13668	JOHN DEERE INS CO	6	5	83%	6	5	83%
	Group Total	33	28	85%	33	24	73%
	STATE OF MAINE	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S369	Group Total	139	123	88%	139	126	91%

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INSURANCE GROUP COMPLIANCE

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NCCI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
	ST PAUL INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
13692	ST. PAUL MERCURY INSURANCE CO	1	1	100%	1	1	100%
10847	USF & G INC/ST. PAUL FIRE INS.	1	0	0%	1	0	0%
14230	ST PAUL GUARDIAN INS CO	6	4	67%	6	3	50%
13706	ST. PAUL FIRE & MARINE INSURANCE CO.	5	3	60%	5	2	40%
10227	FIDELITY & GUARANTY INS. CO.	8	5	63%	8	4	50%
	Group Total	21	13	62%	21	10	48%
	SYNERNET	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S395	SYNERNET	146	126	86%	146	125	86%
TPA8	SYNERNET	35	32	91%	35	22	63%
	Group Total	181	158	87%	181	147	81%
	TRAVELERS INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
12254	AETNA INS CO	1	0	0%	1	0	0%
15318	CHARTER OAK FIRE INSURANCE CO.	6	5	83%	6	3	50%
S327	CONSTITUTION STATE SERVICE	69	55	80%	69	46	67%
TPA11	CONSTITUTION STATE SERVICE	29	25	86%	29	25	86%
15245	STANDARD FIRE INS CO	0	0	0%	0	0	0%
13579	TRAVELERS INDEMNITY CO OF ILL	50	33	66%	50	27	54%
13439	TRAVELERS INDEMNITY COMPANY OF	21	15	71%	21	13	62%
10804	TRAVELERS INS CO	83	63	76%	83	49	59%
	Group Total	259	196	76%	259	163	63%
	VIGILANT INSURANCE CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
10693	Group Total	NO DATA	0	0%	0	0	0%
	WORCESTER INSURANCE COMPANY	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
16926	HARLEYSVILLE MUTUAL INS CO	1	1	100%	1	1	100%
21644	WORCESTER INSURANCE COMPANY	5	2	40%	5	1	20%
	Group Total	6	3	50%	6	2	33%
	YASUDA	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
19321	Group Total	7	3	43%	7	3	43%
	YELLOW FREIGHT SYSTEM INC.	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S746	Group Total	1	1	100%	1	0	0%
	ZURICH INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
11452	AMERICAN GUARANTEE & LIABILITY	0	0	0%	0	0	0%
12173	ASSURANCE CO OF AMERICA	0	0	0%	0	0	0%
S775	CHESTERFIELD SERVICES	12	8	67%	12	2	17%
TPA10	CLAIMS MANAGEMENT INC.	33	10	30%	33	9	27%
12963	MAINE BONDING & CASUALTY CO	12	8	67%	12	7	58%
10545	MARYLAND CASUALTY CO	10	3	30%	10	3	30%
13765	NORTHERN INSURANCE CO. OF NEW YORK	11	4	36%	11	3	27%
13048	VALIANT INSURANCE CO.	1	0	0%	1	0	0%
10863	ZURICH AMERICAN INS CO	57	35	61%	57	25	44%
	Group Total	136	68	50%	136	49	36%

Appendix B
Insurance Entity Type Compliance
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Appendix B Insurance Entity Type 2001

NCCI	INSURANCE ENTITY	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
	Standard Insurers						
30260	ACADIA INSURANCE CO.	115	95	83%	115	98	85%
33391	ACADIA INSURANCE CO.	93	81	87%	93	85	91%
123TPA	ACADIA INSURANCE CO.	14	9	64%	14	9	64%
23035	ACE AMERICAN INSURANCE CO	23	12	52%	23	11	48%
12165	ACE AMERICAN INSURANCE CO	4	2	50%	4	2	50%
15431	ACE/CIGNA FIRE UNDERWRITERS INSURANCE	0	0	0%	0	0	0%
12254	AETNA INS CO	1	0	0%	1	0	0%
14354	AIU INSURANCE	0	0	0%	0	0	0%
14699	AMERICAN & FOREIGN INSURANCE CO.	8	6	75%	8	5	63%
29760	AMERICAN AUTOMOBILE INS CO	0	0	0%	0	0	0%
10030	AMERICAN CASUALTY CO	18	11	61%	18	8	44%
10049	AMERICAN EMPLOYERS INS. CO.	14	13	93%	14	12	86%
11452	AMERICAN GUARANTEE & LIABILITY	0	0	0%	0	0	0%
13781	AMERICAN HOME ASSURANCE	1	1	100%	1	1	100%
12289	AMERICAN INS CO	1	1	100%	1	1	100%
24759	AMERICAN INTERSTATE INSURANCE CO.	51	34	67%	51	33	65%
17116	AMERICAN MANUFACTURERS MUT. INS. CO.	29	24	83%	29	6	21%
10065	AMERICAN MOTORISTS	1	1	100%	1	0	0%
19186	AMERICAN PROTECTION INS. CO.	12	6	50%	12	3	25%
21873	AMGUARD INSURANCE COMPANY	31	8	26%	31	14	45%
14095	ARGONAUT INSURANCE CO.	0	0	0%	0	0	0%
10103	ASSOCIATED IND CORP	0	0	0%	0	0	0%
12173	ASSURANCE CO OF AMERICA	0	0	0%	0	0	0%
16470	ATLANTIC MUTUAL INSURANCE CO.	12	6	50%	12	2	17%
30252	CADILLAC MOUNTAIN INSURANCE CO	11	11	100%	11	11	100%
12149	CENTENNIAL INS CO	2	2	100%	2	2	100%
15318	CHARTER OAK FIRE INSURANCE CO.	6	5	83%	6	3	50%
21512	CHUBB INSURANCE	1	1	100%	1	0	0%
11002	CITIZENS INSURANCE CO OF AMERI	53	50	94%	53	43	81%
12386	CNA CASUALTY OF CALIFORNIA	5	5	100%	5	4	80%
14540	COMMERCIAL UNION YORK INS. CO. (CGU)	159	117	74%	159	111	70%
11762	CONNECTICUT INDEMNITY CO	39	24	62%	39	18	46%
10243	CONTINENTAL CASUALTY CO	33	28	85%	33	20	61%
15113	CONTINENTAL INSURANCE CO.	0	0	0%	0	0	0%
22322	CRUM & FORSTER	1	1	100%	1	0	0%
33936	EASTGUARD INSURANCE COMPANY	3	1	33%	3	1	33%
12629	ELECTRIC INSURANCE COMPANY C/O SEDGEWICK	0	0	0%	0	0	0%
12300	EMPLOYERS FIRE INS CO	6	6	100%	6	6	100%
15555	EMPLOYERS INSURANCE OF WAUSAU	36	18	50%	36	12	33%
10650	EXCELSIOR INSURANCE COMPANY	15	12	80%	15	14	93%
32530	FAIRFIELD INSURANCE COMPANY	3	2	67%	3	1	33%
12890	FEDERAL INSURANCE CO	9	5	56%	9	2	22%
10227	FIDELITY & GUARANTY INS. CO.	8	5	63%	8	4	50%
10731	FIRE & CASUALTY INS CO OF CT/E	15	11	73%	15	10	67%
12416	FIREMANS FUND AMERICAN INS. CO.	15	12	80%	15	8	53%
27359	FIRST LIBERTY INSURANCE CORP.	0	0	0%	0	0	0%

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Insurance Entity Type

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17507	FLORISTS INSURANCE CO	1	0	0%	1	0	0%
15164	FREMONT INDUSTRIAL INDEMNITY C/O CRAWFORD & CO	0	0	0%	0	0	0%
21237	FRONTIER INSURANCE CO.	13	12	92%	13	5	38%
10359	GENERAL ACCIDENT INS	2	1	50%	2	0	0%
14176	GREAT AMERICAN INS CO	2	1	50%	2	0	0%
11371	GREAT WEST CASUALTY	1	0	0%	1	0	0%
13633	HANOVER INSURANCE CO	82	70	85%	82	64	78%
16926	HARLEYSVILLE MUTUAL INS CO	1	1	100%	1	1	100%
12491	ILLINOIS NATIONAL INSURANCE	0	0	0%	0	0	0%
25437	INDEMNITY INSURANCE CO. OF N. AMERICA	3	3	100%	3	3	100%
13668	JOHN DEERE INS CO	6	5	83%	6	5	83%
24422	LEGION INSURANCE CO.	11	7	64%	11	7	64%
27243	LIBERTY MUTUAL INSURANCE CORP	32	25	78%	32	23	72%
21814	LIBERTY INSURANCE CORP.	46	41	89%	46	33	72%
16586	LIBERTY MUTUAL FIRE INSURANCE	129	95	74%	129	72	56%
15628	LIBERTY MUTUAL INSURANCE CO.	92	79	86%	92	79	86%
16543	LUMBER MUTUAL INS CO	3	1	33%	3	0	0%
24597	LUMBER MUTUAL/SEACO INSURANCE	0	0	0%	0	0	0%
15644	LUMBERMENS MUTUAL CASUALTY CO	18	11	61%	18	6	33%
18376	LUMBERMEN'S UNDERWRITING ALLIANCE	3	3	100%	3	3	100%
12963	MAINE BONDING & CASUALTY CO	12	8	67%	12	7	58%
10545	MARYLAND CASUALTY CO	10	3	30%	10	3	30%
10006	MASSACHUSETTS BAY INS CO	36	30	83%	36	28	78%
12238	NATIONAL FIRE INS CO OF HARTFORD	2	2	100%	2	1	50%
16322	NATIONAL GRANGE MUTUAL INSURANCE	4	2	50%	4	1	25%
14184	NETHERLANDS INSURANCE COMPANY,	26	22	85%	26	22	85%
10456	NEW YORK UNDERWRITERS INS. CO.	1	1	0%	1	0	0%
25844	NORGUARD INSURANCE COMPANY	63	39	62%	63	31	49%
24147	NORTH AMERICAN SPECIALTY INSURANCE	6	2	33%	6	2	33%
14508	NORTH RIVER INS	0	0	0%	0	0	0%
13765	NORTHERN INSURANCE CO. OF NEW YORK	11	4	36%	11	3	27%
11509	OLD REPUBLIC INSURANCE	11	2	18%	11	2	18%
10677	PACIFIC EMPLOYERS INS CO	14	9	64%	14	8	57%
10685	PACIFIC INDEMNITY INSURANCE	2	1	50%	2	0	0%
11355	PEERLESS INS CO	48	41	85%	48	41	85%
35718	PHICO INSURANCE CO	1	0	0%	1	0	0%
14788	PROTECTIVE INSURANCE CO	1	0	0%	1	0	0%
25453	REDLAND INSURANCE COMPANY	0	0	0%	0	0	0%
12521	RELiance INSURANCE COMPANY	0	0	0%	0	0	0%
26379	RELiance NATIONAL INS. CO	0	0	0%	0	0	0%
14478	RELiance NAT'L INDEMNITY INS C	0	0	0%	0	0	0%
123ADJ	RISK ENTERPRISE MGMT.	1	0	0%	1	0	0%
13684	ROYAL & SUNALLIANCE	44	25	57%	44	16	36%
20818	ROYAL & SUNALLIANCE	2	2	100%	2	2	100%
123ADJ	RSKO	3	2	67%	3	2	67%
13986	SAFEGUARD INSURANCE CO	0	0	0%	0	0	0%
31771	SAVERS	12	9	75%	12	8	67%
12572	SECURITY INSURANCE OF HARTFORD	51	35	69%	51	31	61%
15572	SECURITY INSURANCE OF HARTFORD	2	1	0%	2	1	0%

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15571	SENTRY INSURANCE CO.	27	23	85%	27	19	70%
14230	ST PAUL GUARDIAN INS CO	6	4	67%	6	3	50%
13706	ST. PAUL FIRE & MARINE INSURANCE CO.	5	3	60%	5	2	40%
13692	ST. PAUL MERCURY INSURANCE CO	1	1	100%	1	1	100%
15245	STANDARD FIRE INS CO	0	0	0%	0	0	0%
24562	STAR INSURANCE	6	3	50%	6	2	33%
10448	THE HARTFORD	40	26	65%	40	16	40%
12688	TRANSCONTINENTAL INS. CO.	19	16	84%	19	11	58%
12718	TRANSPORT INSURANCE CO.	1	1	100%	1	1	100%
12408	TRANSPORTATION INSURANCE CO.	4	4	100%	4	2	50%
13579	TRAVELERS INDEMNITY CO OF ILL	50	33	66%	50	27	54%
13439	TRAVELERS INDEMNITY COMPANY OF	21	15	71%	21	13	62%
10804	TRAVELERS INS CO	83	63	76%	83	49	59%
18244	TRUCK INSURANCE EXCHANGE	0	0	0%	0	0	0%
14974	TWIN CITY FIRE INS CO	4	1	25%	4	2	50%
11312	UNITED PACIFIC INSURANCE CO	0	0	0%	0	0	0%
29804	UNITED STATES FIRE INS CO	2	1	50%	2	1	50%
10847	USF & G INC/ST. PAUL FIRE INS.	1	0	0%	1	0	0%
13048	VALIANT INSURANCE CO.	1	0	0%	1	0	0%
15032	VALLEY FORGE	12	12	100%	12	11	92%
24023	VANLINER INSURANCE	2	0	0%	2	0	0%
18996	WAUSAU UNDERWRITERS INS CO	4	3	0%	4	2	0%
33790	WHITE MOUNTAIN INS CO/MOUNTAIN VALLEY INDEMN	1	0	0%	1	0	0%
21644	WORCESTER INSURANCE COMPANY	5	2	40%	5	1	20%
19321	YASUDA	7	3	43%	7	3	43%
10863	ZURICH AMERICAN INS CO	57	35	61%	57	25	44%
Standard Insurers Total		2015	1470	73%	2015	1261	63%
30449	MEMIC Total	1706	1545	91%	1706	1511	89%
SI - TPA Administered							
SADJ3	AIG CLAIMS (PRATT & WHITNEY)	13	6	46%	13	5	38%
S356	ARROW HART	10	8	80%	10	9	90%
S934	ATLANTIC INTERNATIONAL ASSOCIATION	0	0	0%	0	0	0%
S362	BILL JOHNSON AGENCY	4	4	100%	4	2	50%
S334	CAMBRIDGE INTEGRATED SERVICES	3	1	33%	3	1	33%
S775	CHESTERFIELD SERVICES	12	8	67%	12	2	17%
S392	CNA	0	0	0%	0	0	0%
S327	CONSTITUTION STATE SERVICE	69	55	80%	69	46	67%
S305	CRAWFORD & CO	0	0	0%	0	0	0%
S380	CRAWFORD & CO	0	0	0%	0	0	0%
S396	CUNNINGHAM & LINDSEY	10	6	60%	10	4	40%
S357	DUNLAP CLAIMS MANAGEMENT	171	155	91%	171	153	89%
S364	ESIS INC	3	2	67%	3	2	67%
S370	ESIS INC	28	22	79%	28	20	71%
S332	FEDERAL INSURANCE CO	2	2	100%	2	0	0%
S304	GALLAGHER-BASSETT SERVICES, INC.	7	6	86%	7	6	86%
S743	GATES MACDONALD	4	1	25%	4	1	25%
S355	GENERAL ADJUSTMENT BUREAU	29	12	41%	29	9	31%
S321	HELMSMAN MANAGEMENT SERVICE	25	19	76%	25	18	72%
S306	LUMBERMENS MUTUAL	0	0	0%	0	0	0%
S384	MAINE ADJUSTMENT SERVICES	0	0	0%	0	0	0%
S803	MAINE AUTOMOBILE DEALERS	65	60	92%	65	62	95%
S394	MEAD OXFORD CORPORATION	6	5	83%	6	5	83%

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S765	MEAD PUBLISHING PAPER DIV	1	0	0%	1	1	100%
S374	MORSE, PAYSON & NOYES	60	57	95%	60	57	95%
S366	NATIONAL LOSS CONTROL	0	0	0%	0	0	0%
S302	NORTHERN GENERAL SERVICES	0	0	0%	0	0	0%
S323	NORTHERN GENERAL SERVICES	121	110	91%	121	108	89%
S386	OTIS SPECIALTY PAPERS	0	0	0%	0	0	0%
S333	PRATT & WHITNEY	0	0	0%	0	0	0%
S382	RSKCO/ALEXIS RISK MANAGEMENT SERV.	7	3	43%	7	1	14%
S392	RSKO CLAIMS SERVICES	6	5	83%	6	5	83%
STPA13	SEDGEWICK CLAIMS SERVICES	16	15	94%	16	7	44%
STPA22	SEDGEWICK CLAIMS SERVICES	3	0	0%	0	0	0%
S399	SEDGEWICK OF NEW ENGLAND	10	9	90%	10	8	80%
STPA16	SEDGWICK CLAIMS MGMT. SERVICES	30	29	97%	30	28	93%
S301	SEDGWICK OF MAINE INC(Sedgewick Clms Mgmt. Svc)	339	314	93%	339	315	93%
STPA5	SPECIALTY RISK SERVICES INC	2	2	100%	2	1	50%
S371	STERLING RISK MANAGEMENT SERVICES	0	0	0%	0	0	0%
S376	SUNDAY RIVER SKIWAY	0	0	0%	0	0	0%
S395	SYNERNET	146	126	86%	146	125	86%
STPA8	SYNERNET	35	32	91%	35	22	63%
S393	TRANSCONTINENTAL TECHNICAL SERVICES	4	4	100%	4	2	50%
STPA23	UNIVERSITY OF MAINE	19	17	89%	19	16	84%
SI - TPA Administered Total		1237	1081	87%	1234	1027	83%
SI - Self Administered							
SI705	BANGOR, CITY OF	18	16	89%	18	17	94%
SI347	BATH IRON WORKS	55	53	96%	55	51	93%
SI391	C/O MAD ASSOC. WRKR'S COMP	1	1	100%	1	1	100%
SI401	CENTRAL MAINE MEDICAL CENTER	8	6	75%	8	6	75%
SI344	CIANBRO CORPORATION	7	7	100%	7	7	100%
SI338	FILENES	1	1	100%	1	0	0%
SI831	HANNAFORD BROTHERS	93	75	81%	93	71	76%
SI387	MAINE HEALTH CARE ASSOCIATION	23	18	78%	23	14	61%
SI385	MAINE MOTOR TRANSPORT ASSOCIATION	49	47	96%	49	43	88%
SI801	MAINE MUNICIPAL ASSOCIATION	282	234	83%	282	235	83%
SI374	MSMA	114	111	97%	114	111	97%
SI729	NEW ENGLAND TELEPHONE	19	16	84%	19	14	74%
SI772	NYNEX CORPORATION	0	0	0%	0	0	0%
SI733	PORTLAND, CITY OF	25	22	88%	25	20	80%
SI350	RYDER	1	0	0%	1	0	0%
SI369	STATE OF MAINE	139	123	88%	139	126	91%
SI746	YELLOW FREIGHT SYSTEM INC.	1	1	100%	1	0	0%
SI - Self Administered Total		763	662	87%	763	648	85%
TPAs							
TPA10	CLAIMS MANAGEMENT INC 01/01/01-6/31/01	31	22	71%	31	21	68%
TPA10	CLAIMS MANAGEMENT INC. 07/01/01-12/31/01	33	10	30%	33	9	27%
TPA11	CONSTITUTION STATE SERVICE	29	25	86%	29	25	86%
TPA17	CRAWFORD & CO	5	0	0%	5	0	0%
TPA21	CRAWFORD & CO	1	0	0%	1	0	0%
TPA18	DUSTIN BLACK	2	1	50%	2	1	50%
TPA 15	GAB ROBBINS	3	2	67%	3	1	33%

Appendix B **Insurance Entity Type** **2001**

TPA6	GALLAGHER BASSETT SERVICES, INC.	18	10	56%	18	6	33%
TPA14	GATES MACDONALD	6	3	50%	6	3	50%
TPA9	MAINE ADJUSTMENT SERVICES	8	6	75%	8	6	75%
TPAs Total		105	57	54%	105	51	49%

Appendix C
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Appendix C In-State INSURANCE GROUP COMPLIANCE 2001

NCCI	INSURANCE GROUP	First Indemnity Payments			Memoranda of Payment Filed (MOP)		
		Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
	ACADIA						
TPA12	ACADIA INSURANCE CO.	14	9	64%	14	9	64%
33391	ACADIA INSURANCE CO.	93	81	87%	93	85	91%
30260	ACADIA INSURANCE CO.	115	95	83%	115	98	85%
30252	CADILLAC MOUNTAIN INSURANCE CO	11	11	100%	11	11	100%
	Group Total	233	196	84%	233	203	87%
	BANGOR, CITY OF						
	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage	
S705	Group Total	18	16	89%	18	17	94%
	BILL JOHNSON AGENCY						
	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage	
S362	Group Total	4	4	100%	4	2	50%
	BATH IRON WORKS						
	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage	
S347	Group Total	55	53	96%	55	51	93%
	CENTRAL MAINE MEDICAL CENTER						
	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage	
S401	Group Total	8	6	75%	8	6	75%
	CENTRAL MAINE POWER CO						
	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage	
S708	Group Total	<i>Administration assumed by Dunlap CMS</i>					
	CIANBRO CORPORATION						
	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage	
S344	Group Total	7	7	100%	7	7	100%
	DUNLAP CLAIMS MANAGEMENT						
	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage	
S356	ARROW HART	10	8	80%	10	9	90%
S357	DUNLAP CLAIMS MANAGEMENT	171	155	91%	171	153	89%
25453	REDLAND INSURANCE COMPANY	0	0	0%	0	0	0%
S376	SUNDAY RIVER SKIWAY	0	0	0%	0	0	0%
	Group Total	181	163	90%	181	162	90%
	ESIS GROUP						
	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage	
23035	ACE AMERICAN INSURANCE CO	23	12	52%	23	11	48%
12165	ACE AMERICAN INSURANCE CO	4	2	50%	4	2	50%
15431	ACE/CIGNA FIRE UNDERWRITERS INSURANCE	0	0	0%	0	0	0%
S370	ESIS INC	28	22	79%	28	20	71%
S364	ESIS INC	3	2	67%	3	2	67%
10677	PACIFIC EMPLOYERS INS CO	14	9	64%	14	8	57%
TPA18	DUSTIN BLACK	2	1	50%	2	1	50%
33790	WHITE MOUNTAIN INS CO./MOUNTAIN VALLEY INDEMNIT	1	0	0%	1	0	0%
	Group Total	75	48	64%	75	44	59%
	FILENES						
	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage	
S338	Group Total	1	1	100%	1	0	0%
	FRONTIER INSURANCE CO.						
	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage	
21237	Group Total	13	12	92%	13	5	38%
	GAB ROBBINS						
	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage	
TPA 15	GAB ROBBINS	3	2	67%	3	1	33%
S355	GENERAL ADJUSTMENT BUREAU	29	12	41%	29	9	31%
S366	NATIONAL LOSS CONTROL	0	0	0%	0	0	0%
35718	PHICO INSURANCE CO	1	0	0%	1	0	0%
	Group Total	32	14	44%	32	10	31%
	GALLAGHER BASSETT						
	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage	
TPA6	GALLAGHER BASSETT SERVICES, INC.	18	10	56%	18	6	33%
S304	GALLAGHER-BASSETT SERVICES, INC.	7	6	86%	7	6	86%
24147	NORTH AMERICAN SPECIALTY INSURANCE	6	2	33%	6	2	33%
	Group Total	31	18	58%	31	14	45%
	GREAT WEST CASUALTY						
	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage	
11371	Group Total	1	0	0%	1	0	0%

Appendix C In-State INSURANCE GROUP COMPLIANCE 2001

	HANOVER INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
11002	CITIZENS INSURANCE CO OF AMERI	53	50	94%	53	43	81%
13633	HANOVER INSURANCE CO	82	70	85%	82	64	78%
10006	MASSACHUSETTS BAY INS CO	36	30	83%	36	28	78%
	Group Total	171	150	88%	171	135	79%
	HANNAFORD BROTHERS	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S381	Group Total	93	75	81%	93	71	76%
	KEMPER GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
17116	AMERICAN MANUFACTURERS MUT. INS. CO.	29	24	83%	29	6	21%
10065	AMERICAN MOTORISTS	1	1	100%	1	0	0%
19186	AMERICAN PROTECTION INS. CO.	12	6	50%	12	3	25%
15644	LUMBERMENS MUTUAL CASUALTY CO	18	11	61%	18	6	33%
S306	LUMBERMENS MUTUAL	0	0	0%	0	0	0%
	Group Total	60	42	70%	60	15	25%
	MAINE ADJUSTMENT	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S934	ATLANTIC INTERNATIONAL ASSOCIATION	0	0	0%	0	0	0%
24759	AMERICAN INTERSTATE INSURANCE CO.	51	34	67%	51	33	65%
24562	STAR INSURANCE	6	3	50%	6	2	33%
S384	MAINE ADJUSTMENT SERVICES	0	0	0%	0	0	0%
TPA9	MAINE ADJUSTMENT SERVICES	8	6	75%	8	6	75%
31771	SAVERS	12	9	75%	12	8	67%
	Group Total	77	52	68%	77	49	64%
	MAINE AUTOMOBILE DEALERS	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S803	MAINE AUTOMOBILE DEALERS	65	60	92%	65	62	95%
S391	C/O MAD ASSOC. WRKR'S COMP	1	1	100%	1	1	100%
	Group Total	66	61	92%	66	63	95%
	MEAD WESTVACO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S394	MEAD OXFORD CORPORATION	6	5	83%	6	5	83%
S765	MEAD PUBLISHING PAPER DIV	1	0	0%	1	1	100%
	Group Total	7	5	71%	7	6	86%
	MEMIC	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
30449	Group Total	1706	1545	91%	1706	1511	89%
	MHCA/MMTA	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S387	MAINE HEALTH CARE ASSOCIATION	23	18	78%	23	14	61%
S385	MAINE MOTOR TRANSPORT ASSOCIATION	49	47	96%	49	43	88%
	Group Total	72	65	90%	72	57	79%
	MMA	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S801	MAINE MUNICIPAL ASSOCIATION	282	234	83%	282	235	83%
S733	PORTLAND, CITY OF	25	22	88%	25	20	80%
	Group Total	307	256	83%	307	255	83%
	MSMA	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S374	Group Total	114	111	97%	114	111	97%
	MORSE, PAYSON & NOYES	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S374	Group Total	60	57	95%	60	57	95%
	NORTHERN GENERAL SERVICES	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S302	NORTHERN GENERAL SERVICES	0	0	0%	0	0	0%
S323	NORTHERN GENERAL SERVICES	121	110	91%	121	108	89%
	Group Total	121	110	91%	121	108	89%
	ONE BEACON (FORMERLY CU/YORK)	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
10049	AMERICAN EMPLOYERS INS. CO.	14	13	93%	14	12	86%
14540	COMMERCIAL UNION YORK INS. CO. (CGU)	159	117	74%	159	111	70%
12300	EMPLOYERS FIRE INS CO	6	6	100%	6	6	100%
14176	GREAT AMERICAN INS CO	2	1	50%	2	0	0%

Appendix C In-State INSURANCE GROUP COMPLIANCE 2001

	Group Total	179	136	76%	179	129	72%
	PEERLESS INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
10650	EXCELSIOR INSURANCE COMPANY	15	12	80%	15	14	93%
14184	NETHERLANDS INSURANCE COMPANY,	26	22	85%	26	22	85%
11355	PEERLESS INS CO	48	41	85%	48	41	85%
	Group Total	89	75	84%	89	77	87%
	SEDGEWICK INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S399	SEDGEWICK OF NEW ENGLAND	10	9	90%	10	8	80%
TPA16	SEDGWICK CLAIMS MGMT. SERVICES	30	29	97%	30	28	93%
S301	SEDGWICK OF MAINE INC(Sedgewick Clms Mgmt. Svc)	339	314	93%	339	315	93%
TPA13	SEDGEWICK CLAIMS SERVICES	16	15	94%	16	7	44%
TPA22	SEDGEWICK CLAIMS SERVICES	3	0	0%	0	0	0%
TPA23	UNIVERSITY OF MAINE	19	17	89%	19	16	84%
12629	ELECTRIC INSURANCE COMPANY C/O SEDGEWICK	0	0	0%	0	0	0%
	Group Total	417	384	92%	414	374	90%
	STATE OF MAINE	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S369	Group Total	139	123	88%	139	126	91%
	SYNERNET	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S395	SYNERNET	146	126	86%	146	125	86%
TPA8	SYNERNET	35	32	91%	35	22	63%
	Group Total	181	158	87%	181	147	81%
	In State Total	4518	3943	87%	4515	3812	84%

Appendix D
Out-of-State
Insurance Group Compliance
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Appendix D Out-of State INSURANCE GROUP COMPLIANCE 2001

	AIG	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
14354	AJU INSURANCE	0	0	0%	0	0	0%
ADJ1	AIG CLAIMS (PRATT & WHITNEY)	13	6	46%	13	5	38%
13781	AMERICAN HOME ASSURANCE	1	1	100%	1	1	100%
12491	ILLINOIS NATIONAL INSURANCE	0	0	0%	0	0	0%
S333	PRATT & WHITNEY	0	0	0%	0	0	0%
TPA10	CLAIMS MANAGEMENT INC	31	22	71%	31	21	68%
	Group Total	45	29	64%	45	27	60%
	ATLANTIC MUTUAL	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
16470	ATLANTIC MUTUAL INSURANCE CO.	12	6	50%	12	2	17%
12149	CENTENNIAL INS CO	2	2	100%	2	2	100%
	Group Total	14	8	57%	14	4	29%
	CAMBRIDGE INTEGRATED SERVICES	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S334	Group Total	3	1	33%	3	1	33%
	CHUBB INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
21512	CHUBB INSURANCE	1	1	100%	1	0	0%
S332	FEDERAL INSURANCE CO	2	2	100%	2	0	0%
12890	FEDERAL INSURANCE CO	9	5	56%	9	2	22%
10685	PACIFIC INDEMNITY INSURANCE	2	1	50%	2	0	0%
	Group Total	14	9	64%	14	2	14%
	CLARENDON NATIONAL INS CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
	CLARENDON NATIONAL INS CO	1	0	0%	1	0	0%
	CLARENDON NATIONAL INS CO	1	0	0%	1	0	0%
	Group Total	2	0	0%	2	0	0%
	CRAWFORD & CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
14095	ARGONAUT INSURANCE CO.	0	0	0%	0	0	0%
S380	CRAWFORD & CO	0	0	0%	0	0	0%
S305	CRAWFORD & CO	0	0	0%	0	0	0%
TPA21	CRAWFORD & CO	1	0	0%	1	0	0%
TPA17	CRAWFORD & CO	5	0	0%	5	0	0%
18244	TRUCK INSURANCE EXCHANGE	0	0	0%	0	0	0%
15164	FREMONT INDUSTRIAL INDEMNITY C/O CRAWFORD & CO	0	0	0%	0	0	0%
18376	LUMBERMEN'S UNDERWRITING ALLIANCE	3	3	100%	3	3	100%
17507	FLORISTS INSURANCE CO	1	0	0%	1	0	0%
24023	VANLINER INSURANCE	2	0	0%	2	0	0%
14788	PROTECTIVE INSURANCE CO	1	0	0%	1	0	0%
	Group Total	13	3	23%	13	3	23%
	CRUM & FORSTER	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
22322	CRUM & FORSTER	1	1	100%	1	0	0%
14508	NORTH RIVER INS	0	0	0%	0	0	0%
29804	UNITED STATES FIRE INS CO	2	1	50%	2	1	50%
	Group Total	3	2	67%	3	1	33%
	CUNNINGHAM & LINDSEY	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S396	CUNNINGHAM & LINDSEY	10	6	60%	10	4	40%
24422	LEGION INSURANCE CO.	11	7	64%	11	7	64%
	Group Total	21	13	62%	21	11	52%
	FAIRFIELD INSURANCE COMPANY	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
32530	Group Total	3	2	67%	3	1	33%
	FILENES	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S338	Group Total	1	1	100%	1	0	0%
	FIREMANS FUND	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
29760	AMERICAN AUTOMOBILE INS CO	0	0	0%	0	0	0%
12289	AMERICAN INS CO	1	1	100%	1	1	100%

Appendix D Out-of State INSURANCE GROUP COMPLIANCE 2001

10103	ASSOCIATED IND CORP	0	0	0%	0	0	0%
12416	FIREMANS FUND AMERICAN INS. CO.	15	12	80%	15	8	53%
	Group Total	16	13	81%	16	9	56%
	GATES MACDONALD	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S743	GATES MACDONALD	4	1	25%	4	1	25%
TPA14	GATES MACDONALD	6	3	50%	6	3	50%
S371	STERLING RISK MANAGEMENT SERVICES	0	0	0%	0	0	0%
	Group Total	10	4	40%	10	4	40%
	GENERAL ACCIDENT INS	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
10359	Group Total	2	1	50%	2	0	0%
	GEORGIA-PACIFIC	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S714	Group Total	4	2	50%	4	2	50%
	GUARD GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
21873	AMGUARD INSURANCE COMPANY	31	8	26%	31	14	45%
33936	EASTGUARD INSURANCE COMPANY	3	1	33%	3	1	33%
25844	NORGUARD INSURANCE COMPANY	63	39	62%	63	31	49%
	Group Total	97	48	49%	97	46	47%
	HARTFORD	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
10456	NEW YORK UNDERWRITERS INS. CO.	1	1	0%	1	0	0%
TPA5	SPECIALTY RISK SERVICES INC	2	2	100%	2	1	50%
10448	THE HARTFORD	40	26	65%	40	16	40%
14974	TWIN CITY FIRE INS CO	4	1	25%	4	2	50%
	Group Total	47	30	64%	47	19	40%
	INDEMNITY INSURANCE CO. OF N. AMERICA	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
25437	Group Total	3	3	100%	3	3	100%
	LIBERTY MUTUAL GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
27359	FIRST LIBERTY INSURANCE GROUP	0	0	0%	0	0	0%
S321	HELMSMAN MANAGEMENT SERVICE	25	19	76%	25	18	72%
27243	LIBERTY MUTUAL INSURANCE CORP	32	25	78%	32	23	72%
21814	LIBERTY INSURANCE CORP.	46	41	89%	46	33	72%
16586	LIBERTY MUTUAL FIRE INSURANCE	129	95	74%	129	72	56%
15628	LIBERTY MUTUAL INSURANCE CO.	92	79	86%	92	79	86%
15555	EMPLOYERS INSURANCE OF WAUSAU	36	18	50%	36	12	33%
S386	OTIS SPECIALTY PAPERS	0	0	0%	0	0	0%
18996	WAUSAU UNDERWRITERS INS CO	4	3	0%	4	2	0%
	Group Total	364	280	77%	364	239	66%
	LUMBER INSURANCE CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
16543	LUMBER MUTUAL INS CO	3	1	33%	3	0	0%
24597	LUMBER MUTUAL/SEACO INSURANCE	0	0	0%	0	0	0%
	Group Total	3	1	33%	3	0	0%
	NEW ENGLAND TELEPHONE	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S729	NEW ENGLAND TELEPHONE	19	16	84%	19	14	74%
S772	NYNEX CORPORATION	0	0	0%	0	0	0%
	Group Total	19	16	84%	19	14	74%
	NATIONAL GRANGE MUTUAL INSURANCE	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
16322	Group Total	4	2	50%	4	1	25%
	OLD REPUBLIC INSURANCE	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
11509	Group Total	11	2	18%	11	2	18%
	RELIANCE INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
12521	RELIANCE INSURANCE COMPANY	0	0	0%	0	0	0%
26379	RELIANCE NATIONAL INS. CO	0	0	0%	0	0	0%
14478	RELIANCE NAT'L INDEMNITY INS C	0	0	0%	0	0	0%
11312	UNITED PACIFIC INSURANCE CO	0	0	0%	0	0	0%

Appendix D Out-of State INSURANCE GROUP COMPLIANCE 2001

	Group Total	NO DATA	0	0%	0	0	0%
	ROYAL & SUNALLIANCE/EBI INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
14699	AMERICAN & FOREIGN INSURANCE CO.	8	6	75%	8	5	63%
20818	ROYAL & SUNALLIANCE	2	2	100%	2	2	100%
13684	ROYAL & SUNALLIANCE	44	25	57%	44	16	36%
13986	SAFEGUARD INSURANCE CO	0	0	0%	0	0	0%
11762	CONNECTICUT INDEMNITY CO	39	24	62%	39	18	46%
10731	FIRE & CASUALTY INS CO OF CT/E	15	11	73%	15	10	67%
ADJ3	RISK ENTERPRISE MGMT.	1	0	0%	1	0	0%
12572	SECURITY INSURANCE OF HARTFORD	51	35	69%	51	31	61%
15572	SECURITY INSURANCE OF HARTFORD	2	1	0%	2	1	0%
	Group Total	162	104	64%	162	83	51%
	RSKO/C.N.A.	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
10030	AMERICAN CASUALTY CO	18	11	61%	18	8	44%
S392	CNA	0	0	0%	0	0	0%
12386	CNA CASUALTY OF CALIFORNIA	5	5	100%	5	4	80%
10243	CONTINENTAL CASUALTY CO	33	28	85%	33	20	61%
15113	CONTINENTAL INSURANCE CO.	0	0	0%	0	0	0%
S392	RSKO CLAIMS SERVICES	6	5	83%	6	5	83%
S382	RSKCO/ALEXIS RISK MANAGEMENT SERV.	7	3	43%	7	1	14%
ADJ2	RSKO	3	2	67%	3	2	67%
12688	TRANSCONTINENTAL INS. CO.	19	16	84%	19	11	58%
S393	TRANSCONTINENTAL TECHNICAL SERVICES	4	4	100%	4	2	50%
12408	TRANSPORTATION INSURANCE CO.	4	4	100%	4	2	50%
12718	TRANSPORT INSURANCE CO.	1	1	100%	1	1	100%
15032	VALLEY FORGE	12	12	100%	12	11	92%
12238	NATIONAL FIRE INS CO OF HARTFORD	2	2	100%	2	1	50%
	Group Total	114	93	82%	114	68	60%
	RYDER	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
S350	Group Total	1	0	0%	1	0	0%
	SENTRY INSURANCE CO.	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
15571	SENTRY INSURANCE CO.	27	23	85%	27	19	70%
13668	JOHN DEERE INS CO	6	5	83%	6	5	83%
	Group Total	33	28	85%	33	24	73%
	ST PAUL INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
13692	ST. PAUL MERCURY INSURANCE CO	1	1	100%	1	1	100%
10847	USF & G INC/ST. PAUL FIRE INS.	1	0	0%	1	0	0%
14230	ST PAUL GUARDIAN INS CO	6	4	67%	6	3	50%
13706	ST. PAUL FIRE & MARINE INSURANCE CO.	5	3	60%	5	2	40%
10227	FIDELITY & GUARANTY INS. CO.	8	5	63%	8	4	50%
	Group Total	21	13	62%	21	10	48%
	TRAVELERS INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
12254	AETNA INS CO	1	0	0%	1	0	0%
15318	CHARTER OAK FIRE INSURANCE CO.	6	5	83%	6	3	50%
S327	CONSTITUTION STATE SERVICE	69	55	80%	69	46	67%
TPA11	CONSTITUTION STATE SERVICE	29	25	86%	29	25	86%
15245	STANDARD FIRE INS CO	0	0	0%	0	0	0%
13579	TRAVELERS INDEMNITY CO OF ILL	50	33	66%	50	27	54%
13439	TRAVELERS INDEMNITY COMPANY OF	21	15	71%	21	13	62%
10804	TRAVELERS INS CO	83	63	76%	83	49	59%
	Group Total	259	196	76%	259	163	63%
	VIGILANT INSURANCE CO	Payments Made	Timely Payments	Compliance Percentage	MOPs Filed	MOPs Filed Timely	Compliance Percentage
10693	Group Total	NO DATA	0	0%	0	0	0%

Appendix D
Out-of State
INSURANCE GROUP COMPLIANCE
2001

	WORCESTER INSURANCE COMPANY	Payments Made	Timely Payments	Compliance Percentage		MOPs Filed	MOPs Filed Timely	Compliance Percentage
16926	HARLEYSVILLE MUTUAL INS CO	1	1	100%		1	1	100%
21644	WORCESTER INSURANCE COMPANY	5	2	40%		5	1	20%
	Group Total	6	3	50%		6	2	33%
	YASUDA	Payments Made	Timely Payments	Compliance Percentage		MOPs Filed	MOPs Filed Timely	Compliance Percentage
19321	Group Total	7	3	43%	1	7	3	43%
	YELLOW FREIGHT SYSTEM INC.	Payments Made	Timely Payments	Compliance Percentage		MOPs Filed	MOPs Filed Timely	Compliance Percentage
S746	Group Total	1	1	100%		1	0	0%
	ZURICH INSURANCE GROUP	Payments Made	Timely Payments	Compliance Percentage		MOPs Filed	MOPs Filed Timely	Compliance Percentage
11452	AMERICAN GUARANTEE & LIABILITY	0	0	0%		0	0	0%
12173	ASSURANCE CO OF AMERICA	0	0	0%		0	0	0%
S775	CHESTERFIELD SERVICES	12	8	67%		12	2	17%
TPA10	CLAIMS MANAGEMENT INC.	33	10	30%		33	9	27%
12963	MAINE BONDING & CASUALTY CO	12	8	67%		12	7	58%
10545	MARYLAND CASUALTY CO	10	3	30%		10	3	30%
13765	NORTHERN INSURANCE CO. OF NEW YORK	11	4	36%		11	3	27%
13048	VALIANT INSURANCE CO.	1	0	0%		1	0	0%
10863	ZURICH AMERICAN INS CO	57	35	61%		57	25	44%
	Group Total	136	68	50%		136	49	36%
Out of State		1439	979	68%		1439	791	55%

Appendix E
Compliance Data
2001

Compliance Report

01/01/2001 - 12/31/2001

Ncci - ?

Indemnity Payment

0-14 Days	5	83.33%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	16.67%
? Days	0	0.00%

Total	6	100%
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Memorandum of Payment Received

0-17 Days	4	66.67%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	2	33.33%
? Days	0	0.00%

Total	6	100%
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*** INTERIM-NO KNOWN INSURER *

Ncci - 99999

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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ACADIA INSURANCE CO

Ncci - 33391

Indemnity Payment

0-14 Days	81	87.10%
15-21 Days	6	6.45%
22-28 Days	1	1.08%
29+ Days	5	5.38%
? Days	0	0.00%

Total	93	100%
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Memorandum of Payment Received

0-17 Days	85	91.40%
18-26 Days	2	2.15%
27-34 Days	2	2.15%
35+ Days	4	4.30%
? Days	0	0.00%

Total	93	100%
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Compliance Report

01/01/2001 - 12/31/2001

ACADIA INSURANCE CO.
Ncci - TPA12

Indemnity Payment

Memorandum of Payment Received

0-14 Days	9	64.29%
15-21 Days	2	14.29%
22-28 Days	2	14.29%
29+ Days	1	7.14%
? Days	0	0.00%

0-17 Days	9	64.29%
18-26 Days	1	7.14%
27-34 Days	3	21.43%
35+ Days	1	7.14%
? Days	0	0.00%

Total	14	100%
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14	100%
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ACADIA INSURANCE COMPANY
Ncci - 30260

Indemnity Payment

Memorandum of Payment Received

0-14 Days	95	82.61%
15-21 Days	10	8.70%
22-28 Days	5	4.35%
29+ Days	5	4.35%
? Days	0	0.00%

0-17 Days	98	85.22%
18-26 Days	11	9.57%
27-34 Days	2	1.74%
35+ Days	4	3.48%
? Days	0	0.00%

Total	115	100%
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115	100%
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ACE AMERICAN INSURANCE COMPANY
Ncci - 12165

Indemnity Payment

Memorandum of Payment Received

0-14 Days	2	50.00%
15-21 Days	1	25.00%
22-28 Days	1	25.00%
29+ Days	0	0.00%
? Days	0	0.00%

0-17 Days	2	50.00%
18-26 Days	1	25.00%
27-34 Days	1	25.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	4	100%
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4	100%
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Compliance Report

01/01/2001 - 12/31/2001

ACE AMERICAN INSURANCE COMPANY
Ncci - 23035

Indemnity Payment

0-14 Days	12	52.17%
15-21 Days	7	30.43%
22-28 Days	2	8.70%
29+ Days	2	8.70%
? Days	0	0.00%

Total	23	100%
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Memorandum of Payment Received

0-17 Days	11	47.83%
18-26 Days	9	39.13%
27-34 Days	1	4.35%
35+ Days	2	8.70%
? Days	0	0.00%

23	100%
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ACE FIRE UNDERWRITERS INSURANC
Ncci - 15431

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
---	------

AETNA INS CO
Ncci - 12254

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	1	100.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	1	100.00%
35+ Days	0	0.00%
? Days	0	0.00%

1	100%
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Compliance Report

01/01/2001 - 12/31/2001

AIG

Ncci - ADJ 1

Indemnity Payment

0-14 Days	6	46.15%
15-21 Days	2	15.38%
22-28 Days	2	15.38%
29+ Days	0	0.00%
? Days	3	23.08%

Memorandum of Payment Received

0-17 Days	5	38.46%
18-26 Days	3	23.08%
27-34 Days	2	15.38%
35+ Days	0	0.00%
? Days	3	23.08%

Total	13	100%
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13	100%
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AIU INSURANCE

Ncci - 14354

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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0	100%
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AMERICAN & FOREIGN INS CO

Ncci - 14699

Indemnity Payment

0-14 Days	6	75.00%
15-21 Days	1	12.50%
22-28 Days	1	12.50%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	5	62.50%
18-26 Days	2	25.00%
27-34 Days	1	12.50%
35+ Days	0	0.00%
? Days	0	0.00%

Total	8	100%
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8	100%
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Compliance Report

01/01/2001 - 12/31/2001

AMERICAN ALTERNATIVE INS CO
Ncci - 19399

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%	0	100%
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AMERICAN AUTOMOBILE INS CO
Ncci - 29760

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%	0	100%
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AMERICAN CASUALTY CO
Ncci - 10030

Indemnity Payment

0-14 Days	11	61.11%
15-21 Days	2	11.11%
22-28 Days	2	11.11%
29+ Days	3	16.67%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	8	44.44%
18-26 Days	2	11.11%
27-34 Days	3	16.67%
35+ Days	5	27.78%
? Days	0	0.00%

Total	18	100%	18	100%
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Compliance Report

01/01/2001 - 12/31/2001

AMERICAN CASUALTY CO OF READIN
Ncci - S328

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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0	100%
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AMERICAN EMPLOYERS INS. CO.
Ncci - 10049

Indemnity Payment

0-14 Days	13	92.86%
15-21 Days	1	7.14%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	12	85.71%
18-26 Days	1	7.14%
27-34 Days	0	0.00%
35+ Days	1	7.14%
? Days	0	0.00%

Total	14	100%
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14	100%
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AMERICAN HOME ASSURANCE CO
Ncci - 13781

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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1	100%
---	------

Compliance Report

01/01/2001 - 12/31/2001

AMERICAN INS CO
Ncci - 12289

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

1	100%
---	------

AMERICAN INTERSTATE INS. CO.
Ncci - 24759

Indemnity Payment

0-14 Days	34	66.67%
15-21 Days	8	15.69%
22-28 Days	5	9.80%
29+ Days	4	7.84%
? Days	0	0.00%

Total	51	100%
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Memorandum of Payment Received

0-17 Days	33	64.71%
18-26 Days	7	13.73%
27-34 Days	7	13.73%
35+ Days	4	7.84%
? Days	0	0.00%

51	100%
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AMERICAN MANUFACTURERS MUT INS
Ncci - 17116

Indemnity Payment

0-14 Days	24	82.76%
15-21 Days	4	13.79%
22-28 Days	0	0.00%
29+ Days	1	3.45%
? Days	0	0.00%

Total	29	100%
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Memorandum of Payment Received

0-17 Days	6	20.69%
18-26 Days	14	48.28%
27-34 Days	1	3.45%
35+ Days	8	27.59%
? Days	0	0.00%

29	100%
----	------

Compliance Report

01/01/2001 - 12/31/2001

AMERICAN MOTORISTS INS CO
Ncci - 10065

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	100.00%
? Days	0	0.00%

1	100%
---	------

AMERICAN PROTECTION INS. CO.
Ncci - 19186

Indemnity Payment

0-14 Days	6	50.00%
15-21 Days	3	25.00%
22-28 Days	0	0.00%
29+ Days	3	25.00%
? Days	0	0.00%

Total	12	100%
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Memorandum of Payment Received

0-17 Days	3	25.00%
18-26 Days	4	33.33%
27-34 Days	2	16.67%
35+ Days	3	25.00%
? Days	0	0.00%

12	100%
----	------

AMGUARD INSURANCE COMPANY
Ncci - 21873

Indemnity Payment

0-14 Days	18	58.06%
15-21 Days	8	25.81%
22-28 Days	2	6.45%
29+ Days	3	9.68%
? Days	0	0.00%

Total	31	100%
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Memorandum of Payment Received

0-17 Days	14	45.16%
18-26 Days	9	29.03%
27-34 Days	2	6.45%
35+ Days	6	19.35%
? Days	0	0.00%

31	100%
----	------

Compliance Report

01/01/2001 - 12/31/2001

ARROW HART
Ncci - S356

Indemnity Payment

0-14 Days	8	80.00%
15-21 Days	2	20.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	10	100%
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Memorandum of Payment Received

0-17 Days	9	90.00%
18-26 Days	1	10.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

10	100%
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ATLANTIC MUTUAL INS CO
Ncci - 16470

Indemnity Payment

0-14 Days	6	50.00%
15-21 Days	1	8.33%
22-28 Days	2	16.67%
29+ Days	3	25.00%
? Days	0	0.00%

Total	12	100%
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Memorandum of Payment Received

0-17 Days	2	16.67%
18-26 Days	4	33.33%
27-34 Days	0	0.00%
35+ Days	6	50.00%
? Days	0	0.00%

12	100%
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BANGOR, CITY OF
Ncci - S705

Indemnity Payment

0-14 Days	16	88.89%
15-21 Days	2	11.11%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	18	100%
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Memorandum of Payment Received

0-17 Days	17	94.44%
18-26 Days	1	5.56%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

18	100%
----	------

Compliance Report

01/01/2001 - 12/31/2001

BATH IRON WORKS
Ncci - S347

Indemnity Payment

0-14 Days	53	96.36%
15-21 Days	1	1.82%
22-28 Days	0	0.00%
29+ Days	1	1.82%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	51	92.73%
18-26 Days	1	1.82%
27-34 Days	2	3.64%
35+ Days	1	1.82%
? Days	0	0.00%

Total	55	100%
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55	100%
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BILL JOHNSON AGENCY
Ncci - S362

Indemnity Payment

0-14 Days	4	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	2	50.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	2	50.00%
? Days	0	0.00%

Total	4	100%
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4	100%
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C/O M A D ASSOC. WKRS' COMP. T
Ncci - S391

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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1	100%
---	------

Compliance Report

01/01/2001 - 12/31/2001

CADILLAC MOUNTAIN INSURANCE CO
Ncci - 30252

Indemnity Payment

0-14 Days	11	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	11	100%
-------	----	------

Memorandum of Payment Received

0-17 Days	11	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

11	100%
----	------

CAMBRIDGE INTEGRATED SERVICES
Ncci - TPA24

Indemnity Payment

0-14 Days	1	33.33%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	2	66.67%
? Days	0	0.00%

Total	3	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	1	33.33%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	2	66.67%
? Days	0	0.00%

3	100%
---	------

CENTENNIAL INS CO
Ncci - 12149

Indemnity Payment

0-14 Days	2	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	2	100%
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Memorandum of Payment Received

0-17 Days	1	50.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	50.00%
? Days	0	0.00%

2	100%
---	------

Compliance Report

01/01/2001 - 12/31/2001

CENTRAL MAINE MEDICAL CENTER
Ncci - S401

Indemnity Payment

Memorandum of Payment Received

0-14 Days	6	75.00%	0-17 Days	6	75.00%
15-21 Days	2	25.00%	18-26 Days	2	25.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%
Total	8	100%		8	100%

CHARTER OAK FIRE INS
Ncci - 15318

Indemnity Payment

Memorandum of Payment Received

0-14 Days	5	83.33%	0-17 Days	3	50.00%
15-21 Days	1	16.67%	18-26 Days	2	33.33%
22-28 Days	0	0.00%	27-34 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	1	16.67%
? Days	0	0.00%	? Days	0	0.00%
Total	6	100%		6	100%

Chesterfield Services Inc/ZURI
Ncci - S775

Indemnity Payment

Memorandum of Payment Received

0-14 Days	8	66.67%	0-17 Days	2	16.67%
15-21 Days	3	25.00%	18-26 Days	6	50.00%
22-28 Days	0	0.00%	27-34 Days	2	16.67%
29+ Days	1	8.33%	35+ Days	2	16.67%
? Days	0	0.00%	? Days	0	0.00%
Total	12	100%		12	100%

Compliance Report

01/01/2001 - 12/31/2001

CHUBB INSURANCE CO
Ncci - 21512

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	100.00%
? Days	0	0.00%

1	100%
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CIANBRO CORP
Ncci - S344

Indemnity Payment

0-14 Days	7	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	7	100%
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Memorandum of Payment Received

0-17 Days	7	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

7	100%
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CITIZENS INSURANCE CO OF AMERI
Ncci - 11002

Indemnity Payment

0-14 Days	50	94.34%
15-21 Days	1	1.89%
22-28 Days	1	1.89%
29+ Days	1	1.89%
? Days	0	0.00%

Total	53	100%
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Memorandum of Payment Received

0-17 Days	43	81.13%
18-26 Days	5	9.43%
27-34 Days	2	3.77%
35+ Days	3	5.66%
? Days	0	0.00%

53	100%
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Compliance Report

01/01/2001 - 12/31/2001

CLAIMS MANAGEMENT INC.

Ncci - TPA10

Indemnity Payment

0-14 Days	32	50.00%
15-21 Days	8	12.50%
22-28 Days	7	10.94%
29+ Days	17	26.56%
? Days	0	0.00%

Total	64	100%
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Memorandum of Payment Received

0-17 Days	30	46.88%
18-26 Days	9	14.06%
27-34 Days	8	12.50%
35+ Days	17	26.56%
? Days	0	0.00%

64	100%
----	------

Clarendon National Insurance C

Ncci - 20532

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	1	100.00%

Total	1	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	1	100.00%

1	100%
---	------

CLARENDON NATIONAL INSURANCE C

Ncci - 25461

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	100.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	100.00%
? Days	0	0.00%

1	100%
---	------

Compliance Report

01/01/2001 - 12/31/2001

CNA CASUALTY OF CALIFORNIA
Ncci - 12386

Indemnity Payment

0-14 Days	5	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	5	100%
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Memorandum of Payment Received

0-17 Days	4	80.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	20.00%
? Days	0	0.00%

5	100%
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COMMERCIAL UNION YORK
Ncci - 36501

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
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COMMERCIAL UNION YORK INS. CO.
Ncci - 14540

Indemnity Payment

0-14 Days	117	73.58%
15-21 Days	19	11.95%
22-28 Days	10	6.29%
29+ Days	13	8.18%
? Days	0	0.00%

Total	159	100%
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Memorandum of Payment Received

0-17 Days	111	69.81%
18-26 Days	26	16.35%
27-34 Days	13	8.18%
35+ Days	9	5.66%
? Days	0	0.00%

159	100%
-----	------

Compliance Report

01/01/2001 - 12/31/2001

CONNECTICUT INDEMNITY CO
Ncci - 11762

Indemnity Payment

0-14 Days	24	61.54%
15-21 Days	5	12.82%
22-28 Days	6	15.38%
29+ Days	4	10.26%
? Days	0	0.00%

Total	39	100%
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Memorandum of Payment Received

0-17 Days	18	46.15%
18-26 Days	9	23.08%
27-34 Days	2	5.13%
35+ Days	10	25.64%
? Days	0	0.00%

39	100%
----	------

CONSTITUTION STATE SERVICE
Ncci - S327

Indemnity Payment

0-14 Days	55	79.71%
15-21 Days	8	11.59%
22-28 Days	2	2.90%
29+ Days	4	5.80%
? Days	0	0.00%

Total	69	100%
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Memorandum of Payment Received

0-17 Days	46	66.67%
18-26 Days	10	14.49%
27-34 Days	3	4.35%
35+ Days	10	14.49%
? Days	0	0.00%

69	100%
----	------

CONSTITUTION STATE SERVICES
Ncci - TPA11

Indemnity Payment

0-14 Days	25	86.21%
15-21 Days	2	6.90%
22-28 Days	0	0.00%
29+ Days	2	6.90%
? Days	0	0.00%

Total	29	100%
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Memorandum of Payment Received

0-17 Days	24	82.76%
18-26 Days	3	10.34%
27-34 Days	2	6.90%
35+ Days	0	0.00%
? Days	0	0.00%

29	100%
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Compliance Report

01/01/2001 - 12/31/2001

CONTINENTAL CASUALTY CO
Ncci - 10243

Indemnity Payment

0-14 Days	28	84.85%
15-21 Days	2	6.06%
22-28 Days	1	3.03%
29+ Days	2	6.06%
? Days	0	0.00%

Total	33	100%
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Memorandum of Payment Received

0-17 Days	20	60.61%
18-26 Days	4	12.12%
27-34 Days	2	6.06%
35+ Days	7	21.21%
? Days	0	0.00%

33	100%
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CRAWFORD & CO
Ncci - S305

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
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CRAWFORD & CO
Ncci - S380

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
---	------

Compliance Report

01/01/2001 - 12/31/2001

CRAWFORD & CO
Ncci - TPA17

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	2	40.00%
29+ Days	1	20.00%
? Days	2	40.00%

Total	5	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	2	40.00%
27-34 Days	0	0.00%
35+ Days	1	20.00%
? Days	2	40.00%

5	100%
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CRAWFORD & COMPANY
Ncci - TPA21

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	1	100.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	1	100.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

1	100%
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CRUM & FORSTER
Ncci - 22322

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	100.00%
? Days	0	0.00%

1	100%
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Compliance Report

01/01/2001 - 12/31/2001

CUNNINGHAM & LINDSEY
Ncci - S396

Indemnity Payment

0-14 Days	6	60.00%
15-21 Days	0	0.00%
22-28 Days	1	10.00%
29+ Days	2	20.00%
? Days	1	10.00%

Total	10	100%
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Memorandum of Payment Received

0-17 Days	4	40.00%
18-26 Days	2	20.00%
27-34 Days	1	10.00%
35+ Days	2	20.00%
? Days	1	10.00%

10	100%
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DUNLAP CLAIMS MANAGEMENT
Ncci - S357

Indemnity Payment

0-14 Days	155	90.64%
15-21 Days	7	4.09%
22-28 Days	3	1.75%
29+ Days	6	3.51%
? Days	0	0.00%

Total	171	100%
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Memorandum of Payment Received

0-17 Days	153	89.47%
18-26 Days	10	5.85%
27-34 Days	0	0.00%
35+ Days	8	4.68%
? Days	0	0.00%

171	100%
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DUSTIN BLACK
Ncci - TPA18

Indemnity Payment

0-14 Days	1	50.00%
15-21 Days	1	50.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	2	100%
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Memorandum of Payment Received

0-17 Days	2	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

2	100%
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Compliance Report

01/01/2001 - 12/31/2001

EAGLE STAR INSURANCE COMPANY
Ncci - 13420

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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EASTGUARD INSURANCE COMPANY
Ncci - 33936

Indemnity Payment

0-14 Days	1	33.33%
15-21 Days	2	66.67%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	3	100%
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Memorandum of Payment Received

0-17 Days	1	33.33%
18-26 Days	1	33.33%
27-34 Days	0	0.00%
35+ Days	1	33.33%
? Days	0	0.00%

Total	3	100%
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EMPLOYERS FIRE INS CO
Ncci - 12300

Indemnity Payment

0-14 Days	6	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	6	100%
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Memorandum of Payment Received

0-17 Days	6	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	6	100%
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Compliance Report

01/01/2001 - 12/31/2001

EMPLOYERS INS COMPANY OF WAUSA
Ncci - 15555

Indemnity Payment

Memorandum of Payment Received

0-14 Days	18	50.00%	0-17 Days	12	33.33%
15-21 Days	8	22.22%	18-26 Days	7	19.44%
22-28 Days	4	11.11%	27-34 Days	4	11.11%
29+ Days	6	16.67%	35+ Days	13	36.11%
? Days	0	0.00%	? Days	0	0.00%
Total	36	100%	Total	36	100%

ESIS INC
Ncci - S364

Indemnity Payment

Memorandum of Payment Received

0-14 Days	2	66.67%	0-17 Days	2	66.67%
15-21 Days	1	33.33%	18-26 Days	1	33.33%
22-28 Days	0	0.00%	27-34 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%
Total	3	100%	Total	3	100%

ESIS INC
Ncci - S370

Indemnity Payment

Memorandum of Payment Received

0-14 Days	22	78.57%	0-17 Days	20	71.43%
15-21 Days	2	7.14%	18-26 Days	6	21.43%
22-28 Days	3	10.71%	27-34 Days	1	3.57%
29+ Days	1	3.57%	35+ Days	1	3.57%
? Days	0	0.00%	? Days	0	0.00%
Total	28	100%	Total	28	100%

Compliance Report

01/01/2001 - 12/31/2001

Excelsior Insurance Company
Ncci - 10650

Indemnity Payment

0-14 Days	12	80.00%
15-21 Days	2	13.33%
22-28 Days	1	6.67%
29+ Days	0	0.00%
? Days	0	0.00%

Total	15	100%
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Memorandum of Payment Received

0-17 Days	14	93.33%
18-26 Days	1	6.67%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

15	100%
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FAIRFIELD INSURANCE COMPANY
Ncci - 32530

Indemnity Payment

0-14 Days	2	66.67%
15-21 Days	0	0.00%
22-28 Days	1	33.33%
29+ Days	0	0.00%
? Days	0	0.00%

Total	3	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	1	33.33%
18-26 Days	0	0.00%
27-34 Days	1	33.33%
35+ Days	1	33.33%
? Days	0	0.00%

3	100%
---	------

FEDERAL INSURANCE CO
Ncci - S332

Indemnity Payment

0-14 Days	2	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	2	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	1	50.00%
27-34 Days	0	0.00%
35+ Days	1	50.00%
? Days	0	0.00%

2	100%
---	------

Compliance Report

01/01/2001 - 12/31/2001

Federal Insurance Company
Ncci - 12890

Indemnity Payment

0-14 Days	5	55.56%
15-21 Days	1	11.11%
22-28 Days	1	11.11%
29+ Days	2	22.22%
? Days	0	0.00%

Total	9	100%
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Memorandum of Payment Received

0-17 Days	2	22.22%
18-26 Days	1	11.11%
27-34 Days	0	0.00%
35+ Days	6	66.67%
? Days	0	0.00%

9	100%
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FIDELITY & GUARANTY INSURANCE C
Ncci - 10227

Indemnity Payment

0-14 Days	5	62.50%
15-21 Days	1	12.50%
22-28 Days	0	0.00%
29+ Days	1	12.50%
? Days	1	12.50%

Total	8	100%
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Memorandum of Payment Received

0-17 Days	4	50.00%
18-26 Days	1	12.50%
27-34 Days	0	0.00%
35+ Days	2	25.00%
? Days	1	12.50%

8	100%
---	------

FILENES
Ncci - S338

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	100.00%
? Days	0	0.00%

1	100%
---	------

Compliance Report

01/01/2001 - 12/31/2001

FIRE & CASUALTY CO OF CONNE
Ncci - 10731

Indemnity Payment

0-14 Days	11	73.33%
15-21 Days	3	20.00%
22-28 Days	1	6.67%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	10	66.67%
18-26 Days	2	13.33%
27-34 Days	2	13.33%
35+ Days	1	6.67%
? Days	0	0.00%

Total	15	100%
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15	100%
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FIREMANS FUND AMERICAN INS CO
Ncci - 12416

Indemnity Payment

0-14 Days	12	80.00%
15-21 Days	1	6.67%
22-28 Days	1	6.67%
29+ Days	1	6.67%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	8	53.33%
18-26 Days	4	26.67%
27-34 Days	1	6.67%
35+ Days	2	13.33%
? Days	0	0.00%

Total	15	100%
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15	100%
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First Liberty Insurance Corp
Ncci - 27359

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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0	100%
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Compliance Report

01/01/2001 - 12/31/2001

FLORISTS MUTUAL INSURANCE CO
Ncci - 17507

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	1	100.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	1	100.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

1	100%
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FRONTIER INSURANCE
Ncci - 21237

Indemnity Payment

0-14 Days	12	92.31%
15-21 Days	1	7.69%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	13	100%
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Memorandum of Payment Received

0-17 Days	5	38.46%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	8	61.54%
? Days	0	0.00%

13	100%
----	------

GAB ROBINS
Ncci - TPA15

Indemnity Payment

0-14 Days	2	66.67%
15-21 Days	0	0.00%
22-28 Days	1	33.33%
29+ Days	0	0.00%
? Days	0	0.00%

Total	3	100%
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Memorandum of Payment Received

0-17 Days	1	33.33%
18-26 Days	1	33.33%
27-34 Days	1	33.33%
35+ Days	0	0.00%
? Days	0	0.00%

3	100%
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Compliance Report

01/01/2001 - 12/31/2001

GALLAGHER BASSETT INSURANCE SE
Ncci - TPA6

Indemnity Payment

0-14 Days	10	55.56%
15-21 Days	4	22.22%
22-28 Days	2	11.11%
29+ Days	2	11.11%
? Days	0	0.00%

Total	18	100%
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Memorandum of Payment Received

0-17 Days	6	33.33%
18-26 Days	4	22.22%
27-34 Days	3	16.67%
35+ Days	5	27.78%
? Days	0	0.00%

18	100%
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GALLAGHER-BASSETT INS SERVICES
Ncci - S304

Indemnity Payment

0-14 Days	6	85.71%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	14.29%
? Days	0	0.00%

Total	7	100%
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Memorandum of Payment Received

0-17 Days	1	14.29%
18-26 Days	4	57.14%
27-34 Days	0	0.00%
35+ Days	2	28.57%
? Days	0	0.00%

7	100%
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GATES MACDONALD
Ncci - S743

Indemnity Payment

0-14 Days	1	25.00%
15-21 Days	1	25.00%
22-28 Days	1	25.00%
29+ Days	1	25.00%
? Days	0	0.00%

Total	4	100%
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Memorandum of Payment Received

0-17 Days	1	25.00%
18-26 Days	0	0.00%
27-34 Days	1	25.00%
35+ Days	2	50.00%
? Days	0	0.00%

4	100%
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Compliance Report

01/01/2001 - 12/31/2001

GATES MCDONALD
Ncci - TPA14

Indemnity Payment

0-14 Days	3	50.00%
15-21 Days	1	16.67%
22-28 Days	1	16.67%
29+ Days	1	16.67%
? Days	0	0.00%

Total	6	100%
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Memorandum of Payment Received

0-17 Days	3	50.00%
18-26 Days	1	16.67%
27-34 Days	1	16.67%
35+ Days	1	16.67%
? Days	0	0.00%

Total	6	100%
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GATES MCDONALD/ UNIV OF MAINE
Ncci - TPA23

Indemnity Payment

0-14 Days	17	89.47%
15-21 Days	2	10.53%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	19	100%
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Memorandum of Payment Received

0-17 Days	16	84.21%
18-26 Days	2	10.53%
27-34 Days	0	0.00%
35+ Days	1	5.26%
? Days	0	0.00%

Total	19	100%
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GENERAL ACCIDENT INS CO
Ncci - 10359

Indemnity Payment

0-14 Days	1	50.00%
15-21 Days	1	50.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	2	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	1	50.00%
27-34 Days	0	0.00%
35+ Days	1	50.00%
? Days	0	0.00%

Total	2	100%
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Compliance Report

01/01/2001 - 12/31/2001

GENERAL ADJUSTMENT BUREAU
Ncci - S355

Indemnity Payment

0-14 Days	12	41.38%
15-21 Days	9	31.03%
22-28 Days	1	3.45%
29+ Days	7	24.14%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	9	31.03%
18-26 Days	9	31.03%
27-34 Days	3	10.34%
35+ Days	8	27.59%
? Days	0	0.00%

Total	29	100%
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29	100%
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GEORGIA-PACIFIC CORPORATION
Ncci - S714

Indemnity Payment

0-14 Days	2	50.00%
15-21 Days	2	50.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	2	50.00%
18-26 Days	1	25.00%
27-34 Days	1	25.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	4	100%
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4	100%
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GREAT AMERICAN INS CO
Ncci - 14176

Indemnity Payment

0-14 Days	1	50.00%
15-21 Days	1	50.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	1	50.00%
27-34 Days	0	0.00%
35+ Days	1	50.00%
? Days	0	0.00%

Total	2	100%
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2	100%
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Compliance Report

01/01/2001 - 12/31/2001

GREAT WEST CASUALTY
Ncci - 11371

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	100.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	100.00%
? Days	0	0.00%

1	100%
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GREENWICH INSURANCE CO
Ncci - 14591

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
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HANNAFORD BROTHERS
Ncci - S381

Indemnity Payment

0-14 Days	75	80.65%
15-21 Days	9	9.68%
22-28 Days	5	5.38%
29+ Days	4	4.30%
? Days	0	0.00%

Total	93	100%
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Memorandum of Payment Received

0-17 Days	71	76.34%
18-26 Days	12	12.90%
27-34 Days	1	1.08%
35+ Days	9	9.68%
? Days	0	0.00%

93	100%
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Compliance Report

01/01/2001 - 12/31/2001

HANOVER INSURANCE CO
Ncci - 13633

Indemnity Payment

0-14 Days	70	85.37%
15-21 Days	5	6.10%
22-28 Days	3	3.66%
29+ Days	4	4.88%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	64	78.05%
18-26 Days	9	10.98%
27-34 Days	2	2.44%
35+ Days	7	8.54%
? Days	0	0.00%

Total	82	100%
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82	100%
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HARLEYSVILLE MUTUAL INS CO
Ncci - 16926

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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1	100%
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HARTFORD FIRE INSURANCE COMPAN
Ncci - 13269

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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0	100%
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Compliance Report

01/01/2001 - 12/31/2001

HELMSMAN MANAGEMENT SERVICE
Ncci - S321

Indemnity Payment

0-14 Days	19	76.00%
15-21 Days	2	8.00%
22-28 Days	0	0.00%
29+ Days	4	16.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	18	72.00%
18-26 Days	1	4.00%
27-34 Days	0	0.00%
35+ Days	6	24.00%
? Days	0	0.00%

Total	25	100%
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25	100%
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HIGHLANDS INSURANCE COMPANY
Ncci - 14109

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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0	100%
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ILLINOIS NATIONAL INSURANCE CO
Ncci - 12491

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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0	100%
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Compliance Report

01/01/2001 - 12/31/2001

INDEMNITY INS CO OF NORTH AMER
Ncci - 25437

Indemnity Payment

0-14 Days	3	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	3	100%
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Memorandum of Payment Received

0-17 Days	1	33.33%
18-26 Days	1	33.33%
27-34 Days	1	33.33%
35+ Days	0	0.00%
? Days	0	0.00%

3	100%
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INS CO OF THE STATE OF PENNSYL
Ncci - 13889

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
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INSURANCE CO OF NORTH AMERICA
Ncci - 14486

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
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Compliance Report

01/01/2001 - 12/31/2001

John Deere Ins Co
Ncci - 13668

Indemnity Payment

0-14 Days	5	83.33%
15-21 Days	1	16.67%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	6	100%
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Memorandum of Payment Received

0-17 Days	5	83.33%
18-26 Days	0	0.00%
27-34 Days	1	16.67%
35+ Days	0	0.00%
? Days	0	0.00%

6	100%
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LEGION INSURANCE CO
Ncci - 24422

Indemnity Payment

0-14 Days	7	63.64%
15-21 Days	1	9.09%
22-28 Days	1	9.09%
29+ Days	2	18.18%
? Days	0	0.00%

Total	11	100%
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Memorandum of Payment Received

0-17 Days	7	63.64%
18-26 Days	0	0.00%
27-34 Days	1	9.09%
35+ Days	3	27.27%
? Days	0	0.00%

11	100%
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LIBERTY MUTUAL INSURANCE CORP
Ncci - 27243

Indemnity Payment

0-14 Days	25	78.13%
15-21 Days	5	15.63%
22-28 Days	1	3.13%
29+ Days	1	3.13%
? Days	0	0.00%

Total	32	100%
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Memorandum of Payment Received

0-17 Days	23	71.88%
18-26 Days	6	18.75%
27-34 Days	0	0.00%
35+ Days	3	9.38%
? Days	0	0.00%

32	100%
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Compliance Report

01/01/2001 - 12/31/2001

LIBERTY INSURANCE CORP.
Ncci - 21814

Indemnity Payment

0-14 Days	41	89.13%
15-21 Days	2	4.35%
22-28 Days	1	2.17%
29+ Days	1	2.17%
? Days	1	2.17%

Total	46	100%
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Memorandum of Payment Received

0-17 Days	33	71.74%
18-26 Days	8	17.39%
27-34 Days	0	0.00%
35+ Days	4	8.70%
? Days	1	2.17%

46	100%
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LIBERTY MUTUAL FIRE INSURANCE
Ncci - 16586

Indemnity Payment

0-14 Days	95	73.64%
15-21 Days	12	9.30%
22-28 Days	12	9.30%
29+ Days	10	7.75%
? Days	0	0.00%

Total	129	100%
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Memorandum of Payment Received

0-17 Days	72	55.81%
18-26 Days	10	7.75%
27-34 Days	11	8.53%
35+ Days	36	27.91%
? Days	0	0.00%

129	100%
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LIBERTY MUTUAL INS CO
Ncci - 15628

Indemnity Payment

0-14 Days	79	85.87%
15-21 Days	3	3.26%
22-28 Days	2	2.17%
29+ Days	8	8.70%
? Days	0	0.00%

Total	92	100%
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Memorandum of Payment Received

0-17 Days	72	78.26%
18-26 Days	6	6.52%
27-34 Days	4	4.35%
35+ Days	10	10.87%
? Days	0	0.00%

92	100%
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Compliance Report

01/01/2001 - 12/31/2001

LUMBER MUTUAL INS CO
Ncci - 16543

Indemnity Payment

0-14 Days	1	33.33%
15-21 Days	0	0.00%
22-28 Days	1	33.33%
29+ Days	1	33.33%
? Days	0	0.00%

Total	3	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	3	100.00%
? Days	0	0.00%

3	100%
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LUMBER MUTUAL/SEACO INSURANCE
Ncci - 24597

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
---	------

LUMBERMEN'S UNDERWRITING ALLIA
Ncci - 18376

Indemnity Payment

0-14 Days	3	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	3	100%
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Memorandum of Payment Received

0-17 Days	3	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

3	100%
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Compliance Report

01/01/2001 - 12/31/2001

LUMBERMENS MUTUAL CASUALTY CO
Ncci - 15644

Indemnity Payment

0-14 Days	11	61.11%
15-21 Days	5	27.78%
22-28 Days	2	11.11%
29+ Days	0	0.00%
? Days	0	0.00%

Total	18	100%
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Memorandum of Payment Received

0-17 Days	6	33.33%
18-26 Days	5	27.78%
27-34 Days	2	11.11%
35+ Days	5	27.78%
? Days	0	0.00%

18	100%
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MAINE ADJUSTMENT SERVICE
Ncci - TPA9

Indemnity Payment

0-14 Days	6	75.00%
15-21 Days	0	0.00%
22-28 Days	2	25.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	8	100%
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Memorandum of Payment Received

0-17 Days	6	75.00%
18-26 Days	1	12.50%
27-34 Days	0	0.00%
35+ Days	1	12.50%
? Days	0	0.00%

8	100%
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MAINE AUTOMOBILE DEALERS
Ncci - S803

Indemnity Payment

0-14 Days	60	92.31%
15-21 Days	2	3.08%
22-28 Days	2	3.08%
29+ Days	0	0.00%
? Days	1	1.54%

Total	65	100%
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Memorandum of Payment Received

0-17 Days	62	95.38%
18-26 Days	2	3.08%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	1	1.54%

65	100%
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Compliance Report

01/01/2001 - 12/31/2001

MAINE BONDING & CASUALTY CO
Ncci - 12963

Indemnity Payment

Memorandum of Payment Received

0-14 Days	8	66.67%
15-21 Days	1	8.33%
22-28 Days	2	16.67%
29+ Days	1	8.33%
? Days	0	0.00%

0-17 Days	7	58.33%
18-26 Days	2	16.67%
27-34 Days	1	8.33%
35+ Days	2	16.67%
? Days	0	0.00%

Total	12	100%
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12	100%
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MAINE EMPLOYERS MUTUAL INSURAN
Ncci - 30449

Indemnity Payment

Memorandum of Payment Received

0-14 Days	1,545	90.56%
15-21 Days	73	4.28%
22-28 Days	33	1.93%
29+ Days	55	3.22%
? Days	0	0.00%

0-17 Days	1,511	88.57%
18-26 Days	94	5.51%
27-34 Days	25	1.47%
35+ Days	76	4.45%
? Days	0	0.00%

Total	1,706	100%
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1,706	100%
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MAINE HEALTH CARE ASSOCIATION
Ncci - S387

Indemnity Payment

Memorandum of Payment Received

0-14 Days	18	78.26%
15-21 Days	3	13.04%
22-28 Days	1	4.35%
29+ Days	1	4.35%
? Days	0	0.00%

0-17 Days	14	60.87%
18-26 Days	4	17.39%
27-34 Days	2	8.70%
35+ Days	3	13.04%
? Days	0	0.00%

Total	23	100%
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23	100%
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Compliance Report

01/01/2001 - 12/31/2001

MAINE MOTOR TRANSPORT W.C. TRU
Ncci - S385

Indemnity Payment

0-14 Days	47	95.92%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	2	4.08%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	43	87.76%
18-26 Days	2	4.08%
27-34 Days	1	2.04%
35+ Days	3	6.12%
? Days	0	0.00%

Total	49	100%
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49	100%
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MAINE MUNICIPAL ASSOCIATION
Ncci - S801

Indemnity Payment

0-14 Days	234	82.98%
15-21 Days	14	4.96%
22-28 Days	10	3.55%
29+ Days	24	8.51%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	235	83.33%
18-26 Days	16	5.67%
27-34 Days	8	2.84%
35+ Days	23	8.16%
? Days	0	0.00%

Total	282	100%
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282	100%
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MAINE SCHOOL MGNT ASSOC
Ncci - S374

Indemnity Payment

0-14 Days	111	97.37%
15-21 Days	0	0.00%
22-28 Days	2	1.75%
29+ Days	1	0.88%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	111	97.37%
18-26 Days	2	1.75%
27-34 Days	1	0.88%
35+ Days	0	0.00%
? Days	0	0.00%

Total	114	100%
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114	100%
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Compliance Report

01/01/2001 - 12/31/2001

MAINE SELF INS GUARANTEE ASSOC
Ncci - MSIGA

Indemnity Payment

0-14 Days	4	57.14%
15-21 Days	1	14.29%
22-28 Days	1	14.29%
29+ Days	1	14.29%
? Days	0	0.00%

Total	7	100%
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Memorandum of Payment Received

0-17 Days	2	28.57%
18-26 Days	0	0.00%
27-34 Days	1	14.29%
35+ Days	4	57.14%
? Days	0	0.00%

7	100%
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MARYLAND CASUALTY CO
Ncci - 10545

Indemnity Payment

0-14 Days	3	30.00%
15-21 Days	4	40.00%
22-28 Days	0	0.00%
29+ Days	3	30.00%
? Days	0	0.00%

Total	10	100%
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Memorandum of Payment Received

0-17 Days	3	30.00%
18-26 Days	3	30.00%
27-34 Days	1	10.00%
35+ Days	3	30.00%
? Days	0	0.00%

10	100%
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MASSACHUSETTS BAY INS CO
Ncci - 10006

Indemnity Payment

0-14 Days	30	83.33%
15-21 Days	4	11.11%
22-28 Days	1	2.78%
29+ Days	1	2.78%
? Days	0	0.00%

Total	36	100%
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Memorandum of Payment Received

0-17 Days	28	77.78%
18-26 Days	4	11.11%
27-34 Days	2	5.56%
35+ Days	2	5.56%
? Days	0	0.00%

36	100%
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Compliance Report

01/01/2001 - 12/31/2001

Mead Oxford Corporation
Ncci - S394

Indemnity Payment

0-14 Days	5	83.33%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	16.67%
? Days	0	0.00%

Total	6	100%
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Memorandum of Payment Received

0-17 Days	5	83.33%
18-26 Days	0	0.00%
27-34 Days	1	16.67%
35+ Days	0	0.00%
? Days	0	0.00%

Total	6	100%
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MEAD PUBLISHING PAPER DIV
Ncci - S765

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	1	100.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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MORSE, PAYSON & NOYES
Ncci - S388

Indemnity Payment

0-14 Days	57	95.00%
15-21 Days	2	3.33%
22-28 Days	0	0.00%
29+ Days	1	1.67%
? Days	0	0.00%

Total	60	100%
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Memorandum of Payment Received

0-17 Days	54	90.00%
18-26 Days	3	5.00%
27-34 Days	2	3.33%
35+ Days	1	1.67%
? Days	0	0.00%

Total	60	100%
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Compliance Report

01/01/2001 - 12/31/2001

NATIONAL FIRE INS CO OF HARTFO
Ncci - 12238

Indemnity Payment

0-14 Days	2	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	2	100%
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Memorandum of Payment Received

0-17 Days	1	50.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	50.00%
? Days	0	0.00%

2	100%
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NATIONAL GRANGE MUT INS CO
Ncci - 16322

Indemnity Payment

0-14 Days	2	50.00%
15-21 Days	1	25.00%
22-28 Days	0	0.00%
29+ Days	1	25.00%
? Days	0	0.00%

Total	4	100%
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Memorandum of Payment Received

0-17 Days	1	25.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	3	75.00%
? Days	0	0.00%

4	100%
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National Union Fire Ins Co
Ncci - 13072

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
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Compliance Report

01/01/2001 - 12/31/2001

NETHERLANDS INSURANCE COMPANY,
Ncci - 14184

Indemnity Payment

0-14 Days	22	84.62%
15-21 Days	1	3.85%
22-28 Days	1	3.85%
29+ Days	2	7.69%
? Days	0	0.00%

Total	26	100%
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Memorandum of Payment Received

0-17 Days	22	84.62%
18-26 Days	1	3.85%
27-34 Days	1	3.85%
35+ Days	2	7.69%
? Days	0	0.00%

26	100%
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NEW ENGLAND TEL & TEL CO
Ncci - S729

Indemnity Payment

0-14 Days	16	84.21%
15-21 Days	0	0.00%
22-28 Days	1	5.26%
29+ Days	2	10.53%
? Days	0	0.00%

Total	19	100%
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Memorandum of Payment Received

0-17 Days	14	73.68%
18-26 Days	1	5.26%
27-34 Days	1	5.26%
35+ Days	3	15.79%
? Days	0	0.00%

19	100%
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NEW YORK UNDERWRITERS INS CO
Ncci - 10456

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	100.00%
? Days	0	0.00%

1	100%
---	------

Compliance Report

01/01/2001 - 12/31/2001

NO RECORDED COVERAGE

Ncci - NONE

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
---	------

NORGUARD INSURANCE COMPANY

Ncci - 25844

Indemnity Payment

0-14 Days	39	61.90%
15-21 Days	11	17.46%
22-28 Days	2	3.17%
29+ Days	11	17.46%
? Days	0	0.00%

Total	63	100%
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Memorandum of Payment Received

0-17 Days	31	49.21%
18-26 Days	14	22.22%
27-34 Days	3	4.76%
35+ Days	15	23.81%
? Days	0	0.00%

63	100%
----	------

NORTH AMERICAN SPECIALTY INS C

Ncci - 24147

Indemnity Payment

0-14 Days	2	33.33%
15-21 Days	4	66.67%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	6	100%
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Memorandum of Payment Received

0-17 Days	2	33.33%
18-26 Days	3	50.00%
27-34 Days	0	0.00%
35+ Days	1	16.67%
? Days	0	0.00%

6	100%
---	------

Compliance Report

01/01/2001 - 12/31/2001

NORTHERN GENERAL SERVICES
Ncci - S302

Indemnity Payment

Memorandum of Payment Received

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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0	100%
---	------

NORTHERN GENERAL SERVICES
Ncci - S323

Indemnity Payment

Memorandum of Payment Received

0-14 Days	110	90.91%
15-21 Days	8	6.61%
22-28 Days	0	0.00%
29+ Days	3	2.48%
? Days	0	0.00%

0-17 Days	108	89.26%
18-26 Days	6	4.96%
27-34 Days	0	0.00%
35+ Days	7	5.79%
? Days	0	0.00%

Total	121	100%
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121	100%
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Northern Insurance Co of N Y
Ncci - 13765

Indemnity Payment

Memorandum of Payment Received

0-14 Days	4	36.36%
15-21 Days	3	27.27%
22-28 Days	2	18.18%
29+ Days	2	18.18%
? Days	0	0.00%

0-17 Days	3	27.27%
18-26 Days	5	45.45%
27-34 Days	2	18.18%
35+ Days	1	9.09%
? Days	0	0.00%

Total	11	100%
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11	100%
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Compliance Report

01/01/2001 - 12/31/2001

OLD REPUBLIC INS CO
Ncci - 11509

Indemnity Payment

0-14 Days	2	18.18%
15-21 Days	2	18.18%
22-28 Days	1	9.09%
29+ Days	4	36.36%
? Days	2	18.18%

Total	11	100%
-------	----	------

Memorandum of Payment Received

0-17 Days	2	18.18%
18-26 Days	1	9.09%
27-34 Days	1	9.09%
35+ Days	5	45.45%
? Days	2	18.18%

11	100%
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PACIFIC EMPLOYERS INS CO
Ncci - 10677

Indemnity Payment

0-14 Days	9	64.29%
15-21 Days	2	14.29%
22-28 Days	1	7.14%
29+ Days	2	14.29%
? Days	0	0.00%

Total	14	100%
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Memorandum of Payment Received

0-17 Days	8	57.14%
18-26 Days	4	28.57%
27-34 Days	1	7.14%
35+ Days	1	7.14%
? Days	0	0.00%

14	100%
----	------

PACIFIC INDEMNITY INS CO
Ncci - 10685

Indemnity Payment

0-14 Days	1	50.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	50.00%
? Days	0	0.00%

Total	2	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	1	50.00%
27-34 Days	0	0.00%
35+ Days	1	50.00%
? Days	0	0.00%

2	100%
---	------

Compliance Report

01/01/2001 - 12/31/2001

PEERLESS INS CO
Ncci - 11355

Indemnity Payment

0-14 Days	41	85.42%
15-21 Days	1	2.08%
22-28 Days	0	0.00%
29+ Days	6	12.50%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	40	83.33%
18-26 Days	1	2.08%
27-34 Days	1	2.08%
35+ Days	6	12.50%
? Days	0	0.00%

Total	48	100%
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48	100%
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PHICO INSURANCE CO
Ncci - 35718

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	1	100.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	100.00%
? Days	0	0.00%

Total	1	100%
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1	100%
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PORTLAND, CITY OF
Ncci - S733

Indemnity Payment

0-14 Days	22	88.00%
15-21 Days	1	4.00%
22-28 Days	1	4.00%
29+ Days	1	4.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	20	80.00%
18-26 Days	3	12.00%
27-34 Days	1	4.00%
35+ Days	1	4.00%
? Days	0	0.00%

Total	25	100%
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25	100%
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Compliance Report

01/01/2001 - 12/31/2001

PROTECTIVE INS CO
Ncci - 14788

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	100.00%
? Days	0	0.00%

Total	1	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	100.00%
? Days	0	0.00%

1	100%
---	------

RISK ENTERPRISES MGT
Ncci - ADJ3

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	1	100.00%

Total	1	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	1	100.00%

1	100%
---	------

ROYAL & SUNALLIANCE
Ncci - 13684

Indemnity Payment

0-14 Days	25	56.82%
15-21 Days	10	22.73%
22-28 Days	3	6.82%
29+ Days	6	13.64%
? Days	0	0.00%

Total	44	100%
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Memorandum of Payment Received

0-17 Days	16	36.36%
18-26 Days	8	18.18%
27-34 Days	5	11.36%
35+ Days	15	34.09%
? Days	0	0.00%

44	100%
----	------

Compliance Report

01/01/2001 - 12/31/2001

ROYAL & SUNALLIANCE
Ncci - 20818

Indemnity Payment

0-14 Days	2	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	2	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	1	50.00%
18-26 Days	1	50.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

2	100%
---	------

RSKCO
Ncci - ADJ2

Indemnity Payment

0-14 Days	2	66.67%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	33.33%
? Days	0	0.00%

Total	3	100%
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Memorandum of Payment Received

0-17 Days	2	66.67%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	33.33%
? Days	0	0.00%

3	100%
---	------

RSKCo CLAIMS SERVICES
Ncci - S392

Indemnity Payment

0-14 Days	5	83.33%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	16.67%
? Days	0	0.00%

Total	6	100%
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Memorandum of Payment Received

0-17 Days	5	83.33%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	16.67%
? Days	0	0.00%

6	100%
---	------

Compliance Report

01/01/2001 - 12/31/2001

RSKCO/ALEXSIS RISK MGT SERVICE
Ncci - S382

Indemnity Payment

0-14 Days	3	42.86%
15-21 Days	2	28.57%
22-28 Days	1	14.29%
29+ Days	1	14.29%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	1	14.29%
18-26 Days	1	14.29%
27-34 Days	0	0.00%
35+ Days	5	71.43%
? Days	0	0.00%

Total	7	100%
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7	100%
---	------

RYDER CLAIMS SERVICE CORP
Ncci - S350

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	100.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	100.00%
? Days	0	0.00%

Total	1	100%
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1	100%
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SAFEGUARD INSURANCE COMPANY
Ncci - 13986

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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0	100%
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Compliance Report

01/01/2001 - 12/31/2001

SAVERS PROPERTY & CASUALTY INS
Ncci - 31771

Indemnity Payment

0-14 Days	9	75.00%
15-21 Days	0	0.00%
22-28 Days	1	8.33%
29+ Days	2	16.67%
? Days	0	0.00%

Total	12	100%
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Memorandum of Payment Received

0-17 Days	8	66.67%
18-26 Days	2	16.67%
27-34 Days	0	0.00%
35+ Days	2	16.67%
? Days	0	0.00%

12	100%
----	------

SECURITY INS OF HARTFORD
Ncci - 15572

Indemnity Payment

0-14 Days	1	50.00%
15-21 Days	0	0.00%
22-28 Days	1	50.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	2	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	1	50.00%
18-26 Days	1	50.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

2	100%
---	------

SECURITY INSURANCE OF HARTFORD
Ncci - 12572

Indemnity Payment

0-14 Days	35	68.63%
15-21 Days	9	17.65%
22-28 Days	3	5.88%
29+ Days	4	7.84%
? Days	0	0.00%

Total	51	100%
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Memorandum of Payment Received

0-17 Days	31	60.78%
18-26 Days	8	15.69%
27-34 Days	3	5.88%
35+ Days	9	17.65%
? Days	0	0.00%

51	100%
----	------

Compliance Report

01/01/2001 - 12/31/2001

SEDGWICK CLAIMS MGT SER.
Ncci - TPA22

Indemnity Payment

0-14 Days	3	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	3	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	3	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

3	100%
---	------

SEDGWICK CLAIMS MGT SERVICES I
Ncci - S301

Indemnity Payment

0-14 Days	314	92.63%
15-21 Days	16	4.72%
22-28 Days	4	1.18%
29+ Days	5	1.47%
? Days	0	0.00%

Total	339	100%
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Memorandum of Payment Received

0-17 Days	315	92.92%
18-26 Days	13	3.83%
27-34 Days	3	0.88%
35+ Days	8	2.36%
? Days	0	0.00%

339	100%
-----	------

SEDGWICK CLAIMS MGT SERVICES I
Ncci - S399

Indemnity Payment

0-14 Days	9	90.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	10.00%
? Days	0	0.00%

Total	10	100%
-------	----	------

Memorandum of Payment Received

0-17 Days	8	80.00%
18-26 Days	1	10.00%
27-34 Days	0	0.00%
35+ Days	1	10.00%
? Days	0	0.00%

10	100%
----	------

Compliance Report

01/01/2001 - 12/31/2001

SEDGWICK CLAIMS MGT SERVICES I
Ncci - TPA13

Indemnity Payment

0-14 Days	15	93.75%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	6.25%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	7	43.75%
18-26 Days	4	25.00%
27-34 Days	1	6.25%
35+ Days	4	25.00%
? Days	0	0.00%

Total	16	100%
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16	100%
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SEDGWICK CLAIMS SERVICES INC
Ncci - TPA16

Indemnity Payment

0-14 Days	29	96.67%
15-21 Days	1	3.33%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	28	93.33%
18-26 Days	0	0.00%
27-34 Days	1	3.33%
35+ Days	1	3.33%
? Days	0	0.00%

Total	30	100%
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30	100%
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SENTRY INSURANCE
Ncci - 15571

Indemnity Payment

0-14 Days	23	85.19%
15-21 Days	2	7.41%
22-28 Days	1	3.70%
29+ Days	1	3.70%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	19	70.37%
18-26 Days	5	18.52%
27-34 Days	1	3.70%
35+ Days	2	7.41%
? Days	0	0.00%

Total	27	100%
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27	100%
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Compliance Report

01/01/2001 - 12/31/2001

SEVEN HILLS INSURANCE COMPANY
Ncci - 24287

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
---	------

SPECIALTY RISK SERVICES INC
Ncci - TPA5

Indemnity Payment

0-14 Days	2	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	2	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	1	50.00%
18-26 Days	1	50.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

2	100%
---	------

St Paul Fire & Marine Ins Co
Ncci - 13706

Indemnity Payment

0-14 Days	3	60.00%
15-21 Days	0	0.00%
22-28 Days	1	20.00%
29+ Days	1	20.00%
? Days	0	0.00%

Total	5	100%
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Memorandum of Payment Received

0-17 Days	2	40.00%
18-26 Days	0	0.00%
27-34 Days	1	20.00%
35+ Days	2	40.00%
? Days	0	0.00%

5	100%
---	------

Compliance Report

01/01/2001 - 12/31/2001

ST PAUL GUARDIAN INS CO
Ncci - 14230

Indemnity Payment

0-14 Days	4	66.67%
15-21 Days	1	16.67%
22-28 Days	0	0.00%
29+ Days	1	16.67%
? Days	0	0.00%

Total	6	100%
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Memorandum of Payment Received

0-17 Days	3	50.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	3	50.00%
? Days	0	0.00%

6	100%
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St Paul Ins Co
Ncci - 12823

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
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ST PAUL MERCURY INSURANCE CO
Ncci - 13692

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

1	100%
---	------

Compliance Report

01/01/2001 - 12/31/2001

STAR INSURANCE CO
Ncci - 24562

Indemnity Payment

0-14 Days	3	50.00%
15-21 Days	0	0.00%
22-28 Days	2	33.33%
29+ Days	1	16.67%
? Days	0	0.00%

Total	6	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	2	33.33%
18-26 Days	2	33.33%
27-34 Days	0	0.00%
35+ Days	2	33.33%
? Days	0	0.00%

6	100%
---	------

STATE OF MAINE WORKERS COMP DI
Ncci - S369

Indemnity Payment

0-14 Days	123	88.49%
15-21 Days	9	6.47%
22-28 Days	1	0.72%
29+ Days	6	4.32%
? Days	0	0.00%

Total	139	100%
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Memorandum of Payment Received

0-17 Days	126	90.65%
18-26 Days	4	2.88%
27-34 Days	5	3.60%
35+ Days	4	2.88%
? Days	0	0.00%

139	100%
-----	------

SYNERNET
Ncci - TPA8

Indemnity Payment

0-14 Days	126	86.30%
15-21 Days	13	8.90%
22-28 Days	4	2.74%
29+ Days	3	2.05%
? Days	0	0.00%

Total	146	100%
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Memorandum of Payment Received

0-17 Days	125	85.62%
18-26 Days	9	6.16%
27-34 Days	3	2.05%
35+ Days	9	6.16%
? Days	0	0.00%

146	100%
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Compliance Report

01/01/2001 - 12/31/2001

SYNERNET INC
Ncci - S395

Indemnity Payment

0-14 Days	32	91.43%
15-21 Days	2	5.71%
22-28 Days	1	2.86%
29+ Days	0	0.00%
? Days	0	0.00%

Total	35	100%
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Memorandum of Payment Received

0-17 Days	33	94.29%
18-26 Days	1	2.86%
27-34 Days	0	0.00%
35+ Days	1	2.86%
? Days	0	0.00%

35	100%
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THE HARTFORD
Ncci - 10448

Indemnity Payment

0-14 Days	26	65.00%
15-21 Days	1	2.50%
22-28 Days	4	10.00%
29+ Days	9	22.50%
? Days	0	0.00%

Total	40	100%
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Memorandum of Payment Received

0-17 Days	16	40.00%
18-26 Days	7	17.50%
27-34 Days	5	12.50%
35+ Days	12	30.00%
? Days	0	0.00%

40	100%
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Transcontinental Ins Co
Ncci - 12688

Indemnity Payment

0-14 Days	16	84.21%
15-21 Days	2	10.53%
22-28 Days	0	0.00%
29+ Days	1	5.26%
? Days	0	0.00%

Total	19	100%
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Memorandum of Payment Received

0-17 Days	11	57.89%
18-26 Days	1	5.26%
27-34 Days	1	5.26%
35+ Days	6	31.58%
? Days	0	0.00%

19	100%
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Compliance Report

01/01/2001 - 12/31/2001

TRANSCONTINENTAL TECHNICAL SER
Ncci - S393

Indemnity Payment

0-14 Days	4	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	4	100%
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Memorandum of Payment Received

0-17 Days	2	50.00%
18-26 Days	1	25.00%
27-34 Days	0	0.00%
35+ Days	1	25.00%
? Days	0	0.00%

Total	4	100%
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Transport Ins Co
Ncci - 12718

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	1	100.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
-------	---	------

Transportation Ins Co
Ncci - 12408

Indemnity Payment

0-14 Days	4	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	4	100%
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Memorandum of Payment Received

0-17 Days	2	50.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	2	50.00%
? Days	0	0.00%

Total	4	100%
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Compliance Report

01/01/2001 - 12/31/2001

TRAVELERS INDEMNITY CO OF ILL
Ncci - 13579

Indemnity Payment

Memorandum of Payment Received

0-14 Days	33	66.00%	0-17 Days	27	54.00%
15-21 Days	4	8.00%	18-26 Days	7	14.00%
22-28 Days	7	14.00%	27-34 Days	6	12.00%
29+ Days	6	12.00%	35+ Days	10	20.00%
? Days	0	0.00%	? Days	0	0.00%
Total	50	100%	Total	50	100%

TRAVELERS INDEMNITY COMPANY OF
Ncci - 13439

Indemnity Payment

Memorandum of Payment Received

0-14 Days	15	71.43%	0-17 Days	13	61.90%
15-21 Days	3	14.29%	18-26 Days	4	19.05%
22-28 Days	1	4.76%	27-34 Days	0	0.00%
29+ Days	2	9.52%	35+ Days	4	19.05%
? Days	0	0.00%	? Days	0	0.00%
Total	21	100%	Total	21	100%

TRAVELERS INS CO
Ncci - 10804

Indemnity Payment

Memorandum of Payment Received

0-14 Days	63	75.90%	0-17 Days	49	59.04%
15-21 Days	9	10.84%	18-26 Days	16	19.28%
22-28 Days	6	7.23%	27-34 Days	3	3.61%
29+ Days	5	6.02%	35+ Days	15	18.07%
? Days	0	0.00%	? Days	0	0.00%
Total	83	100%	Total	83	100%

Compliance Report

01/01/2001 - 12/31/2001

TRUCK INSURANCE EXCHANGE
Ncci - 18244

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
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TWIN CITY FIRE INS CO
Ncci - 14974

Indemnity Payment

0-14 Days	1	25.00%
15-21 Days	2	50.00%
22-28 Days	1	25.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	4	100%
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Memorandum of Payment Received

0-17 Days	2	50.00%
18-26 Days	2	50.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

4	100%
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US FIRE INSURANCE
Ncci - 29084

Indemnity Payment

0-14 Days	1	50.00%
15-21 Days	0	0.00%
22-28 Days	1	50.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	2	100%
-------	---	------

Memorandum of Payment Received

0-17 Days	1	50.00%
18-26 Days	1	50.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

2	100%
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Compliance Report

01/01/2001 - 12/31/2001

USF & G INS./ST PAUL FIRE INS
Ncci - 10847

Indemnity Payment

Memorandum of Payment Received

0-14 Days	0	0.00%	0-17 Days	0	0.00%
15-21 Days	0	0.00%	18-26 Days	0	0.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%
29+ Days	1	100.00%	35+ Days	1	100.00%
? Days	0	0.00%	? Days	0	0.00%
Total	1	100%		1	100%

VALIANT INSURANCE CO
Ncci - 13048

Indemnity Payment

Memorandum of Payment Received

0-14 Days	0	0.00%	0-17 Days	0	0.00%
15-21 Days	1	100.00%	18-26 Days	1	100.00%
22-28 Days	0	0.00%	27-34 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%
Total	1	100%		1	100%

VALLEY FORGE INSURANCE COMPANY
Ncci - 15032

Indemnity Payment

Memorandum of Payment Received

0-14 Days	12	100.00%	0-17 Days	11	91.67%
15-21 Days	0	0.00%	18-26 Days	1	8.33%
22-28 Days	0	0.00%	27-34 Days	0	0.00%
29+ Days	0	0.00%	35+ Days	0	0.00%
? Days	0	0.00%	? Days	0	0.00%
Total	12	100%		12	100%

Compliance Report

01/01/2001 - 12/31/2001

VANLINER INSURANCE

Ncci - 24023

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	1	50.00%
22-28 Days	0	0.00%
29+ Days	1	50.00%
? Days	0	0.00%

Total	2	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	1	50.00%
35+ Days	1	50.00%
? Days	0	0.00%

2	100%
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VIRGINIA SURETY CO

Ncci - 19879

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
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WAUSAU BUSINESS INSURANCE CO

Ncci - 27332

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	0	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

0	100%
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Compliance Report

01/01/2001 - 12/31/2001

WAUSAU UNDERWRITERS INS CO
Ncci - 18996

Indemnity Payment

0-14 Days	3	75.00%
15-21 Days	0	0.00%
22-28 Days	1	25.00%
29+ Days	0	0.00%
? Days	0	0.00%

Total	4	100%
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Memorandum of Payment Received

0-17 Days	2	50.00%
18-26 Days	0	0.00%
27-34 Days	1	25.00%
35+ Days	1	25.00%
? Days	0	0.00%

4	100%
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White Mountains Insurance Co
Ncci - 33790

Indemnity Payment

0-14 Days	0	0.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	1	100.00%
? Days	0	0.00%

Total	1	100%
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Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	0	0.00%
27-34 Days	0	0.00%
35+ Days	1	100.00%
? Days	0	0.00%

1	100%
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Worcester Insurance Company
Ncci - 21644

Indemnity Payment

0-14 Days	2	40.00%
15-21 Days	0	0.00%
22-28 Days	2	40.00%
29+ Days	1	20.00%
? Days	0	0.00%

Total	5	100%
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Memorandum of Payment Received

0-17 Days	1	20.00%
18-26 Days	2	40.00%
27-34 Days	1	20.00%
35+ Days	1	20.00%
? Days	0	0.00%

5	100%
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Compliance Report

01/01/2001 - 12/31/2001

YASUDA FIRE & MARINE INSURANCE
Ncci - 19321

Indemnity Payment

0-14 Days	3	42.86%
15-21 Days	3	42.86%
22-28 Days	0	0.00%
29+ Days	1	14.29%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	3	42.86%
18-26 Days	3	42.86%
27-34 Days	0	0.00%
35+ Days	1	14.29%
? Days	0	0.00%

Total	7	100%
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7	100%
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Yellow Freight System Inc
Ncci - S746

Indemnity Payment

0-14 Days	1	100.00%
15-21 Days	0	0.00%
22-28 Days	0	0.00%
29+ Days	0	0.00%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	0	0.00%
18-26 Days	1	100.00%
27-34 Days	0	0.00%
35+ Days	0	0.00%
? Days	0	0.00%

Total	1	100%
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1	100%
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ZURICH U.S.
Ncci - 10863

Indemnity Payment

0-14 Days	35	61.40%
15-21 Days	8	14.04%
22-28 Days	7	12.28%
29+ Days	7	12.28%
? Days	0	0.00%

Memorandum of Payment Received

0-17 Days	25	43.86%
18-26 Days	12	21.05%
27-34 Days	8	14.04%
35+ Days	12	21.05%
? Days	0	0.00%

Total	57	100%
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57	100%
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? --> Indicates the Insurer, TPA, Self-insured Employer did
not provide required data, and calculation could not be determined.

APPENDIX F

**COMPLIANCE CALCULATION
METHODOLOGY**

EMPLOYER'S FIRST REPORT OF OCCUPATIONAL INJURY OR DISEASE

The Employer's First Report of Occupational Injury or Disease is filed pursuant to 39-A M.R.S.A., §303, which states:

“When an employee has reported to an employer under this Act any injury arising out of and in the course of the employee's employment that has caused the employee to lose a day's work, or when the employer has knowledge of any such injury, the employer shall report the injury to the board within 7 days after the employer receives knowledge of the injury.”

Elements of the WCB-1(10/98), EMPLOYER'S FIRST REPORT OF OCCUPATIONAL INJURY OR DISEASE, are used by the Maine Workers' Compensation Board (MWCB) to measure the timely filing of this form.

The number generated by this measurement represents the number of days between the Board's date stamp on the original (first) copy of the Employer's First Report of Occupational Injury or Disease (WCB-1), as recorded on the Board's database, and the greater of the two dates in Box 43.

The methodology applied to this measurement is as follows:

Date Received at MWCB* – the greater of the two dates in Box 43 (date employer notified of date of incapacity or 1st day of incapacity if date employer notified not supplied) = Day Received.

*Date Received at MWCB is determined by the MWCB's date stamp.

INITIAL INDMENITY BENEFIT PAYMENT MEASUREMENT

The Initial Indemnity Benefit Payments are measured pursuant to 39-A M.R.S.A., §205(2), which states:

“The first payment of compensation for incapacity under section 212 or 213 is due and payable within 14 days after the employer has notice or knowledge of the injury or death, on which date all compensation then accrued must be paid.”

Elements of the WCB-3(10/98), MEMORANDUM OF PAYMENT, are used by the Maine Workers' Compensation Board (MWCB) to measure the timely payment of initial indemnity benefits.

This number represents the lessor of:

- The number of days between 1. the greater of the two dates reported in 23 of the Memorandum of Payment (MOP) and 2. the date reported in Box 24 of the MOP.
- Or, the number of days between 1. the dates recorded in Box 28 of the MOP and 2. the date recorded in box 24 of the MOP, plus eight (8) days (seven-day waiting period plus the first day of compensability after the waiting period is met).

The methodology applied to this measurement is as follows:

1. Continuous lost time between the initial date of incapacity and payment date:

Box 24 (date check mailed) – the greater of the two dates in Box 23 (date employer notified of incapacity or 1st day of incapacity if no date employer notified supplied) = Day Payment Made.

2. Intermittent lost time between the initial date of incapacity and payment date:

Box 24 (date check mailed) – the greater of 1. the greater of the two dates in Box 23 (date employer notified of incapacity or 1st day of incapacity if no date employer notified supplied) or 2. Box 28 (first day of compensability after waiting period is met) = Day Payment Made.

FILING OF MEMORANDA OF PAYMENT MEASUREMENT

The filing of the Memoranda of Payment are measured pursuant to the Rules and Regulations of the Maine Workers' Compensation Board. The Workers' Compensation Board promulgates these rules pursuant to 39-M.R.S.A. Sec. 152(2). The rule appears as follows:

Chapter 1 Payment of Benefits

Section 1. Claims for Incapacity and Death Benefits

1. Within 14 days of notice or knowledge of a claim for incapacity or death benefits for a work- related injury, the employer or insurer will:
 - A. Accept the claim and file a Memorandum of Payment checking "Accepted" in Box 18: or
 - B. Pay without prejudice and file a Memorandum of Payment checking "Voluntary Payment Pending Investigation" in Box 18: or

The filing of Memoranda of Payment are further measured pursuant to Protocol #15 of the Maine Workers' Compensation Board which states:

"A MOP should be mailed or delivered on or before the 14th day, but must be received by the 17th day. Three mail days are provided for receipt by the Board. MOPs received after the 17th day may be considered in noncompliance under Section 360(1). Evidence of timely mailing is a rebuttable presumption to a determination of noncompliance under Section 360(1)."

Elements of the WCB-3(10/98), MEMORANDUM OF PAYMENT, are used by the Maine Workers' Compensation Board (MWCB) to measure the timely filing of this form.

This number represents the lessor of:

- The number of days between 1. the greater of the two dates reported in Box 23 of the Memorandum of Payment (MOP) and 2. the Board's date stamp.
- Or, the number of days between 1. the date recorded in Box 28 of the MOP and 2. the Board's date stamp, plus eight (8) days (seven-day waiting period plus the first day of compensability after the waiting period is met).

FILING OF MEMORANDA OF PAYMENT MEASUREMENT

The methodology applied to this measurement is as follows:

1. Continuous lost time between the initial date of incapacity and payment date:

Date Memorandum of Payment (WCB-3) received at MWCB* – the greater of the two dates in Box 23 (date employer notified of incapacity or date of incapacity if no date employer notified is supplied) = Day Filed.

2. Intermittent lost time between the initial date of incapacity and filling date:

Day Memorandum of Payment (WCB-3) received at MWCB* – the greater of 1. greater of the two dates in Box 23 (date employer notified of incapacity or 1st day of incapacity if no date employer notified supplied) or 2. Box 28 (first day of compensability after waiting period is met) + 8 (seven-day waiting period plus the first day of compensability after the waiting period is met) = Day Filed.

*Date Received at MWCB is determined by the MWCB's date stamp.