

# MAINE STATE LEGISLATURE

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# QUARTERLY COMPLIANCE REPORT

STATE OF MAINE  
WORKERS' COMPENSATION BOARD

First Quarter 2019  
January 1, 2019 - March 31, 2019

Office of Monitoring, Audit &  
Enforcement

John C. Rohde  
Executive Director

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Augusta, Maine 04333-0027

**State of Maine  
Workers' Compensation Board  
Quarterly Compliance Report  
First Quarter**

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## Executive Summary

On August 26, 2019, the Maine Workers' Compensation Board of Directors approved the 2019 First Quarter (January 1, 2019-March 31, 2019) Compliance Report. This report represents the efforts of the Office of Monitoring, Audit and Enforcement and insurers, self-insurers, and third-party administrators (collectively "insurers").

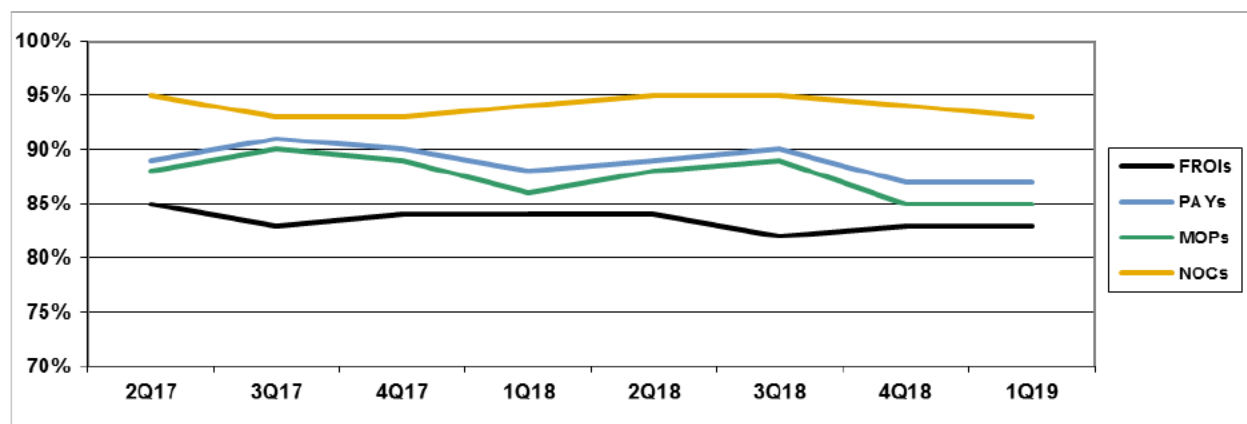
### I. COMPLIANCE OVERVIEW

The Reconciliation Report was sent to 93 insurers on April 17, 2019; 69 responded, 20 were not required to respond and 9 did not respond.

The 1Q19 report represents results based upon data received by June 24, 2019. The results are:

	Number of Days	Benchmark	2Q17	3Q17	4Q17	1Q18	2Q18	3Q18	4Q18	1Q19
FROIs	7	85%	85%	83%	84%	84%	84%	82%	83%	83%
PAYs	14	87%	89%	91%	90%	88%	89%	90%	87%	87%
MOPs	17	85%	88%	90%	89%	86%	88%	89%	85%	85%
NOCs	14	90%	95%	93%	93%	94%	95%	95%	94%	93%

### Compliance Benchmark Tracking



### II. CAVEATS & EXPLANATIONS

#### A. General

- Question marks ("?") within this report indicate that the insurer did not provide all of the data required to measure compliance in that particular area.

#### B. Lost Time First Report of Injury (FROI) Filings

- Compliance with this benchmark exists when the FROI is filed (accepted EDI transaction, with or without errors) within 7 days after the employer receives notice or knowledge of an employee injury that has caused the employee to lose a day's work.

**C. Initial Indemnity Payments (PAYs)**

- Compliance with this benchmark exists when the check is mailed within the later of (i) 14 days after the employer's notice or knowledge of incapacity or (ii) the first day of compensability plus 6 days.
- If an employer continues to pay the employee's salary, payments are deemed timely for purposes of compliance if made consistent with the employer's usual payroll practice.

**D. Initial Memorandum of Payment (MOP) Filings**

- Compliance with this benchmark exists when the MOP is received within 17 days of the employer's notice or knowledge of incapacity.

**E. Initial Indemnity Notice of Controversy (NOC) Filings**

- Compliance with this benchmark exists when the NOC is filed (accepted EDI transaction, with or without errors) within 14 days after the employer receives notice or knowledge of the incapacity or death. Measurement excludes filings submitted with full denial reason codes 3A-3H (No Coverage).

**III. COMPLETED AUDITS**

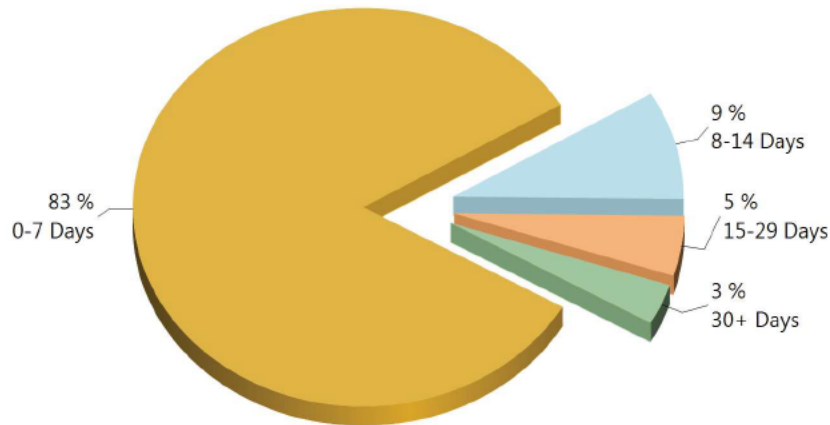
The Board conducts compliance audits of insurers to ensure that all obligations under the Workers' Compensation Act are met. The functions of the audit program include, but are not limited to: ensuring that all reporting requirements of the Board are met, auditing the timeliness of benefit payments, auditing the accuracy of indemnity payments, evaluating claims-handling techniques, and determining whether claims are unreasonably contested.

The following had an audit completed in the 1Q19:

Auditee (alpha order)	Total Penalties
Electric Insurance	\$3,500.00
Nationwide Mutual Insurance	\$8,4500.00
Old Republic Insurance	\$14,225.00

## LOST TIME FIRST REPORT OF INJURY FILINGS

**Chart 1: Timeliness Distribution**

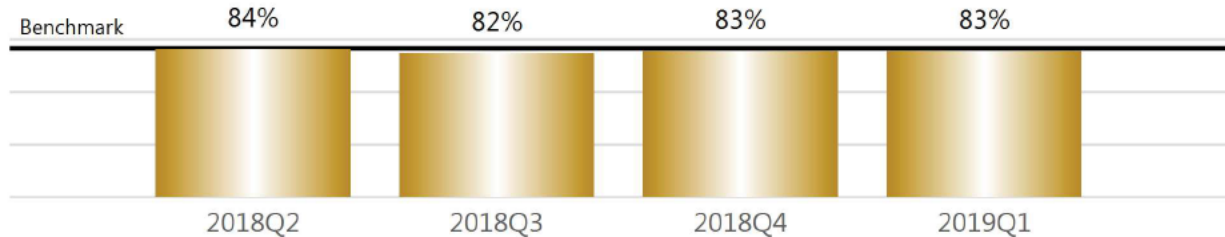


**Table 1: Received Within**

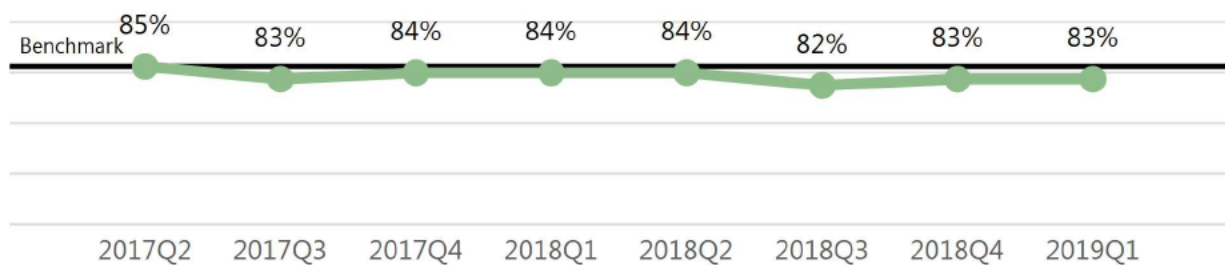
0-7 Days	3,080	83%
8-14 Days	351	9%
15-29 Days	176	5%
30+ Days	125	3%
? Days	0	0%
<b>Total</b>	<b>3,732</b>	<b>100%</b>

\*The percentages may not always add to 100% due to rounding

**Chart 2: Quarterly Compliance**



**Chart 3: Compliance Trend**



## INITIAL INDEMNITY PAYMENTS

Chart 4: Timeliness Distribution

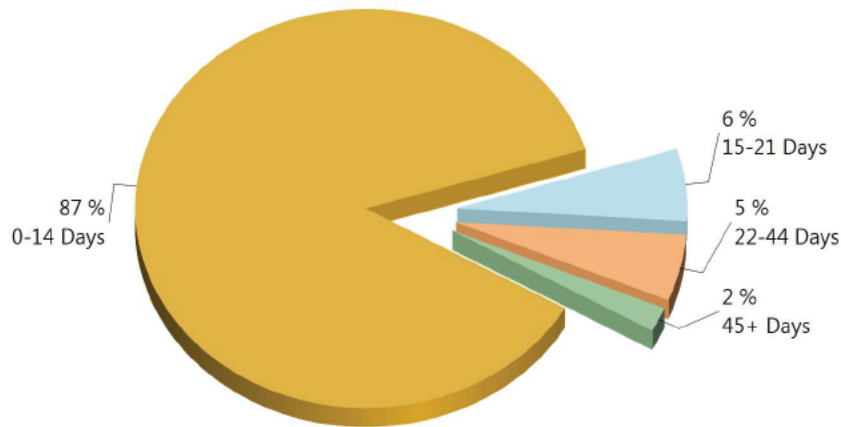


Table 2: Made Within

0-14 Days	877	87%
15-21 Days	60	6%
22-44 Days	47	5%
45+ Days	24	2%
? Days	1	0%
<b>Total</b>	<b>1009</b>	<b>100%</b>

\*The percentages may not always add to 100% due to rounding

Initial indemnity payments are monitored to ensure that payments are initiated within the time limits established in Section 205. As a result of these efforts, \$15,250 was issued to claimants in penalties and there is another \$6,600 in penalties awaiting resolution.

Chart 5: Quarterly Compliance

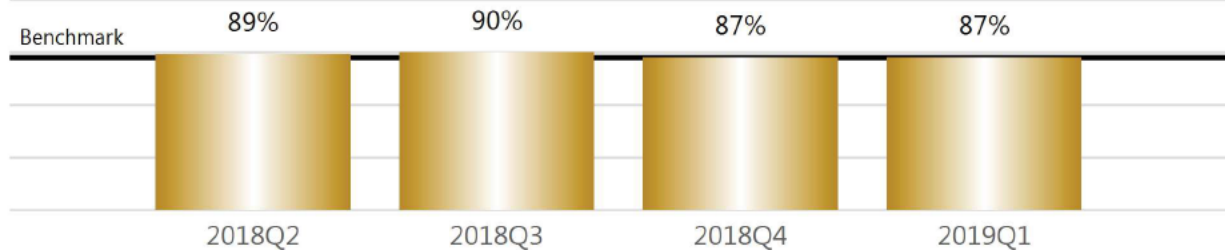
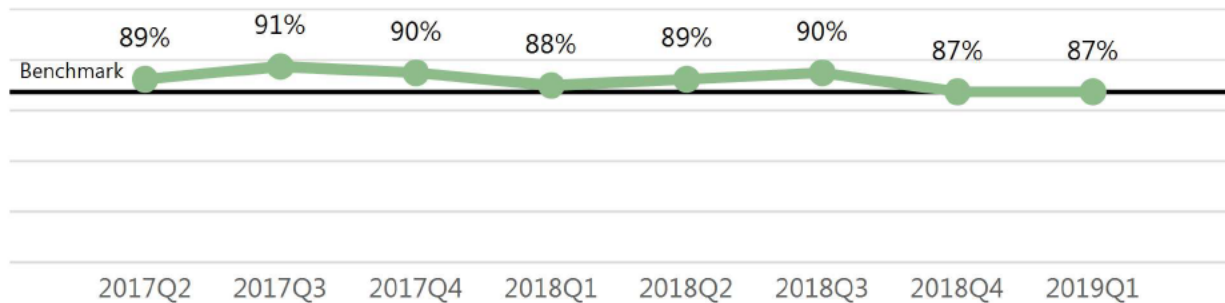
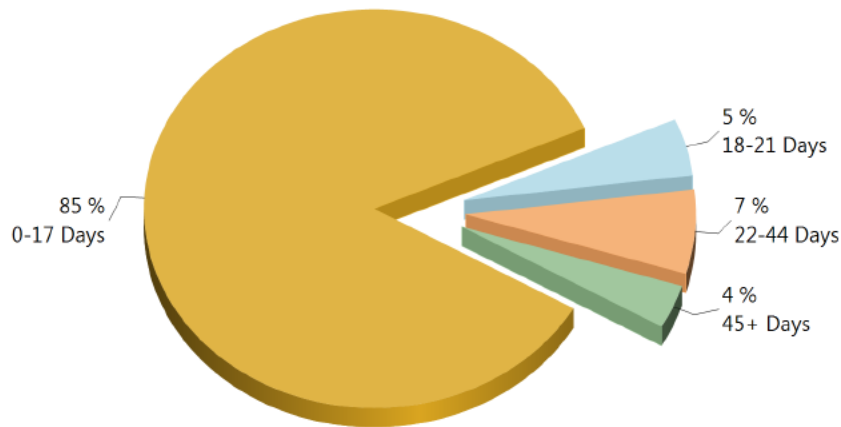


Chart 6: Compliance Trend



## INITIAL MEMORANDUM OF PAYMENT FILINGS

**Chart 7: Timeliness Distribution**

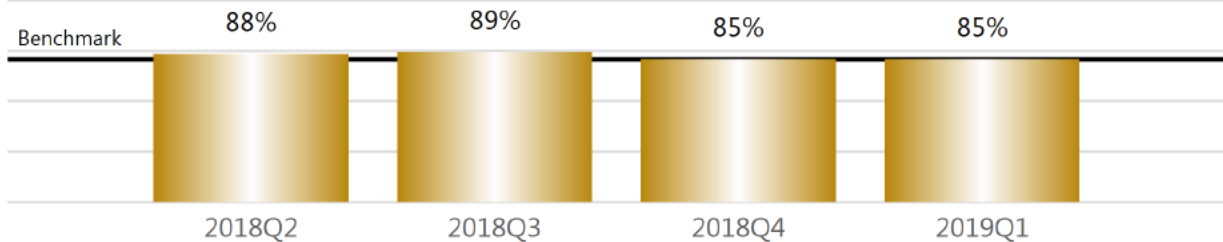


**Table 3: Received Within**

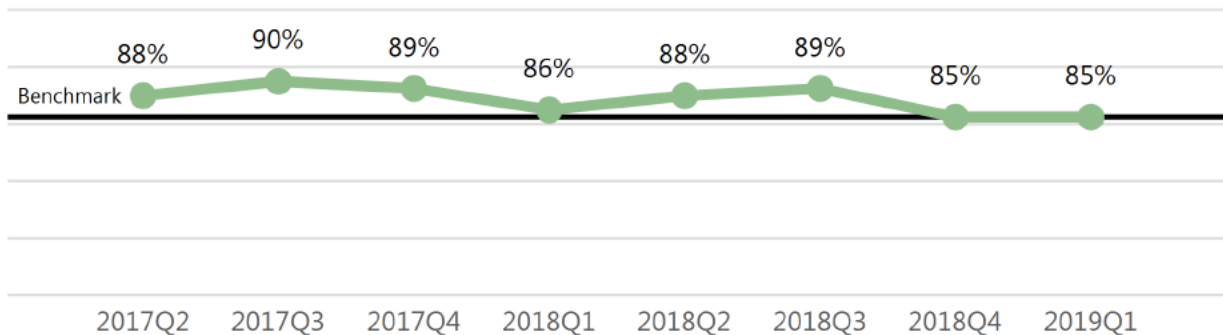
0-17 Days	857	85%
18-21 Days	47	5%
22-44 Days	66	7%
45+ Days	38	4%
? Days	0	0%
<b>Total</b>	<b>1009</b>	<b>100%</b>

\*The percentages may not always add to 100% due to rounding

**Chart 8: Quarterly Compliance**



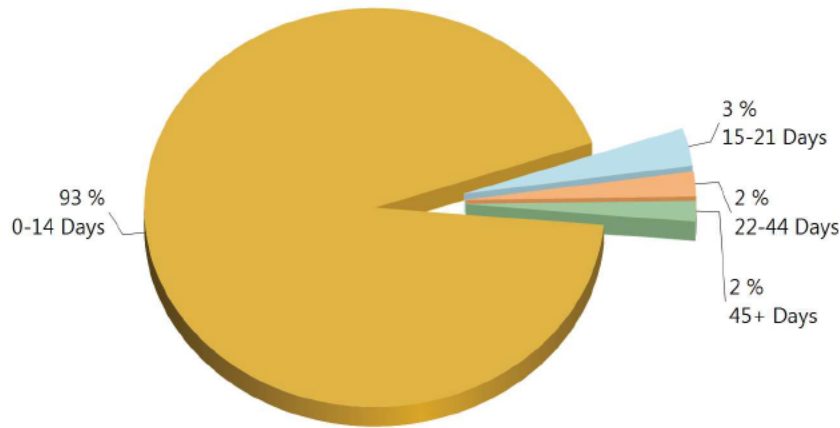
**Chart 9: Compliance Trend**





## INITIAL INDEMNITY NOTICE OF CONTROVERSY FILINGS

**Chart 10: Timeliness Distribution**

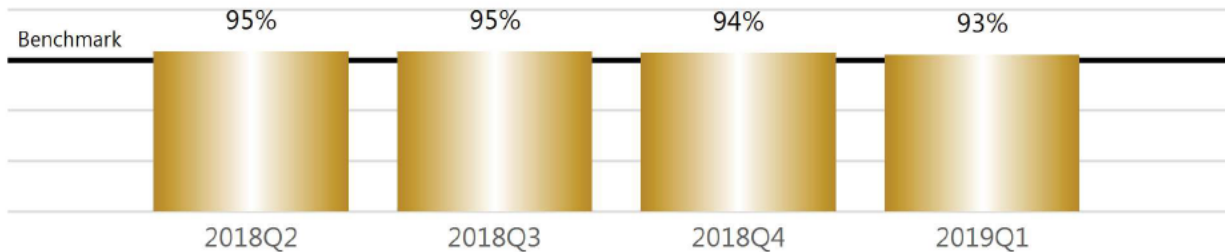


**Table 4: Received Within**

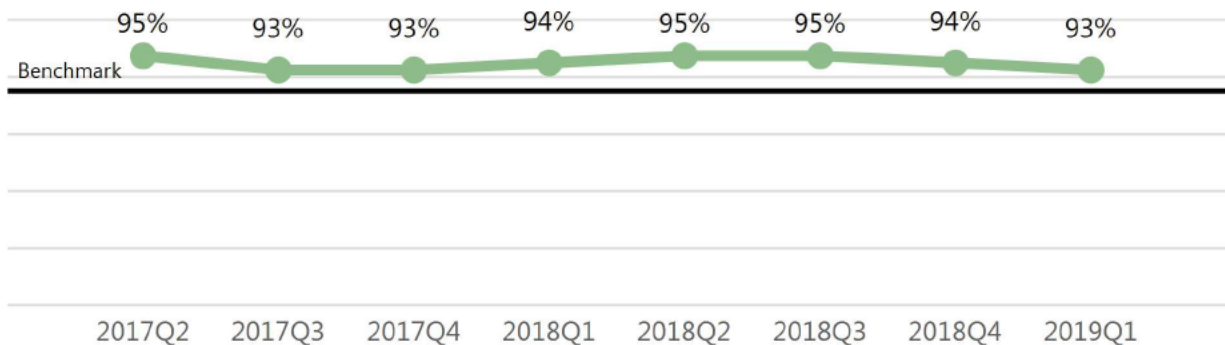
0-14 Days	656	93%
15-21 Days	24	3%
22-44 Days	14	2%
45+ Days	13	2%
? Days	0	0%
<b>Total</b>	<b>707</b>	<b>100%</b>

\*The percentages may not always add to 100% due to rounding

**Chart 11: Quarterly Compliance**



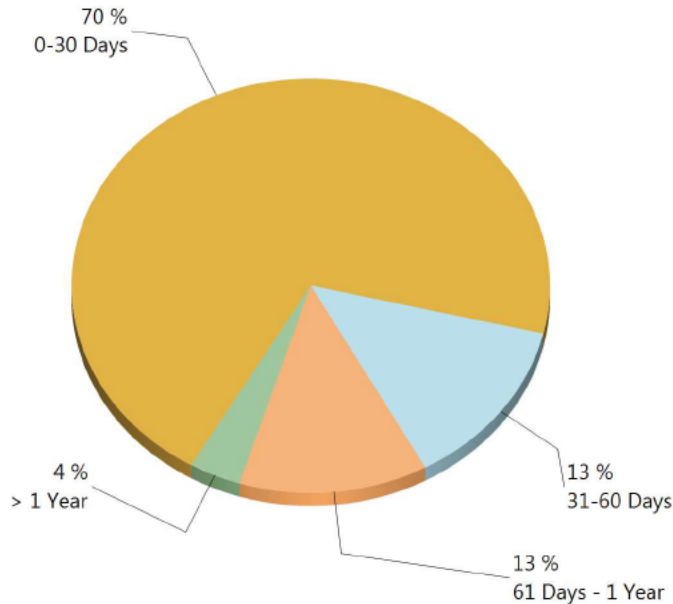
**Chart 12: Compliance Trend**



## WAGE INFORMATION

Wage information (WCB-2 and WCB-2B forms) must be filed within 30 days of an employer's notice or knowledge of a claim for compensation (Title 39-A M.R.S.A. Section 303). This includes both compensated and controverted claims where a claim for compensation has been made.

**Chart 13: Wage Statement Timeliness Distribution**



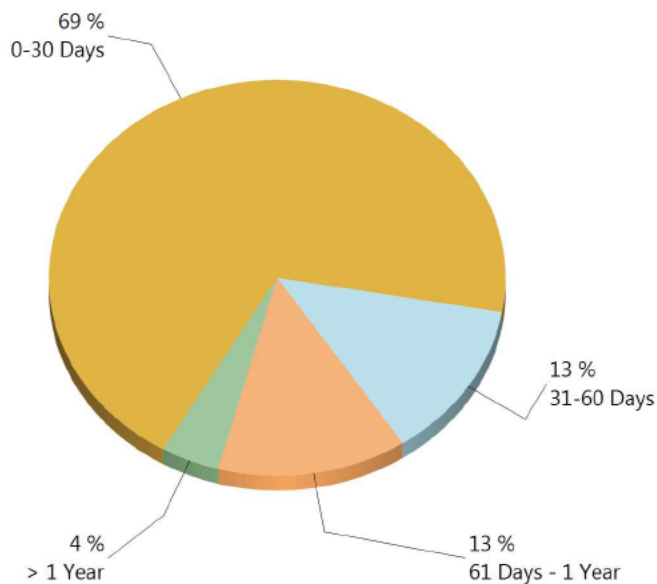
**Table 5: Wage Statements Received**

0-30 Days	1,521	70%
31-60 Days	288	13%
61 Days - 1 Year	276	13%
> 1 Year	76	4%
<b>Total</b>	<b>2,161</b>	<b>100%</b>

\*The percentages may not always add to 100% due to rounding

**Wage Statement(s):** 1,470 (69%) of the 2,120 Wage Statements that were due this quarter were filed timely, 467 (22%) were filed late, and 183 (9%) remain outstanding.

**Chart 14: Fringe Benefit Worksheet Timeliness Distribution**



**Table 6: Fringe Worksheets Received**

0-30 Days	1,500	69%
31-60 Days	280	13%
61 Days - 1 Year	290	13%
> 1 Year	90	4%
<b>Total</b>	<b>2,160</b>	<b>100%</b>

\*The percentages may not always add to 100% due to rounding

**Fringe Benefit Worksheet(s):** 1,442 (68%) of the 2,120 Fringe Benefit Worksheets due this quarter were filed timely, 470 (22%) were filed late, and 208 (10%) remain outstanding.

## **Appendix A**

**Insurance Group Compliance  
Lost Time FROI Filings and  
Initial Indemnity Payments  
First Quarter 2019  
1/1/2019-3/31/2019**

**INSURANCE GROUP COMPLIANCE**  
Lost Time FROI and Initial Indemnity Payments  
First Quarter  
1/1/2019 - 3/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
<b>ACADIA INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA010 ACADIA INSURANCE	53	37	70%	21	16	76%
<b>Total</b>	<b>53</b>	<b>37</b>	<b>70% ▼</b>	<b>21</b>	<b>16</b>	<b>76% ▼</b>
<b>ACADIA INSURANCE Group Total</b>	<b>53</b>	<b>37</b>	<b>70% ▼</b>	<b>21</b>	<b>16</b>	<b>76% ▼</b>
<b>ACCIDENT FUND INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
ACCIDENT FUND INSURANCE	*	*	*	*	*	*
<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>ACCIDENT FUND INSURANCE TPA Administered Claims</b>						
CA190 GALLAGHER BASSETT SERVICES	1	0	0%	1	1	100%
<b>TPA Total</b>	<b>1</b>	<b>0</b>	<b>0% ▼</b>	<b>1</b>	<b>1</b>	<b>100% ▲</b>
<b>ACCIDENT FUND INSURANCE Group Total</b>	<b>1</b>	<b>0</b>	<b>0% ▼</b>	<b>1</b>	<b>1</b>	<b>100% ▲</b>
<b>AIG INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA015 AIG CLAIMS, INC	48	41	85%	12	12	100%
<b>Total</b>	<b>48</b>	<b>41</b>	<b>85% ▲</b>	<b>12</b>	<b>12</b>	<b>100% ▲</b>
<b>AIG INSURANCE TPA Administered Claims</b>						
CA040 BROADSPIRE SERVICES	16	13	81%	6	5	83%
CA160 ESIS	26	19	73%	16	11	69%
CA190 GALLAGHER BASSETT SERVICES	11	8	73%	2	2	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	17	15	88%	1	1	100%
<b>TPA Total</b>	<b>70</b>	<b>55</b>	<b>79% ▼</b>	<b>25</b>	<b>19</b>	<b>76% ▼</b>
<b>AIG INSURANCE Group Total</b>	<b>118</b>	<b>96</b>	<b>81% ▼</b>	<b>37</b>	<b>31</b>	<b>84% ▼</b>
<b>ALLIANZ INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
AMERICAN INSURANCE	*	*	*	*	*	*
<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>ALLIANZ INSURANCE TPA Administered Claims</b>						
CA190 GALLAGHER BASSETT SERVICES	1	0	0%	1	0	0%
<b>TPA Total</b>	<b>1</b>	<b>0</b>	<b>0% ▼</b>	<b>1</b>	<b>0</b>	<b>0% ▼</b>
<b>ALLIANZ INSURANCE Group Total</b>	<b>1</b>	<b>0</b>	<b>0% ▼</b>	<b>1</b>	<b>0</b>	<b>0% ▼</b>
<b>AMTRUST INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA437 SECURITY NATIONAL INSURANCE	1	0	0%	No Filings	No Filings	No Filings
CA342 TECHNOLOGY INSURANCE	7	2	29%	4	4	100%
CA381 WESCO INSURANCE	9	5	56%	2	2	100%
<b>Total</b>	<b>17</b>	<b>7</b>	<b>41% ▼</b>	<b>6</b>	<b>6</b>	<b>100% ▲</b>
<b>AMTRUST INSURANCE Group Total</b>	<b>17</b>	<b>7</b>	<b>41% ▼</b>	<b>6</b>	<b>6</b>	<b>100% ▲</b>

**INSURANCE GROUP COMPLIANCE**  
Lost Time FROI and Initial Indemnity Payments  
First Quarter  
1/1/2019 - 3/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
<b>ARCH INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
ARCH INSURANCE	*	*	*	*	*	*
<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>ARCH INSURANCE TPA Administered Claims</b>						
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	4	1	25%	3	0	0%
CA190 GALLAGHER BASSETT SERVICES	3	2	67%	3	2	67%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA340 YORK RISK SERVICES	2	2	100%	1	1	100%
<b>TPA Total</b>	<b>10</b>	<b>6</b>	<b>60% ▼</b>	<b>7</b>	<b>3</b>	<b>43% ▼</b>
<b>ARCH INSURANCE Group Total</b>	<b>10</b>	<b>6</b>	<b>60% ▼</b>	<b>7</b>	<b>3</b>	<b>43% ▼</b>
<b>BATH IRON WORKS</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA036 BATH IRON WORKS	73	71	97%	12	11	92%
<b>Total</b>	<b>73</b>	<b>71</b>	<b>97% ▲</b>	<b>12</b>	<b>11</b>	<b>92% ▲</b>
<b>BATH IRON WORKS Group Total</b>	<b>73</b>	<b>71</b>	<b>97% ▲</b>	<b>12</b>	<b>11</b>	<b>92% ▲</b>
<b>BERKSHIRE HATHAWAY INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA114 BERKSHIRE HATHAWAY HOMESTATE INSURANCE	2	0	0%	No Filings	No Filings	No Filings
<b>Total</b>	<b>2</b>	<b>0</b>	<b>0% ▼</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>BERKSHIRE HATHAWAY INSURANCE Group Total</b>	<b>2</b>	<b>0</b>	<b>0% ▼</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>BROADSPIRE SERVICES</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA040 BROADSPIRE SERVICES	20	16	80%	8	6	75%
<b>Total</b>	<b>20</b>	<b>16</b>	<b>80% ▼</b>	<b>8</b>	<b>6</b>	<b>75% ▼</b>
<b>BROADSPIRE SERVICES Group Total</b>	<b>20</b>	<b>16</b>	<b>80% ▼</b>	<b>8</b>	<b>6</b>	<b>75% ▼</b>
<b>CANNON COCHRAN MANAGEMENT SERVICES</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA070 CANNON COCHRAN MANAGEMENT SERVICES	74	68	92%	28	24	86%
<b>Total</b>	<b>74</b>	<b>68</b>	<b>92% ▲</b>	<b>28</b>	<b>24</b>	<b>86% ▼</b>
<b>CANNON COCHRAN MANAGEMENT SERVICES Group Total</b>	<b>74</b>	<b>68</b>	<b>92% ▲</b>	<b>28</b>	<b>24</b>	<b>86% ▼</b>
<b>CHEROKEE INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA044 CHEROKEE INSURANCE	1	0	0%	1	1	100%
<b>Total</b>	<b>1</b>	<b>0</b>	<b>0% ▼</b>	<b>1</b>	<b>1</b>	<b>100% ▲</b>
<b>CHEROKEE INSURANCE Group Total</b>	<b>1</b>	<b>0</b>	<b>0% ▼</b>	<b>1</b>	<b>1</b>	<b>100% ▲</b>

**INSURANCE GROUP COMPLIANCE**  
Lost Time FROI and Initial Indemnity Payments  
First Quarter  
1/1/2019 - 3/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
<b>CHUBB INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
ACE AMERICAN INSURANCE COMPANY	*	*	*	*	*	*
ACE INSURANCE	*	*	*	*	*	*
CA046 CHUBB INSURANCE	*	*	*	*	*	*
CA090 FEDERAL INSURANCE	*	*	*	*	*	*
INDEMNITY INS CO OF NORTH AMERICA	*	*	*	*	*	*
PACIFIC INDEMNITY CO	*	*	*	*	*	*
<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>CHUBB INSURANCE TPA Administered Claims</b>						
CA040 BROADSPIRE SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA070 CANNON COCHRAN MANAGEMENT SERVICES	4	4	100%	4	4	100%
CA110 CONSTITUTION STATE SERVICES	13	7	54%	6	5	83%
CA116 CORVEL ENTERPRISE COMP	8	2	25%	2	0	0%
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	No Filings	No Filings	No Filings	1	0	0%
CA160 ESIS	25	15	60%	8	6	75%
CA190 GALLAGHER BASSETT SERVICES	20	14	70%	8	7	88%
CA204 HELMSMAN MANAGEMENT SERVICES	1	0	0%	1	0	0%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	82	79	96%	18	18	100%
CA340 YORK RISK SERVICES	1	1	100%	1	1	100%
<b>TPA Total</b>	<b>155</b>	<b>123</b>	<b>79% ▼</b>	<b>49</b>	<b>41</b>	<b>84% ▼</b>
<b>CHUBB INSURANCE Group Total</b>	<b>155</b>	<b>123</b>	<b>79% ▼</b>	<b>49</b>	<b>41</b>	<b>84% ▼</b>
<b>CIANBRO CORPORATION</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA085 CIANBRO CORPORATION	1	1	100%	No Filings	No Filings	No Filings
<b>Total</b>	<b>1</b>	<b>1</b>	<b>100% ▲</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>CIANBRO CORPORATION Group Total</b>	<b>1</b>	<b>1</b>	<b>100% ▲</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>CLAIMS MANAGEMENT (WALMART)</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA100 CLAIMS MANAGEMENT (WALMART)	60	50	83%	13	12	92%
<b>Total</b>	<b>60</b>	<b>50</b>	<b>83% ▼</b>	<b>13</b>	<b>12</b>	<b>92% ▲</b>
<b>CLAIMS MANAGEMENT (WALMART) Group Total</b>	<b>60</b>	<b>50</b>	<b>83% ▼</b>	<b>13</b>	<b>12</b>	<b>92% ▲</b>
<b>CNA INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA050 CONTINENTAL CASUALTY	5	1	20%	4	4	100%
<b>Total</b>	<b>5</b>	<b>1</b>	<b>20% ▼</b>	<b>4</b>	<b>4</b>	<b>100% ▲</b>
<b>CNA INSURANCE Group Total</b>	<b>5</b>	<b>1</b>	<b>20% ▼</b>	<b>4</b>	<b>4</b>	<b>100% ▲</b>
<b>CONSTITUTION STATE SERVICES</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA110 CONSTITUTION STATE SERVICES	14	8	57%	6	5	83%
<b>Total</b>	<b>14</b>	<b>8</b>	<b>57% ▼</b>	<b>6</b>	<b>5</b>	<b>83% ▼</b>
<b>CONSTITUTION STATE SERVICES Group Total</b>	<b>14</b>	<b>8</b>	<b>57% ▼</b>	<b>6</b>	<b>5</b>	<b>83% ▼</b>

Maine Workers' Compensation Board  
Lost Time FROI Filing Benchmark: 85%  
Initial Indemnity Payment Benchmark: 87%

\* Indicates no claims activity  
▲ Indicates benchmark met or exceeded  
▼ Indicates benchmark not met

**INSURANCE GROUP COMPLIANCE**  
Lost Time FROI and Initial Indemnity Payments  
First Quarter  
1/1/2019 - 3/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
<b>CORVEL ENTERPRISE COMP</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA116 CORVEL ENTERPRISE COMP	22	9	41%	5	1	20%
<b>Total</b>	<b>22</b>	<b>9</b>	<b>41% ▼</b>	<b>5</b>	<b>1</b>	<b>20% ▼</b>
<b>CORVEL ENTERPRISE COMP Group Total</b>	<b>22</b>	<b>9</b>	<b>41% ▼</b>	<b>5</b>	<b>1</b>	<b>20% ▼</b>
<b>COTTINGHAM &amp; BUTLER CLAIMS SERVICES</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	4	1	25%	4	0	0%
<b>Total</b>	<b>4</b>	<b>1</b>	<b>25% ▼</b>	<b>4</b>	<b>0</b>	<b>0% ▼</b>
<b>COTTINGHAM &amp; BUTLER CLAIMS SERVICES Group Total</b>	<b>4</b>	<b>1</b>	<b>25% ▼</b>	<b>4</b>	<b>0</b>	<b>0% ▼</b>
<b>CROSS INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA093 CROSS INSURANCE	315	296	94%	41	39	95%
<b>Total</b>	<b>315</b>	<b>296</b>	<b>94% ▲</b>	<b>41</b>	<b>39</b>	<b>95% ▲</b>
<b>CROSS INSURANCE Group Total</b>	<b>315</b>	<b>296</b>	<b>94% ▲</b>	<b>41</b>	<b>39</b>	<b>95% ▲</b>
<b>EASTERN ALLIANCE INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA141 EASTERN ALLIANCE INSURANCE	49	34	69%	20	19	95%
<b>Total</b>	<b>49</b>	<b>34</b>	<b>69% ▼</b>	<b>20</b>	<b>19</b>	<b>95% ▲</b>
<b>EASTERN ALLIANCE INSURANCE Group Total</b>	<b>49</b>	<b>34</b>	<b>69% ▼</b>	<b>20</b>	<b>19</b>	<b>95% ▲</b>
<b>ELECTRIC INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA150 ELECTRIC INSURANCE	*	*	*	*	*	*
<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>ELECTRIC INSURANCE TPA Administered Claims</b>						
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	2	2	100%	No Filings	No Filings	No Filings
<b>TPA Total</b>	<b>2</b>	<b>2</b>	<b>100% ▲</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>ELECTRIC INSURANCE Group Total</b>	<b>2</b>	<b>2</b>	<b>100% ▲</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>ESIS</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA160 ESIS	63	39	62%	27	18	67%
<b>Total</b>	<b>63</b>	<b>39</b>	<b>62% ▼</b>	<b>27</b>	<b>18</b>	<b>67% ▼</b>
<b>ESIS Group Total</b>	<b>63</b>	<b>39</b>	<b>62% ▼</b>	<b>27</b>	<b>18</b>	<b>67% ▼</b>
<b>FEDERATED MUTUAL INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA091 FEDERATED MUTUAL INSURANCE	8	6	75%	4	3	75%
CA439 FEDERATED RESERVE INSURANCE	1	0	0%	No Filings	No Filings	No Filings
CA092 FEDERATED SERVICE INSURANCE	No Filings	No Filings	No Filings	1	1	100%
<b>Total</b>	<b>9</b>	<b>6</b>	<b>67% ▼</b>	<b>5</b>	<b>4</b>	<b>80% ▼</b>
<b>FEDERATED MUTUAL INSURANCE Group Total</b>	<b>9</b>	<b>6</b>	<b>67% ▼</b>	<b>5</b>	<b>4</b>	<b>80% ▼</b>



**INSURANCE GROUP COMPLIANCE**  
Lost Time FROI and Initial Indemnity Payments  
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Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
FRANKENMUTH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA095 FRANKENMUTH INSURANCE	*	*	*	*	*	*
CA274 PATRIOT INSURANCE	1	1	100%	No Filings	No Filings	No Filings
Total	1	1	100% ▲	No Filings	No Filings	No Filings
FRANKENMUTH INSURANCE Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
FUTURECOMP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA175 FUTURECOMP	58	58	100%	10	10	100%
Total	58	58	100% ▲	10	10	100% ▲
FUTURECOMP Group Total	58	58	100% ▲	10	10	100% ▲
GALLAGHER BASSETT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA190 GALLAGHER BASSETT SERVICES	95	66	69%	47	38	81%
Total	95	66	69% ▼	47	38	81% ▼
GALLAGHER BASSETT SERVICES Group Total	95	66	69% ▼	47	38	81% ▼
GREAT AMERICAN INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA192 GREAT AMERICAN ALLIANCE INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Total	1	0	0% ▼	No Filings	No Filings	No Filings
GREAT AMERICAN INSURANCE TPA Administered Claims						
CA323 THE AMERICAN EQUITY UNDERWRITERS	1	0	0%	No Filings	No Filings	No Filings
TPA Total	1	0	0% ▼	No Filings	No Filings	No Filings
GREAT AMERICAN INSURANCE Group Total	2	0	0% ▼	No Filings	No Filings	No Filings
GREAT FALLS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
GREAT FALLS INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
GREAT FALLS INSURANCE TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	No Filings	No Filings	No Filings
TPA Total	1	1	100% ▲	No Filings	No Filings	No Filings
GREAT FALLS INSURANCE Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
GREAT WEST INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA196 GREAT WEST INSURANCE	2	0	0%	2	2	100%
Total	2	0	0% ▼	2	2	100% ▲
GREAT WEST INSURANCE Group Total	2	0	0% ▼	2	2	100% ▲



**INSURANCE GROUP COMPLIANCE**  
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Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
<b>GUARD INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA019 AMGUARD INSURANCE	8	2	25%	2	2	100%
CA140 EASTGUARD INSURANCE	11	8	73%	1	1	100%
CA272 NORGUARD INSURANCE	6	2	33%	2	2	100%
<b>Total</b>	<b>25</b>	<b>12</b>	<b>48% ▼</b>	<b>5</b>	<b>5</b>	<b>100% ▲</b>
<b>GUARD INSURANCE Group Total</b>	<b>25</b>	<b>12</b>	<b>48% ▼</b>	<b>5</b>	<b>5</b>	<b>100% ▲</b>
<b>HANNAFORD BROTHERS</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA201 HANNAFORD BROTHERS	73	52	71%	22	12	55%
<b>Total</b>	<b>73</b>	<b>52</b>	<b>71% ▼</b>	<b>22</b>	<b>12</b>	<b>55% ▼</b>
<b>HANNAFORD BROTHERS Group Total</b>	<b>73</b>	<b>52</b>	<b>71% ▼</b>	<b>22</b>	<b>12</b>	<b>55% ▼</b>
<b>HANOVER INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA428 ALLMERICA FINANCIAL BENEFIT INSURANCE	3	0	0%	1	1	100%
CA048 CITIZENS INSURANCE COMPANY OF AMERICA	1	0	0%	2	2	100%
CA202 HANOVER INSURANCE	7	5	71%	2	0	0%
CA228 MASSACHUSETTS BAY INSURANCE	9	7	78%	2	2	100%
<b>Total</b>	<b>20</b>	<b>12</b>	<b>60% ▼</b>	<b>7</b>	<b>5</b>	<b>71% ▼</b>
<b>HANOVER INSURANCE Group Total</b>	<b>20</b>	<b>12</b>	<b>60% ▼</b>	<b>7</b>	<b>5</b>	<b>71% ▼</b>
<b>HARTFORD INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA188 HARTFORD ACCIDENT & INDEMNITY	1	0	0%	No Filings	No Filings	No Filings
CA203 HARTFORD FIRE INSURANCE	4	4	100%	2	2	100%
CA186 HARTFORD INSURANCE COMPANY OF THE MIDWEST	4	4	100%	3	3	100%
CA187 HARTFORD UNDERWRITERS INSURANCE	6	4	67%	5	4	80%
CA288 PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	21	13	62%	9	8	89%
CA296 SENTINEL INSURANCE	6	6	100%	2	2	100%
CA319 TRUMBULL INSURANCE	6	6	100%	2	2	100%
CA321 TWIN CITY FIRE INSURANCE	1	1	100%	No Filings	No Filings	No Filings
<b>Total</b>	<b>49</b>	<b>38</b>	<b>78% ▼</b>	<b>23</b>	<b>21</b>	<b>91% ▲</b>
<b>HARTFORD INSURANCE TPA Administered Claims</b>						
CA116 CORVEL ENTERPRISE COMP	5	1	20%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	5	5	100%	1	1	100%
CA280 TRISTAR RISK ENTERPRISE MANAGEMENT	No Filings	No Filings	No Filings	1	0	0%
CA340 YORK RISK SERVICES	*	*	*	*	*	*
<b>TPA Total</b>	<b>10</b>	<b>6</b>	<b>60% ▼</b>	<b>2</b>	<b>1</b>	<b>50% ▼</b>
<b>HARTFORD INSURANCE Group Total</b>	<b>59</b>	<b>44</b>	<b>75% ▼</b>	<b>25</b>	<b>22</b>	<b>88% ▲</b>

**INSURANCE GROUP COMPLIANCE**  
Lost Time FROI and Initial Indemnity Payments  
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Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
<b>HELMSMAN MANAGEMENT SERVICES</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA204 HELMSMAN MANAGEMENT SERVICES	13	5	38%	6	5	83%
<b>Total</b>	<b>13</b>	<b>5</b>	<b>38% ▼</b>	<b>6</b>	<b>5</b>	<b>83% ▼</b>
<b>HELMSMAN MANAGEMENT SERVICES Group Total</b>	<b>13</b>	<b>5</b>	<b>38% ▼</b>	<b>6</b>	<b>5</b>	<b>83% ▼</b>
<b>LIBERTY MUTUAL INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA003 AMERICAN FIRE & CASUALTY INSURANCE	4	2	50%	3	0	0%
CA380 EMPLOYERS INSURANCE OF WAUSAU	No Filings	No Filings	No Filings	1	0	0%
CA210 LIBERTY MUTUAL INSURANCE	41	24	59%	16	13	81%
CA406 OHIO CASUALTY INSURANCE	2	1	50%	1	0	0%
CA407 OHIO SECURITY INSURANCE	5	3	60%	3	3	100%
CA408 WEST AMERICAN INSURANCE	2	1	50%	1	1	100%
<b>Total</b>	<b>54</b>	<b>31</b>	<b>57% ▼</b>	<b>25</b>	<b>17</b>	<b>68% ▼</b>
<b>LIBERTY MUTUAL INSURANCE Group Total</b>	<b>54</b>	<b>31</b>	<b>57% ▼</b>	<b>25</b>	<b>17</b>	<b>68% ▼</b>
<b>MAINE AUTOMOBILE DEALERS ASSOCIATION</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA220 MAINE AUTOMOBILE DEALERS ASSOCIATION	42	40	95%	17	14	82%
<b>Total</b>	<b>42</b>	<b>40</b>	<b>95% ▲</b>	<b>17</b>	<b>14</b>	<b>82% ▼</b>
<b>MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total</b>	<b>42</b>	<b>40</b>	<b>95% ▲</b>	<b>17</b>	<b>14</b>	<b>82% ▼</b>
<b>MAINE EMPLOYERS' MUTUAL INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA260 MAINE EMPLOYERS' MUTUAL INSURANCE	1386	1129	81%	363	328	90%
<b>Total</b>	<b>1386</b>	<b>1129</b>	<b>81% ▼</b>	<b>363</b>	<b>328</b>	<b>90% ▲</b>
<b>MAINE EMPLOYERS' MUTUAL INSURANCE TPA Administered Claims</b>						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	2	2	100%	No Filings	No Filings	No Filings
<b>TPA Total</b>	<b>2</b>	<b>2</b>	<b>100% ▲</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>MAINE EMPLOYERS' MUTUAL INSURANCE Group Total</b>	<b>1388</b>	<b>1131</b>	<b>81% ▼</b>	<b>363</b>	<b>328</b>	<b>90% ▲</b>
<b>MAINE HEALTHCARE ASSOCIATION</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA234 MAINE HEALTHCARE ASSOCIATION	32	25	78%	8	5	63%
<b>Total</b>	<b>32</b>	<b>25</b>	<b>78% ▼</b>	<b>8</b>	<b>5</b>	<b>63% ▼</b>
<b>MAINE HEALTHCARE ASSOCIATION Group Total</b>	<b>32</b>	<b>25</b>	<b>78% ▼</b>	<b>8</b>	<b>5</b>	<b>63% ▼</b>
<b>MAINE MOTOR TRANSPORT ASSOCIATION</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA230 MAINE MOTOR TRANSPORT ASSOCIATION	61	55	90%	11	11	100%
<b>Total</b>	<b>61</b>	<b>55</b>	<b>90% ▲</b>	<b>11</b>	<b>11</b>	<b>100% ▲</b>
<b>MAINE MOTOR TRANSPORT ASSOCIATION Group Total</b>	<b>61</b>	<b>55</b>	<b>90% ▲</b>	<b>11</b>	<b>11</b>	<b>100% ▲</b>

**INSURANCE GROUP COMPLIANCE**  
Lost Time FROI and Initial Indemnity Payments  
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Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
MAINE MUNICIPAL ASSOCIATION CA225 MAINE MUNICIPAL ASSOCIATION	FROIs Filed 267	Timely FROIs 254	Compliance 95%	Payments Made 66	Timely Payments 64	Compliance 97%
Total	267	254	95% ▲	66	64	97% ▲
MAINE MUNICIPAL ASSOCIATION Group Total	267	254	95% ▲	66	64	97% ▲
MAINE SCHOOL MANAGEMENT ASSOCIATION CA250 MAINE SCHOOL MANAGEMENT ASSOCIATION	FROIs Filed 105	Timely FROIs 103	Compliance 98%	Payments Made 26	Timely Payments 23	Compliance 88%
Total	105	103	98% ▲	26	23	88% ▲
MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	105	103	98% ▲	26	23	88% ▲
MEADOWBROOK INSURANCE CA255 MEADOWBROOK INSURANCE	FROIs Filed 1	Timely FROIs 0	Compliance 0%	Payments Made No Filings	Timely Payments No Filings	Compliance No Filings
Total	1	0	0% ▼	No Filings	No Filings	No Filings
MEADOWBROOK INSURANCE Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
MITSUI SUMITOMO INS CO OF AMERICA MITSUI SUMITOMO INS CO OF AMERICA	FROIs Filed *	Timely FROIs *	Compliance *	Payments Made *	Timely Payments *	Compliance *
Total	*	*	*	*	*	*
MITSUI SUMITOMO INS CO OF AMERICA TPA Administered Claims CA070 CANNON COCHRAN MANAGEMENT SERVICES	2	2	100%	2	1	50%
TPA Total	2	2	100% ▲	2	1	50% ▼
MITSUI SUMITOMO INS CO OF AMERICA Group Total	2	2	100% ▲	2	1	50% ▼
NATIONAL INTERSTATE INSURANCE CA267 NATIONAL INTERSTATE INSURANCE COMPANY	FROIs Filed 1	Timely FROIs 1	Compliance 100%	Payments Made 1	Timely Payments 1	Compliance 100%
Total	1	1	100% ▲	1	1	100% ▲
NATIONAL INTERSTATE INSURANCE Group Total	1	1	100% ▲	1	1	100% ▲
NEXT LEVEL ADMINISTRATOR LLC CA433 NEXT LEVEL ADMINISTRATOR LLC	FROIs Filed 1	Timely FROIs 0	Compliance 0%	Payments Made 1	Timely Payments 1	Compliance 100%
Total	1	0	0% ▼	1	1	100% ▲
NEXT LEVEL ADMINISTRATOR LLC Group Total	1	0	0% ▼	1	1	100% ▲
NGM INSURANCE CA265 NGM INSURANCE	FROIs Filed 1	Timely FROIs 0	Compliance 0%	Payments Made No Filings	Timely Payments No Filings	Compliance No Filings
Total	1	0	0% ▼	No Filings	No Filings	No Filings
NGM INSURANCE Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
NORTH RIVER INSURANCE CA257 NORTH RIVER INSURANCE	FROIs Filed No Filings	Timely FROIs No Filings	Compliance No Filings	Payments Made 1	Timely Payments 0	Compliance 0%
Total	No Filings	No Filings	No Filings	1	0	0% ▼
NORTH RIVER INSURANCE Group Total	No Filings	No Filings	No Filings	1	0	0% ▼

Maine Workers' Compensation Board  
Lost Time FROI Filing Benchmark: 85%  
Initial Indemnity Payment Benchmark: 87%

\* Indicates no claims activity  
▲ Indicates benchmark met or exceeded  
▼ Indicates benchmark not met

**INSURANCE GROUP COMPLIANCE**  
Lost Time FROI and Initial Indemnity Payments  
First Quarter  
1/1/2019 - 3/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
<b>OLD REPUBLIC INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
OLD REPUBLIC GENERAL INSURANCE CORP.	*	*	*	*	*	*
OLD REPUBLIC INSURANCE	*	*	*	*	*	*
<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>OLD REPUBLIC INSURANCE TPA Administered Claims</b>						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	18	16	89%	6	5	83%
CA110 CONSTITUTION STATE SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	1	0	0%	1	0	0%
CA160 ESIS	1	0	0%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	2	2	100%	2	1	50%
CA204 HELMSMAN MANAGEMENT SERVICES	1	1	100%	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	9	8	89%	2	1	50%
<b>TPA Total</b>	<b>33</b>	<b>28</b>	<b>85% ▲</b>	<b>12</b>	<b>8</b>	<b>67% ▼</b>
<b>OLD REPUBLIC INSURANCE Group Total</b>	<b>33</b>	<b>28</b>	<b>85% ▲</b>	<b>12</b>	<b>8</b>	<b>67% ▼</b>
<b>PENNSYLVANIA MFG ASSN</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
MANUFACTURERS ALLIANCE INSURANCE	*	*	*	*	*	*
PENNSYLVANIA MFG ASSN	*	*	*	*	*	*
PENNSYLVANIA MFG INDEMNITY CO	*	*	*	*	*	*
<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>PENNSYLVANIA MFG ASSN TPA Administered Claims</b>						
CA190 GALLAGHER BASSETT SERVICES	6	4	67%	2	1	50%
CA323 THE AMERICAN EQUITY UNDERWRITERS	3	2	67%	No Filings	No Filings	No Filings
<b>TPA Total</b>	<b>9</b>	<b>6</b>	<b>67% ▼</b>	<b>2</b>	<b>1</b>	<b>50% ▼</b>
<b>PENNSYLVANIA MFG ASSN Group Total</b>	<b>9</b>	<b>6</b>	<b>67% ▼</b>	<b>2</b>	<b>1</b>	<b>50% ▼</b>
<b>PROTECTIVE INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA277 PROTECTIVE INSURANCE COMPANY	*	*	*	*	*	*
<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>PROTECTIVE INSURANCE TPA Administered Claims</b>						
CA320 SYNERNET	*	*	*	*	*	*
CA340 YORK RISK SERVICES	2	1	50%	1	0	0%
<b>TPA Total</b>	<b>2</b>	<b>1</b>	<b>50% ▼</b>	<b>1</b>	<b>0</b>	<b>0% ▼</b>
<b>PROTECTIVE INSURANCE Group Total</b>	<b>2</b>	<b>1</b>	<b>50% ▼</b>	<b>1</b>	<b>0</b>	<b>0% ▼</b>

**INSURANCE GROUP COMPLIANCE**  
Lost Time FROI and Initial Indemnity Payments  
First Quarter  
1/1/2019 - 3/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
<b>QBE INSURANCE GROUP</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
QBE INSURANCE GROUP	*	*	*	*	*	*
Total	*	*	*	*	*	*
<b>QBE INSURANCE GROUP TPA Administered Claims</b>						
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	13	10	77%	3	3	100%
TPA Total	13	10	77% ▼	3	3	100% ▲
QBE INSURANCE GROUP Group Total	13	10	77% ▼	3	3	100% ▲
<b>SAFETY NATIONAL CASUALTY CORP</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
SAFETY NATIONAL CASUALTY CORP	*	*	*	*	*	*
Total	*	*	*	*	*	*
<b>SAFETY NATIONAL CASUALTY CORP TPA Administered Claims</b>						
CA040 BROADSPIRE SERVICES	2	1	50%	2	1	50%
CA116 CORVEL ENTERPRISE COMP	7	5	71%	2	1	50%
CA190 GALLAGHER BASSETT SERVICES	8	5	63%	4	3	75%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	16	14	88%	3	3	100%
CA340 YORK RISK SERVICES	1	1	100%	No Filings	No Filings	No Filings
TPA Total	34	26	76% ▼	11	8	73% ▼
SAFETY NATIONAL CASUALTY CORP Group Total	34	26	76% ▼	11	8	73% ▼
<b>SEDGWICK CLAIMS MANAGEMENT SERVICES</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	202	186	92%	48	46	96%
Total	202	186	92% ▲	48	46	96% ▲
SEDGWICK CLAIMS MANAGEMENT SERVICES Group Total	202	186	92% ▲	48	46	96% ▲
<b>SENTRY INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA402 SENTRY CASUALTY	23	14	61%	13	12	92%
CA305 SENTRY INSURANCE	2	0	0%	1	0	0%
CA308 SENTRY SELECT INSURANCE	1	1	100%	No Filings	No Filings	No Filings
Total	26	15	58% ▼	14	12	86% ▼
SENTRY INSURANCE Group Total	26	15	58% ▼	14	12	86% ▼
<b>SOMPO JAPAN INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
SOMPO JAPAN INSURANCE COMPANY OF AMERICA	*	*	*	*	*	*
Total	*	*	*	*	*	*
<b>SOMPO JAPAN INSURANCE TPA Administered Claims</b>						
CA190 GALLAGHER BASSETT SERVICES	1	0	0%	No Filings	No Filings	No Filings
TPA Total	1	0	0% ▼	No Filings	No Filings	No Filings
SOMPO JAPAN INSURANCE Group Total	1	0	0% ▼	No Filings	No Filings	No Filings



**INSURANCE GROUP COMPLIANCE**  
Lost Time FROI and Initial Indemnity Payments  
First Quarter  
1/1/2019 - 3/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
<b>STARR INDEMNITY INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
STARR INDEMNITY INSURANCE	*	*	*	*	*	*
<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>STARR INDEMNITY INSURANCE TPA Administered Claims</b>						
CA190 GALLAGHER BASSETT SERVICES	6	5	83%	2	2	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	2	2	100%	1	1	100%
<b>TPA Total</b>	<b>8</b>	<b>7</b>	<b>88% ▲</b>	<b>3</b>	<b>3</b>	<b>100% ▲</b>
<b>STARR INDEMNITY INSURANCE Group Total</b>	<b>8</b>	<b>7</b>	<b>88% ▲</b>	<b>3</b>	<b>3</b>	<b>100% ▲</b>
<b>STATE OF MAINE WORKERS' COMPENSATION TRUST</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA307 STATE OF MAINE WORKERS' COMPENSATION TRUST	135	120	89%	30	27	90%
<b>Total</b>	<b>135</b>	<b>120</b>	<b>89% ▲</b>	<b>30</b>	<b>27</b>	<b>90% ▲</b>
<b>STATE OF MAINE WORKERS' COMPENSATION TRUST Group Total</b>	<b>135</b>	<b>120</b>	<b>89% ▲</b>	<b>30</b>	<b>27</b>	<b>90% ▲</b>
<b>SYNERNET</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA320 SYNERNET	158	134	85%	28	25	89%
<b>Total</b>	<b>158</b>	<b>134</b>	<b>85% ▲</b>	<b>28</b>	<b>25</b>	<b>89% ▲</b>
<b>SYNERNET Group Total</b>	<b>158</b>	<b>134</b>	<b>85% ▲</b>	<b>28</b>	<b>25</b>	<b>89% ▲</b>
<b>THE AMERICAN EQUITY UNDERWRITERS</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA323 THE AMERICAN EQUITY UNDERWRITERS	4	2	50%	No Filings	No Filings	No Filings
<b>Total</b>	<b>4</b>	<b>2</b>	<b>50% ▼</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>THE AMERICAN EQUITY UNDERWRITERS Group Total</b>	<b>4</b>	<b>2</b>	<b>50% ▼</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>TRAVELERS INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA072 CHARTER OAK FIRE INSURANCE	35	16	46%	10	6	60%
CA164 FARMINGTON CASUALTY	1	0	0%	1	1	100%
CA284 PHOENIX INSURANCE	2	0	0%	1	1	100%
CA306 STANDARD FIRE INSURANCE	6	6	100%	4	3	75%
CA348 TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	7	5	71%	2	1	50%
CA349 TRAVELERS COMMERCIAL CASUALTY	5	1	20%	2	2	100%
CA346 TRAVELERS INDEMNITY COMPANY OF AMERICA	3	1	33%	No Filings	No Filings	No Filings
<b>Total</b>	<b>59</b>	<b>29</b>	<b>49% ▼</b>	<b>20</b>	<b>14</b>	<b>70% ▼</b>
<b>TRAVELERS INSURANCE TPA Administered Claims</b>						
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	3	1	33%	No Filings	No Filings	No Filings
CA340 YORK RISK SERVICES	2	2	100%	No Filings	No Filings	No Filings
<b>TPA Total</b>	<b>6</b>	<b>4</b>	<b>67% ▼</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>TRAVELERS INSURANCE Group Total</b>	<b>65</b>	<b>33</b>	<b>51% ▼</b>	<b>20</b>	<b>14</b>	<b>70% ▼</b>

Maine Workers' Compensation Board  
Lost Time FROI Filing Benchmark: 85%  
Initial Indemnity Payment Benchmark: 87%

\* Indicates no claims activity  
▲ Indicates benchmark met or exceeded  
▼ Indicates benchmark not met

**INSURANCE GROUP COMPLIANCE**  
Lost Time FROI and Initial Indemnity Payments  
First Quarter  
1/1/2019 - 3/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
TRISTAR RISK ENTERPRISE MANAGEMENT CA280 TRISTAR RISK ENTERPRISE MANAGEMENT	FROIs Filed No Filings	Timely FROIs No Filings	Compliance No Filings	Payments Made 1	Timely Payments 0	Compliance 0%
Total	No Filings	No Filings	No Filings	1	0	0% ▼
TRISTAR RISK ENTERPRISE MANAGEMENT Group Total	No Filings	No Filings	No Filings	1	0	0% ▼
TYSON FOODS INC CA435 TYSON FOODS INC	FROIs Filed 3	Timely FROIs 2	Compliance 67%	Payments Made 3	Timely Payments 3	Compliance 100%
Total	3	2	67% ▼	3	3	100% ▲
TYSON FOODS INC Group Total	3	2	67% ▼	3	3	100% ▲
VANLINER INSURANCE CA379 VANLINER INSURANCE	FROIs Filed 1	Timely FROIs 1	Compliance 100%	Payments Made 1	Timely Payments 1	Compliance 100%
Total	1	1	100% ▲	1	1	100% ▲
VANLINER INSURANCE Group Total	1	1	100% ▲	1	1	100% ▲
WORK FIRST CASUALTY CA040 BROADSPIRE SERVICES	FROIs Filed 1	Timely FROIs 1	Compliance 100%	Payments Made No Filings	Timely Payments No Filings	Compliance No Filings
Total	1	1	100% ▲	No Filings	No Filings	No Filings
WORK FIRST CASUALTY Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
XL INSURANCE CA317 T.H.E. INSURANCE CA384 XL INSURANCE	FROIs Filed 1 *	Timely FROIs 0 *	Compliance 0% *	Payments Made No Filings *	Timely Payments No Filings *	Compliance No Filings *
Total	1	0	0% ▼	No Filings	No Filings	No Filings
XL INSURANCE TPA Administered Claims CA190 GALLAGHER BASSETT SERVICES CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	19 14	13 13	68% 93%	11 3	8 3	73% 100%
TPA Total	33	26	79% ▼	14	11	79% ▼
XL INSURANCE Group Total	34	26	76% ▼	14	11	79% ▼
YORK RISK SERVICES CA340 YORK RISK SERVICES	FROIs Filed 8	Timely FROIs 7	Compliance 88%	Payments Made 3	Timely Payments 2	Compliance 67%
Total	8	7	88% ▲	3	2	67% ▼
YORK RISK SERVICES Group Total	8	7	88% ▲	3	2	67% ▼

**INSURANCE GROUP COMPLIANCE**  
Lost Time FROI and Initial Indemnity Payments  
First Quarter  
1/1/2019 - 3/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
<b>ZURICH INSURANCE</b>	<b>FROIs Filed</b>	<b>Timely FROIs</b>	<b>Compliance</b>	<b>Payments Made</b>	<b>Timely Payments</b>	<b>Compliance</b>
CA022 AMERICAN ZURICH	10	9	90%	4	4	100%
CA400 ZURICH AMERICAN INSURANCE	8	6	75%	3	3	100%
CA404 ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	2	2	100%	No Filings	No Filings	No Filings
<b>Total</b>	<b>20</b>	<b>17</b>	<b>85% ▲</b>	<b>7</b>	<b>7</b>	<b>100% ▲</b>
<b>ZURICH INSURANCE TPA Administered Claims</b>						
CA116 CORVEL ENTERPRISE COMP	1	1	100%	No Filings	No Filings	No Filings
CA160 ESIS	2	0	0%	1	0	0%
CA190 GALLAGHER BASSETT SERVICES	13	10	77%	9	9	100%
CA204 HELMSMAN MANAGEMENT SERVICES	2	1	50%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	4	4	100%	No Filings	No Filings	No Filings
CA340 YORK RISK SERVICES	*	*	*	*	*	*
<b>TPA Total</b>	<b>22</b>	<b>16</b>	<b>73% ▼</b>	<b>10</b>	<b>9</b>	<b>90% ▲</b>
<b>ZURICH INSURANCE Group Total</b>	<b>42</b>	<b>33</b>	<b>79% ▼</b>	<b>17</b>	<b>16</b>	<b>94% ▲</b>



## **Appendix B**

**Insurance Group Compliance  
Initial MOP and Initial Indemnity NOC Filings  
First Quarter 2019  
1/1/2019-3/31/2019**

**INSURANCE GROUP COMPLIANCE**  
Initial MOP and Initial Indemnity NOC Filings  
First Quarter  
1/1/2019 - 3/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
<b>ACADIA INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA010 ACADIA INSURANCE	21	18	86%	4	1	25%
<b>Total</b>	<b>21</b>	<b>18</b>	<b>86% ▲</b>	<b>4</b>	<b>1</b>	<b>25% ▼</b>
<b>ACADIA INSURANCE Group Total</b>	<b>21</b>	<b>18</b>	<b>86% ▲</b>	<b>4</b>	<b>1</b>	<b>25% ▼</b>
<b>ACCIDENT FUND INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
ACCIDENT FUND INSURANCE	*	*	*	*	*	*
<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>ACCIDENT FUND INSURANCE TPA Administered Claims</b>						
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	No Filings	No Filings	No Filings
<b>TPA Total</b>	<b>1</b>	<b>1</b>	<b>100% ▲</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>ACCIDENT FUND INSURANCE Group Total</b>	<b>1</b>	<b>1</b>	<b>100% ▲</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>AIG INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA015 AIG CLAIMS, INC	12	12	100%	16	14	88%
<b>Total</b>	<b>12</b>	<b>12</b>	<b>100% ▲</b>	<b>16</b>	<b>14</b>	<b>88% ▼</b>
<b>AIG INSURANCE TPA Administered Claims</b>						
CA040 BROADSPIRE SERVICES	6	5	83%	1	1	100%
CA160 ESIS	16	13	81%	4	3	75%
CA190 GALLAGHER BASSETT SERVICES	2	2	100%	5	4	80%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	1	1	100%	6	6	100%
<b>TPA Total</b>	<b>25</b>	<b>21</b>	<b>84% ▼</b>	<b>16</b>	<b>14</b>	<b>88% ▼</b>
<b>AIG INSURANCE Group Total</b>	<b>37</b>	<b>33</b>	<b>89% ▲</b>	<b>32</b>	<b>28</b>	<b>88% ▼</b>
<b>ALLIANZ INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
AMERICAN INSURANCE	*	*	*	*	*	*
<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>ALLIANZ INSURANCE TPA Administered Claims</b>						
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	No Filings	No Filings	No Filings
<b>TPA Total</b>	<b>1</b>	<b>1</b>	<b>100% ▲</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>ALLIANZ INSURANCE Group Total</b>	<b>1</b>	<b>1</b>	<b>100% ▲</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>AMTRUST INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA437 SECURITY NATIONAL INSURANCE	No Filings	No Filings	No Filings	1	1	100%
CA342 TECHNOLOGY INSURANCE	4	3	75%	2	0	0%
CA381 WESCO INSURANCE	2	2	100%	2	2	100%
<b>Total</b>	<b>6</b>	<b>5</b>	<b>83% ▼</b>	<b>5</b>	<b>3</b>	<b>60% ▼</b>
<b>AMTRUST INSURANCE Group Total</b>	<b>6</b>	<b>5</b>	<b>83% ▼</b>	<b>5</b>	<b>3</b>	<b>60% ▼</b>

**INSURANCE GROUP COMPLIANCE**  
Initial MOP and Initial Indemnity NOC Filings  
First Quarter  
1/1/2019 - 3/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
<b>ARCH INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
ARCH INSURANCE	*	*	*	*	*	*
<b>Total</b>	*	*	*	*	*	*
<b>ARCH INSURANCE TPA Administered Claims</b>						
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	3	0	0%	1	0	0%
CA190 GALLAGHER BASSETT SERVICES	3	2	67%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA340 YORK RISK SERVICES	1	1	100%	No Filings	No Filings	No Filings
<b>TPA Total</b>	<b>7</b>	<b>3</b>	<b>43%</b> ▼	<b>1</b>	<b>0</b>	<b>0%</b> ▼
<b>ARCH INSURANCE Group Total</b>	<b>7</b>	<b>3</b>	<b>43%</b> ▼	<b>1</b>	<b>0</b>	<b>0%</b> ▼
<b>BATH IRON WORKS</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA036 BATH IRON WORKS	12	11	92%	6	5	83%
<b>Total</b>	<b>12</b>	<b>11</b>	<b>92%</b> ▲	<b>6</b>	<b>5</b>	<b>83%</b> ▼
<b>BATH IRON WORKS Group Total</b>	<b>12</b>	<b>11</b>	<b>92%</b> ▲	<b>6</b>	<b>5</b>	<b>83%</b> ▼
<b>BERKSHIRE HATHAWAY INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA114 BERKSHIRE HATHAWAY HOMESTATE INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
<b>Total</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>BERKSHIRE HATHAWAY INSURANCE Group Total</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>BROADSPIRE SERVICES</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA040 BROADSPIRE SERVICES	8	6	75%	1	1	100%
<b>Total</b>	<b>8</b>	<b>6</b>	<b>75%</b> ▼	<b>1</b>	<b>1</b>	<b>100%</b> ▲
<b>BROADSPIRE SERVICES Group Total</b>	<b>8</b>	<b>6</b>	<b>75%</b> ▼	<b>1</b>	<b>1</b>	<b>100%</b> ▲
<b>CANNON COCHRAN MANAGEMENT SERVICES</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA070 CANNON COCHRAN MANAGEMENT SERVICES	28	25	89%	16	16	100%
<b>Total</b>	<b>28</b>	<b>25</b>	<b>89%</b> ▲	<b>16</b>	<b>16</b>	<b>100%</b> ▲
<b>CANNON COCHRAN MANAGEMENT SERVICES Group Total</b>	<b>28</b>	<b>25</b>	<b>89%</b> ▲	<b>16</b>	<b>16</b>	<b>100%</b> ▲
<b>CHEROKEE INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA044 CHEROKEE INSURANCE	1	0	0%	No Filings	No Filings	No Filings
<b>Total</b>	<b>1</b>	<b>0</b>	<b>0%</b> ▼	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>CHEROKEE INSURANCE Group Total</b>	<b>1</b>	<b>0</b>	<b>0%</b> ▼	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>

Maine Workers' Compensation Board

Initial MOP Filing Benchmark: 85%

Initial Indemnity NOC Benchmark: 90%

\* Indicates no claims activity

▲ Indicates benchmark met or exceeded

▼ Indicates benchmark not met

**INSURANCE GROUP COMPLIANCE**  
Initial MOP and Initial Indemnity NOC Filings  
First Quarter  
1/1/2019 - 3/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
<b>CHUBB INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
ACE AMERICAN INSURANCE COMPANY	*	*	*	*	*	*
ACE INSURANCE	*	*	*	*	*	*
CA046 CHUBB INSURANCE	*	*	*	*	*	*
CA090 FEDERAL INSURANCE	*	*	*	*	*	*
INDEMNITY INS CO OF NORTH AMERICA	*	*	*	*	*	*
PACIFIC INDEMNITY CO	*	*	*	*	*	*
<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>CHUBB INSURANCE TPA Administered Claims</b>						
CA040 BROADSPIRE SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA070 CANNON COCHRAN MANAGEMENT SERVICES	4	4	100%	No Filings	No Filings	No Filings
CA110 CONSTITUTION STATE SERVICES	6	4	67%	2	2	100%
CA116 CORVEL ENTERPRISE COMP	2	0	0%	No Filings	No Filings	No Filings
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA160 ESIS	8	7	88%	3	3	100%
CA190 GALLAGHER BASSETT SERVICES	8	6	75%	1	1	100%
CA204 HELMSMAN MANAGEMENT SERVICES	1	0	0%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	18	18	100%	13	13	100%
CA340 YORK RISK SERVICES	1	1	100%	No Filings	No Filings	No Filings
<b>TPA Total</b>	<b>49</b>	<b>41</b>	<b>84% ▼</b>	<b>19</b>	<b>19</b>	<b>100% ▲</b>
<b>CHUBB INSURANCE Group Total</b>	<b>49</b>	<b>41</b>	<b>84% ▼</b>	<b>19</b>	<b>19</b>	<b>100% ▲</b>
<b>CIANBRO CORPORATION</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA085 CIANBRO CORPORATION	No Filings	No Filings	No Filings	1	1	100%
<b>Total</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>1</b>	<b>1</b>	<b>100% ▲</b>
<b>CIANBRO CORPORATION Group Total</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>1</b>	<b>1</b>	<b>100% ▲</b>
<b>CLAIMS MANAGEMENT (WALMART)</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA100 CLAIMS MANAGEMENT (WALMART)	13	10	77%	15	14	93%
<b>Total</b>	<b>13</b>	<b>10</b>	<b>77% ▼</b>	<b>15</b>	<b>14</b>	<b>93% ▲</b>
<b>CLAIMS MANAGEMENT (WALMART) Group Total</b>	<b>13</b>	<b>10</b>	<b>77% ▼</b>	<b>15</b>	<b>14</b>	<b>93% ▲</b>
<b>CNA INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA050 CONTINENTAL CASUALTY	4	2	50%	No Filings	No Filings	No Filings
<b>Total</b>	<b>4</b>	<b>2</b>	<b>50% ▼</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>CNA INSURANCE Group Total</b>	<b>4</b>	<b>2</b>	<b>50% ▼</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>CONSTITUTION STATE SERVICES</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA110 CONSTITUTION STATE SERVICES	6	4	67%	2	2	100%
<b>Total</b>	<b>6</b>	<b>4</b>	<b>67% ▼</b>	<b>2</b>	<b>2</b>	<b>100% ▲</b>
<b>CONSTITUTION STATE SERVICES Group Total</b>	<b>6</b>	<b>4</b>	<b>67% ▼</b>	<b>2</b>	<b>2</b>	<b>100% ▲</b>

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▼ Indicates benchmark not met

**INSURANCE GROUP COMPLIANCE**  
Initial MOP and Initial Indemnity NOC Filings  
First Quarter  
1/1/2019 - 3/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
<b>CORVEL ENTERPRISE COMP</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA116 CORVEL ENTERPRISE COMP	5	2	40%	2	1	50%
Total	5	2	40% ▼	2	1	50% ▼
<b>CORVEL ENTERPRISE COMP Group Total</b>	<b>5</b>	<b>2</b>	<b>40% ▼</b>	<b>2</b>	<b>1</b>	<b>50% ▼</b>
<b>COTTINGHAM &amp; BUTLER CLAIMS SERVICES</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	4	1	25%	1	0	0%
Total	4	1	25% ▼	1	0	0% ▼
<b>COTTINGHAM &amp; BUTLER CLAIMS SERVICES Group Total</b>	<b>4</b>	<b>1</b>	<b>25% ▼</b>	<b>1</b>	<b>0</b>	<b>0% ▼</b>
<b>CROSS INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA093 CROSS INSURANCE	41	38	93%	71	71	100%
Total	41	38	93% ▲	71	71	100% ▲
<b>CROSS INSURANCE Group Total</b>	<b>41</b>	<b>38</b>	<b>93% ▲</b>	<b>71</b>	<b>71</b>	<b>100% ▲</b>
<b>EASTERN ALLIANCE INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA141 EASTERN ALLIANCE INSURANCE	20	17	85%	2	2	100%
Total	20	17	85% ▲	2	2	100% ▲
<b>EASTERN ALLIANCE INSURANCE Group Total</b>	<b>20</b>	<b>17</b>	<b>85% ▲</b>	<b>2</b>	<b>2</b>	<b>100% ▲</b>
<b>ELECTRIC INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA150 ELECTRIC INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
<b>ELECTRIC INSURANCE TPA Administered Claims</b>						
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
<b>ELECTRIC INSURANCE Group Total</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>ESIS</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA160 ESIS	27	21	78%	8	7	88%
Total	27	21	78% ▼	8	7	88% ▼
<b>ESIS Group Total</b>	<b>27</b>	<b>21</b>	<b>78% ▼</b>	<b>8</b>	<b>7</b>	<b>88% ▼</b>
<b>FEDERATED MUTUAL INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA091 FEDERATED MUTUAL INSURANCE	4	0	0%	1	1	100%
CA439 FEDERATED RESERVE INSURANCE	No Filings	No Filings	No Filings	1	1	100%
CA092 FEDERATED SERVICE INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Total	5	0	0% ▼	2	2	100% ▲
<b>FEDERATED MUTUAL INSURANCE Group Total</b>	<b>5</b>	<b>0</b>	<b>0% ▼</b>	<b>2</b>	<b>2</b>	<b>100% ▲</b>

**INSURANCE GROUP COMPLIANCE**  
Initial MOP and Initial Indemnity NOC Filings  
First Quarter  
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Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
FRANKENMUTH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA095 FRANKENMUTH INSURANCE	*	*	*	*	*	*
CA274 PATRIOT INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
FRANKENMUTH INSURANCE Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
FUTURECOMP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA175 FUTURECOMP	10	10	100%	13	13	100%
Total	10	10	100% ▲	13	13	100% ▲
FUTURECOMP Group Total	10	10	100% ▲	13	13	100% ▲
GALLAGHER BASSETT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA190 GALLAGHER BASSETT SERVICES	47	41	87%	13	12	92%
Total	47	41	87% ▲	13	12	92% ▲
GALLAGHER BASSETT SERVICES Group Total	47	41	87% ▲	13	12	92% ▲
GREAT AMERICAN INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA192 GREAT AMERICAN ALLIANCE INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
GREAT AMERICAN INSURANCE TPA Administered Claims						
CA323 THE AMERICAN EQUITY UNDERWRITERS	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
GREAT AMERICAN INSURANCE Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
GREAT FALLS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
GREAT FALLS INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
GREAT FALLS INSURANCE TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
GREAT FALLS INSURANCE Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
GREAT WEST INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA196 GREAT WEST INSURANCE	2	1	50%	No Filings	No Filings	No Filings
Total	2	1	50% ▼	No Filings	No Filings	No Filings
GREAT WEST INSURANCE Group Total	2	1	50% ▼	No Filings	No Filings	No Filings



**INSURANCE GROUP COMPLIANCE**  
Initial MOP and Initial Indemnity NOC Filings  
First Quarter  
1/1/2019 - 3/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
<b>GUARD INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA019 AMGUARD INSURANCE	2	1	50%	No Filings	No Filings	No Filings
CA140 EASTGUARD INSURANCE	1	1	100%	No Filings	No Filings	No Filings
CA272 NORGUARD INSURANCE	2	2	100%	No Filings	No Filings	No Filings
<b>Total</b>	<b>5</b>	<b>4</b>	<b>80% ▼</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>GUARD INSURANCE Group Total</b>	<b>5</b>	<b>4</b>	<b>80% ▼</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>HANNAFORD BROTHERS</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA201 HANNAFORD BROTHERS	22	11	50%	13	11	85%
<b>Total</b>	<b>22</b>	<b>11</b>	<b>50% ▼</b>	<b>13</b>	<b>11</b>	<b>85% ▼</b>
<b>HANNAFORD BROTHERS Group Total</b>	<b>22</b>	<b>11</b>	<b>50% ▼</b>	<b>13</b>	<b>11</b>	<b>85% ▼</b>
<b>HANOVER INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA428 ALLMERICA FINANCIAL BENEFIT INSURANCE	1	1	100%	No Filings	No Filings	No Filings
CA048 CITIZENS INSURANCE COMPANY OF AMERICA	2	1	50%	1	0	0%
CA202 HANOVER INSURANCE	2	0	0%	No Filings	No Filings	No Filings
CA228 MASSACHUSETTS BAY INSURANCE	2	2	100%	1	1	100%
<b>Total</b>	<b>7</b>	<b>4</b>	<b>57% ▼</b>	<b>2</b>	<b>1</b>	<b>50% ▼</b>
<b>HANOVER INSURANCE Group Total</b>	<b>7</b>	<b>4</b>	<b>57% ▼</b>	<b>2</b>	<b>1</b>	<b>50% ▼</b>
<b>HARTFORD INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA188 HARTFORD ACCIDENT & INDEMNITY	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA203 HARTFORD FIRE INSURANCE	2	1	50%	No Filings	No Filings	No Filings
CA186 HARTFORD INSURANCE COMPANY OF THE MIDWEST	3	2	67%	1	1	100%
CA187 HARTFORD UNDERWRITERS INSURANCE	5	4	80%	No Filings	No Filings	No Filings
CA288 PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	9	9	100%	2	2	100%
CA296 SENTINEL INSURANCE	2	2	100%	1	1	100%
CA319 TRUMBULL INSURANCE	2	2	100%	3	2	67%
CA321 TWIN CITY FIRE INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
<b>Total</b>	<b>23</b>	<b>20</b>	<b>87% ▲</b>	<b>7</b>	<b>6</b>	<b>86% ▼</b>
<b>HARTFORD INSURANCE TPA Administered Claims</b>						
CA116 CORVEL ENTERPRISE COMP	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	1	1	100%	1	1	100%
CA280 TRISTAR RISK ENTERPRISE MANAGEMENT	1	0	0%	No Filings	No Filings	No Filings
CA340 YORK RISK SERVICES	*	*	*	*	*	*
<b>TPA Total</b>	<b>2</b>	<b>1</b>	<b>50% ▼</b>	<b>1</b>	<b>1</b>	<b>100% ▲</b>
<b>HARTFORD INSURANCE Group Total</b>	<b>25</b>	<b>21</b>	<b>84% ▼</b>	<b>8</b>	<b>7</b>	<b>88% ▼</b>

Maine Workers' Compensation Board

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▲ Indicates benchmark met or exceeded

▼ Indicates benchmark not met

**INSURANCE GROUP COMPLIANCE**  
Initial MOP and Initial Indemnity NOC Filings  
First Quarter  
1/1/2019 - 3/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
<b>HELMSMAN MANAGEMENT SERVICES</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA204 HELMSMAN MANAGEMENT SERVICES	6	5	83%	5	3	60%
Total	6	5	83% ▼	5	3	60% ▼
<b>HELMSMAN MANAGEMENT SERVICES Group Total</b>	<b>6</b>	<b>5</b>	<b>83% ▼</b>	<b>5</b>	<b>3</b>	<b>60% ▼</b>
<b>LIBERTY MUTUAL INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA003 AMERICAN FIRE & CASUALTY INSURANCE	3	1	33%	1	1	100%
CA380 EMPLOYERS INSURANCE OF WAUSAU	1	0	0%	No Filings	No Filings	No Filings
CA210 LIBERTY MUTUAL INSURANCE	16	13	81%	14	11	79%
CA406 OHIO CASUALTY INSURANCE	1	0	0%	1	1	100%
CA407 OHIO SECURITY INSURANCE	3	3	100%	No Filings	No Filings	No Filings
CA408 WEST AMERICAN INSURANCE	1	1	100%	1	1	100%
Total	25	18	72% ▼	17	14	82% ▼
<b>LIBERTY MUTUAL INSURANCE Group Total</b>	<b>25</b>	<b>18</b>	<b>72% ▼</b>	<b>17</b>	<b>14</b>	<b>82% ▼</b>
<b>MAINE AUTOMOBILE DEALERS ASSOCIATION</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA220 MAINE AUTOMOBILE DEALERS ASSOCIATION	17	16	94%	3	3	100%
Total	17	16	94% ▲	3	3	100% ▲
<b>MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total</b>	<b>17</b>	<b>16</b>	<b>94% ▲</b>	<b>3</b>	<b>3</b>	<b>100% ▲</b>
<b>MAINE EMPLOYERS' MUTUAL INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA260 MAINE EMPLOYERS' MUTUAL INSURANCE	363	317	87%	263	242	92%
Total	363	317	87% ▲	263	242	92% ▲
<b>MAINE EMPLOYERS' MUTUAL INSURANCE TPA Administered Claims</b>						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	No Filings	No Filings	No Filings	1	1	100%
TPA Total	No Filings	No Filings	No Filings	1	1	100% ▲
<b>MAINE EMPLOYERS' MUTUAL INSURANCE Group Total</b>	<b>363</b>	<b>317</b>	<b>87% ▲</b>	<b>264</b>	<b>243</b>	<b>92% ▲</b>
<b>MAINE HEALTHCARE ASSOCIATION</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA234 MAINE HEALTHCARE ASSOCIATION	8	5	63%	3	3	100%
Total	8	5	63% ▼	3	3	100% ▲
<b>MAINE HEALTHCARE ASSOCIATION Group Total</b>	<b>8</b>	<b>5</b>	<b>63% ▼</b>	<b>3</b>	<b>3</b>	<b>100% ▲</b>
<b>MAINE MOTOR TRANSPORT ASSOCIATION</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA230 MAINE MOTOR TRANSPORT ASSOCIATION	11	11	100%	10	10	100%
Total	11	11	100% ▲	10	10	100% ▲
<b>MAINE MOTOR TRANSPORT ASSOCIATION Group Total</b>	<b>11</b>	<b>11</b>	<b>100% ▲</b>	<b>10</b>	<b>10</b>	<b>100% ▲</b>

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Initial MOP Filing Benchmark: 85%

Initial Indemnity NOC Benchmark: 90%

\* Indicates no claims activity

▲ Indicates benchmark met or exceeded

▼ Indicates benchmark not met



**INSURANCE GROUP COMPLIANCE**  
Initial MOP and Initial Indemnity NOC Filings  
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Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
<b>MAINE MUNICIPAL ASSOCIATION</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA225 MAINE MUNICIPAL ASSOCIATION	66	64	97%	55	54	98%
Total	66	64	97% ▲	55	54	98% ▲
<b>MAINE MUNICIPAL ASSOCIATION Group Total</b>	<b>66</b>	<b>64</b>	<b>97% ▲</b>	<b>55</b>	<b>54</b>	<b>98% ▲</b>
<b>MAINE SCHOOL MANAGEMENT ASSOCIATION</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA250 MAINE SCHOOL MANAGEMENT ASSOCIATION	26	22	85%	17	17	100%
Total	26	22	85% ▲	17	17	100% ▲
<b>MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total</b>	<b>26</b>	<b>22</b>	<b>85% ▲</b>	<b>17</b>	<b>17</b>	<b>100% ▲</b>
<b>MEADOWBROOK INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA255 MEADOWBROOK INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
<b>MEADOWBROOK INSURANCE Group Total</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>MITSUI SUMITOMO INS CO OF AMERICA</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
MITSUI SUMITOMO INS CO OF AMERICA	*	*	*	*	*	*
Total	*	*	*	*	*	*
<b>MITSUI SUMITOMO INS CO OF AMERICA TPA Administered Claims</b>						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	2	1	50%	No Filings	No Filings	No Filings
TPA Total	2	1	50% ▼	No Filings	No Filings	No Filings
<b>MITSUI SUMITOMO INS CO OF AMERICA Group Total</b>	<b>2</b>	<b>1</b>	<b>50% ▼</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>NATIONAL INTERSTATE INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA267 NATIONAL INTERSTATE INSURANCE COMPANY	1	1	100%	No Filings	No Filings	No Filings
Total	1	1	100% ▲	No Filings	No Filings	No Filings
<b>NATIONAL INTERSTATE INSURANCE Group Total</b>	<b>1</b>	<b>1</b>	<b>100% ▲</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>NEXT LEVEL ADMINISTRATOR LLC</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA433 NEXT LEVEL ADMINISTRATOR LLC	1	0	0%	No Filings	No Filings	No Filings
Total	1	0	0% ▼	No Filings	No Filings	No Filings
<b>NEXT LEVEL ADMINISTRATOR LLC Group Total</b>	<b>1</b>	<b>0</b>	<b>0% ▼</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>NGM INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA265 NGM INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
<b>NGM INSURANCE Group Total</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>NORTH RIVER INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA257 NORTH RIVER INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Total	1	0	0% ▼	No Filings	No Filings	No Filings
<b>NORTH RIVER INSURANCE Group Total</b>	<b>1</b>	<b>0</b>	<b>0% ▼</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>

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**INSURANCE GROUP COMPLIANCE**  
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First Quarter  
1/1/2019 - 3/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
<b>OLD REPUBLIC INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
OLD REPUBLIC GENERAL INSURANCE CORP.	*	*	*	*	*	*
OLD REPUBLIC INSURANCE	*	*	*	*	*	*
<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>OLD REPUBLIC INSURANCE TPA Administered Claims</b>						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	6	6	100%	4	4	100%
CA110 CONSTITUTION STATE SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	1	1	100%	No Filings	No Filings	No Filings
CA160 ESIS	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	2	1	50%	No Filings	No Filings	No Filings
CA204 HELMSMAN MANAGEMENT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	2	1	50%	No Filings	No Filings	No Filings
<b>TPA Total</b>	<b>12</b>	<b>10</b>	<b>83% ▼</b>	<b>4</b>	<b>4</b>	<b>100% ▲</b>
<b>OLD REPUBLIC INSURANCE Group Total</b>	<b>12</b>	<b>10</b>	<b>83% ▼</b>	<b>4</b>	<b>4</b>	<b>100% ▲</b>
<b>PENNSYLVANIA MFG ASSN</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
MANUFACTURERS ALLIANCE INSURANCE	*	*	*	*	*	*
PENNSYLVANIA MFG ASSN	*	*	*	*	*	*
PENNSYLVANIA MFG INDEMNITY CO	*	*	*	*	*	*
<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>PENNSYLVANIA MFG ASSN TPA Administered Claims</b>						
CA190 GALLAGHER BASSETT SERVICES	2	1	50%	No Filings	No Filings	No Filings
CA323 THE AMERICAN EQUITY UNDERWRITERS	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
<b>TPA Total</b>	<b>2</b>	<b>1</b>	<b>50% ▼</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>PENNSYLVANIA MFG ASSN Group Total</b>	<b>2</b>	<b>1</b>	<b>50% ▼</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>PROTECTIVE INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA277 PROTECTIVE INSURANCE COMPANY	*	*	*	*	*	*
<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>
<b>PROTECTIVE INSURANCE TPA Administered Claims</b>						
CA320 SYNERNET	*	*	*	*	*	*
CA340 YORK RISK SERVICES	1	0	0%	No Filings	No Filings	No Filings
<b>TPA Total</b>	<b>1</b>	<b>0</b>	<b>0% ▼</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>PROTECTIVE INSURANCE Group Total</b>	<b>1</b>	<b>0</b>	<b>0% ▼</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>

**INSURANCE GROUP COMPLIANCE**  
Initial MOP and Initial Indemnity NOC Filings  
First Quarter  
1/1/2019 - 3/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
<b>QBE INSURANCE GROUP</b> QBE INSURANCE GROUP	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
Total	*	*	*	*	*	*
QBE INSURANCE GROUP TPA Administered Claims CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	3	3	100%	2	2	100%
TPA Total	3	3	100% ▲	2	2	100% ▲
QBE INSURANCE GROUP Group Total	3	3	100% ▲	2	2	100% ▲
<b>SAFETY NATIONAL CASUALTY CORP</b> SAFETY NATIONAL CASUALTY CORP	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
Total	*	*	*	*	*	*
SAFETY NATIONAL CASUALTY CORP TPA Administered Claims CA040 BROADSPIRE SERVICES	2	1	50%	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	2	1	50%	1	1	100%
CA190 GALLAGHER BASSETT SERVICES	4	4	100%	2	2	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	3	3	100%	4	4	100%
CA340 YORK RISK SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Total	11	9	82% ▼	7	7	100% ▲
SAFETY NATIONAL CASUALTY CORP Group Total	11	9	82% ▼	7	7	100% ▲
<b>SEDGWICK CLAIMS MANAGEMENT SERVICES</b> CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	MOPs Filed 48	Timely MOPs 46	Compliance 96%	NOCs Filed 37	Timely NOCs 37	Compliance 100%
Total	48	46	96% ▲	37	37	100% ▲
SEDGWICK CLAIMS MANAGEMENT SERVICES Group Total	48	46	96% ▲	37	37	100% ▲
<b>SENTRY INSURANCE</b> CA402 SENTRY CASUALTY	MOPs Filed 13	Timely MOPs 13	Compliance 100%	NOCs Filed 4	Timely NOCs 4	Compliance 100%
CA305 SENTRY INSURANCE	1	1	100%	No Filings	No Filings	No Filings
CA308 SENTRY SELECT INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
Total	14	14	100% ▲	4	4	100% ▲
SENTRY INSURANCE Group Total	14	14	100% ▲	4	4	100% ▲
<b>SOMPO JAPAN INSURANCE</b> SOMPO JAPAN INSURANCE COMPANY OF AMERICA	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
Total	*	*	*	*	*	*
SOMPO JAPAN INSURANCE TPA Administered Claims CA190 GALLAGHER BASSETT SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
SOMPO JAPAN INSURANCE Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings

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First Quarter  
1/1/2019 - 3/31/2019

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<b>STARR INDEMNITY INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
STARR INDEMNITY INSURANCE	*	*	*	*	*	*
<b>Total</b>	*	*	*	*	*	*
<b>STARR INDEMNITY INSURANCE TPA Administered Claims</b>						
CA190 GALLAGHER BASSETT SERVICES	2	2	100%	2	2	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	1	1	100%	No Filings	No Filings	No Filings
<b>TPA Total</b>	<b>3</b>	<b>3</b>	<b>100% ▲</b>	<b>2</b>	<b>2</b>	<b>100% ▲</b>
<b>STARR INDEMNITY INSURANCE Group Total</b>	<b>3</b>	<b>3</b>	<b>100% ▲</b>	<b>2</b>	<b>2</b>	<b>100% ▲</b>
<b>STATE OF MAINE WORKERS' COMPENSATION TRUST</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA307 STATE OF MAINE WORKERS' COMPENSATION TRUST	30	28	93%	29	29	100%
<b>Total</b>	<b>30</b>	<b>28</b>	<b>93% ▲</b>	<b>29</b>	<b>29</b>	<b>100% ▲</b>
<b>STATE OF MAINE WORKERS' COMPENSATION TRUST Group Total</b>	<b>30</b>	<b>28</b>	<b>93% ▲</b>	<b>29</b>	<b>29</b>	<b>100% ▲</b>
<b>SYNERNET</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA320 SYNERNET	28	27	96%	41	39	95%
<b>Total</b>	<b>28</b>	<b>27</b>	<b>96% ▲</b>	<b>41</b>	<b>39</b>	<b>95% ▲</b>
<b>SYNERNET Group Total</b>	<b>28</b>	<b>27</b>	<b>96% ▲</b>	<b>41</b>	<b>39</b>	<b>95% ▲</b>
<b>THE AMERICAN EQUITY UNDERWRITERS</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA323 THE AMERICAN EQUITY UNDERWRITERS	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
<b>Total</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>THE AMERICAN EQUITY UNDERWRITERS Group Total</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>
<b>TRAVELERS INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>	<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>
CA072 CHARTER OAK FIRE INSURANCE	10	4	40%	12	8	67%
CA164 FARMINGTON CASUALTY	1	0	0%	No Filings	No Filings	No Filings
CA284 PHOENIX INSURANCE	1	1	100%	1	1	100%
CA306 STANDARD FIRE INSURANCE	4	2	50%	2	2	100%
CA348 TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	2	1	50%	No Filings	No Filings	No Filings
CA349 TRAVELERS COMMERCIAL CASUALTY	2	1	50%	2	1	50%
CA346 TRAVELERS INDEMNITY COMPANY OF AMERICA	No Filings	No Filings	No Filings	2	2	100%
<b>Total</b>	<b>20</b>	<b>9</b>	<b>45% ▼</b>	<b>19</b>	<b>14</b>	<b>74% ▼</b>
<b>TRAVELERS INSURANCE TPA Administered Claims</b>						
CA190 GALLAGHER BASSETT SERVICES	No Filings	No Filings	No Filings	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA340 YORK RISK SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
<b>TPA Total</b>	<b>No Filings</b>	<b>No Filings</b>	<b>No Filings</b>	<b>1</b>	<b>1</b>	<b>100% ▲</b>
<b>TRAVELERS INSURANCE Group Total</b>	<b>20</b>	<b>9</b>	<b>45% ▼</b>	<b>20</b>	<b>15</b>	<b>75% ▼</b>

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▼ Indicates benchmark not met

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Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
TRISTAR RISK ENTERPRISE MANAGEMENT CA280 TRISTAR RISK ENTERPRISE MANAGEMENT	MOPs Filed 1	Timely MOPs 0	Compliance 0%	NOCs Filed No Filings	Timely NOCs No Filings	Compliance No Filings
Total	1	0	0% ▼	No Filings	No Filings	No Filings
TRISTAR RISK ENTERPRISE MANAGEMENT Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
TYSON FOODS INC CA435 TYSON FOODS INC	MOPs Filed 3	Timely MOPs 2	Compliance 67%	NOCs Filed No Filings	Timely NOCs No Filings	Compliance No Filings
Total	3	2	67% ▼	No Filings	No Filings	No Filings
TYSON FOODS INC Group Total	3	2	67% ▼	No Filings	No Filings	No Filings
VANLINER INSURANCE CA379 VANLINER INSURANCE	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed No Filings	Timely NOCs No Filings	Compliance No Filings
Total	1	1	100% ▲	No Filings	No Filings	No Filings
VANLINER INSURANCE Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
WORK FIRST CASUALTY CA040 BROADSPIRE SERVICES	MOPs Filed No Filings	Timely MOPs No Filings	Compliance No Filings	NOCs Filed No Filings	Timely NOCs No Filings	Compliance No Filings
Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
WORK FIRST CASUALTY Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
XL INSURANCE CA317 T.H.E. INSURANCE CA384 XL INSURANCE	MOPs Filed No Filings *	Timely MOPs No Filings *	Compliance No Filings *	NOCs Filed No Filings *	Timely NOCs No Filings *	Compliance No Filings *
Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
XL INSURANCE TPA Administered Claims CA190 GALLAGHER BASSETT SERVICES CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	11 3	10 3	91% 100%	2 3	2 3	100% 100%
TPA Total	14	13	93% ▲	5	5	100% ▲
XL INSURANCE Group Total	14	13	93% ▲	5	5	100% ▲
YORK RISK SERVICES CA340 YORK RISK SERVICES	MOPs Filed 3	Timely MOPs 2	Compliance 67%	NOCs Filed No Filings	Timely NOCs No Filings	Compliance No Filings
Total	3	2	67% ▼	No Filings	No Filings	No Filings
YORK RISK SERVICES Group Total	3	2	67% ▼	No Filings	No Filings	No Filings

**INSURANCE GROUP COMPLIANCE**  
Initial MOP and Initial Indemnity NOC Filings  
First Quarter  
1/1/2019 - 3/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage		Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage	
<b>ZURICH INSURANCE</b>	<b>MOPs Filed</b>	<b>Timely MOPs</b>	<b>Compliance</b>		<b>NOCs Filed</b>	<b>Timely NOCs</b>	<b>Compliance</b>	
CA022 AMERICAN ZURICH	4	4	100%		2	2	100%	
CA400 ZURICH AMERICAN INSURANCE	3	2	67%		1	1	100%	
CA404 ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	No Filings	No Filings	No Filings		No Filings	No Filings	No Filings	
<b>Total</b>	<b>7</b>	<b>6</b>	<b>86%</b>	<b>▲</b>	<b>3</b>	<b>4</b>	<b>133%</b>	<b>▲</b>
<b>ZURICH INSURANCE TPA Administered Claims</b>								
CA116 CORVEL ENTERPRISE COMP	No Filings	No Filings	No Filings		1	0	0%	
CA160 ESIS	1	0	0%		No Filings	No Filings	No Filings	
CA190 GALLAGHER BASSETT SERVICES	9	9	100%		No Filings	No Filings	No Filings	
CA204 HELMSMAN MANAGEMENT SERVICES	No Filings	No Filings	No Filings		1	1	100%	
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	No Filings	No Filings	No Filings		1	1	100%	
CA340 YORK RISK SERVICES	*	*	*		*	*	*	
<b>TPA Total</b>	<b>10</b>	<b>9</b>	<b>90%</b>	<b>▲</b>	<b>3</b>	<b>2</b>	<b>67%</b>	<b>▼</b>
<b>ZURICH INSURANCE Group Total</b>	<b>17</b>	<b>15</b>	<b>88%</b>	<b>▲</b>	<b>6</b>	<b>6</b>	<b>100%</b>	<b>▲</b>