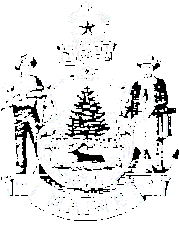


MAINE STATE LEGISLATURE

The following document is provided by the
LAW AND LEGISLATIVE DIGITAL LIBRARY
at the Maine State Law and Legislative Reference Library
<http://legislature.maine.gov/lawlib>



Reproduced from electronic originals
(may include minor formatting differences from printed original)



NERIA R. DOUGLASS, JD, CIA
STATE AUDITOR

STATE OF MAINE DEPARTMENT OF AUDIT

66 STATE HOUSE STATION
AUGUSTA, MAINE 04333-0066

TEL: (207) 624-6250
FAX: (207) 624-6273

RICHARD H. FOOTE, CPA
DEPUTY STATE AUDITOR
MARY GINGROW-SHAW, CPA
SINGLE AUDIT COORDINATOR
MICHAEL J. POULIN, CIA
DIRECTOR OF AUDIT and ADMINISTRATION

Honorable John Elias Baldacci
Governor of the State of Maine

Honorable Elizabeth H. Mitchell
President of the Senate

Honorable Hannah M. Pingree
Speaker of the House

MAINE STATE AUDITOR'S FRAUD HOTLINE

<http://www.maine.gov/audit/fraud/fraud.htm>

June 2010 Semi-annual Report

Period 01/01/10 to 06/31/10

Total number of complaints received: 13

Complaint sequence: Complaints 30 to 42

Number of referrals of fraud or other criminal conduct to the Attorney General: 3

Number of referrals of agency performance issues to the Office of Program Evaluation and Government Accountability: 0

Number of investigations by the State Auditor: Opened: 13
Completed/Closed: 13
Pending: 0

Complaints about private individuals referred: 1
Referred to Fraud Investigation and Recovery Unit of DHHS (FIRU): 1

Complaint #30

Nature of Complaint: Complainant alleged that a specific State worker improperly billed for travel, repeating earlier complaints made in 2009.

Office, bureau, or division within department or agency that is subject of complaint: The complaint is personal against a co-worker.

Determination of potential cost savings: Not applicable. Funds may be recovered from private individual.

Recommended action: This matter has been investigated by the Office of the State Controller. Case closed by Maine Audit.

Statement as to degree complaint has been substantiated: This complaint concerns a specific individual, not a department or agency of State government.

Complaint #31

Nature of Complaint: Complainant alleged that private individual at mental health treatment facility cut off his own hand and does not deserve any benefits.

Office, bureau, or division of department that is subject of complaint: Not applicable.

Determination of potential cost savings: Not applicable.

Recommended action: Insufficient information was given for review of private matter. Case closed by Maine Audit.

Statement as to degree complaint has been substantiated: Not applicable.

Complaint #32

Nature of Complaint: Complainant alleged that a private individual gets general assistance for rent from a city in Maine but could work more hours.

Office, bureau, or division of department that is subject of complaint: Not applicable. The complaint is against a private individual and city general assistance department.

Determination of potential cost savings: Not applicable.

Recommended action: Information given to city in question. Case closed by Maine Audit.

Statement as to degree complaint has been substantiated: Not applicable. Complaint concerns private individual's benefits from city government, not State government.

Complaint #33

Nature of Complaint: Complainant stated her email address was stolen to obtain money from email contacts, who were told she was stranded and needed money wired to London.

Office, bureau, or division of department that is subject of complaint: Not applicable.

Determination of potential cost savings: Not applicable.

Recommended action: Referred to Attorney General's Office. Case closed by Maine Audit.

Statement as to degree complaint has been substantiated: Not applicable. Matter is private.

Complaint #34

Nature of Complaint: Complainant alleged wrongful termination from private employment.

Office, bureau, or division of department that is subject of complaint: Not applicable.

Determination of potential cost savings: Not applicable.

Recommended action: State Auditor's Hotline does not give out legal advice. Case closed.

Statement as to degree complaint has been substantiated: Not applicable.

Complaint #35

Nature of Complaint: Complainant wanted information about the Department of Health and Human Services rates for home providers of mental health services to increase payments to him.

Office, bureau, or division of department that is subject of complaint: Not applicable.

Determination of potential cost savings: Not applicable.

Recommended action: Not a report on fraud, waste or abuse. Case closed by Maine Audit.

Statement as to degree complaint has been substantiated: Not applicable.

Complaint #36

Nature of Complaint: Complainant alleged that private individual received State assistance but had moved out of State.

Office, bureau, or division of department that is subject of complaint: Not applicable.

Determination of potential cost savings: Not applicable. Assistance funds might be recovered.

Recommended action: Referred to Fraud Investigation and Recovery Unit (FIRU) of the Department of Health and Human Services. Case closed by Maine Audit.

Statement as to degree complaint has been substantiated: Not applicable. Matter is private.

Complaint #37

Nature of Complaint: Complainant alleged that a suspicious caller wanted credit card information to pay an outstanding bill.

Office, bureau, or division of department that is subject of complaint: Not applicable.

Determination of potential cost savings: Not applicable.

Recommended action: Referred to Attorney General's Office. Case closed by Maine Audit.

Statement as to degree complaint has been substantiated: Not applicable. Matter is private.

Complaint #38

Nature of Complaint: Complainant alleged that activities in Brooklyn, NY created an unsafe environment for residents.

Office, bureau, or division of department that is subject of complaint: Not applicable.

Determination of potential cost savings: Not applicable.

Recommended action: The State Auditor's Fraud Hotline in Maine is not meant to handle this type of complaint. Case closed by Maine Audit

Statement as to degree complaint has been substantiated: Not applicable.

Complaint #39

Nature of Complaint: Complainant alleged wrongful termination by private employer.

Office, bureau, or division of department that is subject of complaint: Not applicable.

Determination of potential cost savings: Not applicable.

Recommended action: The State Auditor's Fraud Hotline does not give out legal advice. Case closed by Maine Audit.

Statement as to degree complaint has been substantiated: Not applicable.

Complaint #40

Nature of Complaint: Complainant alleged that a suspicious telephone caller requested personal information in response to a chance taken for various prizes.

Office, bureau, or division of department that is subject of complaint: Not applicable. The matter is private.

Determination of potential cost savings: Not applicable.

Recommended action: The State Auditor's Fraud Hotline is not meant to handle this type of complaint. Case closed by Maine Audit

Statement as to degree complaint has been substantiated: Not applicable.

Complaint #41

Nature of Complaint: Complainant alleged that town selectmen do not have a "public book" and charged someone for property twice.

Office, bureau, or division within department or agency that is subject of complaint: Not applicable. The complaint is personal against town selectmen.

Determination of potential cost savings: Not applicable.

Recommended action: The State Auditor's Fraud Hotline is not meant to handle this type of complaint, and insufficient information was given. Case closed by Maine Audit

Statement as to degree complaint has been substantiated: Not applicable.

Complaint #42

Nature of Complaint: Complainant stated that an email said a friend had been mugged and needed money wired to London. The friend called to say it was a fraud and called local police.

Office, bureau, or division within department or agency that is subject of complaint: Not applicable. The matter is a private email fraud.

Determination of potential cost savings: Not applicable.

Recommended action: Complaint was referred to Attorney General's Office. Case closed by Maine Audit.

Statement as to degree complaint has been substantiated: Not applicable. Matter is a private fraud.