

# MAINE STATE LEGISLATURE

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# Memorandum

To: Joint Standing Committee on  
Appropriations and Financial Affairs;  
Joint Standing Committee on Taxation

From:  Jerome D. Gerard, Executive Director  
Date: Tuesday, August 28, 2012  
Subject: Audit & Collection Report

Maine Revenue Services' report for contract audit and collection expense for fiscal year 2012, which is required under 36 MRSA §113(1), is attached. If you have questions regarding the report, please contact me.

cc: Commissioner H. Sawin Millett, Jr.

**Maine Revenue Services**  
**Annual Report: 36 MRSA §113(1)**  
**For the year ending June 30, 2012**

Program Description	Cash Collected	Administrative Costs	Net Benefit	Collection Ratio
NCO Financial Systems, Inc. Primarily for collection effort when debtors are located in Maine	\$31,587,755	(\$4,695,076)	\$26,892,679	6.73 TO 1
Various Collection Agencies Primarily for collection effort when debtors are nonresidents	\$287,330	(\$52,514)	\$234,816	5.47 TO 1
Out-of-State Attorneys Debt collection effort outside of Maine	\$249,616	(\$120,656)	\$128,960	2.07 TO 1
Treasury Offset Program MRS offset of Federal Income Tax Refunds	\$2,745,506	(\$71,610)	\$2,673,896	38.34 TO 1
Financial Institution Data Match	\$2,013,553	(\$26,300)	\$1,987,253	76.56 TO 1
Data Warehouse	\$5,349,810	(\$1,818,023)	\$3,531,787	2.94 TO 1
Lien Costs imposed by the Registry of Deeds		(\$302,900)	(\$302,900)	
Postage cost for certified and intent mail		(\$175,145)	(\$175,145)	
Stacap Expense		(\$127,561)	(\$127,561)	
<b>Totals</b>	<b>\$42,233,570</b>	<b>(\$7,389,785)</b>	<b>\$34,843,785</b>	<b>5.72 TO 1</b>