

# MAINE STATE LEGISLATURE

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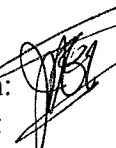
# Maine Revenue Services

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## Memorandum

To: Joint Standing Committee on  
Appropriations and Financial Affairs;  
Joint Standing Committee on Taxation

From:  Jerome D. Gerard, Acting Executive Director

Date: Thursday, July 16, 2009

Subject: Audit & Collection Report

Maine Revenue Services report for contract audit and collection expense for fiscal year 2009, which is required under 36 MRSA §113(1), is attached. If you have questions regarding the report, feel free to contact me.

Cc: Commissioner Ryan Low

**Maine Revenue Services  
Annual Report: 36 RSA §113(1)  
Activity for Fiscal Year 2009**

Program Description	Cash Collected 07/08 - 06/09	Administrative Costs 07/08 - 06/09	Net Benefit 07/08 - 06/09	Collection Ratio 07/08 - 06/09
NCO Financial Systems, Inc. Primarily for collection effort when debtors are located in Maine	\$26,230,546	(\$4,072,480)	\$22,158,066	6.44 TO 1
Various Collection Agencies Primarily for collection effort when debtors are nonresidents	\$284,830	(\$67,913)	\$216,917	4.19 TO 1
Out-of-State Attorneys Debt collection effort outside of Maine	\$160,209	(\$103,171)	\$57,038	1.55 TO 1
Treasury Offset Program MRS offset of Federal Income Tax Refunds	\$3,336,984	(\$183,657)	\$3,153,327	18.17 TO 1
Lien Costs imposed by the Registry of Deeds		(\$321,952)	(\$321,952)	
Postage cost for certified and intent mail		(\$68,122)	(\$68,122)	
Stacap Expense		(\$23,311)	(\$23,311)	
<b>Totals</b>	<b>\$30,012,569</b>	<b>(\$4,840,606)</b>	<b>\$25,171,963</b>	<b>6.20 TO 1</b>