

# MAINE STATE LEGISLATURE

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# 129th MAINE LEGISLATURE

## FIRST REGULAR SESSION-2019

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Legislative Document

No. 743

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H.P. 548

House of Representatives, February 11, 2019

### An Act To Create Local Options in E-9-1-1 Protocol Mandates

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Reference to the Committee on Energy, Utilities and Technology suggested and ordered printed.

A handwritten signature in cursive script that reads "R B. Hunt".

ROBERT B. HUNT  
Clerk

Presented by Representative BLUME of York.

Cosponsored by Representatives: BAILEY of Saco, HYMANSON of York, MASTRACCIO of Sanford.

1 **Be it enacted by the People of the State of Maine as follows:**

2 **CONCEPT DRAFT**

3 **SUMMARY**

4 This bill is a concept draft pursuant to Joint Rule 208.

5 This bill proposes to enact certain measures designed to allow for increased  
6 flexibility in emergency dispatch protocols. Currently, structured, standardized call-  
7 taking processes are implemented to assess a caller's condition, scene information and the  
8 appropriate response to dispatch to the emergency. This bill would examine:

9 1. Whether protocol-based call-taking processes result, in certain instances, in delays  
10 in emergency response and the need for additional staffing;

11 2. The extent to which the use of protocols improves or impedes the delivery of  
12 emergency services;

13 3. Any outstanding issues associated with appropriate and effective training in the  
14 use of emergency dispatch protocols; and

15 4. The costs associated with the implementation of standardized police dispatch  
16 protocols that are borne by municipalities.