MAINE STATE LEGISLATURE

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H.P. 1287

House of Representatives, December 22, 2003

An Act To Clarify the Responsibilities under the Adult Protective Services Act

Submitted by the Department of Human Services pursuant to Joint Rule 204.

Received by the Clerk of the House on December 17, 2003. Referred to the Committee on Health and Human Services pursuant to Joint Rule 308.2 and ordered printed pursuant to Joint Rule 401.

Millient M. MacFarland MILLICENT M. MacFARLAND Clerk

Presented by Representative NORBERT of Portland.

Cosponsored by Representatives: BULL of Freeport, GERZOFSKY of Brunswick, MILLS of

Farmington, Senator: MAYO of Sagadahoc.

Be it enacted by the People of the State of Maine as follows:

Sec. 1. 22 MRSA §3472, as amended by PL 2001, c. 354, §3, is further amended to read:

§3472. Definitions

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As used in this chapter, unless the context indicates otherwise, the following terms have the following meanings.

1. Abuse. "Abuse" means the infliction of 12 unreasonable confinement, intimidation or cruel punishment with resulting that causes or is likely to cause physical harm or pain or mental anguish; sexual abuse or sexual exploitation; or the 14 willful intentional, knowing or reckless deprivation of essential 16

needs. "Abuse" includes acts and omissions.

Adult. "Adult" means any person who has attained the age-of 18 years of age or who is a legally emancipated minor.

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Bureau. "Bureau" means the Department of Human Services, Bureau of Elder and Adult Services ef-the-Department-ef Human-Services.

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Caretaker. "Caretaker" means any individual institution who has or assumes the responsibility for the care of an adult.

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Commissioner. "Commissioner" means the Commissioner of Human Services or a designated representative in the geographical area in which the person resides or is present or, in the case of mentally---retarded adults with mental retardation, Commissioner of Behavioral and Developmental Services or a designated representative in the geographical area in which the person resides or is present.

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Department. "Department" means either the Department of Human Services or, in the case of mentally-retarded adults with mental retardation, the Department οf Behavioral Developmental Services.

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Dependent adult. "Dependent adult" means any-adult-who is-wholly-or-partially-dependent-upon-one-or-more-other-persons for-care-or-support,-either-emetional-or-physical,--and-who-would be-in-danger-if-that-care-or-support-were-withdrawn, an adult who has a physical or mental condition that substantially impairs the adult's ability to adequately provide for that adult's daily needs. "Dependent adult" includes, but is not limited to, any of the following:

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licensed under section 1817; 2 B. A resident of a facility providing assisted living services licensed or required to be licensed pursuant to section 7801; or 6 C. A person considered a dependent person under Title 17-A, 8 section 555. 10 "Emergency" refers to a situation where in 7. Emergency. 12 which: 14 The incapacitated or dependent adult is in immediate risk of serious harm; 16 The incapacitated or dependent adult is unable to consent to services which that will diminish or eliminate 18 the risk; and 20 There is no quardian person legally authorized to 22 consent to emergency services. 24 Emergency services. "Emergency services" refer refers to those services necessary to avoid serious harm. 26 Exploitation. "Exploitation" means the illegal or 28 improper use of an incapacitated or dependent adult or his that adult's resources for another's profit or advantage. 30 Incapacitated adult. "Incapacitated adult" means any 32 adult who is impaired by reason of mental illness, mental deficiency, physical illness or disability to the extent that that individual lacks sufficient understanding or capacity to 34 or communicate responsible decisions concerning 36 individual's person, or to the extent the adult eannet can not effectively manage or apply that individual's estate to necessary 38 ends. 40 11. Neglect. "Neglect" means a threat to an adult's health welfare by physical or mental injury or impairment, 42 deprivation of essential needs or lack of protection from these. 44 12. Protective services. "Protective services" means services which--will that separate incapacitated or dependent

A. A resident of a nursing home licensed or required to be

adults from danger. Protective services include, but are not

limited to, social, medical and psychiatric services necessary to preserve the incapacitated or dependent adult's rights and

resources and to maintain the incapacitated or dependent adult's

physical and mental well-being.

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| 2 | Protective services may include seeking guardianship or a protective order under Title 18-A, Article V $\underline{5}$. |
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| 4 | 13. Serious harm. "Serious harm" means: |
| 6 | A. Serious physical injury or impairment; |
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| 10 | B. Serious mental injury or impairment, which that now or in the future is likely to be evidenced by serious mental, behavioral or personality disorder, including, but not |
| 12 | limited to, severe anxiety, depression or withdrawal, untoward aggressive behavior or similar serious |
| 14 | dysfunctional behavior; ex |
| 16 | C. Sexual abuse or <u>sexual</u> exploitation.; or |
| 18 | D. Serious waste or dissipation of resources. |
| 20 | 15. Sexual abuse or sexual exploitation. "Sexual abuse or sexual exploitation" means contact or interaction of a sexual |
| 22 | nature involving an incapacitated or dependent adult without that adult's <u>informed</u> consent. |
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| 26 | Sec. 2. 22 MRSA §3473, sub-§1, ¶¶A and B, as amended by PL 1991, c. 711, §2, are further amended to read: |
| 28 | A. Protect abused, neglected or exploited incapacitated and dependent adults from abuse, neglect and exploitation and |
| 30 32 | <pre>protect incapacitated and dependent adults in circumstances which that present a substantial risk of abuse, neglect or exploitation;</pre> |
| 34 | B. Prevent abuse, neglect or exploitation of incapacitated |
| | and dependent adults; |
| 36 | Sec. 3. 22 MRSA §3473, sub-§2, ¶B, as enacted by PL 1981, c. |
| 38 | 527, §2, is amended to read: |
| 40 | B. Take appropriate action, including providing or arranging for the provision of appropriate services and |
| 42 | making referrals to law enforcement; and |
| 44 | Sec. 4. 22 MRSA §3473, sub-§3, ¶¶A and B, as amended by PL 1991, c. 711, §4, are further amended to read: |
| 46 | A. Matters relating to the performance of duties in |
| 48 | uncontested guardianship, or conservatorship or termination of guardianship or conservatorship proceedings; and |
| 50 | or quartitaniship or conservatorship proceedings, and |

- B. Requests for emergency guardianships arising from the need for emergency medical treatment or placement in adult fester-homes,--boarding-homes assisted living programs, residential care facilities or nursing homes facilities or for orders necessary to apply for or preserve an estate in emergency situations.
- 8 Sec. 5. 22 MRSA §3474, sub-§2, as amended by PL 1989, c. 7, Pt. N, §2 and c. 858, §§6 to 8, is further amended to read:

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- 2. Optional disclosure of records. The department may disclose relevant information in the records to the following persons, with protection for the identity of reporters and other persons when appropriate:
- 16 A. An agency <u>responsible for</u> investigating a report of adult abuse, neglect or exploitation when the investigation 18 is authorized by statute or by an agreement with the department;
- B. An advocacy agency conducting an investigation under chapter 961, United States Public Law 88-164, Title I, Part C or United States Public Law 99-319, except as provided in subsection 3, paragraph D;
- C. A physician treating an incapacitated or dependent adult whem-he who the physician reasonably suspects may be abused, neglected or exploited;
- D. An incapacitated or dependent adult named in a record who is reported to be abused, neglected or exploited, or the caretaker of the incapacitated or dependent adult,—with pretection—for—identity—of—reporters—and—other—persons—when appropriate;
- 36 E. A person having the legal responsibility or authorization to care for, evaluate, treat or supervise an incapacitated or dependent adult;
- F. Any person engaged in bona fide research, provided that no personally identifying information is made available, unless it is essential to the research and the commissioner or the commissioner's designee gives prior approval. If the researcher desires to contact a subject of a record, the subject's consent must be obtained by the department prior to the contact;
- G. Persons and organizations pursuant to Title 5, section 9057, subsection 6, and pursuant to chapter 857; and

| 2 | incapacitated or dependent adult named in a record-; and |
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| 4 | I. A member of a panel appointed by the department or the Office of the Attorney General to review the death or |
| 6 | serious injury of an incapacitated or dependent adult or a child. |
| 8 | Sec. 6. 22 MRSA §3474, sub-§3, ¶B, as amended by PL 1985, c. |
| 10 | 644, $\S 2$, is further amended to read: |
| 12 | B. A court on its finding that access to those records may be necessary for the determination of any issue before the |
| 14 | court. Access shall must be limited to ineamera in camera inspection, unless the court determines that public |
| 16 | disclosure of the information is necessary for the resolution of an issue pending before it; |
| 18 | Sec. 7. 22 MRSA §3475, as amended by PL 1981, c. 705, Pt. E, |
| 20 | §1, is further amended to read: |
| 22 | §3475. Penalty for violations |
| 24 | A person who knowingly violates a provision of this chapter commits a civil violation for which a forfeiture of not more than |
| 26 | \$500 may be adjudged. Any licensed, registered, accredited or certified professional who has been adjudged to have violated a |
| 28 | provision of this chapter shall must, in addition to any financial penalty, be reported by the court or the department to |
| 30 | the appropriate professional licensing organization, registration board, accrediting unit or facility. |
| 32 | Sec. 8. 22 MRSA §3477, sub-§1, as amended by PL 2003, c. 145, |
| 34 | $\S1$ and c. 210, $\S\S1$ and 2, is repealed and the following enacted in its place: |
| 36 | 1. Report required. The following persons immediately |
| 38 | shall report to the department when the person has reasonable cause to suspect that an incapacitated or dependent adult has |
| 40 | been or is at substantial risk of abuse, neglect or exploitation: |
| 42 | A. While acting in a professional capacity: |
| 44 | (1) An allopathic or osteopathic physician; |
| 4 6 | (2) A medical intern; |
| 48 | (3) A medical examiner; |
| 50 | (4) A physician's assistant; |

| 2 | (5) A dentist; |
|------|---|
| 4 | (6) A chiropractor; |
| 6 | (7) A podiatrist; |
| 8 | (8) A registered or licensed practical nurse; |
| 10 | (9) A certified nursing assistant; |
| 12 | (10) A social worker; |
| 14 | (11) A psychologist; |
| 16 | (12) A pharmacist; |
| 18 | (13) A physical therapist; |
| 20 | (14) A speech therapist; |
| 22 | (15) An occupational therapist: |
| 24 | (16) A mental health professional; |
| 26 | (17) A law enforcement official; |
| 28 | (18) Emergency room personnel; |
| 30 | (19) An ambulance attendant; |
| 32 | (20) An emergency medical technician; |
| 34 | (21) Unlicensed assistive personnel: |
| 36 | (22) A humane agent employed by the Department of |
| 38 | Agriculture, Food and Rural Resources; or |
| 40 | (23) A clergy member acquiring the information as a result of clerical professional work except for |
| 42 | information received during confidential communications; |
| | B. Any person who has assumed full, intermittent or |
| 44 | occasional responsibility for the care or custody of the |
| | incapacitated or dependent adult, regardless of whether the |
| 46 | person receives compensation; or |
| 4.0 | |
| 48 | C. Any person affiliated with a church or religious |
| F.O. | institution who serves in an administrative capacity or has |
| 50 | otherwise assumed a position of trust or responsibility to |

the members of that church or religious institution, while acting in that capacity, regardless of whether the person receives compensation.

The duty to report under this subsection applies to individuals who must report directly to the department. A supervisor or administrator of a person making a report under this section may not impede or inhibit the reporting, and a person making a report may not be subject to any sanction for making a report. Internal procedures to facilitate, ensure confidentiality of and apprise supervisors and administrators of reports may be established as long as those procedures are not inconsistent with this chapter.

Sec. 9. 22 MRSA §3477, sub-§2, as enacted by PL 1981, c. 705, Pt. E, §2, is amended to read:

- 2. Reports. Reports regarding abuse, neglect or exploitation shall must be made immediately by telephone to the department and shall must be followed by a written report within 48 hours if requested by the department. The reports shall must contain the name and address of the involved adult; information regarding the nature and extent of the abuse, neglect or exploitation; the source of the report; the person making the report; his that person's occupation; and where he that person can be contacted. The report may contain any other information which that the reporter believes may be helpful.
- Sec. 10. 22 MRSA §3479, as repealed and replaced by PL 1989, c. 858, §12, is amended to read:

§3479. Optional reporting

Any person may make a report if to the department when that person knews-er has reasonable cause to suspect an incapacitated or dependent adult has been or is at substantial risk of abuse, neglect or exploitation ef-an-incapacitated-er-dependent-adult, er--has--reasonable--eause--to--suspect--that--an--adult--is incapacitated.

Sec. 11. 22 MRSA §3479-A, sub-§1, as enacted by PL 1981, c. 705, Pt. E, §2, is amended to read:

1. Reporting and proceedings. A person participating in good faith in reporting under this subchapter, or in a related adult protection investigation or proceeding, is immune from any civil liability that might otherwise result from these actions, including, but not limited to, any civil liability that might otherwise arise under state or local laws or rules regarding confidentiality of information.

| Sec. 12. 22 MRSA §3480, sub-§1, ¶A, as enacted by PL 198 | 1, c. |
|---|---------------|
| 527, §2, is amended to read: | |
| A. Issue subpoenas requiring persons to disclose or pr | |
| to the department information or records in their posse | |
| which that are necessary and relevant to an investigati | |
| a report of suspected abuse, neglect or exploitation or | |
| subsequent adult protective proceeding+, including, bu | |
| limited to, health care information that is confident | <u>ential</u> |
| under section 1711-C. | |
| (1) The department may apply to the District Cour | t and |
| Probate Court to enforce a subpoena;-and. | |
| | • |
| (2) A person who complies with a subpoena is i | |
| from civil or criminal liability that might other | |
| result from the act of turning over or prov | /iding |
| information or records to the department; and | |
| Sec. 13. 22 MRSA §3480-A is enacted to read: | |
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| 3480-A. Privileged or confidential communications | |
| The husband-wife, physician-patient | and |
| psychotherapist-patient privileges under the Maine Rule | s of |
| Evidence and the confidential quality of communications | under |
| section 1711-C, Title 24-A, section 4224 and Title 32, sec | <u>ctions</u> |
| <u>1092-A and 7005 are abrogated in relation to required repor</u> | ting, |
| cooperating with the department in an investigation or | other |
| protective activity or giving evidence in a prote | ective |
| proceeding. Information released to the department pursua | nt to |
| this section must be kept confidential and may not be disc | closed |
| by the department except as provided in section 3474. | |
| A statement made to a licensed mental health profession | nal in |
| the course of counseling, therapy or evaluation in a ca | |
| which a privilege is abrogated under this section may not be | |
| against the client in a criminal proceeding except to rebu | |
| client's testimony contradicting that statement. This se | |
| does not limit any responsibilities of the professional pur | |
| to this Act. | |
| Con 14 22 MDCA 82494 | ?a • |
| Sec. 14. 22 MRSA §3484, as enacted by PL 1981, c. 527, § amended to read: | }2, 1S |
| amended to lead. | |
| §3484. Payment for protective services | |
| At the time the department makes an evaluation of the | |
| reported, it shall <u>must</u> be determined, according to regula | |
| set by the commissioner, whether the incapacitated or depe | endent |

| 2 | adult is financially capable of paying for the essential services. To the extent that assets are available to $\underline{\text{the}}$ |
|----------------------------|--|
| 4 | incapacitated or dependent adults,erwards adult, ward or protected person, the cost of services shall must be borne by the |
| 6 | estate of persons the person receiving those services. Sec. 15. 22 MRSA §3485, as amended by PL 1995, c. 183, §1, is |
| 8 | further amended to read: |
| 10 | §3485. Reporting abuse |
| 12 14 16 | Upon finding evidence indicating that a person has abused ex, neglected or exploited an incapacitated or dependent adult, resulting in serious harm, er-has-exploited-an-incapacitated-er dependentadult, the department shall notify the district attorney or law enforcement agency. |
| 18 | Sec. 16. 22 MRSA c. 958-A, sub-c. 3, as enacted by PL 1983, c. 575, §1, is repealed. |
| 20 | Sec. 17. 22 MRSA c. 958-A, sub-c. 4 is enacted to read: |
| 24 | SUBCHAPTER 4 |
| 26 | RULES |
| 28 | §3493. Rules |
| 30 | The department may adopt rules in accordance with Title 5, chapter 375, subchapter 2-A to carry out this chapter. |
| | G 40 40 100 G 40 100 G 40 100 G |
| 32 | Sec. 18. 22 MRSA §5106, sub-§11-B, as enacted by PL 1989, c. 329, §16, is amended to read: |
| 32 34 36 | 329, §16, is amended to read: 11-B. Adult protective services. Administer a program of protective services as provided in chapter 958-A designed to |
| 34 | 329, §16, is amended to read: 11-B. Adult protective services. Administer a program of |
| 34 36 38 40 | 329, §16, is amended to read: 11-B. Adult protective services. Administer a program of protective services as provided in chapter 958-A designed to protect incapacitated and dependent adults, other than adults who are mentally retarded, from abuse, neglect, exploitation and |
| 34 36 38 40 | 11-B. Adult protective services. Administer a program of protective services as provided in chapter 958-A designed to protect incapacitated and dependent adults, other than adults who are mentally retarded, from abuse, neglect, exploitation and physical danger. The program is described in the Adult |
| 34 36 38 40 42 | 11-B. Adult protective services. Administer a program of protective services as provided in chapter 958-A designed to protect incapacitated and dependent adults, other than adults who are mentally retarded, from abuse, neglect, exploitation and physical danger. The program is described in the Adult Protective Services Act,-seetiens-3471-te-3492; SUMMARY This bill clarifies the reporting requirements under the |
| 34 36 38 40 | 11-B. Adult protective services. Administer a program of protective services as provided in chapter 958-A designed to protect incapacitated and dependent adults, other than adults who are mentally retarded, from abuse, neglect, exploitation and physical danger. The program is described in the Adult Protective Services Act,-seetiens-3471-te-3492; SUMMARY |

- other state and local laws regarding confidential or privileged information and specifies the types of information the department may receive as part of an investigation or protective
- 4 proceeding. Some definitions, including the definition of "dependent adult," have been revised to better reflect the
- 6 population served by the Adult Protective Services Act.